Before you start

Make sure to use the laundry detergent that is designed for automatic

NOTE · Follow the detergent manufacturer's recommendations based of the weight of the laundry, the degree of soiling, and the hardness

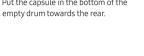
of the water in your local area. If you are not sure about the water hardness, contact a local water authority. Do not use detergent that tends to be hardened or solidified. This detergent may remain after the rinse cycle, blocking the drain outlet

When washing wool using the Wool cycle, use a detergent dedicated

to wool items. If used with the Wool cycle, powder detergent may remain on the laundry and discolour the laundry.

Laundry capsules To get the best results from using laundry capsules, please follow these instructions.

1. Put the capsule in the bottom of the empty drum towards the rear.



Contents

Safety information What you need to know about the safety instructions Important safety symbols Important safety precaution Critical installation warning: Installation cautions Critical usage warnings Usage cautions Critical cleaning warning Instructions about the WEEE Installation What's included Installation requirements Step-by-step installation Before you start Initial setup Laundry guidelines Detergent drawer guidelines Operations Control panel Operating a cycle Cycle overview Special features SmartThings Open Source Announcement Maintenance Drum Clean+/Drum Clear Emergency drain Defrosting your washing machine Care against an extended time of disuse Troubleshootin Checkpoints Information codes Specifications Fabric care chart Protecting the environmen Specification sheet



all the shipping bolts by turning

Installation

2. Tilt the washing machine onto the

tilt the washing machine on its left

areas. Then, tilt the washing machine

a. Use the screws from the Accessories kit

(Loose screws will cause noises.

c. Ensure the proper fitment. Before

emove the shipping bolt.

ay differ depending on the model

plugging in the washing machine

upright, Check Point:

b. Firmly screw in the 6 screws

or right side and ensure there is no

lamage. Do not tilt the washing

machine on its front or back.

3. Fix the Rat shutter in the prope

STEP 1 Select a location

Away from direct sunlight · Adequate room for ventilation and wiring The ambient temperature is always higher than the freezing

 Away from a heat source NOTE

Install your washing machine on a solid and level floor

Also, we recommend installing your washing machine on the

STEP 2 Installation procedure for the Rat shutter assembly with the washing machine

avoid damaging the internal parts of the washing machine. 1. Remove the packing box. Ther



washing machine. Check Point: Do not remove the shipping bolt.

⚠ CAUTION For cycles using cold water or cycles tha

Detergent drawer guidelines dispenses an adequate amount of detergent or fabric softener for

ach load. See below for details: A. Dispenser 1



B. Dispenser 2 You can use liquid fabric softener or liquid detergent in this dispenser This dispenser is set to dispense fabric softener as a default. You ma

change the setting to use this dispenser to dispense deterger For more information, see the "Dispenser" section on page 46 add the desired amount of liquidetergent, powder detergent,

CAUTION fabric softener for a single wash manual detergent compartment. This may affect the washing results

Do not use any cleaning agents for cleaning the drum. Chemical

residue in the drum deteriorates the washing performance 2 English

Step-by-step installation

· Solid, level surface without carpeting or flooring that may

• To prevent excessive vibration while operating the washing machine, consider stability before anything else.

• Do not install your washing machine on soft floors or floor coverings • If you install your washing machine on a wood floor, install a waterresistance wooden panel (min 1.18 in. / 30 mm thick) to the floor.

corner of the wood floor.

prevent rats from entering inside the washing machine and to

remove the bottom cushion from t

Before you start

CAUTION

STEP 3 Remove the shipping bolts

⚠ WARNING

NOTE

Inpack the product package and remove all shipping bolts

• Packaging materials can be dangerous to children. Dispose al

packaging material (plastic bags, polystyrene, etc.) out of

 Do not operate the washing machine without the dispenser 1 or 2 in the detergent drawer. A water leak may cause electric shock or injury.

. Do not use the following types of detergent in the drawe Tablet, capsule, ball, or net types. Do not use gel-type or viscous detergent/softener in the detergent drawer as they may not flow well. Read the detergent/softener manufacturer's instructions before

• Do not carry around the dispenser removed from the detergent drawer. Put the dispenser back in place. therwise, the dispenser may shake and cause the content to

Empty the dispensers in the detergent drawer before moving the washing machine to prevent any content from spilling out on the · Be careful not to spill fabric softener on the worktop or the control

NOTE

• The "Close dispenser" message appears if the detergent drawer not completely closed. Close the detergent drawer before you start If message "Refill Auto dispenser with detergent", "Refill Auto dispenser with softener", or "Refill Auto dispenser with detergent and softener" appears on the display, refill the corresponding

Detergent/softener is not automatically dispensed in the Wool cycle To dispense detergent/softener in the Wool cycle, you must manuall set the input level of detergent/softener. For special detergent or softener (for wool, baby clothes, etc.)

your appliance. Please take some time to read this manual to take ful What you need to know about the safety instructions

Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance. Please store the manual in a safe location se to the appliance for future reference. Use this appliance only for its intended purpose as described in this instruction manual. Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is you esponsibility to use common sense, caution and care when installin maintaining and operating your washing machine. the characteristics of your washing machine may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service centre or find help and information online at www.samsung.com

Congratulations on your new Samsung washing machine. This manua

ns important information on the installation, use and care of

Important safety symbols

Safety information

∆WARNING

What the icons and signs in this user manual mear

severe personal injury, death and/or property damage **⚠ CAUTION**

Hazards or unsafe practices that may result in personal injury and/or property damage.

Safety information

 The air pressure in the water supply hose or the water pipe may damage a part of the appliance or result in a water leak. If a draining error occurs during an operation, check if there is a If the washing machine is used when it is flooded because of a

draining problem, it may result in electric shock or fire. Insert the laundry into the washing machine completely so that the laundry does not get caught in the door. If laundry gets caught in the door, it may result in damage to the

aundry or the washing machine, or result in a water lea Turn the water supply off when the washing machine is not being use • Ensure that the screws on the water supply hose connector are properly tightened. Ensure that the rubber seal and front door glass are not

ontaminated by a foreign substance (e.g. waste, thread, hair, etc.). • If a foreign substance is caught in the door or the door is not completely closed, it may cause a water leak. Open the water tap and check if the water supply hose connector is mly tightened and that there is no water leak before using the

 If the screws on the water supply hose connector are loose. it may result in a water leak. The appliance you have purchased is designed for domestic use only Using the appliance for business purposes qualifies as an appliance standard warranty provided by Samsung and no responsibility can be attributed to Samsung for malfunctions or damages resulting

from such misuse. Do not stand on the appliance or place objects (such as laundr ighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.

• This may result in electric shock, fire, problems with the

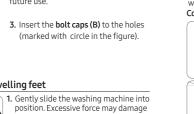
Installation



1. CAUTION the levelling feet is not pressing the

CAUTION

Make sure all the levelling feet are seating on the floor surface to avoid the washing machine from moving or generating noise due to washing machine is not rocking tighten the nuts.

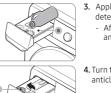


CAUTION connector. Do not use the hose if the

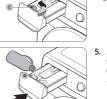
1. Connect the water hose to the water

2. Connect the other end of the water hose to the inlet valve on the back o

Before you start



Apply an appropriate amount of detergent to the dispenser 1 (B) After you finish, put the cap back and turn it clockwise to close. 4. Turn the dispenser 2 cap (C)



5. Apply an appropriate amoun dispenser 2 (D). After you finish, put the cap back and turn it clockwise to clos Push the detergent drawer to close Push the detergent drawer all the sound when the drawer is properly

CAUTION

If you do, clean the drawer, and then reinsert both dispensers. • Only use liquid detergent or softener in the auto dispenser. Do not use powdered detergent. Make sure both dispensers are inserted completely

detergent to stick. Therefore, wipe the moisture with a dry cloth - If they are not, the washing machine may not start operating or before adding powdered detergent. fail to dispense washing agents. · Clean the dispenser before refilling it with the same or a different type of detergent or softener. drawer as they may not flow well. · Do not leave detergent or softener in the auto dispenser for more - Read the detergent/softener manufacturer's instructions before

Read the instructions ofter reading this manual, store it in a safe place for future referen

Read all instructions before using the appliance.

NOTE ndicates that a risk of personal injury or material damage exists. hese warning signs are here to prevent injury to yourself and

others. Please follow them explicitly. potential hazards exist. To safely operate this appliance, familiarize ourself with its operation and exercise care when using it

Safety information

switched on and off by the utility.

is not intended to be used such as:

farm houses:

ingernails, etc.

in a water leak.

Installation

NOTE

down to check if it is connected properly.

For models with an additional hot water inlet:

This may cause the drum to rust.

4. If the supply cord is damaged, it must be replaced by the

5. **CAUTION:** In order to avoid a hazard due to

nd that old hose-sets should not be reused

bed and breakfast type environments

a carpet must not obstruct the openings;

kept away unless continuously supervised.

manufacturer, its service agent or similarly qualified persons

must not be supplied through an external switching device,

6. The new hose-sets supplied with the appliance are to be used

7 This appliance is intended to be used in household only and

staff kitchen areas in shops, offices and other working

by clients in hotels, motels and other residential type

areas for communal use in blocks of flats or in

8. For appliances with ventilation openings in the base, tha

9. For use in Europe: Children of less than 3 years should be

This may cause the rubber seal to become deformed and result

a (neutral) cleansing agent to the surface and use a sponge to clean it. Never use a metal brush.

Do not leave metal objects such as safety nins, hair nins or bleach

· If rust starts appearing on the surface of the drum, apply

Do not use dry cleaning detergent directly and do not wash,

rinse, or spin laundry contaminated by dry cleaning detergent

This may result in spontaneous combustion or ignition

due to the heat from the oxidation of the oil.

Do not use water from water cooling/heating devices.

This may result in problems with the washing machine

Do not use natural hand-washing soap for the washing machine

Hold the adaptor and turn part (C)

and then tighten the screws while lifting the adaptor.

6. While pulling down part (D) on the

water hose, connect the water hose to the adaptor. Then, release part (D).

The hose fits into the adaptor with a

hose, see 2 and 3 on the "Connecting

7. To complete connecting the water

to a threaded water tap" section.

1. Connect the red end of the hot wat

2. Connect the other end of the hot water

hose to the hot water tap.

hose to the hot water inlet on the back

ting the water hose to the adaptor, pull the water hose

5. Turn part (C) in the arrow direction to

clicking sound.

• Use a popular type of water taps. If the tap is square-shaped or too

big, remove the spacer ring before inserting the tap into the adaptor

nt resetting of the thermal cut-out, this appliance

As with any equipment that uses electricity and moving parts Important safety precautions

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the 1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilitie or lack of experience and knowledge, unless they have been

given supervision or instruction concerning use of the appliance

by a person responsible for their safety. 2. For use in Europe: This appliance can be used by children age from 8 years and above and persons with reduced physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understar Cleaning and user maintenance shall not be made by children

3. Children should be supervised to ensure that they do not play with the appliance.

Do not spray volatile material such as insecticide onto the surface of the appliance. As well as being harmful to humans, this may result in electric shock, fire or problems with the appliance.

Do not place objects that generate electromagnetic fields near the This may result in injury due to a malfunction. Water drained during a high-temperature wash or drying cycle is

This may result in burns or injury. Draining time may vary depending on the water temperature. If the water temperature is too high, the draining process starts Do not wash, spin, or dry water-proof seats, mats, or clothing (*

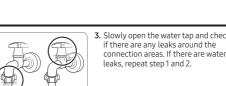
unless your appliance has a special cycle for washing these items

(*): Woollen bedding, rain covers, fishing vests, ski pants, sleeping

bags, diaper covers, sweat suits, and bicycle, motor cycle and car ark is on the care label. This may result in injury or damage to the washing machine, walls, floor, or clothing due to

Do not wash throw rugs or doormats with rubber backing e rubber backing may come off and stick to inside the drum and this may result in malfunction such as a drainage error Do not operate the washing machine when the detergent drawer • This may result in electric shock or injury due to a water leak. o not touch the insides of the drum during or just afterdrying as

 This may result in burns The door glass becomes hot during washing and drying. Therefore, do not touch the door glass.

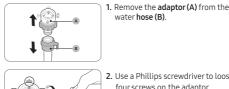


NARNING If there is a water leak, stop operating the washing machine and

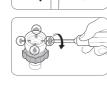
disconnect it from the electrical supply. Then, contact a local Samsung service centre in case of a leak from the water hose, or contact a olumbing technician in case of a leak from the water tap. Otherwise this may cause electric shock.

↑ CAUTION he water hose by force. If the hose is too short, replace the hose with a longer, high-pressure hose. Connecting to a non-threaded water tap

water hose (B).



2. Use a Phillips screwdriver to looser four screws on the adaptor



Operations Do not mix detergent with fabric softener in either dispenser NOTE To prevent detergent or softener from hardening, leave the cap Do not use any bleach that may cause corrosion and/or generate

from your product. WW**D*8****

88 8 1888 🕫 🗓

Tap to turn the washing machine on or off. If you do not manipulate the control panel for 10 ne washing machine automatically turns c The washing machine automatically turns off when the cycle completes.

CAUTION

Turn the navigation dial left or right to navigate 02 Navigation through cycles and functions. When you turn the navigation dial, LCD displays your selection cycle,option, and setting).

Critical installation warnings

Failure to do so may result in electric shock, fire, an explosion

trical specifications. Use the socket for this appliance only, and

Sharing a wall socket with other appliances using a power strip

he appliance is heavy, therefore take care when lifting it

WARNING

problems with the appliance, or injury

The installation of this appliance must be performed by a qualified

 This may result in electric shock, fire, an explosion, or problem ith the appliance. Never plug the power cord into a socket that is not grounded

correctly and make sure that it is in accordance with local and national regulations. by the warranty

Do not install this appliance near a heater or any inflammable Do not install this appliance in a humid, oily or dusty location

not use a damaged power plug, damaged power cord, or loose

o not hook the power cord over a metal object, place a heavy object

the power cord, insert the power cord between objects, or pus

o not pull the power cord when unplugging the power plug.

liance should be positioned so that the power plu

self-repair or non-professional repair of the product, Samsung

or in a location exposed to direct sunlight or water (rain drops) o not install this appliance in a location exposed to low temperatu Frost may cause the tubes to burst. o not install this appliance in a location where gas may leak.

This may result in electric shock or fire.

Do not twist or tie the power cord.

o not pull or excessively bend the power cord

This may result in electric shock or fire.

Safety information

o not use a strong acidic cleaning agent.

• Failure to do so may result in electric shock or fire.

Correct Disposal of This Product

ritical cleaning warnings

WARNING

Instructions about the WEEE

rom the wall socket.

Unplug the power plug by holding the plug.

Failure to do so may result in electric shock or fire

the water supply taps, and the drain pipes are accessible

Following the repair by a non-authorized service provider

Do not use benzene, thinner or alcohol to clean the appliance

This may result in discolouration, deformation, damage, electric

ore cleaning or performing maintenance, unplug the appliance

(Waste Electrical & Electronic Equipment)

(Applicable in countries with separate collection systems)

take these items for environmentally safe recycling.

other commercial wastes for disposal.

For more information on safe disposal and recycling, visit our website

Business users should contact their supplier and check the

terms and conditions of the nurchase contract. This pr

or extending the power cord may result in electric shock or fire nis may result in electric shock or fire. o not use an electric transformer. This may result in electric shock or fire.

• Ensure that the power voltage, frequency, and current are the same as those of the product specifications. Failure to do so may

Remove all foreign substances such as dust or water from the power plug terminals and contact points using a dry cloth on a regular basis • Unplug the power plug and clean it with a dry cloth. Failure to do so may result in electric shock or fire.

Plug the power plug into the wall socket so that the cord is running • If you plug the power plug into the socket in the opposit direction, the electric wires within the cable may be damaged and this may result in electric shock or fire.

Keep all packaging materials out of the reach of children as these may be dangerous. • If a child places a bag over its head, it may suffocate. When the appliance, power plug or power cord is damaged, contact

your nearest service centre. This appliance must be properly grounded.

Safety information If it hardens and accumulates inside the washing machine, it Also, do not allow children to play around the washing machine or result in problems with the appliance, discolo or bad odours. This may result in burns.

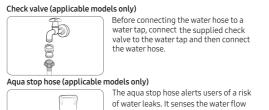
Place socks and brassieres in a washing net and wash them with Oo not insert your hand into the detergent draw This may result in injury as your hand may be caught by the other laundry. Do not wash large laundry items such as bedding in the washing ne the detergent input device. · Failure to do so may result in injury due to abnormal vibrations Remove the liquid detergent guide (applicable models only) when using powdered detergent. Do not use hardened detergent.

• If it accumulates inside the washing machine, it may result in a If not, water may leak through the front of the detergent drawer water leak. Do not place any objects (such as shoes, food waste, animals) ke sure that the pockets of all the clothing items to be washed an laundry into the washing machine This may result in damage to the washing machine, or injury

 Hard, sharp objects such as coins, safety pins, nails, screws, or and death in the case of pets due to the abnormal vibrations stones can cause extensive damage to the appliance. not press the buttons using sharp objects such as pins, knifes, Do not wash clothing with large buckles, buttons or other heavy This may result in electric shock or injury. Sort the laundry by colour on the basis of its colorfastness and Do not wash laundry contaminated by oils, creams or lotions usually ect the recommended cycle, water temperature and additional und in skincare shops or massage clinics.

> This may result in discolouration or fabric damage Take care that children's fingers are not caught in the door when Failure to do so may result in injury

To prevent odours and mould, leave the door open after a wasl cycle to allow the drum to dry. event limescale build up, leave the detergent drawer oper after a wash cycle and dry inside it



(A) in case of a leak. A f the agua stop hose must be fitted to the water tap and not





ensure stable drainage. In a drain pipe use a 65 cm high vertical pipe.

26 English —

ap and hold to start or pause an operatio The display shows current cycle information ar estimated time remaining, or an information essage when a problem occurs. NOTE The actual washing time may differ from the estimated time initially displayed on the control 05 OK Tap to confirm your selection of function or setting

lected cycle. default or selected setting. ap to change the rinse count for the selected cyc or selected setting. Tap to change the spin speed for the selected cyc **08 Spin** () • The indicator above the button indicates the

default or selected setting. Options | Tap to enter the Options menu. martThings app.

Safety information

o not ground the appliance to a gas pipe, plastic water pipe, is not liable for any damage to the product, any injury or any

product which does not carefully follow these repair and nance instructions. Any damage to the product cause by an attempt to repair the product by any person other han a Samsung certified service provider will not be covered

Install your appliance on a solid, level floor that can support

Failure to do so may result in abnormal vibrations, movemer

f the appliance is flooded, turn off the water & power supplies

If the appliance generates a strange noise, a burning smell, or smo

unplug the power cord immediately and contact your nearest service

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate

nmediately and contact your nearest service centre.

Failure to do so may result in electric shock or fire

Do not touch the power plug with wet hands.

• Failure to do so may result in electric shock.

Installation cautions

noise, or problems with the appliance

Critical usage warnings

WARNING

appliance or power cord.

CAUTION

 This may result in electric shock, fire, or an explosion. Do not open the washing machine door by force while it is operating nis appliance should be positioned in such a way that the powe Water flowing out of the washing machine may result in burns Failure to do so may result in electric shock or fire due to electric cause the floor to be slippery. This may result in injury.

This may result in injury.

Opening the door by force may result in damage to the appliance not touch the power plug with wet hands

 This may result in electric shock. Do not turn the appliance off by unplugging the power cord while an Plugging the power cord into the wall socket again may cause a

spark and result in electric shock or fire

Do not let children climb in or onto the appliance. This may result in electric shock, burns or injury Do not insert your hand or a metal object under the washing maching while it is operating.

o not unplug the appliance by pulling the power cord. Always grip he plug firmly and pull it straight out of the outlet using the washing machine. Damage to the power cord may cause a short-circuit, fire and/or If the glass is broken, it may result in injury electric shock.

Do not attempt to repair, disassemble, or modify the appliance $% \left(1\right) =\left(1\right) \left(1$ failure, or when reconnecting the water supply hose.

> Installation nstallation requirements



* The design of the drawer and/or the lever differs with the model.

Staking kit is required to stack a dryer on a washing machine

NOTE

• Spanner: For removing the shipping bolts and levelling the • Bolt caps / cap fixer: For covering the holes after removing the ship bolts. The provided number of bolt caps (3 to 6) depends on the model

· Cold/Hot water hose: For supplying water to the washing machine. (Hot water hoses is for applicable models only.) Rat Shutter: Fix the rat shutter in the bottom of the washing machine to avoid rat entering.

• Hose guide: For hanging the drain hose in the drainpipe or wash-basin.

Laundry guidelines STEP 1 Sort efore doing your laundry for the first time, you must run a complete

Sort the laundry according to these criteria Care Label: Sort the laundry into cottons, mixed fibres, synthetics silks, wools, and rayon. colour: Separate whites from colours shows the initial setup process. Follow the on-screen instructions to

 Size: Mixing different sized items together in the drum improves the washing performance. Sensitivity: Wash delicate items separately using an Easy Iro option for pure, new woollen items, curtains, and silk items. Check

the labels on the items. NOTE

 Tap O or turn the Navigation dial to skip to the next screen. Take sure to check the care label on the clothing, and sort them Initial setup includes the calibration process which comes after the accordingly before starting the wash. language selection. You must proceed calibration before using the STEP 2 Empty pockets

mpty all the pockets of your laundry items Metal objects such as coins, pins, and buckles on clothing may • When calibration is complete, power turns off and then turns on damage other laundry items as well as the drum.

Turn clothing with buttons and embroideries inside out If trousers or jacket zippers are open while washing, the drum may be damaged. Zippers should be closed and fixed with a string. clothes. Make sure to tie the strings before starting the wash

STEP 3 Use a laundry net Metal parts of the brassieres may break through and tear other

Small, light clothing such as socks, gloves, stockings, and

Operations

Cycle overview

nside a fine laundry net.

88 8 1888 ^{† î} û 05 06 07 08 09 11

Welcome!

1. Tap () to turn on the washing machine. 2. Turn the Navigation dial to select the cycle you want For more information on Cycle overview, see page 41.

4. Tap (and then turn the Navigation dial to select additional For more information on Options, see page Tap O to change the settings for selected additional function.

 Do not use a ventilating fan. er product safety issue caused by any attempt to repair the A spark may result in an explosion or fire

emove the washing machine door lever before disposing the If trapped inside the appliance, children may suffocate to death. Make sure to remove the packaging (sponge, styrofoam) attached to

thinner, alcohol or other inflammable or exp

Do not wash items contaminated with gasoline, kerosene, benzene,

the bottom of the washing machine before using it.

Safety information

If the water supply hose comes loose from the water tap and flood the appliance, unplug the power cord. · Failure to do so may result in electric shock or fire

Unplug the power cord when the appliance is not being used for lor periods of time or during a thunder or lightning storr

Do not use a fuse (such as copper, steel wire, etc.) other than a

When the appliance needs to be repaired or reinstalled, containing

Failure to do so may result in electric shock, fire, problems with

 Failure to do so may result in electric shock or fire. If any foreign substance enters into the appliance, unplug the pow cord and contact your nearest Samsung Customer Service.

• This may result in electric shock or fire. Do not let children (or pets) play in or on your washing machin

The washing machine door does not open easily from the inside an children may be seriously injured if trapped inside. Usage cautions

↑ CAUTION

such as detergent, dirt, food waste, etc., unplug the power cord and

• Failure to do so may result in discolouration, deformation, damage The front glass may be broken by a strong impact. Take care when

Open the water tap slowly after a long period of non-use, water supply

Flectrical supply Water supply and grounding Use an individual branch kPa and 800 kPa. Water pressu circuit specific to the washing less than 50 kPa may cause th To ensure proper grounding, the washing machine comes with a to fill the drum, causing the

If it does not fit the outlet, call a • Make sure water taps are qualified electrician to install a washing machine is not in us

> **A** CAUTION all connections at the wate

Do not wash the laundry net by itself without other laundry. Thi

STEP 4 Prewash (if necessary)

STEP 5 Determine the load capacity Do not overload the washing machine. Overloading may cause the washing machine to not wash properly. For the load capacity for th

type of clothing, see page 41.

NOTE



Make sure the laundry is fully inserted in the drum and not caught in the doc

Description Optimal performance with lower energy fe cotton fabrics, bed linens, table linens For energy saving, the actual washing temperature may be lower than specified For fabrics that are made of polyester (diolen For sheer fabrics, bras, lingerie (silk), and other

Delicates handwash-only fabrics. For best performance, use liquid detergent **Towels** • For bath towels, washcloths, and mats. • For best results, wash only 1 type of bedding. • For shirts, blouses that are made of cotton, synthetic fiber. direct contact with the skin, such as underwear • For optimum hygiene results select a temperature of 60 °C or above. Steam cycles feature allergy care and bacteri Specific for machine-washable woo' The Wool cycle features fine pulsating and soaking to protect the wool fibres from A neutral detergent is recommended. For outdoor clothes, skiwear, and sportswear

microfibers generated during washing synthetic

a properly installed and Water taps must be within 12 arounded outlet. inlet hoses reach the washing sure about the grounding. To reduce the risk of leaks

AWARNING Check for any leaks at the • Do NOT use an extension cord. • Use only the power cord that comes with the washing regular basis.

may cause abnormal vibrations that could move the washing

heavily soiled. Do not use the Prewash option when detergent is

When washing bedding or bedding covers, the wash time may be lengthened or the spin efficiency may be reduced. For bedding or bedding covers, the recommended maximum spin cycle speed is 80

> rpm, and the load capacity is 2.0 kg or less. **⚠** CAUTION Unbalanced laundry may reduce the spinning performance

 Make sure the laundry is fully inserted in the drum and not caugh Do not slam the door. Close the door gently. Otherwise, the door may not be closed properly.

△ CAUTION

STEP 6 Apply a proper detergent type The type of detergent depends on the type of fabric (cotton, syntheti delicate items, wool), colour, wash temperature, and degree of soiling

Alcove installation

If both the washing machine a

location, the front of the alco

inobstructed air opening. Your

ot require a specific air openin

English 19

must have at least a 550 mr

⚠ CAUTION

Manual detergent compartment

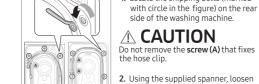
2. Put the laundry in the drum on top of

complete in less than one hour, the capsule may not dissolve completely

> You can only use liquid detergent this dispenser.

washing machine is turned on after the washing machine detect an empty detergent/softener compartment.

• To avoid injury, cover the holes with bolt caps after removing the nipping bolts in place. Assemble the shipping bolts before moving he washing machine to another location. Keep the shipping bolts in a safe place for future use.



them anticlockwise. NOTE future use.

> 3. Insert the bolt caps (B) to the hole (marked with circle in the figure

the levelling feet. manually adjusting the levelling feet 22 English -

It may be hard to open the detergent drawer with just your fingertips

Grab the detergent drawer handle firmly with your hand and pull to

Push the detergent drawer all the way to the end to close it. You will

If you feel the softener scent is weak, set the softener input amount

open the detergent drawer for more than 3 seconds and close it

The washing machine will start to detect the refilled detergent

The detection time may vary depending on the type of detergen

1. Pull the detergent drawer to oper

2. Turn the dispenser 1 cap (A)

hear a click sound when the drawer is properly closed.

NOTE

· Verify the dispenser openings, turn the caps to open, and then fill with detergent or softener up to the MAX line. • Do not use a mixture of detergent and softener. Always keep the dispensers with the cap closed. To apply washing agents to the auto dispenser

 If message "Refill Auto dispenser with detergent" "Refill Auto dispenser with softener", or "Refill Auto dispenser with detergent and softener" appears on the display, refill the corresponding If the refill-related alert message does not disappear after you ref

• Do not apply detergent or softener to the drawer without the

The content may spill.Do not press the outlet at the rear of either dispenser while moving it. The content may leak. Use caution when putting detergent or fabric softener in the applicable dispenser. The content may spill. • When removing the dispenser 1 or 2 to check the remaining content (upon an alert message or before the message appears), the drawe may have content remaining or leaking from the bottom of the drawer

Do not turn any dispenser upside down.

Apply detergent in the dispenser.

NOTE

• Do not use hardened detergent or softener.

• Make sure all the dispensers in the detergent drawer are empty • The input or refill level of the detergent or softener depends on the If message "Refill Auto dispenser with detergent". "Refill Auto er with softener", or "Refill Auto dispenser with detergent and softener" appears on the display, immediately refill the corresponding dispenser. A later refill may cause the input level of the agent to decrease. Applying detergent directly to the laundry cause discolouration

Control panel

Do not tap (1) to turn the washing machine off w

the wash cycle is in progress. Tap and hold 🕅 to pause the cycle first, and then tap (1) to turn the

ap to activate or deactivate the Smart Contro Tap and hold to enter pairing mode to connect to t When the Smart Control function is activated, you can control your washing machine remotely using the SmartThings app on your smartphone or tab

n a sink drain pipe branch



use the supplied plastic hose guide (A) Secure the guide to the wall using a hoo The drain pipe should be between 60

Tap to change the water temperature for the • The indicator above the button indicates the 07 Rinse 🖾 • The indicator above the button indicates the defau

Tap and hold for 3 seconds to enter the Settings r

Installation washing machine and to prevent accidents when doing laundry.

What's included Make sure all the parts are included in the product package. If you have problem with the washing machine or the parts, contact a local Samsung customer centre or the retailer.

02 Detergent drawer 03 Control panel

06 Debris filte

05 Drum

10 Power plug 11 Drain hose 12 Levelling feet

77 Emergency drain tube 08 Filter cover

vash cycle without any items in the drum.

Initial setup will not repeat after you've finalized it. In order t

• The initial setup includes language selection, calibration, and a

Empty the drum, and then tap and hold ▷ I to start calibratio

[Tap O to skip]

seconds to enter Settings and select Calibration.

finalize the initial setup, you must run a wash cycle at least onc

dicates that the product and its electronic accessories (e.g. charger, headset, USB cable) should not be dispose of with other household waste at the end of their workin life. To prevent possible harm to the environment or them responsibly to promote the sustainable reuse of material resources. Household users should contact eith

01 Release lever

NOTE

Initial setup

Run Calibration

washing machine.

automatically.

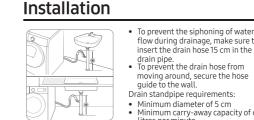
Turn dial & Tap O

Operating a cycle

WW**D*8****

04 Door

www.samsung.com or contact our * The design of the drawer and/or the lever differs with the model. Before you start



the sink siphon so that the end of the hose is at least 60 cm above the groun CAUTION

NOTE

Door latch (lever) (A) is originally

Do not put the drain hose in places

stagnant water or ponding. The water

otected by a fuse or circuit 🛮 breaker. Then, tap 🖒 to turn on the

NOTE

Operations Tap to activate or deactivate the Quick Drive fun You can reduce the overall washing time of the selected cycle settings. Quick Drive may not be (WW**D* available for certain cycles.

Icon descriptions 🤶 Wi-Fi This icon indicates that Smart Control Smart Control • For more information on Smart Control cannot be opened.

Child Lock

• For more information on Child Lock, see page 48.

NOTE

 The door locks automatically during a Door Lock cycle and this indicator turns on. · You can open the door when this icon

3. Tap ∅, ₩, or ♥ to change the default cycle settings.

off the function. - Not all cycles have additional functions available 6. Tap and hold > II to start operation.

Once you set the cycle you want, the screen displays a brief cycle description, maximum laundry load, and cycle time. You can also check the cycle progress, remaining cycle time, and information

For WW**D*8**** model, you can tap Quick Drive to turn on or

For lightly soiled items in less than 2.0 kg that y 15' Quick Wash • Use less than 20 g of detergent. Using more than 20 g of detergent may be a second may be a s than 20 g of detergent may leave detergent For liquid detergent, use a max of 20 ml of liquid underwear and shirts. The cycle time will differ depending on the water supply conditions, load, and type of launc For mixed load consisting of cotton and synthetic. Use this cycle to reduce the amount of

power consumption.

Description

Al Wash • Adjusts the amount of detergent and the cycle

For cottons, bed linens, table linens, underwear, towels, or shirts. The washing time and the rinse

count are automatically adjusted according to

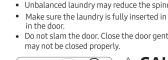
according to the load and the soil severity. This

Turn off the taps when the

wire to plastic plumbing, gas lines, or hot water pipes. Improperly connected cause electric shock.

Before you start

t the Prewash option for the selected cycle if the laundry



Maintenance

and to preserve its life cycle

from it. This cycle heats the water between 60 °C and 70 °C, and it also

3. Tap and hold ▷II.

⚠ CAUTION

of the washing machine.

according to your local water hardness or add a water softene additive together with the detergent

to run the Drum Clean+/Drum Clean cycle.

Drum Clean regularly.

· Even after the last process is terminated, the "Your Cycle is

Troubleshooting

Code	Action
Clean drain filter	Water is not draining. Make sure the drain hose is not frozen or clogg Make sure the drain hose is positioned correct depending on the connection type. Clean the debris filter as it may be clogged. Make sure the drain hose is straightened all the way to the drain system. If the information code remains, contact a customer service centre.
Check water supply faucets and restart	Water is not supplied. Make sure the water taps are open. Make sure the water hoses are not clogged. Make sure the water hoses are not frozen. Make sure the washing machine is running wisufficient water pressure. Make sure that the cold water tap and the hot water tap are properly connected. Clean the mesh filter as it may be clogged. All buttons will be disabled for 3 minutes after the information code appears. When the "Check water supply faucets and rest message appears, the machine drains water fiminutes. In the meantime, the Power button wise disabled.
Please connect the hot/cold water hose connection correctly	Make sure the cold water supply hose is firmly connected to the cold water tap. If it is connect to the hot water tap, the laundry may be deforr with some cycles.

Fabric (care chart			
	ving symbols provide garment tion. The Clothing care labels	Bleachin	g	
include sy	mbols for drying, bleaching, d ironing, or dry cleaning when	Δ	Any bleach allowed.	
necessary consisten	. The use of symbols ensures cy among garment manufacturers	A	Only oxygen bleach allowed.	
care label	tic and imported items. Follow directions to maximize garment duce laundering problems.	×	Do not bleach.	
Washing		Drying		
95	95 °C normal wash.	<u></u>	Tumble drying / normal temperture , maximum exhaust temperatue 80 °C	
60	60 °C normal wash.	0	Tumble drying / lower temperature / maximum exhaust temperature 60 %	
60	60 °C mild wash.	Ø	Do not tumble dry	
40	40 °C normal wash.		Line drying.	
40	40 °C mild wash.		Drip line drying.	
40	40 °C very mild wash.		Flat drying.	
(30)	30 °C normal wash.		Drip flat drying.	
30	30 °C mild wash.		Line drying in the shade.	
30	30 °C very mild wash.	1	Drip line drying in the shade.	
The state of the s	Hand wash.		Flat drying in the shade.	
\bowtie	Do not wash.	目	Drip flat drying in the shade.	
NOTE NOTE				

Operations

NOTE

You can add a preliminary washing cycle before the main wash cycle. Select a cycle and change the cycle settings as necessary.

Turn the Navigation dial to select Prewash, and then tap O Tap and hold ▷

3. Turn the Navigation dial to select Intensive, and then tap C

Bubble Soak

to select Back and tap O.

appears for the first ten times of use. Quick Drive (applicable models only)

Make sure the drum is empty

Make sure the drum is empt

Using Option:

eans the drum by removing dirt and bacter.

Do not use any cleaning agents for cleaning th

You can reduce the overall washing time of the selected cycle setting

Emergency drain Drum Clean+/Drum Clean aking out the laundry.

2. Turn the Navigation dial to select Drum Clean+/Drum Clear

residue in the drum may cause damage to the laundry or the drum To prevent limescale, add the proper amount of deterger

Drum Clean+/Drum Clean reminder

• The Drum Clean+/Drum Clean reminder blinks on the control pane once every 40 washes. It is advisable to perform Drum Clean+/

 When you first see this reminder blinking, you can ignore the reminder for 6 consecutive washes. From the 7th wash, the reminder no longer appears. However, it appears again on the second 40th

• Even if "Your Cycle is complete" does not disappear, the machine

• It is recommended to run the cycle regularly for hygienic purpose

Code	Action
Clean drain filter	Water is not draining. Make sure the drain hose is not frozen or clogged Make sure the drain hose is positioned correctly, depending on the connection type. Clean the debris filter as it may be clogged. Make sure the drain hose is straightened all the way to the drain system. If the information code remains, contact a customer service centre.
Check water supply faucets and restart	Water is not supplied. Make sure the water taps are open. Make sure the water hoses are not clogged. Make sure the water taps are not frozen. Make sure the washing machine is running with sufficient water pressure. Make sure that the cold water tap and the hot water tap are properly connected. Clean the mesh filter as it may be clogged. All buttons will be disabled for 3 minutes after the information code appears. When the "Check water supply faucets and restart message appears, the machine drains water for 3 minutes. In the meantime, the Power button will be disabled.
Please connect the hot/cold water hose connection correctly	Make sure the cold water supply hose is firmly connected to the cold water tap. If it is connected to the hot water tap, the laundry may be deformed with some cycles.

abric	care chart		
	wing symbols provide garment	Bleachir	ng
clude sy ying an	ymbols for drying, bleaching, d ironing, or dry cleaning when	\triangle	Any bleach allowed.
nsisten	/. The use of symbols ensures cy among garment manufacturers	A	Only oxygen bleach allowed.
re label	tic and imported items. Follow I directions to maximize garment educe laundering problems.	×	Do not bleach.
ashing	J	Drying	
95	95 °C normal wash.	<u></u>	Tumble drying / normal temperture / maximum exhaust temperatue 80 °C
60	60 °C normal wash.	0	Tumble drying / lower temperature / maximum exhaust temperature 60 °C
60	60 °C mild wash.	Ø	Do not tumble dry
40	40 °C normal wash.		Line drying.
40	40 °C mild wash.		Drip line drying.
40	40 °C very mild wash.		Flat drying.
30	30 °C normal wash.		Drip flat drying.
30	30 °C mild wash.		Line drying in the shade.
30	30 °C very mild wash.	1	Drip line drying in the shade.
	Hand wash.		Flat drying in the shade.
W	Do not wash.	目	Drip flat drying in the shade.

le when the temperature is set to 90 °C

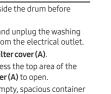
1. Select a cycle and change the cycle settings as necessary

een, tap 🔄 again or turn the Navigation dial Bubble Soak selected, laundry is thoroughly soaked in water bubbles 1. Select a cycle and change the cycle settings as necessary

3. Turn the Navigation dial to select Bubble Soak, and then tap O

cycles: Cotton, Super Speed, Synthetics, Towels, Bedding, Shirts. Hygiene Steam, Activewear, Jeans / Denim, Baby Care, Silent Wash, Tap and hold ▷II.

Maintenance



1. Power off and unplug the washin machine from the electrical outlet. 2. Open the filter cover (A). Gently press the top area of the filter cover (A) to open.

tube cap (B). 4. Open the tube cap and let water in the emergency drain tube (C) flow

NOTE

Surface of the washing machine spray water onto the washing machine.

Clean the mesh filter of the water hose once or twice a year

ormation	codes		Code	
e washing machine fails to operate, you may see an information on the screen. Check the table below and try the suggestions.				
Code	Action		Redistribute	ı

	unl
ozen or clogged.	loa
ioned correctly, e.	
e clogged. ghtened all the	Clo
contact a	an
	Со
n	

abric	care chart			_	Ironing	
ne following symbols provide garment are direction. The Clothing care labels clude symbols for drying, bleaching, ying and ironing, or dry cleaning when		Bleachir	ng	-	\Box	Iron at maximum so
		\triangle	Any bleach allowed.			200°C.
nsisten	 The use of symbols ensures among garment manufacturers and imported items. Follow 		Only oxygen bleach allowed.	-		Iron at maximum so plate temperature o
re label	directions to maximize garment duce laundering problems.	×	Do not bleach.			150°C. Iron at maximum so
ashing		Drying			٦	plate temperature o
95	95 °C normal wash.	<u></u>	Tumble drying / normal temperture / maximum exhaust temperatue 80 °C.		<u> </u>	Caution when using steam irons (work
60	60 °C normal wash.	0	Tumble drying / lower temperature / maximum exhaust temperature 60 °C			without steam).
60	60 °C mild wash.	Ø	Do not tumble dry	:	\bowtie	Do not iron.
40	40 °C normal wash.		Line drying.		N O N O O O O O O O O O O O O O O O O O O O O O O O O O	OTF
40	40 °C mild wash.		Drip line drying.	-	The dots i	ndicate the temperat
40	40 °C very mild wash.		Flat drying.		steam, tra	rironing (regulator, evel irons and ironing
30	30 °C normal wash.		Drip flat drying.		machines; Profession	
(30)	30 °C mild wash.	М	Line drying in the shade		10163310	Drofossional dry-

2. Turn the Navigation dial to select the desired additional function. 3. Tap O to change the selected function's settings or start the function

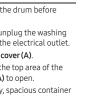
 If the selected function is not supported, the "Currently no $\textbf{supported} \verb|" message is displayed, and the O button is not activated.$

Select a cycle and change the cycle settings as necessary.

NOTE

supply faucets and restart" appears on the screen.

heck the pulsator motor for operation



Place an empty, spacious containe around the cover, and stretch the emergency drain tube to the

5. When done, close the tube cap, and

water in the drum may be more than

Troubleshooting

Cod	de	Action		
Redistribute unbalanced load and restart		Spinning does not work. Make sure laundry is spread out evenly. Make sure the washing machine is on a flat, stable surface. Redistribute the load. If only one item of clothing needs washing, such as a bathrobe or pair of jeans, the final spin result might be unsatisfactory, and a "Redistribute unbalanced load and restart" check message will be shown in the display.		
Close the washer door		Operating the washing machine with the door open. • Make sure the door is properly closed.		
and try again		Make sure laundry is not caught in the door.	i	
Code		Action		r
ос	• Resta • If the	Water has overflowed. Restart after spinning. If the information code remains on the display, contact a local Samsung service centre.		
LC, LC1	Make floor.	Check the drain hose. • Make sure the end of the drain hose is not placed on the		

formation code remains, contact a custor

Do not dry-clean.

wet-cleaning.

cleaning or wet cleaning (W)

symbol indicates a milder

eatment (e.g. gentle cycle fo

easy- care items). The double

particularly gentle treatment

NOTE

If the information code remains, contact a customer

Check the drum motor for operat

Try restarting the cycle.

Specifications

 This appliance is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal connected to a power source. Remove the lid so that animals and

detergent manufacturers' instructions.

Use stain removal products and bleaches before the wash cycle

• Save water and electricity by only washing full loads (the exact amount depends upon the program used)

You can set the washing machine to finish your wash automatically a minutes increments). The hour displayed indicates the time the wash

1. Select a cycle and change the cycle settings as necessary Turn the Navigation dial to select Delay End, and then tap O

4. Turn the Navigation dial to select the desired time, and then tap C 5. Tap and hold . Status shows in the display and the washing machine tumbles frum to sense the weight of the load (if load sensing is preset fo

the selected cycle). When load sensing is complete, the display shows the remaining time until the end of the wash cycle. To cancel Delay End, tap (*) to restart the washing machine. Real-life case

between the softener and detergent. 2. Turn the Navigation dial to select dispenser 1, 2, and then tap O. 3. Tap O to select Softener or Detergent

Maintenance

⚠ CAUTION

buildup in the dispenser pump.

oubbles may generate inside the drum.

6. Rinse the filter and make sure th ! Reinsert the debris filter, and turn the filter knob to the right.

NOTE knob that is designed to prevent safety knob of the debris filter, push

tling sound, which is normal. NOTE The "Clean drain filter" message appears on the control panel

If the pump filter is clogged, an information code of "Clean drain clogging. A clogged debris filter may reduce the bubble effect. 1. Turn off the washing machine, and CAUTION 2. Drain the remaining water inside th

1. Turn off the washing machine, and

Loosen and disconnect the water hose from the back of the washing

Use pliers to carefully pull out the

mesh filter from the inlet valve

5. Submerge the mesh filter deeply in

7. Reinsert the mesh filter into the

ed, an information code of "Check water

6. Dry the mesh filter completely in the

is also submerged.

Open the water tap.

machine. Cover the hose with a clo

unplug the power cord.

2. Close the water tap.

drum. See the Emergency drain section 3. Open the filter cover. TYPE 1: Gently press the top area o the filter cover to open

TYPE 2: Push down the latch of the ill or change the detergent or softener.

Action

· Check if power is supplied properly. • If the information code remains, contact a • If the information code remains, contact a ustomer service centre. ow voltage detected. · Check if the power cord is plugged in

• If the information code remains, contact a customer service centre. contact a local Samsung service centre. High temperature heating check. If the information code remains, contact a customer service centre. The Water Level sensor is not working properly Turn the machine off, and restart the cycle. If the information code remains, contact a

The MEMS sensor is not working properly. Turn the machine off, and restart the cycle. inverter PBAs. • Depending on the state, the machine may

Turn the machine off, and restart the cycle.

If the information code remains, contact a

Protecting the environment

small children cannot get trapped inside the appliance. Do not exceed the detergent quantities recommended in the

WW12DB8**** A (Width) 600 mm 850 mm 600 mm 50-800 kPa Water pressure Net weight 73.5 kg Maximum load capacity 12.0 kg

NOTE

The design and specifications are subject to change without notice for quality improvement purposes.

measurements depending on the measuring method. The energy label specifications have been determined by using the following program according to IEC 60456. - The program is "COTTON Cold+ Intensive".

Operations

NOTE • If you have set the dispenser 1, 2 to dispense detergent, the washing

Add or remove cycles to create a personal cycle list. softener, put it into the drum or the **manual detergent** 2. Turn the Navigation dial to select My Cycles, and then tap O ompartment (A) after the cycle is complete, and then run the

3. Turn the Navigation dial to select a desired cycle - If you have set the dispenser f 1, f 2 to dispense detergent, you must 4. Tap O to add or remove the selected cycle. put special detergent (for wool, baby clothes, etc.) into the drum or the manual detergent compartment (A) to use the special detergent · When both dispensers are set to dispense the detergent, the washing Once you finish creating My Cycles, tap to return to the cycles screen

machine consumes the detergent in dispenser 2 first. Pump Clean

in the dispenser pump. Use this function after you empty and clean the 2. Fill the water up to the MAX line.

Turn the Navigation dial to select Pump Clean, and then tap O. You can select from **Dispenser 1**, **Dispenser 2**, or **Dispenser 1/2**. Tap O to start cleaning.

The water will drain out from the dispense NOTE (detergent or softener) used in the dispenser. You can use this function to clean detergent or softener residue

You cannot open the door after a wash cycle when the Child Lock is on · Empty and clean the dispenser before using this function. Otherwise Turn the function off before opening the door to take out the laundry.

and limescale on the drawer recess. 4. Insert the detergent drawer back into

You can only edit a cycle to create a personal cycle when the

Addition and removal of the course is saved automatical

washing machine, Child Lock locks all buttons except for (1) and (4)

Turn the Navigation dial to select Child Lock, and then tap O.

The Child Lock ♠ icon turns on when the function is or

When Child Lock is on, all buttons are disabled except for (1) and (2)

Tapping a button while Child Lock is on triggers an alarm with the

· You can also edit My Cycles in the SmartThings app.

washing machine is not operating.

NOTE

Tap O to select On or Off.

"Child Lock On" message.

NOTE

Child Lock

NOTE Cover the covers of both dispensers **⚠ CAUTION**

Defrosting your washing machine

Turn off the washing machine, and unplug the power cord 3. Disconnect the water hose, and soak it in warm water. 4. Pour warm water into the drum and leave it for about 10 minutes. 5. Reconnect the water hose to the water tap.

NOTE Care against an extended time of disuse

n the cycle is complete, close the water tap and disconnec Open the door to let air circulate through the drum.

Terms of Warranty (Only Applicable to India)

Warranty not applicable in any of the following cases

3. The Product purchased is not used according to the instruction given

Operations

2. Turn the Navigation dial and select the desired system setting

Tap and hold 4 for 3 seconds

NOTE

Water Hardness

hardness setting.

to select **Back** and tap **O**.

Tap and hold 4 for 3 seconds

Calibration

You can run calibration again for accurate weight detection

 Tap and hold 4 for 3 seconds. Turn the Navigation dial to select Calibration, and then tap O.

The Wi-Fi ? indicates that the washing machine is connected to Calibration does not start if the door is not closed properl Factory Reset he drum rotates clockwise and anticlockwise for about 3 minutes 3. When calibration is complete, the "Calibration complete" message

appears on the display and the washing machine turns off automat You can turn on or off the sound from the washe 1. Tap and hold 🔄 for 3 seconds.

Turn the Navigation dial to select Sound, and then tap O. Tap O to select On or Off. The default setting is On

NOTE You can change the system language Tap and hold 4 for 3 seconds.

2. Turn the Navigation dial to select Language, and then tap 🔾. rn the Navigation dial to select the desired language, and then You can turn the washing machine's Wi-Fi on or off.

machine power status.

when you turn on the washing machine for the first time. Then

Action

Make sure the rinse cap is inserted properly

If using granular detergent, make sure the

Remove the rinse cap and clean the deterger

level solid floor that is not slippery. If the flo

Make sure the shipping bolts are removed

The motor can cause noise during normal

Metal objects such as coins can cause noise. Af

Redistribute the load. If only one item of clot

d a "Redistribute unbalanced load and resta

with any other object.

ce sure the detergent is added to the cen

the final Wi-Fi setting maintains regardless of the washing

I. Tap and hold ੴ for 3 seconds. nost and their settings (Temp., Rinse, Spin) and displays them i 2. Turn the Navigation dial to select Wi-Fi, and then tap ${\sf O}$. Tap and hold 4 for 3 seconds Tap O to select On or Off. urn the Navigation dial to select AI Pattern, and then tap 🔾 The washing machine's Wi-Fi is off as a factory default setting

Tap O to select On or Off. The default setting is On. Set it to Off if you do not want to use When you turn off the function, all the saved data reset

 $^{!}$. Turn the **Navigation dial** to select **Water Hardness**, and then tap $\sf C$

The default setting for Water Hardness is Med.. Changing the setting

Water Hardness setting Soft Med.

Froubleshooting

creen and follow the on-screen instructions the problem persists, please contact the service center

Checkpoints

ncounter a problem with the washing machine, first check the elow and try these suggestions.		
blem	Action	
not start.	Make sure the washing machine is plugged in. Make sure the door is properly closed. Make sure the water taps are open. Tap and hold ▷ It to start the washing machine. Make sure Child Lock is not activated. Before the washing machine starts to fill, it will make a series of clicking noises to check the door lock and will do quick drain. Check the fuse or reset the circuit breaker. Check if power is supplied properly. Low voltage detected. Check if the power cord is plugged in. Make sure laundry is not caught in the door.	
rsupply is icient, or ter	 Fully open the water tap. Make sure the door is properly closed. Make sure the water supply hose is not frozen. Make sure the water supply hose is not kinked or clogged. 	

roblem, call for service.

Helpline - Call : 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

SAMSUNG

Warranty Card (Only Applicable to India)

Proof of purchase is a pre-requisite to claim warranty The product should have been purchased from an authorised Samsung Sales Dealer in India

In case of defective accessory, only the accessory will be repaired or replaced.

While carrying out repair, Samsung may use accessories or parts that are new or refurbished or reconditioned. 0. Samsung shall not be liable for any losses or consequential losses due to product failure or the installed software 1. Samsung shall be free to decide on whether or not to provide a software update for its products.

12. Samsung shall not be responsible for any loss or misuse of data, personal information, setting, third party software during

15. Any extended/addition warranty offered by Samsung has to be supported by relevant proofs. 6. Usage of power stabilizers of proper rating is necessary unless explicitly mentioned by Samsung on product . In case of defect arising out of installation done by party other than Samsung authorised party, the limited warranty will be

18. Regular upkeep, maintenance and cleaning of parts are necessary in certain products. Such periodic maintenance shall be on chargeable basis unless otherwise provided and not covered under warranty. 19. In the event of any unforeseen circumstances, and spares not being available Samsung's prevailing depreciation rules will be binding on the purchaser and same shall be considered as a commercial solution in lieu of repairs.

21. Complaints related to playability, printability, compatibility with external accessories, software, file systems, third party applications, CODEs, signals, Networks& ISP bandwidth shall not be considered as defect in product and not covered under

23. This warranty covers repair/replacement of parts. 24. Warranty period of parts & accessories may vary from product to product 25. Maximum liability out of this warranty is limited to the product purchase value/MRP.

22. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.

Product Serial No:_____ Date of Purchase: Address in Full: _____ Telephone No.: ____

Dealer Name & Address :

Operations

Connecting your washing machin

3. Tap and hold $\widehat{\Omega}$.

NOTE

Troubleshooting

2. Tap () to turn on the washing machine

Turning the washing machine's Wi-Fi on allows you connect to the egardless of the power status

washing machine appears offline on the SmartThings app if the

washing machine's Wi-Fi is off. Close the door before starting the Smart Control function

the SmartThings app, a pop-up message about Smart Control will If the washing machine's Wi-Fi is not connected to an AP (access

point), the Wi-Fi will turn off when you turn of the power

ays connected to the app so you can send additional instructions hether you are at home or away If you turn on the Stay Connect function on the SmartThings app

completing a cycle. he Stay Connect function will remain active for up to 7 days if the door remains closed. 2. When the Stay Connect function is active, the Smart Control, Doo ock, and Wi-Fi icons are illuminated on your washing machine displ

3. You can conveniently control your washing machine, adding rinse,

Action

and fabric softener is not over the limit.

Close the door, and tap and hold **▷I** to start th

machine will not tumble or spin unless the d

make a series of clicking noises to check the d

hose at the water taps is not clogged. Periodica

sufficient power, the washing machine wil

temporarily not drain or spin. As soon as th

ninimum of 49°C hot water at the tap. Als

neck the water heater capacity and rec

lean the mesh filter.

Fully open both taps.

spin or dry cycles using the SmartThings app. and select an AP (Access Point).

. In some circumstances, only the Door Lock icon may be illuminated > Specific Device Model, and then add your appliance manually. 5. Register your appliance to the SmartThings app as follows. a. Add your appliance to SmartThings. Make sure your appliance is

Make sure the drain hose is not cloqued

Theck if there is something stuck between

Troubleshooting

Action	Problem	Action
 Disconnect the hoses and clean the mesh filter. The mesh filter may be clogged. While the washing machine fills, the water 	Leaks water.	If there is something stuck and the diaphragm, it may damage to the diaphragm.
temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal. While the washing machine fills, you may notice just hot and/or just cold water going through the dispenser when cold or warm temperatures are	Has odours.	Excessive suds collect in receifoul odours. Run cleansing cycles to saniti Clean the door seal (diaphrag Dry the washing machine intellate has finished.
selected. This is a normal function of the automatic temperature control feature as the washing machine determines the water temperature.	No bubbles are seen (Bubble models only).	You may not be able to see but much items in the drum. Severely contaminated laund generate bubbles.
 Use the High or Extra High spin speed. Use high efficiency (HE) detergent to reduce oversudsing. Load is too small. Small loads (one or two items) may become unbalanced and not spin completely. 	A message appears on the display to alert that dispenser is open.	Check if the detergent drawer Open the detergent drawer Make sure it's closed prope
 Make sure the drain hose is not kinked or clogged. Make sure the door is properly closed. Make sure all hose connections are tight. 	Increased time of washing.	The actual washing time may estimated time initially displa panel upon cycle selection.
Make sure the end of the drain hose is correctly inserted and secured to the drain system. Avoid overloading. Use high efficiency (HE) detergent to prevent	Stains on the clothes.	Do not pour fabric softener di clothes. Applying it directly to stains (for example, oily spots that might be difficult to rem
oversudsing. Check the drain hose. Make sure the end of the drain hose is not placed on the floor.		

The Warranty shall be null and void in any of the following cases, and in such cases Samsung may at its sole discretion repair the equipment on a chargeable basis. The decision of Samsung, whether a mplaint falls in any of these categories or not shall be binding on the Purchaser

The original serial number of the product is removed, altered or obliterated from the product. The product purchased is not used as per the rated power conditions or instructions mentioned in the INSTRUCTION

The product is being used for commercial purpose OR if the product has been used excessively and beyond reasonable usage as permitted within the product instruction manual. Site (premises where the product is used/ kept) conditions that do not conform to the recommended operations of the produ

connections), fire, water logging, natural calamities, commotion, riots, theft, anti-social action, acts of God or while in transit. $Defects\ caused\ by\ household\ pets,\ rats,\ cockroaches,\ ants,\ pests,\ fungi\ or\ any\ other\ animal/birds/insects.$

Defects caused due to negligence/omission of the Purchaser on account of periodic maintenance(s)/periodic servicing as mentioned in the instruction manual of the product Defects caused due to usage of third party material/non Samsung Authorized Consumables Any modifications, including but not limited to, rooting attempts, reverse engineering, unlocking, jail-breaking etc. of the

Repair due to misuse/third party repair attempts are not covered in warrant Warranty does not cover repair due to external factors/mediums/data type: Warranty shall apply only if the product is used as per its usage specifications (ex: personal, commercial etc. Warranty shall be void if product has failed under certain conditions/types (ex: water logging, misuse, etc.)

All disputes arising out of this warranty are subject to Delhi jurisdiction only. Warranty period commences from the date of purchase of the product unless specified otherwi Product Description Parts/Accessory Warranty (if applicable) Product Group Warranty Period (Months) 24 Wash Motor : 60 months on Semi Automatic Wash Motor # 24 AC Motor : 120 months # Digital Inverter Motor : 240 months # (Applicable for Rear & Front Control Panel models with Wobble Pulsator Universal motor : 60 months* Digital Inverter Motor : 240 months*

15 Months from date of purchase or 12 months from installation, whichever ends early. **12 Months from date of commissioning. n case of parts warranty, labour cost and gas charging cost(if applicable) will be chargeable as per the applicable rates.

QUESTIONS OR COMMENTS?

Correct disposal of the product (Waste Electrical & Electronic Equipment) This marking on trie product, accessories or interaction included at the end of their working life.

For more information on safe disposal and recycling visit our website or contact number SAMSUNG INDIA ELECTRONICS PRIVATE LIMITED Registered Address:6th Floor, DLF Centre, Sansad Marg, New Delhi-110001, Visit: www. samsung.com/in Samsung Helpline - Call : 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

COOMIN	C	OK VISIT OS ONLINEAT
INDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free) 1800 5 SAMSUNG (1800 5 7267864) (Toll-Free)	www.samsung.com/in/support
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)	www.samsung.com/in/support
SRI LANKA	011 SAMSUNG (011 7267864)	www.samsung.com/in/support
BANGLADESH	08000-300-300 (Toll free) 09612-300-300	www.samsung.com/bd/support

This product is RoHS compliant.

Open Source Announcement

The following URL http://opensour

b. When registration is complete, your appliance appears on yo

You may obtain the complete corresponding source code for a peri

our support team via http://opensource.samsung.com (Please use th

of three years after the last shipment of this product by contacti

It is also possible to obtain the complete corresponding source

SMART AT 051/seq/0 leads to the open source license informatio

When Wi-Fi is activated, the energy consumption increases i comparison to the values specified in the indicative information.

		Leaks water.	 If there is something stuck between th and the diaphragm, it may cause a leak damage to the diaphragm.
e hee ::	Has odours.	 Excessive suds collect in recesses and ca foul odours. Run cleansing cycles to sanitise periodica Clean the door seal (diaphragm). Dry the washing machine interior after a has finished. 	
	No bubbles are seen (Bubble models only).	You may not be able to see bubbles if the much items in the drum. Severely contaminated laundry may not generate bubbles.	
	A message appears on the display to alert that dispenser is open.	Check if the detergent drawer is closed p Open the detergent drawer and close i Make sure it's closed properly.	
	Increased time of washing.	The actual washing time may differ from estimated time initially displayed on the panel upon cycle selection.	
	Stains on the clothes.	Do not pour fabric softener directly onto y clothes. Applying it directly to clothing ca stains (for example, oily spots or ingraine that might be difficult to remove.	

COUNTRY	CALL	OR VISIT US ONLINE AT
INDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free) 1800 5 SAMSUNG (1800 5 7267864) (Toll-Free)	www.samsung.com/in/support
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)	www.samsung.com/in/support
SRI LANKA	011 SAMSUNG (011 7267864)	www.samsung.com/in/support
BANGLADESH	08000-300-300 (Toll free)	www.samsung.com/bd/support

add the Delay End option to the current cycle with the 3-hour setting and press Start/Pause at 2:00 p.m. Then, what happens? The nachine starts operating at 3:00 p.m., and ends at 5:00 p.m. Provided

run the **Pump Clean** function before you switcl

The default setting is Softener, and you can change it to Detergent.

4. Turn the debris filter knob to the lef and drain off the remaining water 5. Clean the debris filter using a soft brusl Make sure to discard the debris into

mechanism of the safety l To close the safety knob of the debris filter, turn it clockwise. The

sed properly after cleaning the filter Make sure the filter is inserted properly after cleaning it. Otherwise, Detergent drawer

Turn the machine off, and restart the cycle.

pecification sheet Type

empty the dispensers and clean them thoroughly. While holding down the release lever on the inner of the drawer, pull the detergent drawer to remove.

If you are not going to use the washing machine for a long ti



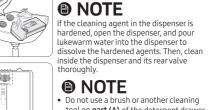
le the dispenser and its rear valve NOTE tool on part (A) of the detergent draws . Do not disassemble the part (A

The Main Door lock/unlock is not working properly Turn the machine off, and restart the cycle. • If the information code remains, contact a customer service centre.

Action

1900-2300 W 1400 RPM

The dimensions stated here may differ slightly from the actual



1. The Complete warranty Card is not presented to the service engineer at the time of repairs being undertaken/ requested. **2.** The Product is not purchased from an Authorized Samsung Sales Dealer.

the Product.

residence.

Company personnel. **6.** The Warranty is not applicable if the washing machine used for commercial purpose or Public places like Hotels, training centers and

8. Defect due to causes beyond control like lightening, abnormal voltage,

acts of god or while in transit to service center or to the purchaser

5. Modification or alterations of any nature mode in the circuitry by the

Purchaser or unauthorized Personnel, as determined by

9. Correcting the installation for example leveling the product,

adjustment of drain hose, Adjustment of Tap adopter. **10.** Noise or Vibration that is considered as normal for example water drain sound, spin sound or warning beeps.

12. Replace fuse, correcting house wiring, house plumbing and defect or

damage caused by household pets, rats, cockroaches or any other

in the INSTRUCTION MANUAL as determined by company personnel. **4.** Defect Caused by improper use, as determined by the authorized service centers/ Company Personnel.

other similar applications. **7.** The Original Serial number is removed, obliterated or altered from

11. Removal of foreign objects/substances from machine, including the Drain Valve and inlet hose filter for example coin, Grit, safety pin, buttons, hooks, Dirt accumulation etc.

animals or insects. For warranty conditions refer warranty card.

Make sure there is sufficient water pressure water tap are properly connected. Clean the mesh filter as it may be clogged

Cosmetic/ Aesthetic / Plastic / Glass Parts /Bulbs / Cable /Wiring / Piping/ Consumables are not covered under warran

product. Under no circumstances shall Samsung be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product. 14. Defects caused by customer negligence, tampering shall void the product warranty.

voltage, Use of external material, Normal wear and tear, Physical damage and / or electrical damage caused by physical

Customer copy (to be retained by customer

The defective parts/ products which were replaced by Samsung under this warranty shall be the property of Samsung.

applicable as per revised T&C as Samsung shall deem fit. 20. Defects arising out of the following are not covered under warranty like Mishandling/Misuse,Improper ventilation, Improper

26. No warranty on certain parts/conditions/types of product failures. 27. Under certain conditions where warranty obligations cannot be met, depreciation will be applicable on the existing product. CUSTOMER DETAILS CUM WARRANTY CARD

tomer's Signature & Date ccept the Terms & Conditions of warranty)

You can reset the washing machine . Tap and hold 犇 for 3 seconds. 2. Turn the Navigation dial to select Factory Reset, and then tap O.

Download and open the SmartThings app on your smartphone or

The washing machine enters AP mode and connects to you

C. Once the authentication process is complete, your washing

You can use various features available in the SmartThings app

Check your router if you experience any Internet connection problem

after connecting your washing machine with the SmartThings and

If the Wi-Fi is off, tap and hold for 3 seconds to enter the Settings

system that is not cloqued.

Action

For your safety, the washing machine will no

Make sure the drain hose is not frozen or cloc

If the washing machine is not supplied wit

sufficient power, the washing machine wi

Make sure the drain hose is positioned

Tap and hold \(\sum_{\text{l}} \) to stop the washing machi

vashing machine has stopped or the power l

Make sure all the water in the drum is drain

drum. Drain the drum and open the door man

light turns off after the washing machine h

Use high efficiency (HE) detergent to previous

Make sure the door lock light is off. The door lock

depending on the connection type

mechanism to disengage.

emporarily not drain or spin. As soon as th

vashing machine regains sufficient power, i

Make sure the drain hose is connected to a di

b. Tap î to authenticate your washing machine.

machine is successfully connected to the app

network even when you turn off the power.

Your washing machine resets to the factory setting Special features

Once you turn on the washing machine's Wi-Fi and connect to

art Control (applicable models only You can connect to the SmartThings app and control your washing

NOTE

SmartThings app.

ontrol turned on at the end of a cycle. Your washing mac

You don't need a separate app to create your account. NOTE iamsung smartphone or tablet user automatically logs in. To register your appliance to SmartThings

Open SmartThings on your smartphone or table 3. If a message of "A new device is found.", select Add. pperation is paused even if the machine is not connected to the 4. If no message appears, select + and select your appliance in a lis

Operations

On your smartphone or tablet, go to Settings and turn on the wireles

On an app market (Google Play Store, Apple App Store, Samsung

alaxy Apps), find the SmartThings app with a search term of

martThings". Download and install the app on your device.

ou must first log into SmartThings with your Samsung account. To

Make sure your smartphone or tablet is connected to a wireles

onnection and select an AP (Access Point

This appliance supports the Wi-Fi 2.4 GHz protoco

SAMSUNG