

Installation

Installation requirements Samsung recommends a stand hose must be connected through

Alcove installation and the standpipe must fully cover the drain hose. For best performance, the washing machine must be

he pump, and other compone

If both the washing machine a

tructed air opening. You

ot require a specific air openin

loors may need to be reinforce to minimise vibration and/or inbalanced loads. Carpeting and bration well and may cause the slightly during the spin cycle.

A CAUTION poorly supported structure Water temperature

water in its water valves, pum

Before you start

• Do not wash the laundry net by itself without other laundry. This machine and result in injury.

STEP 4 Prewash (if necessary)

Select the Prewash option for the selected cycle if the laundry is neavily soiled. Do not use the Prewash option when detergent is manually added into the drum.

STEP 5 Determine the load capacity

washing machine to not wash properly. For the load capacity for the type of clothing, see page 40.

NOTE

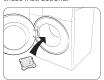
When washing bedding or bedding covers, the wash time may be lengthened or the spin efficiency may be reduced. For bedding or

edding covers, the recommended maximum spin cycle speed is 800 rpm, and the load capacity is 2.0 kg or less.



 Unbalanced laundry may reduce the spinning performance • Do not slam the door. Close the door gently. Otherwise, the door may not be closed properly.





1. Put the capsule in the bottom of the empty drum towards the rear.

SmartThings Open Source Announcement Maintenance Drum Clean+/Drum Clean Emergency drain Cleaning Defrosting your washing machine Care against an extended time of disuse

Information codes Specifications Fabric care chart Protecting the environment Specification sheet

2. Tilt the washing machine onto the

tilt the washing machine on its left

or right side and ensure there is no

position (Front mark to be front side

areas. Then, tilt the washing machine

a. Use the screws from the Accessories kit.

(Loose screws will cause noises.

c. Ensure the proper fitment. Before

remove the shipping bolt.

remove all shipping bolts

upright, Check Point:

b. Firmly screw in the 6 screws.

machine on its front or back.

3. Fix the Rat shutter in the prope

• To avoid injury, cover the holes with bolt caps after removing the

in a safe place for future use.

shipping bolts in place. Assemble the shipping bolts before moving

with circle in the figure) on the rear

side of the washing machine.

Using the supplied spanner, loose

all the shipping bolts by turning

3. Insert the bolt caps (B) to the holes

them anticlockwise.

NOTE

future use.

Do not use the following types of detergent in the drawer:

To prevent the compartment from clogging, concentrated or highly

When Delay End is selected, do not apply detergent directly into

the drum. Otherwise, this may discolour the laundry. Use the

Be careful not to spill fabric softener on the worktop or the control

detergent drawer when Delay End is selected.

To apply washing agents to the manual dispenser

riched agents (fabric softener or detergent) must be diluted with

Tablet or capsule types

water before being applied.

Installation

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Critical installation warnings

What you need to know about the safety instructions

TEP 1 Select a location Solid, level surface without carpeting or flooring that may

· Away from direct sunlight Adequate room for ventilation and wiring The ambient temperature is always higher than the freezing

machine, consider stability before anything else. Install your washing machine on a solid and level floor.

resistance wooden panel (min 1.18 in / 30 mm thick) to the floor

STEP 2 Installation procedure for the Rat shutter assembly with prevent rats from entering inside the washing machine and to

1. Remove the packing box. Then washing machine.

Check Point: Do not remove the

shipping bolt.

STEP 6 Apply a proper detergent type ne type of detergent depends on the type of fabric (cotton, syntheti elicate items. wool). colour, wash temperature, and degree of soiling ike sure to use the laundry detergent that is designed for automati

NOTE

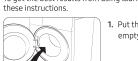
 Follow the detergent manufacturer's recommendations based or the weight of the laundry, the degree of soiling, and the hardness of the water in your local area. If you are not sure about the water hardness, contact a local water authority.

detergent may remain after the rinse cycle, blocking the drain outlet

Do not use detergent that tends to be hardened or solidified. Thi

When washing wool using the Wool cycle, use a detergent dedicated o wool items. If used with the Wool cycle, powder detergent may

remain on the laundry and discolour the laundry. Laundry capsules o get the best results from using laundry capsules, please follow



Step-by-step installation

· Away from a heat source

NOTE

 Do not install your washing machine on soft floors or floor coverings • If you install your washing machine on a wood floor, install a water-Also, we recommend installing your washing machine on the

corner of the wood floor. he washing machine

NOTE ry differ depending on the model. **⚠ WARNING**

Unnack the product packa

STEP 3 Remove the shipping bolts

packaging material (plastic bags, polystyrene, etc.) out of

• Packaging materials can be dangerous to children. Dispose all

Before you start

2. Put the laundry in the drum on top of

For cycles using cold water or cycles that complete in less than one our, the capsule may not dissolve completely Detergent drawer guidelines

he washing machine provides a three-compartment dispenser: the left compartment for the main wash, the front-right for fabric softeners, and the rear-right for the preliminary wash.

1. I Prewash compartment: Apply prewash detergent. 2. III Main-wash compartment: Apply



not exceed the max line (A). NOTE

juide may differ with the model. **CAUTION** • Do not open the detergent drawer while the washing machine i

2. Apply laundry detergent to the III main-wash compartment as instructed or recommended by the manufacturer. To use liquid detergent, see page 35. Do not exceed the max line (A) when adding 3. Apply fabric softener to the 🏶

1. Slide open the detergent drawer



softener compartment. Do not Softener is dispensed into the wash during the final rinse.

severe personal injury, death and/or property damage **A** CAUTION Hazards or unsafe practices that may result in personal injury and/or property damage. Safety information The air pressure in the water supply hose or the water pipe may.

Safety information

instructions

www.samsung.com

⚠WARNING

our appliance. Please take some time to read this manual to take full

advantage of your washing machine's many benefits and features.

What you need to know about the safety

Please read this manual thoroughly to ensure that you know how to

safely and efficiently operate the extensive features and functions

of your new appliance. Please store the manual in a safe location

for its intended purpose as described in this instruction manual.

maintaining and operating your washing machine.

Important safety symbols

Narnings and Important Safety Instructions in this manual do not

cover all possible conditions and situations that may occur. It is your

esponsibility to use common sense, caution and care when installing

the characteristics of your washing machine may differ slightly from

those described in this manual and not all warning signs may be

applicable. If you have any questions or concerns, contact your

nearest service centre or find help and information online at

What the icons and signs in this user manual mear

If a draining error occurs during an operation, check if there is a If the washing machine is used when it is flooded because of a draining problem, it may result in electric shock or fire. Insert the laundry into the washing machine completely so that

the laundry does not get caught in the door. If laundry gets caught in the door, it may result in damage to the nundry or the washing machine, or result in a water leak. Turn the water supply off when the washing machine is not being used • Ensure that the screws on the water supply hose connector are properly tightened.

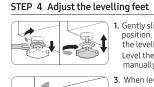
Ensure that the rubber seal and front door glass are not contaminated by a foreign substance (e.g. waste, thread, hair, etc.). • If a foreign substance is caught in the door or the door is not completely closed, it may cause a water leak. pen the water tap and check if the water supply hose connector is rmly tightened and that there is no water leak before using th

 If the screws on the water supply hose connector are loose t may result in a water leak. he appliance you have purchased is designed for domestic use only. Using the appliance for business purposes qualifies as an appliance use. In this case, the appliance will not be covered by the standard warranty provided by Samsung and no responsibility cal e attributed to Samsung for malfunctions or damages resulting

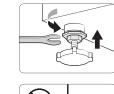
from such misuse. Do not stand on the appliance or place objects (such as laundry ghted candles, lighted cigarettes, dishes, chemicals, metal objects etc.) on the appliance.

• This may result in electric shock, fire, problems with the appliance, or injury.

Installation



1. Gently slide the washing machine into on. Excessive force may damage the levelling feet. manually adjusting the levelling feet 3. When levelling is complete, tighten the nuts using the spanne



⚠ CAUTION



CAUTION

Make sure all the levelling feet are seating on the floor surface to avoid the washing machine from moving or generating noise due to vibration. Then, check if the washing machine is rocking. If the If there is a water leak, stop operating the washing machine and washing machine is not rocking, tighten the nuts.

Before you start



4. If you want to prewash, apply prewas detergent to the ① prewash compartment as instructed or 5. Close the detergent drawer

⚠ CAUTION Do not apply powder detergent to the Concentrated fabric softener must be diluted with water before applied. • Do not apply main-wash detergent to the **89** softener compartment



below the marked max line (A). NOTE Do not exceed the max line (A) in the liquid detergent guide when you apply liquid detergent. Insert the liquid detergent guide only

after you remove the detergent drawe release lever (A). · After a wash, some liquid detergent may remain in the detergent drawer.

. Do not use the Prewash function when you use liquid detergent Remove the liquid detergent guide when you use powder detergent

Safety information

1. If the supply cord is damaged, it must be replaced by the Critical installation warnings manufacturer, its service agent or similarly qualified persons

 $oldsymbol{ol}}}}}}}}}}}}}}}}}$

problems with the appliance, or injury.

The installation of this appliance must be performed by a qualified

trical specifications. Use the socket for this appliance only, and

or extending the power cord may result in electric shock or fire

same as those of the product specifications. Failure to do so may

Remove all foreign substances such as dust or water from the powe

Plug the power plug into the wall socket so that the cord is running

direction, the electric wires within the cable may be damaged

When the appliance, power plug or power cord is damaged, contact

If it hardens and accumulates inside the washing machine, it

Place socks and brassieres in a washing net and wash them with

Do not wash large laundry items such as bedding in the washing ne

· Failure to do so may result in injury due to abnormal vibrations

. If it accumulates inside the washing machine, it may result in a

ke sure that the pockets of all the clothing items to be washed

Hard, sharp objects such as coins, safety pins, nails, screws, or

stones can cause extensive damage to the appliance.

Do not wash clothing with large buckles, buttons or other heavy

To prevent odours and mould, leave the door open after a wash

6. While pulling down part (D) on the

7. To complete connecting the water

to a threaded water tap" section.

. Connect the red end of the hot water

2. Connect the other end of the hot water

water tap, connect the supplied check

valve to the water tap and then connec

hose to the hot water tap.

clicking sound.

of the machine.

the water hose

the adaptor. Then, release part (D). The hose fits into the adaptor with a

hose, see 2 and 3 on the "Connecting

• If you plug the power plug into the socket in the opposite

• Unplug the power plug and clean it with a dry cloth.

Failure to do so may result in electric shock or fire.

ind this may result in electric shock or fire

• If a child places a bag over its head, it may suffocate.

may be dangerous.

your nearest service centre.

or bad odours.

water leak.

NOTE

down to check if it is connected properly.

For models with an additional hot water inlet:

Use a popular type of water taps. If the tap is square-shaped or too

Do not use hardened detergent.

Failure to do so may result in injury

This appliance must be properly grounded

plug terminals and contact points using a dry cloth on a regular basis

· Failure to do so may result in electric shock, fire, an explosion,

Sharing a wall socket with other appliances using a power strir

• Ensure that the power voltage, frequency, and current are the

ne appliance is heavy, therefore take care when lifting it.

5. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance not be supplied through an external switching device

such as a timer, or connected to a circuit that is regularly witched on and off by the utility. 5. The new hose-sets supplied with the appliance are to be use and that old hose-sets should not be reused. potential hazards exist. To safely operate this appliance, familiarize

his appliance is intended to be used in household only and t intended to be used such as:

staff kitchen areas in shops, offices and other working

areas for communal use in blocks of flats or in

8. For appliances with ventilation openings in the base, tha

9. For use in Europe: Children of less than 3 years should be

Also, do not allow children to play around the washing machine or

This may result in injury as your hand may be caught by

Remove the liquid detergent guide (applicable models only)

• If not, water may leak through the front of the detergent drawe

Do not place any objects (such as shoes, food waste, animals)

This may result in damage to the washing machine, or injury

and death in the case of pets due to the abnormal vibrations

Do not wash laundry contaminated by oils, creams or lotions usually

This may cause the rubber seal to become deformed and result

Do not leave metal objects such as safety pins, hair pins or blead

a (neutral) cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

If rust starts appearing on the surface of the drum, apply

o not use dry cleaning detergent directly and do not wash

rinse, or spin laundry contaminated by dry cleaning detergent

due to the heat from the oxidation of the oil.

Do not use water from water cooling/heating devices.

· This may result in problems with the washing machine

Do not use natural hand-washing soap for the washing machine

water hose by force. If the hose is too short, replace

1. Remove the adaptor (A) from the

2. Use a Phillips screwdriver to looser

four screws on the adaptor.

water hose (B).

ot press the buttons using sharp objects such as pins, knifes

To reduce the risk of fire, electric shock, or injury to persons when by clients in hotels, motels and other residential type bed and breakfast type environments

a carpet must not obstruct the openings;

Safety information

o not insert your hand into the detergent draw

This may result in electric shock or injury.

und in skincare shops or massage clinics.

. This may cause the drum to rust

This may result in burns.

ingernails, etc.

in a water leak.

Installation

the hose with a longer, high-pressure hose

Connecting to a non-threaded water tap

the detergent input device.

when using powdered detergent.

children) with reduced physical, sensory or mental capabilit or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. 2. For use in Europe: This appliance can be used by children age from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instructio concerning use of the appliance in a safe way and understan Cleaning and user maintenance shall not be made by children

3. Children should be supervised to ensure that they do not play with the appliance.

Read the instructions

Read all instructions before using the appliance.

Important safety precautions

others. Please follow them explicitly.

After reading this manual, store it in a safe place for future reference

dicates that a risk of personal injury or material damage exists.

These warning signs are here to prevent injury to yourself and

As with any equipment that uses electricity and moving parts

using your appliance, follow basic precautions, including the

1. This appliance is not intended for use by persons (including

Do not spray volatile material such as insecticide onto the surface As well as being harmful to humans, this may result in electri

shock, fire or problems with the appliance.

Do not place objects that generate electromagnetic fields near the • This may result in injury due to a malfunction. Water drained during a high-temperature wash or drying cycle is

 This may result in burns or injury. Draining time may vary depending on the water temperature ne water temperature is too high, the draining process starts after the water cools down.

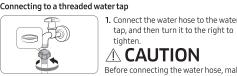
(*): Woollen bedding, rain covers, fishing vests, ski pants, sleeping ags, diaper covers, sweat suits, and bicycle, motor cycle and car Do not wash thick or hard mats even if the washing machine to the washing machine, walls, floor, or clothing due to

unless your appliance has a special cycle for washing these items

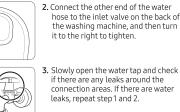
Do not wash throw rugs or doormats with rubber backing The rubber backing may come off and stick to inside the drum and this may result in malfunction such as a drainage error. Oo not operate the washing machine when the detergent drawer

This may result in electric shock or injury due to a water leak. Do not touch the insides of the drum during or just afterdrying as

he door glass becomes hot during washing and drying. Therefore, do not touch the door glass.







service centre in case of a leak from the water hose, or contact a

ne cycle and function names that appeared in this manual may differ

Tap to turn the washing machine on or off.

CAUTION

cycle.option, and setting).

minutes after the washing machine is turn

the washing machine automatically turns o

The washing machine automatically turns of

the wash cycle is in progress. Tap and hold 🕍 to

pause the cycle first, and then tap () to turn the

rough cycles and functions. When you turn the

88 8 1888 🕏

05 06 07 08 09

WW12DB7******/WW12DG6******

WARNING

this may cause electric shock.

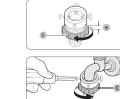
Operations

NOTE

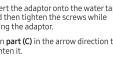
from your product.

Control panel

onnection areas. If there are wate



in the arrow direction to loosen it b



The display shows current cycle information and

timated time initially displayed on the contro

p to change the water temperature for the

The indicator above the button indicates the

Tap to change the rinse count for the selected cycl

Tap to change the spin speed for the selected cycle

and hold for 3 seconds to enter the Settings

Tap and hold to enter pairing mode to connect to the

When the Smart Control function is activated,

the SmartThings app on your smartphone or tab

can control your washing machine remotely usir

Tap to activate or deactivate the Smart Control

05 OK () Tap to confirm your selection of function or setting

07 Rinse ₩ • The indicator above the button indicates the defa

• The indicator above the button indicates the

ap to enter the Options menu.

default or selected setting

default or selected setting

■ NOTE

selected cycle.

Smart Control (i) SmartThings app.

and then tighten the screws while 5 Turn part (C) in the arrow direction to

Operations Start/ Tap and hold to start or pause an operation.



Icon descriptions

	((ı·	Wi-Fi	machine is connected to Wi-Fi.
	((Smart Control	This icon indicates that Smart Control is o For more information on Smart Control, see page 50.
	G	Door Lock	This icon indicates the door is locked and cannot be opened. The door locks automatically during a cycle and this indicator turns on. You can open the door when this icon disappears.
	⊕	Child Lock	This icon indicates that Child Lock is on. For more information on Child Lock, see page 47.

Safety information

not ground the appliance to a gas pipe, plastic water pipe,

 This may result in electric shock fire an explosion or problems ith the appliance.

product which does not carefully follow these repair and Never plug the power cord into a socket that is not grounded by an attempt to repair the product by any person other han a Samsung certified service provider will not be covered correctly and make sure that it is in accordance with local and

CAUTION

Do not install this appliance near a heater or any inflammable **Installation cautions**

Do not install this appliance in a humid, oily or dusty location r in a location exposed to direct sunlight or water (rain drops). not install this appliance in a location exposed to low temperat Frost may cause the tubes to burst.

o not install this appliance in a location where gas may leak is may result in electric shock or fire. o not use an electric transformer. This may result in electric shock or fire.

not use a damaged power plug, damaged power cord, or loose This may result in electric shock or fire o not pull or excessively bend the power cord Do not twist or tie the power cord.

o not hook the power cord over a metal object, place a heavy object he power cord, insert the power cord between objects, or pus This may result in electric shock or fire. not pull the power cord when unplugging the power plug Keep all packaging materials out of the reach of children as these Unplug the power plug by holding the plug.

If the appliance generates a strange noise, a burning smell, or smoke, unplug the power cord immediately and contact your nearest service Failure to do so may result in electric shock or fire liance should be positioned so that the power plug Failure to do so may result in electric shock or fire the water supply taps, and the drain pipes are accessible In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate Following the repair by a non-authorized service provider self-repair or non-professional repair of the product, Samsung appliance or power cord.

Safety information

Critical cleaning warnings WARNING

What's included ke sure all the parts are included in the product package o not use a strong acidic cleaning agent. If you have a problem with the washing machine or the parts Do not use henzene, thinner or alcohol to clean the appliance This may result in discolouration, deformation, damage, electric

fore cleaning or performing maintenance, unplug the appliance rom the wall socket. • Failure to do so may result in electric shock or fire Instructions about the WEEE Correct Disposal of This Product

other commercial wastes for disposal.

For more information on safe disposal and recycling, visit our website

(Waste Electrical & Electronic Equipment)

them responsibly to promote the sustainable reuse of

(Applicable in countries with separate collection systems) Sort the laundry by colour on the basis of its colorfastness and ect the recommended cycle, water temperature and additiona dicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be dispose This may result in discolouration or fabric damage of with other household waste at the end of their working Take care that children's fingers are not caught in the door when life. To prevent possible harm to the environment or

material resources. Household users should contact eith cycle to allow the drum to dry. prevent limescale build up, leave the detergent drawer ope after a wash cycle and dry inside it take these items for environmentally safe recycling. Business users should contact their supplier and check the

Installation

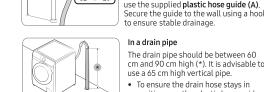
www.samsung.com or contact our



and turns red on the centre indicator (A) in case of a leak. (A) NOTE

nd of the agua stop hose must be fitted to the water tap and not STEP 5 Position the drain hose

he drain hose can be positioned in three ways big, remove the spacer ring before inserting the tap into the adaptor. Over the edge of a wash basin hose to the hot water inlet on the back



In a drain pipe The drain pipe should be between 60 use a 65 cm high vertical pipe.

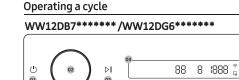
ise the supplied **plastic hose guide (A)**

The aqua stop hose alerts users of a risk

of water leaks. It senses the water flow

• To ensure the drain hose stays i position, use the plastic hose guid rovided (see the figure). To prevent the siphoning of water

28 English -



2. Turn the Navigation dial to select the cycle you want

Tap ∅, ⋈, or ∅ to change the default cycle settings.

○ U ₩ ○ ↑ 05 06 07 08 09 1. Tap 🖰 to turn on the washing machine.

4. Tap 👆, and then turn the Navigation dial to select additional function in the Options menu. For more information on **Options**, see page Tap O to change the settings for selected additional function

Not all cycles have additional functions available.

For more information on **Cycle overview**, see page **40**.

Tap and hold ▷ to start operation. Once you set the cycle you want, the screen displays a brief can also check the cycle progress, remaining cycle time, and

is not liable for any damage to the product, any injury or any er product safety issue caused by any attempt to repair the

is appliance should be positioned in such a way that the powe

Failure to do so may result in electric shock or fire due to electric

Failure to do so may result in abnormal vibrations, movement

If the appliance is flooded, turn off the water & power supplies

ollow these instructions carefully to ensure proper installation of

the washing machine and to prevent accidents when doing laundry

02 Detergent drawer 03 Control pane

07 Emergency drain tube 08 Filter cover 09 Worktop

10 Power plug 11 Drain hose 12 Levelling feet

The design of the drawer and/or the lever differs with the model.

In a sink drain pipe branch

CAUTION

L CAUTION

the power cord into a wall socket that is correctly rated, grounde

NOTE

For cottons, bed linens, table linens, underwea

towels, or shirts. The washing time and the rins

count are automatically adjusted according to the load.

For cleaning lightly soiled cotton items at a

cycle is best used with the Auto Dispense

Use less than 20 g of detergent. Using more than 20 g of detergent may leave detergent

• For liquid detergent, use a max of 20 ml of liqu

• The cycle time will differ depending on the

water supply conditions, load, and type of lau

microfibers generated during washing synthe

nominal temperature of 20 °C.

Al Wash

• Adjusts the amount of detergent and the cyc

want to wash quickly.

underwear and shirts.

plicable according to the load and the soil severity. Thi

Door latch (lever) (A) is originall

and protected by a fuse or circuit breaker. Then, tap (') to turn on the

mediately and contact your nearest service centre

Do not touch the power plug with wet hands

Failure to do so may result in electric shock.

Install your appliance on a solid, level floor that can support

noise, or problems with the appliance

Critical usage warnings

WARNING

Installation

STEP 6 Power on

NOTE

Operations

Cycle overview

 Do not use a ventilating fan. A spark may result in an explosion or fire

Safety information

the bottom of the washing machine before using it.

This may result in electric shock.

while it is operating.

water hose

Stacking kit:

NOTE

washing machine.

use liquid detergent.

NOTE

nitial setup

Run Calibration

Turn dial & Tap O

nachine to avoid rat entering.

Before you start

wash cycle without any items in the drum.

• Tap O or turn the Navigation dial to skip to the next screen.

Empty the drum, and then tap and hold **□** to start calibration

seconds to enter Settings and select Calibration.

power consumption.

cotton fabrics, bed linens, table linens,

underwear, towels, or shirts.

• For energy saving, the actual washing temperature may be lower than specified

For sheer fabrics, bras, lingerie (silk), and oth

handwash-only fabrics.

• For bath towels, washcloths, and mats.

• For best results, wash only 1 type of bedding.

For shirts, blouses that are made of cotton

Cotton and linen fabric which have been in

For optimum hygiene results select a

temperature of 60 °C or above.

direct contact with the skin, such as underwe

· Steam cycles feature allergy care and bacter

For fabrics that are made of polyester (diolen

trevira), polyamide (perlon, nylon), or the lik

When calibration is complete, power turns off and then turns on

Empty drum before

[Tap O to skip]

Accessories (not supplied)

This may result in injury.

Do not let children climb in or onto the appliance.

This may result in electric shock, burns or injury

he plug firmly and pull it straight out of the outlet.

hinner, alcohol or other inflammable or expl

This may result in electric shock, fire, or an explosion.

cause the floor to be slippery. This may result in injury.

If trapped inside the appliance, children may suffocate to death.

Make sure to remove the packaging (sponge, styrofoam) attached to

Do not wash items contaminated with gasoline, kerosene, benzene

o not open the washing machine door by force while it is operating

Oo not turn the appliance off by unplugging the power cord while an

Plugging the power cord into the wall socket again may cause a

Oo not insert your hand or a metal object under the washing machin

o not unplug the appliance by pulling the power cord. Always grip

Damage to the power cord may cause a short-circuit, fire and/or

Bolt caps / cap fixer

Liquid detergent quide

Staking kit is required to stack a dryer on a washing machine

Bolt caps / cap fixer: For covering the holes after removing the shipping

· Hose guide: For hanging the drain hose in the drainpipe or wash-basin

• Cold/Hot water hose: For supplying water to the washing machine.

Liquid detergent guide: Insert it in the detergent compartment to

Rat Shutter :Six the rat shutter in the bottom of the washing

• Spanner: For removing the shipping bolts and levelling the

(Hot water hoses is for applicable models only.)

Hose guide

Do not attempt to repair, disassemble, or modify the appliance

The design of the drawer and/or the lever differs with the model

 Do not use a fuse (such as copper, steel wire, etc.) other than a nove the washing machine door lever before disposing the

When the appliance needs to be repaired or reinstalled, contact

 Failure to do so may result in electric shock, fire, problems with If the water supply hose comes loose from the water tap and flood

the appliance, unplug the power cord. Failure to do so may result in electric shock or fire Jnplug the power cord when the appliance is not being used for lon eriods of time or during a thunder or lightning storm

 Failure to do so may result in electric shock or fire. Water flowing out of the washing machine may result in burns o If any foreign substance enters into the appliance, unplug the pow cord and contact your nearest Samsung Customer Service. Opening the door by force may result in damage to the appliance

· This may result in electric shock or fire. Do not let children (or pets) play in or on your washing machin

children may be seriously injured if trapped inside.

Usage cautions **CAUTION**

such as detergent, dirt, food waste, etc., unplug the power cord and the washing machine using a damp, soft cloth · Failure to do so may result in discolouration, deformation, damage

The front glass may be broken by a strong impact. Take care when using the washing machine. If the glass is broken, it may result in injury.

Open the water tap slowly after a long period of non-use, water supply failure, or when reconnecting the water supply hose.

Installation Installation requirements

Electrical supply Water supply and grounding

 Use an individual brance kPa and 800 kPa. Water pressure water valve to not close to fill the drum, causing the washing machine to turn o Water taps must be within 1

ure about the grounding. To reduce the risk of leaks

 Check for any leaks at the Do NOT use an extension cord. Use only the power cord that omes with the washing

wire to plastic plumbing, gas lines, or hot water pipes. valve and taps for any leak Improperly connected

Laundry guidelines efore doing your laundry for the first time, you must run a complete STEP 1 Sort

 Care Label: Sort the laundry into cottons, mixed fibres, synthetic colour: Separate whites from colours. shows the initial setup process. Follow the on-screen instructions to

 Size: Mixing different sized items together in the drum improve the washing performance. Sensitivity: Wash delicate items separately using an Easy Iro

option for pure, new woollen items, curtains, and silk items. Check

· The initial setup includes language selection, calibration, and a the labels on the items. NOTE

Empty all the pockets of your laundry items damage other laundry items as well as the drum

 If trousers or jacket zippers are open while washing, the drum may be damaged. Zippers should be closed and fixed with a strin

STEP 3 Use a laundry net Brassieres (machine washable) must be placed in a laundry net

Metal parts of the brassieres may break through and tear othe • Small, light clothing such as socks, gloves, stockings, and

Operations

-	A fledital detergent is recommended.	
Outdoo	For outdoor clothes, skiwear, and sportswear that are made of functional materials such as spandex, stretch, and micro-fibre.	2
Activew	For exercise wear such as sports jerseys, training pants, shirts/tops and other performance clothing. This cycle provides effective soil removal with controlled drum rotation for special fabric care.	2
Colors	Featuring additional rinses and reduced spinning to ensure that the laundry is washed gently and rinsed thoroughly.	
Jeans Denim	 Featuring a higher water level in the main wash and an extra rinse cycle to ensure that no powder detergent remains. 	3
Baby C	Featuring a high-temperature wash and extra rinses to help remove the remaining detergent effectively.	4
Silent Wash	For reducing operating noise and vibration.	4
Cloudy Day	For optimum spin drying at high humid condition.	Max
Rinse+ Spin	Featuring an additional rinse process after applying fabric softener to the laundry	Max

rounded outlet.

washing machine is not in use **∆WARNING**

A CAUTION

cause electric shock.

Sort the laundry according to these criteria:

Initial setup will not repeat after you've finalized it. In order to

finalize the initial setup, you must run a wash cycle at least once.

are to check the care label on the clothing, and sort then Initial setup includes the calibration process which comes after the language selection. You must proceed calibration before using th STEP 2 Empty pockets

> • Metal objects such as coins, pins, and buckles on clothing may Turn clothing with buttons and embroideries inside out

 Clothing with long strings may become entangled with other clothes. Make sure to tie the strings before starting the wash

30 English -

	- A neatrat actergent is recommended.	
Outdoor	For outdoor clothes, skiwear, and sportswear that are made of functional materials such as spandex, stretch, and micro-fibre.	2
Activewear	 For exercise wear such as sports jerseys, training pants, shirts/tops and other performance clothing. This cycle provides effective soil removal with controlled drum rotation for special fabric care. 	2
Colors	Featuring additional rinses and reduced spinning to ensure that the laundry is washed gently and rinsed thoroughly.	4
Jeans / Denim	Featuring a higher water level in the main wash and an extra rinse cycle to ensure that no powder detergent remains.	3
Baby Care	Featuring a high-temperature wash and extra rinses to help remove the remaining detergent effectively.	4
Silent Wash	For reducing operating noise and vibration.	4
Cloudy Day	• For optimum spin drying at high humid condition.	Max
Rinse+ Spin	Featuring an additional rinse process after applying fabric softener to the laundry.	Max
D	For draining the water incide the drum and	

unning an additional spin process to effectivel

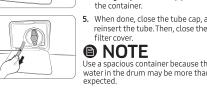
 Perform once every 40 washes with i detergent or bleach applied. Notification message appears after every 40 washes. Make sure the drum is empty. Do not use any cleaning agents for cleaning t

Maintenance

Emergency drain I. Power off and unplug the washing

machine from the electrical outlet. Open the filter cover (A). TYPE 1: Gently press the top area of the filter cover (A) to open Open the ${\bf filter\,cover\,(A)}$ by using

emergency drain tube to the container while holding the 4. Open the tube cap and let water in the emergency drain tube (C) flow into 5. When done close the tube can and



Troubleshooting

3CP • Try restarting the cycle.

Do not wet-clean.

NOTE cleaning or wet cleaning (W) Generally, the line under the symbol indicates a milde treatment (e.g. gentle cycle fo easy- care items). The double line indicates care levels with particularly gentle treatment.

Using Options

NOTE

Bubble Soak selected, laundry is thoroughly soaked in water bubbles 2. Turn the Navigation dial to select the desired additional function. 1. Select a cycle and change the cycle settings as necessary. **3.** Tap **O** to change the selected function's settings or start the function.

Turn the Navigation dial to select Bubble Soak, and then tap O. Bubble Soak is available with and adds up to 30 minutes to thes cycles: Cotton, Super Speed, Synthetics, Towels, Bedding, Shirts To return to the main screen, tap 🖶 again or turn the Navigation dia to select **Back** and tap **O**. Hygiene Steam, Activewear, Jeans / Denim, Baby Care, Silent Wash,

Operations

his function helps remove a wide variety of stubborn stains. With

Addition and removal of the course is saved automatically

5. Once you finish creating My Cycles, tap 🔄 to return to the cycles

. The Drum Clean+/Drum Clean cycles cannot be removed from the

1. Turn off the washing machine, and

2. Drain the remaining water inside the

the filter cover to open.

drum. See the Emergency drain section.

Open the **filter cover (A)** by using

Turn the debris filter knob to the left,

5. Clean the debris filter using a soft brush

drain pump propeller inside the filte

Reinsert the debris filter, and turn the

knob that is designed to prevent

Make sure to discard the debris into

and drain off the remaining water

unplug the power cord.

3. Open the filter cover.

the waste bin.

NOTE

You can also edit My Cycles in the SmartThings app.

Bubble Soak

 When you select an additional function, a brief help message appears for the first ten times of use. Add or remove cycles to create a personal cycle list. You can add a preliminary washing cycle before the main wash cycle 2. Turn the Navigation dial to select My Cycles, and then tap O.

1. Select a cycle and change the cycle settings as necessary. You can only edit a cycle to create a personal cycle when the washing machine is not operating. Turn the Navigation dial to select Prewash, and then tap O. 3. Turn the Navigation dial to select a desired cycle Tap O to add or remove the selected cycle.

For badly soiled laundry. The operation time for each cycle is longer 1. Select a cycle and change the cycle settings as necessary.

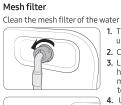
If the selected function is not supported, the "Currently not

supported" message is displayed, and the **O** button is not activated.

3. Turn the Navigation dial to select Intensive, and then tap O.

Maintenance

Surface of the washing machine Jse a soft cloth with a nonabrasive household detergent. Do not spray water onto the washing machine.



Check if power is supplied properly.

Check if the power cord is plugged in

High temperature heating chec

Low voltage detected.

If the information code remains, contact a customer service centre.

If the information code remains, contact a custome

• If the information code remains, contact a customer

• If the information code remains, contact a custome

If the information code remains, contact a custome

The Water Level sensor is not working properly

Turn the machine off, and restart the cycle.

• Turn the machine off, and restart the cycle.

. Turn the machine off, and restart the cycle.

• Turn the machine off, and restart the cycle.

returns to normal operation.

Specifications

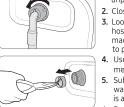
ilter is clogged, an information code of "Check water supply faucets and restart" appears on the screen.

Code		Action		
Redistribute unbalanced load and restart		Spinning does not work. Make sure laundry is spread out evenly. Make sure the washing machine is on a flat, stable surface. Redistribute the load. If only one item of clothing needs washing, such as a bathrobe or pair of jeans, the final spin result might be unsatisfactory, and a "Redistribute unbalanced load and restart" check message will be shown in the display.		
Close the washer door and try again		Operating the washing machine with the door open. Make sure the door is properly closed. Make sure laundry is not caught in the door.		
Code		Action		
ОС	Water has overflowed. Restart after spinning. If the information code remains on the display, contact a local Samsung service centre.			
LC, LC1	Check the drain hose. Make sure the end of the drain hose is not placed on the floor. Make sure the drain hose is not clogged. If the information code remains, contact a customer service centre.			
3C	Check the drum motor for operation. Try restarting the cycle. If the information code remains, contact a customer service centre.			

roning					
	Iron at maximum sole plate temperature of 200°C.	F	Professional dry- cleaning in hydrocarbons (heavy benzines) with normal		
	Iron at maximum sole plate temperature of		process.		
	If no at maximum sole plate temperature of 110°C. Caution when using	<u></u>	Professional dry- cleaning in hydrocarbons (heavy benzines) with gentle process.		
	steam irons (work without steam).	Ø	Do not dry-clean.		
×	Do not iron.		Professional wet-cleaning.		
	OTE	<u>w</u>	Mild professional wet-cleaning.		
anges fo	indicate the temperature r ironing (regulator, avel irons and ironing	<u>w</u>	Very mild professional wet-cleaning.		
nachines).	XX			

It is advisable to clean the debris filter every 2 months to prevent its clogging. A clogged debris filter may reduce the bubble effect.

1. Turn off the washing machine, and 2. Close the water tap.



Loosen and disconnect the water hose from the back of the washii to prevent water from gushing out 4. Use pliers to carefully pull out tl mesh filter from the inlet valve. is also submerged.

water so that the threaded connecto 6. Dry the mesh filter completely in the 7. Reinsert the mesh filter into the nlet valve, and reconnect the water ose to the inlet valve. 8. Open the water tap.

Debris filter

accidents by children. To open the safety knob of the debris filter bush

n and turn it anticlockwise. The spring mechanism of the safety knob spring makes a rattling sound, which is normal.

To close the safety knob of the debris filter, turn it clockwise. The

Troubleshooting **Specifications** Fabric care chart Turn the machine off, and restart the cycle. If the information code remains, contact a customer If any information code keeps appearing on the screen, contact a local

Washing			Drying	
95	95 °C normal wash.		0	Tumble drying / normal temp maximum exhaust temperatu
60	60 °C normal wash.	İ	0	Tumble drying / lower tempe maximum exhaust temperatu
60	60 °C mild wash.		Ø	Do not tumble dry
40	40 °C normal wash.			Line drying.
40	40 °C mild wash.			Drip line drying.
40	40 °C very mild wash.			Flat drying.
30	30 °C normal wash.			Drip flat drying.
30	30 °C mild wash.	İ		Line drying in the shade.
30	30 °C very mild wash.	İ	1	Drip line drying in the sha
	Hand wash.			Flat drying in the shade.
M	Do not wash.			Drip flat drying in the sha

NOTE

70 English -

NOTE

Front loading washing machine

50-800 kPa

12.0 kg

1900-2300 W

71.0 kg

Asterisk(s) means variant model and can be varied (0-9) or (A-Z).

Protecting the environment This appliance is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal regulations. Cut off the power cord so that the appliance cannot be onnected to a power source. Remove the lid so that animals and small children cannot get trapped inside the appliance.

 Do not exceed the detergent quantities recommended in the detergent manufacturers' instructions.

only when necessary. Save water and electricity by only washing full loads (the exact amount depends upon the program used).

Specification sheet

600 mm 600 mm Height 850 mm 850 mm 600 mm 600 mm Depth • Use stain removal products and bleaches before the wash cycle Net weight 72.5 kg

NOTE

1aximum load

· The design and specifications are subject to change without notice for quality improvement purposes.

• The dimensions stated here may differ slightly from the actual measurements depending on the measuring method. The energy label specifications have been determined by using the following program according to IEC 60456.

- The program is "COTTON Cold + Intensive"

Operations

You can set the washing machine to finish your wash automatically at minutes increments). The hour displayed indicates the time the wash

1. Select a cycle and change the cycle settings as necessary.

3. Turn the Navigation dial to select Delay End, and then tap O.

4. Turn the Navigation dial to select the desired time, and then tap O Tap and hold ▷.

drum to sense the weight of the load (if load sensing is preset for the selected cycle). When load sensing is complete, the display shows the remaining time until the end of the wash cycle. To cancel Delay End, tap $\stackrel{\text{\scriptsize (1)}}{\bigcirc}$ to restart the washing machine.

add the Delay End option to the current cycle with the 3-hour setting. and press Start/Pause at 2:00 p.m. Then, what happens? The washing machine starts operating at 3:00 p.m., and ends at 5:00 p.m. Provided

below is the time line for this example. 2:00 pm 3:00 pm

NOTE

Detergent drawer

⚠ CAUTION

this may cause an operational failure or a leak.

een, tap দ again or turn the Navigation dial to select **Back** and tap **O**. Al Pattern

Tap O to change or run the selected setting

The washing machine door also locks.

"Child Lock On" message.

I. Tap and hold 🔄 for 3 seconds.

Using Settings

the function on, the washing machine remembers the cycles you use most and their settings (Temp., Rinse, Spin) and displays them in

4. Clean the drawer recess using a soft

liquid detergent guide to the drawer

5. Reinsert the release lever and the

6. Slide the drawer inward to close it.

washing machine, Child Lock locks all buttons except for 🖰 and 🔄

2. Turn the Navigation dial to select Child Lock, and then tap C

The Child Lock 🖨 icon turns on when the function is o

When Child Lock is on, all buttons are disabled except for 🖒 and 🖰

• You cannot open the door after a wash cycle when the Child Lock is on.

2. Turn the Navigation dial and select the desired system setting, and

Furn the function off before opening the door to take out the laundry

· Tapping a button while Child Lock is on triggers an alarm with the

Maintenance

display after every 100 washes. • If the pump filter is cloqued, an information code of "Clean drain

(A) inside the drawer, slide open the

Remove the release lever and the

liquid detergent guide from the

flowing water using a soft brush.

3. Clean the drawer components in

Make sure the filter knob is closed properly after cleaning the filter.

To remove remaining detergent, perform the Rinse+Spin cycle with

Defrosting your washing machine shing machine may freeze when it drops below 0 °C Turn off the washing machine, and unplug the power cord Disconnect the water hose, and soak it in warm water.

Pour warm water into the drum and leave it for about 10 minutes

above steps until it operates normally Care against an extended time of disuse

this is the case, drain the washing machine and unplug the power cord. . Turn the Navigation dial to select Rinse+Spin

3. When the cycle is complete, close the water tap and disconnect th

4. Turn off the washing machine, and unplug the power cor 5. Open the door to let air circulate through the drum.

Operations

Language

Factory Reset

Tap and hold 🔄 for 3 seconds. Turn the Navigation dial to select AI Pattern, and then tap O. You can turn the washing machine's Wi-Fi on or off. Tap O to select On or Off.

1. Tap and hold 4 for 3 seconds. The default setting is On. Set it to Off if you do not want to use Turn the Navigation dial to select Wi-Fi, and then tap C Tap O to select On or Off. When you turn off the function, all the saved data resets

The washing machine's Wi-Fi is off as a factory default settin when you turn on the washing machine for the first time. Then 1. Tap and hold 🔄 for 3 seconds. he final Wi-Fi setting maintains regardless of the washing Turn the Navigation dial to select Sound, and then tap O machine power status.

Once you turn on the washing machine's Wi-Fi and connect to a network, the washing machine remains connected to the network even when you turn off the power. Tap O to select On or Off. The Wi-Fi 🤝 indicates that the washing machine is connected to

NOTE Calibration

ou can run calibration again for accurate weight detection 1. Tap and hold 4 for 3 seconds 2. Turn the Navigation dial to select Calibration, and then tap C Calibration does not start if the door is not closed proper

The drum rotates clockwise and anticlockwise for about 3 minutes 3. When calibration is complete, the "Calibration complete" message appears on the display and the washing machine turns off

Troubleshooting

screen and follow the on-screen instructions the problem persists, please contact the service cente

below and try these suggestions.				
oblem	m Action			
s not start.	Make sure the washing machine is plugged in. Make sure the door is properly closed. Make sure the water taps are open. Tap and hold DII to start the washing machine. Make sure Child Lock is not activated. Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and will do quick drain. Check the fuse or reset the circuit breaker. Check if power is supplied properly. Low voltage detected. Check if the power cord is plugged in. Make sure laundry is not caught in the door.			
er supply is fficient, or vater pplied.	 Fully open the water tap. Make sure the door is properly closed. Make sure the water supply hose is not frozen. Make sure the water supply hose is not kinked or clogged. Make sure there is sufficient water pressure. Make sure that the cold water tap and the hot water tap are properly connected. 			

cerpoints				
ou encounter a problem with the washing machine, first check the le below and try these suggestions.				
Problem Action				
	 Make sure the washing machine is plugged in. Make sure the door is properly closed. Make sure the water taps are open. 			

Clean the mesh filter as it may be clogged.

Warranty not applicable in any of the following cases

Terms of Warranty (Only Applicable to India)

1. The Complete warranty Card is not presented to the service engineer at the time of repairs being undertaken/ requested.

2. The Product is not purchased from an Authorized Samsung Sales Dealer.

3. The Product purchased is not used according to the instruction given in the INSTRUCTION MANUAL as determined by company personnel.

4. Defect Caused by improper use, as determined by the authorized service centers/ Company Personnel.

5. Modification or alterations of any nature mode in the circuitry by the Purchaser or unauthorized Personnel, as determined by Company personnel.

6. The Warranty is not applicable if the washing machine used for commercial purpose or Public places like Hotels, training centers and other similar applications.

7. The Original Serial number is removed, obliterated or altered from the Product.

8. Defect due to causes beyond control like lightening, abnormal voltage, acts of god or while in transit to service center or to the purchaser

residence. **9.** Correcting the installation for example leveling the product, adjustment of drain hose, Adjustment of Tap adopter.

10. Noise or Vibration that is considered as normal for example water drain sound, spin sound or warning beeps. **11.** Removal of foreign objects/substances from machine, including the

buttons, hooks, Dirt accumulation etc. **12.** Replace fuse, correcting house wiring, house plumbing and defect or damage caused by household pets, rats, cockroaches or any other animals or insects.

Drain Valve and inlet hose filter for example coin, Grit, safety pin,

For warranty conditions refer warranty card.

the router through the Wi-Fi connection.

2. Turn the Navigation dial to select Language, and then tap O.

3. Turn the Navigation dial to select the desired language, and then

2. Turn the Navigation dial to select Factory Reset, and then tap 🔾.

Action

of the detergent drawe

with any other object.

problem, call for service.

SAMSUNG

Make sure the detergent is added to the cent

Remove the rinse cap and clean the detergent

level, solid floor that is not slippery. If the floor

ke sure the washing machine is not in co

Metal objects such as coins can cause noise. After

and a "Redistribute unbalanced load and restart

Make sure the shipping bolts are removed

The motor can cause noise during normal operation.

• Redistribute the load If only one item of clo

jeans, the final spin result might be unsatis

Warranty Card (Only Applicable to India)

Proof of purchase is a pre-requisite to claim warranty

The product should have been purchased from an authorised Samsung Sales Dealer in India

. Samsung shall be free to decide on whether or not to provide a software update for its products.

In case of defective accessory only the accessory will be repaired or replaced

14. Defects caused by customer negligence, tampering shall void the product warranty.

applicable as per revised T&C as Samsung shall deem fit.

23. This warranty covers repair/replacement of parts.

odel No:__ Product Serial No:__

ame: _____

ddress in Full: _____

elephone No.: _____

ealer Name & Address :_

stomer's Signature & Date ccept the Terms & Conditions of warranty)

24. Warranty period of parts & accessories may vary from product to product.

26. No warranty on certain parts/conditions/types of product failures.

25. Maximum liability out of this warranty is limited to the product purchase value/MRP

15. Any extended/addition warranty offered by Samsung has to be supported by relevant proofs.

22. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.

Warranty can be claimed only if the repair was carried out by the Samsung authorised service cente

Carry-in service or In-Home service applicability depends on the product category and Samsung policy.

of installation, any additional material required over and above the standard installation kit shall be on the chargeable basis

Cosmetic/ Aesthetic / Plastic / Glass Parts /Bulbs / Cable /Wiring / Piping/ Consumables are not covered under warrant

The defective parts/ products which were replaced by Samsung under this warranty shall be the property of Samsung.

2. Samsung shall not be responsible for any loss or misuse of data, personal information, setting, third party software during

17. In case of defect arising out of installation done by party other than Samsung authorised party, the limited warranty will be

18. Regular upkeep, maintenance and cleaning of parts are necessary in certain products. Such periodic maintenance shall be on chargeable basis unless otherwise provided and not covered under warranty.

19. In the event of any unforeseen circumstances, and spares not being available Samsung's prevailing depreciation rules will be binding on the purchaser and same shall be considered as a commercial solution in lieu of repairs.

voltage, Use of external material, Normal wear and tear, Physical damage and / or electrical damage caused by physical

21. Complaints related to playability, printability, compatibility with external accessories, software, file systems, third party applications, CODEs, signals, Networks& ISP bandwidth shall not be considered as defect in product and not covered under

27. Under certain conditions where warranty obligations cannot be met, depreciation will be applicable on the existing product.

CUSTOMER DETAILS CUM WARRANTY CARD

Dealer 's Signature with rubber stamp

20. Defects arising out of the following are not covered under warranty like Mishandling/Misuse,Improper ventilation, Improper

Samsung shall not be liable for any loss, cost, expense, inconvenience or damage that may result from use inability to use the oduct. Under no circumstances shall Samsung be liable for any loss, cost, expense, inconvenience or damage exceeding

While carrying out repair, Samsung may use accessories or parts that are new or refurbished or reconditioned

16. Usage of power stabilizers of proper rating is necessary unless explicitly mentioned by Samsung on product

Make sure the rinse cap is inserted prope

If using granular detergent, make sure the detergent selector is in the upper position.

Your washing machine resets to the factory setting

You can change the system language

Tap and hold for 3 seconds.

You can reset the washing machine

I. Tap and hold 犇 for 3 seconds.

Special features

Smart Control (applicable models only) You can connect to the SmartThings app and control your washing

Connecting your washing machine Download and open the SmartThings app on your smartphone or tablet (Android & iOS).

2. Tap (1) to turn on the washing machine. 3. Tap and hold $\widehat{\Pi}$.

Operations

whether you are at home or away.

completing a cycle.

NOTE

NOTE

door remains closed.

connected to the app so you can send additional instructions

he washing machine will stay in standby power saving mode after

Lock, and Wi-Fi icons are illuminated on your washing machine display

3. You can conveniently control your washing machine, adding rinse,

The washing machine switches to standby power saving mode who

Galaxy Apps) find the SmartThings app with a search term of

"SmartThings". Download and install the app on your device

eration is paused even if the machine is not connected to the

1. If you turn on the Stay Connect function on the SmartThings app

a. The washing machine enters AP mode and connects to you b. Tap î to authenticate your washing machine. c. Once the authentication process is complete, your washing

You can use various features available in the SmartThings app NOTE

machine is successfully connected to the app.

achine fails to connect with the SmartThings app Check your router if you experience any Internet connection proble

• If the Wi-Fi is off, tap and hold of for 3 seconds to enter the **Settings** menu, and select Wi-Fi to turn it on. On your smartphone or tablet, go to Settings and turn on the wireless Turning the washing machine's Wi-Fi on allows you connect to the connection and select an AP (Access Point washing machine via SmartThings app on your smartphone or tablet dless of the power status of the washing machine. However, the • This appliance supports the Wi-Fi 2.4 GHz protocols

washing machine appears offline on the SmartThings app if the washing machine's Wi-Fi is off. Close the door before starting the Smart Control function If you use your washing machine for a while without connecting it to

the SmartThings app, a pop-up message about Smart Control will If the washing machine's Wi-Fi is not connected to an AP (access) point), the Wi-Fi will turn off when you turn of the power.

Troubleshooting

Problem

and/orspin.

Helpline - Call: 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

This warranty card gives the key points related to warranty claim. for further details log on to

nooting		
Action	Problem	
Close the door and tap and hold > . For your safety, the washing machine will not tumble or spin unless the door is closed.		Reduce the desired small loads, compared to the small loads. Non-HE determined to the small loads.
 Make sure the drain hose is not frozen or clogged. Make sure the drain hose is connected to a drain system that is not clogged. 	Cannot add additional detergent.	Make sure the and fabric sof
If the washing machine is not supplied with sufficient power, the washing machine will temporarily not drain or spin. As soon as the washing machine regains sufficient power, it will operate normally. Make sure the drain hose is positioned correctly, depending on the connection type. Clean the debris filter as it may be clogged.		Plug the pow Check the fus Close the doc washing mac machine will is closed. Before the wa make a series
 Tap and hold ▷ II to stop the washing machine. It may take a few moments for the door lock mechanism to disengage. The door will not open until 3 minutes after the washing machine has stopped or the power has been off. Make sure all the water in the drum is drained. The door may not open if water remains in the drum. Drain the drum and open the door manually. Make sure the door lock light is off. The door lock light turns off after the washing machine has 	Stops.	lock and will (There may be Wait briefly, a Make sure thich hose at the waclean the mes If the washing sufficient poor temporarily n washing macl operate norm
drained. Make sure you use the recommended types of detergent as appropriate. Use high efficiency (HE) detergent to prevent oversudsing.		Tully open bo Make sure the Make sure the taps. Flush w Make sure the minimum of a check the wat

Troubleshooting Action detergent amount for soft water, The mesh filter may be clogged. or lightly soiled loads. ergent is not recommended. temperature may change as the automat he remaining amount of detergen oftener is not over the limit. water temperature. This is normal. er cord into a live electrical outle just hot and/or just cold water going through t dispenser when cold or warm temperatures selected. This is a normal function of the use or reset the circuit breaker. oor, and tap and hold $\triangleright \parallel$ to start th achine. For your safety, the washing Il not tumble or spin unless the doc washing machine determines the water vashing machine starts to fill. it w of clicking noises to check the doo oad is wet at • Use high efficiency (HE) detergent to reduce l do guick drain. • Load is too small. Small loads (one or two ite be a pause or soak period in the cy may become unbalanced and not spin comple , and the washing machine may st Make sure the drain hose is not kinked or cloc he mesh filter of the water supply vater taps is not clogged. Periodi esh filter. Make sure all hose connections are tight. ng machine is not supplied wit ower, the washing machine will not drain or spin. As soon as the nserted and secured to the drain system. hine regains sufficient power, it w Use high efficiency (HE) detergent to preve heck the drain hose. he temperature selection is corre he hoses are connected to the corre Make sure the drain hose is not cloqued heck if there is something stuck between th f 49°C hot water at the tap. Also door and the diaphragm ater heater capacity and recovery ra

The Warranty shall be null and void in any of the following cases, and in such cases Samsung may at its

The dully filled warranty card/proof of purchase is not presented to the service engineer at the time of repairs being

The product is being used for commercial purpose OR if the product has been used excessively and beyond reasonable

Defects due to causes beyond control like lightning, abnormal voltage, spikes, external sources (ex: cable/set top box

efects caused due to negligence/omission of the Purchaser on account of periodic maintenance(s)/periodic servicing as

Any modifications, including but not limited to, rooting attempts, reverse engineering, unlocking, jail-breaking etc. of the

Defects caused by household pets, rats, cockroaches, ants, pests, fungi or any other animal/birds/insect

Warranty shall apply only if the product is used as per its usage specifications (ex: personal, commercial etc.)

Warranty shall be void if product has failed under certain conditions/types (ex: water logging, misuse, etc.)

sole discretion repair the equipment on a chargeable basis. The decision of Samsung, whether a

omplaint falls in any of these categories or not shall be binding on the Purchase

The original serial number of the product is removed, altered or obliterated from the product

f conditions/corrosions/oxidations/spilling of food/liquid/influence of Chemical substances.

Defects caused due to usage of third party material/non Samsung Authorized Consumables

Repair due to misuse/third party repair attempts are not covered in warranty.

Warranty does not cover repair due to external factors/mediums/data types.

All disputes arising out of this warranty are subject to Delhi jurisdiction only.

usage as permitted within the product instruction manua

mentioned in the instruction manual of the product.

original firmware(s) or software(s) of the product

Fully Auto Front Loading

ou must first log into SmartThings with your Samsung account. To of three years after the last shipment of this product by contacting

reate a new Samsung account, follow the instructions on the app. You don't need a separate app to create your account.

a Samsung account, use the account to log in. A registered ung smartphone or tablet user automatically logs in. To register your appliance to SmartThings

Action

(Only Applicable to India

etwork. If not, go to **Settings** and turn on the wireless connection and select an AP (Access Point).

2. Open SmartThings on your smartphone or table If a message of "A new device is found.", select Add. 4. If no message appears, select + and select your appliance in a list

 Specific Device Model, and then add your appliance manually. 5. Register your appliance to the SmartThings app as follows. In some circumstances, only the Door Lock icon may be illuminated

a. Add your appliance to SmartThings. Make sure your appliance is b. When registration is complete, your appliance appears on you

When Wi-Fi is activated, the energy consumption increases in

Problem	Action		
Leaks water.	 If there is something stuck between the doc and the diaphragm, it may cause a leak or damage to the diaphragm. 		
Has odours.	Excessive suds collect in recesses and can cause foul odours. Run cleansing cycles to sanitise periodically. Clean the door seal (diaphragm). Dry the washing machine interior after a cycle has finished.		
No bubbles are seen (Bubble nodels only).	You may not be able to see bubbles if there is much items in the drum. Severely contaminated laundry may not generate bubbles.		
A message appears on the display to alert that dispenser is open.	Check if the detergent drawer is closed proper Open the detergent drawer and close it agai Make sure it's closed properly.		
Increased time of washing.	The actual washing time may differ from the estimated time initially displayed on the contr panel upon cycle selection.		

clothes. Applying it directly to clothing can

stains (for example, oily spots or ingrained of

Operations

It is also possible to obtain the complete corresponding source code

as related to this product. This offer is valid to anyone in receipt of

The following URL http://opensource.samsung.com/opensourc

physical medium such as a CD-ROM; a minimal charge will be

Open Source Announcement

"Inquiry" menu.)

and to preserve its life cycle. The software included in this product contains open source software You may obtain the complete corresponding source code for a period

Drum Clean+/Drum Clean Perform this cycle regularly to clean the drum by removing bacteri

Maintenance

om it. This cycle heats the water between 60 $^{\circ}$ C and 70 $^{\circ}$ C, and it also removes accumulated dirt from the rubber door gasket

2. Turn the Navigation dial to select Drum Clean+/Drum Clear Tap and hold ▷.

 Do not use any cleaning agents for cleaning the drum. Chemica esidue in the drum may cause damage to the laundry or the dru

of the washing machine. To prevent limescale, add the proper amount of detergent according to your local water hardness or add a water softene

additive together with the detergent. Drum Clean+/Drum Clean reminder

to run the Drum Clean+/Drum Clean cycle. once every 40 washes. It is advisable to perform Drum Clean+

no longer appears. However, it appears again on the second 40th

• Even after the last process is terminated, the "Drum Clear

Even if "Drum Clean complete" does not disappear, the machine

• It is recommended to run the cycle regularly for hygienic purpose

Troubleshooting

Action Make sure the drain hose is not frozen or clo depending on the connection type. Clean the debris filter as it may be cloqued way to the drain system. Make sure the water hoses are not cloque. Make sure the water taps are not froze Make sure the washing machine is runnin water tap are properly connected Clean the mesh filter as it may be cloqued All buttons will be disabled for 3 minutes af the information code appears. When the "Check water supply faucets and re minutes. In the meantime, the Power button Make sure the cold water supply hose is firmly connected to the cold water tap. If it is conn to the hot water tap, the laundry may be de

SAMSUNG

Warranty period commences from the date of purchase of the product unless specified otherwise Product Group Product Description Warranty Period (Months) Parts/Accessory Warranty(if applicable) AC Motor : 120 months # Digital Inverter Motor : 240 months # panel Top Loading Fully 24 (Applicable for Rear & Front Control Panel models with Wobble Pulsator)

Universal motor : 60 months# Digital Inverter Motor : 240 months# 5 Months from date of purchase or 12 months from installation, whichever ends early, **12 Months from date of commissioning a case of parts warranty, labour cost and gas charging cost(if applicable) will be chargeable as per the applicable rates. Correct disposal of the product (Waste Electrical & Electronic Equipment)

s marking on the product, accessories or literature indicates that the electronic accessories (e.g. charger, headset, and USB cable) buld not be dispose with other household waste at the end of their working life. For more information on safe disposal and recycling visit our website or contact num SAMSUNG INDIA ELECTRONICS PRIVATE LIMITED

Registered Address:6th Floor, DLF Centre, Sansad Marg, New Delhi-110001, Visit: www. samsung.com/in

Samsung Helpline - Call: 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

QUESTIONS OR COMMENTS?

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NEPAL 16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)		www.samsung.com/in/support
SRI LANKA	011 SAMSUNG (011 7267864)	www.samsung.com/in/support

08000-300-300 (Toll free) www.samsung.com/bd/support 09612-300-300

OR VISIT US ONLINE AT COUNTRY

This product is RoHS compliant.

BANGLADESH