

novita



HUMICONTROL™
SAFEGUARDING VALUABLE SERIES

DEHUMIDIFIER ND328

PRODUCT FEATURES



HUMI
CONTROL™



SEMI-
PERMANENT
BUILT-IN IONIZER



AUTO
HUMIDITY
SENSOR



PREFERRED
HUMIDITY
SETTINGS



PROG.
TIMER



POWER
EFFICIENCY



CHILDLOCK
FUNCTION



OSCILLATING
AIR OUTLET



CONTINUOUS
AIR
CIRCULATION



AUTO STOP
WITH FULL TANK
INDICATOR



CFC FREE
REFRIGERANT



ROTARY
COMPRESSOR



EASY
ROLL
CASTORS



PRE-FILTER
SCREEN



ENHANCED
DUAL MESH
ACTIVATED
CARBON FILTER



CONTINUOUS
DRAINAGE
OPTION



SLEEK &
HANDY
DESIGN



OPERATING INSTRUCTIONS AND E-WARRANTY APPLICATION

Please read instructions before using the Dehumidifier

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This product includes:

- novita Dehumidifier ND328
- novita Dehumidifier ND328 Operating Instructions & e-Warranty Application (this booklet)
- 1 x PVC Hose (15 mm inner diameter)
- Starter Guide

* Please contact us immediately if any of the above-mentioned items are not included.

OPTIONAL

HUMICONTROL™ ACCESSORY PACK[◊]

Includes:

- 4 x Enhanced Dual Mesh Activated Carbon Filter

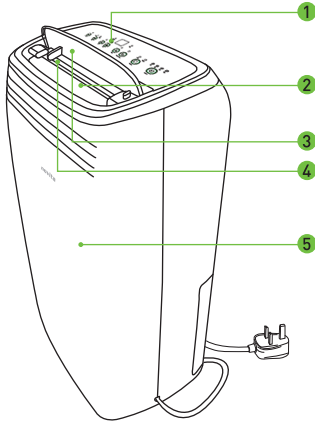
◊ It is an optional product accessory.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

PRODUCT DESCRIPTION

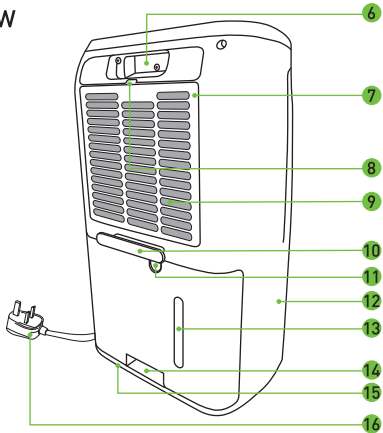
Dehumidifier ND328

FRONT VIEW



- 1 Control Panel
- 2 Air Outlet
- 3 Oscillating Flaps
- 4 Semi-Permanent Built-In Ionizer
- 5 Front Panel Casing

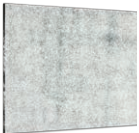
BACK VIEW



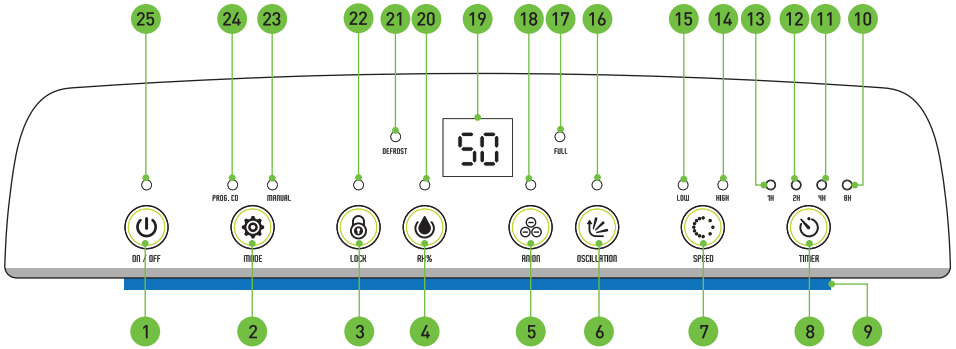
- 6 Carrying Handle
- 7 Air Inlet Frame & Pre-Filter Screen
- 8 2-in-1 Air Inlet Frame & Pre-Filter Screen Handle
- 9 Enhanced Dual Mesh Activated Carbon Filter^o
- 10 Cord Holder
- 11 Continuous Drainage Outlet
- 12 Water Tank
- 13 Water Level Indicator
- 14 Water Tank Handle
- 15 Easy Roll Castors
- 16 Power Cord & Plug

HumiControl™ Accessory Pack^o (Optional)

Enhanced Dual Mesh Activated Carbon Filter



CONTROL PANEL DESCRIPTION



- 1 Power Control
- 2 Mode (Prog. CO or Manual)
- 3 Childlock
- 4 RH% Setting
- 5 Anion Mode
- 6 Oscillation
- 7 Speed
- 8 Prog. Timer
- 9 System Operation Indicator
[Blue: In Operation, Orange: Under Auto-Shut Off Mode]
- 10 8-Hour Timer Indicator
- 11 4-Hour Timer Indicator
- 12 2-Hour Timer Indicator
- 13 1-Hour Timer Indicator
- 14 High Fan Speed Indicator
- 15 Low Fan Speed Indicator
- 16 Oscillating On Indicator
- 17 Full Tank Indicator
- 18 Anion Mode On Indicator
- 19 RH% Display
- 20 Manual RH% Setting Indicator
- 21 Defrost Indicator
- 22 Childlock On Indicator
- 23 Manual Mode On Indicator
- 24 Prog. CO On Indicator
- 25 Power ON Indicator

TECHNICAL SPECIFICATIONS

Voltage / Frequency	220 - 240 V / 50 Hz
Power Consumption (30°C, 80% RH)	304 Watts
Extraction (30°C, 80% RH)	20 Litres / Day
Humidity Setting	Available
Auto Humidity Sensor	Available
Running Temperature	5°C to 35°C
Compressor	Rotary
Coolant	R-134A
Empty Weight	13.2 Kg
Dimension (W x D x H)	346 mm x 242 mm x 590 mm
Continuous Drainage	Available
Recommended Coverage	• Dehumidifying Up to 484 ft ² or 45 m ²
Tank Capacity	4.0 Litres
Air Flow	<ul style="list-style-type: none"> • Low Fan 160 m³/hr • High Fan 190 m³/hr • Prog. CO Fan: 225 m³/hr
Negative Ion Density*	Up to 20 Million/cm ³
Product Accessory	<ul style="list-style-type: none"> • PVC Hose (15 mm inner diameter) • HumiControl™ Accessory Pack^o Includes 4 x Enhanced Dual Mesh Activated Carbon Filter (Suggested Replacement: 3 Months)

□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification performance.

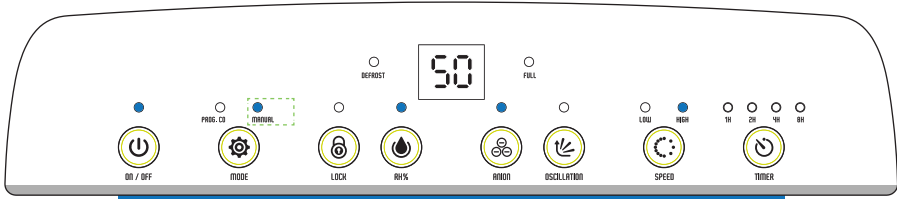
+ Negative ion density measurement is based from source emission.

o It is an optional product accessory.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

FEATURES

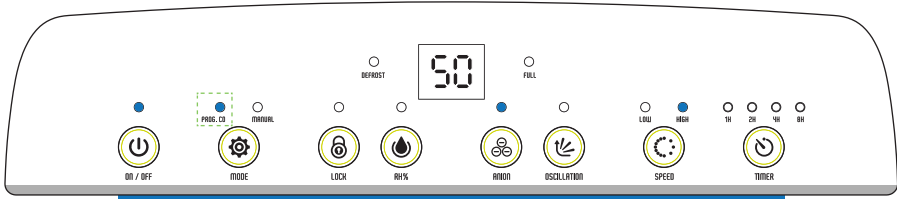
Manual Mode



ND328 is your reliable humidity control that maintains relative humidity levels in your surrounding environment. Effectively remove excess moisture to safeguard and protect your valuables from mold and mildew growth that thrives under high humidity conditions.

Under Manual Mode, user can set the humidity level according to individual's desire within a range of 40% to 70% RH level in intervals of 10% RH or manual continuous dehumidification (CO). Selected RH% level will be displayed on the LCD screen. By default, unit runs on default high fan speed setting.

Prog. Continuous Dehumidification Mode



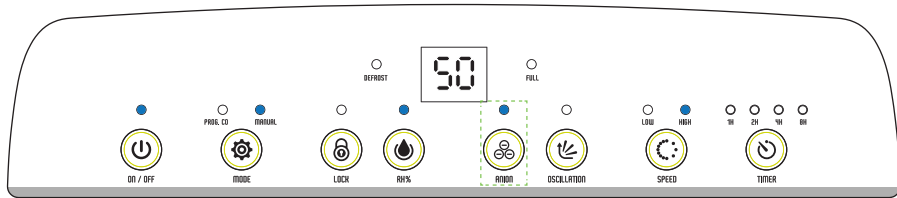
Under Prog. Continuous Dehumidification Mode, unit dehumidifies continuously regardless of humidity level in the surrounding with higher pre-set fan speed setting. Dehumidification stops when the water tank is full.

••• At Prog. CO Mode, both RH% level and fan speed setting is pre-set and not adjustable.

Auto Humidity Sensor

Inbuilt hygrostat detects the humidity level of the surrounding and compares it to the humidity level set. The compressor stops operation when the desired humidity level is achieved and unit enters continuous air circulation mode with low fan speed setting. Compressor will reactivate when humidity level of the surrounding surpasses the desired humidity level.

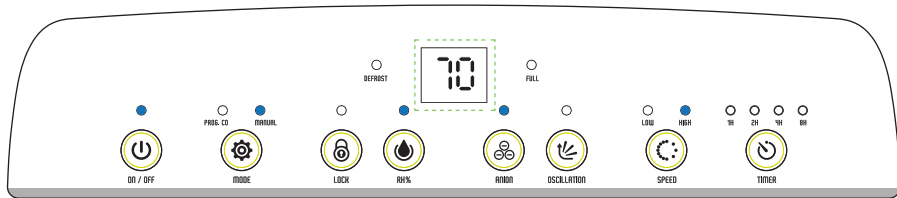
Semi-Permanent Built-in Ionizer



Unit is equipped with a Semi-Permanent Built-In Ionizer which produces million of negative ions per cm^3 to freshen up the air quality and to promote air purification through the elimination of airborne allergens and germs.

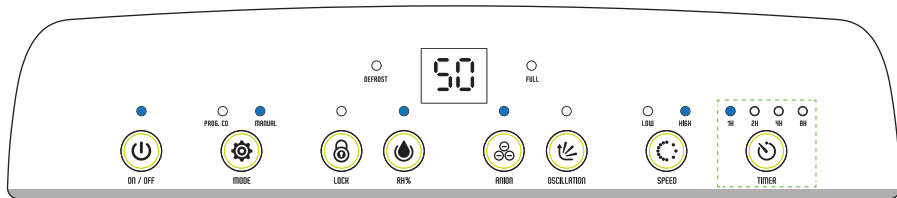
• Anion Mode is activated by default.

Room Humidity Display



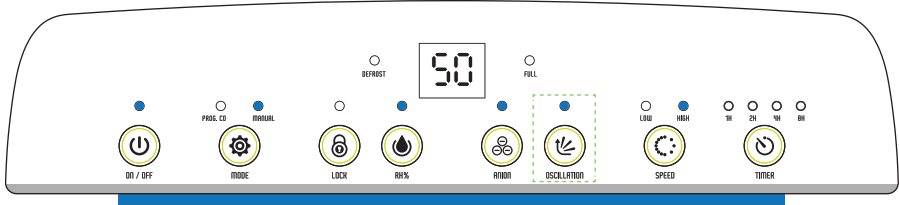
LCD displays the relative humidity level of the room/surrounding. This allows for easy reference and facilitates the adjustments according to the individual preference.

Prog. Timer Function



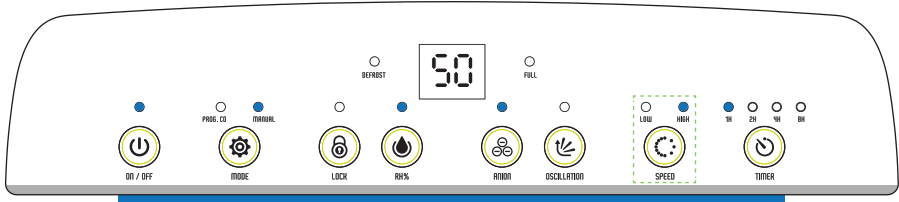
Prog. Timer can be applied to both ON and Standby Mode. In ON Mode, the unit can be programmed with a timer from 1, 2, 4 or 8 hours for an automatic shutoff. In Standby Mode, the unit can be programmed with a timer to start operation according to the timer set.

Oscillating Option



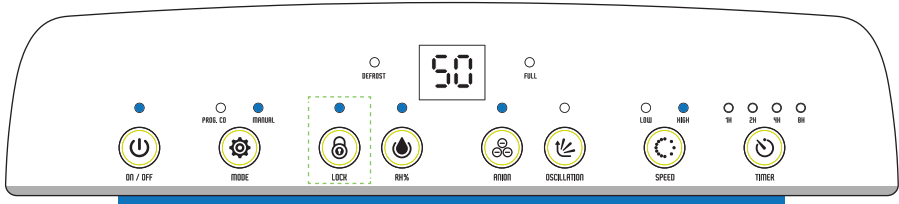
Oscillating flap oscillates from 45° to 90° for better air circulation and optimum diffusion of the dehumidified air throughout the room.

Fan Speed Option



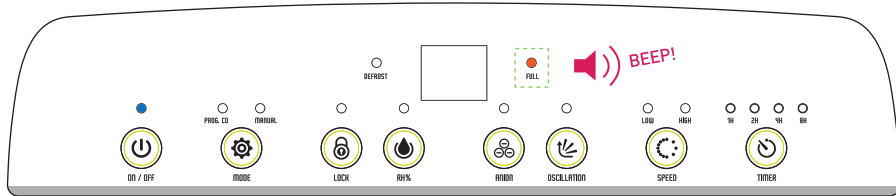
Packed with 2 fan speed setting of Low and High to satisfy different usage requirement.

Childlock Features



To guard against curious kids, unit is equipped with a Childlock function to prevent mishandling/mis-activation by young children who may change the operation unintentionally.

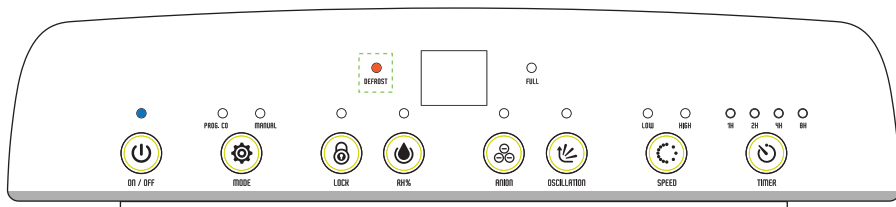
Auto-Shut Off



Unit shuts off automatically with full water tank indicator illuminates in orange and buzzer alarm goes off for 10 times in following circumstances:

- Water tank is full.
- Water tank is not placed properly.
- Water tank is removed.

Defrost Mode



Defrost Mode will be activated automatically when room temperature drops to -1°C and below, compressor shuts off and unit runs on high fan speed at Manual Mode. Its corresponding indicator will be displayed on the control panel.

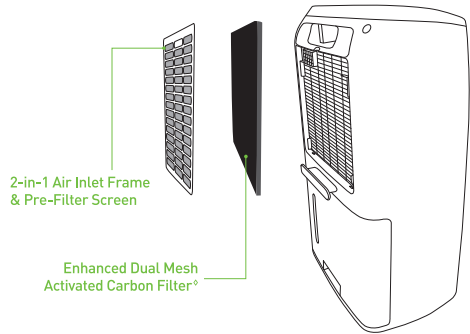
- Defrost function will be automatically deactivated when the internal temperature sensor (INTC) detects temperature of the copper pipe in the evaporator to be 2°C or higher for more than 10 minutes and Defrost Mode Indicator will stop illuminating.

Pre-Filter Screen & Enhanced Dual Mesh Activated Carbon Filter[◊]

Pre-filter sieves out contaminants from the air that is drawn into the unit. This process increases the efficiency of the unit and helps to filter the air that is released back into the surroundings. Enhanced Dual Mesh Activated Carbon Filter[◊] eliminates unpleasant odour from the air before the dehumidification process begins. It is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter[◊] once every 3 months* for optimum performance.

[◊] It is an optional product accessory.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.



⚡ • DO NOT use the dehumidifier without the 2-in-1 Air Inlet Frame & Pre-Filter Screen in place.

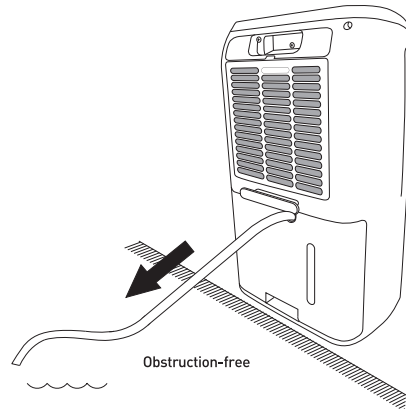
Continuous Drainage Option

Continuous drainage option allows easy removal of collected water instead of manually emptying from the water tank.

Using the continuous drainage option:

01. Turn OFF the power supply & unplug from the power supply.
02. Remove water tank from the unit.
03. Insert PVC hose (15 mm inner diameter) through the drainage outlet. Ensure that the hose is placed in a downward angle.
04. Place the water tank back to the unit. The dehumidifier is now ready for continuous drainage.

💬 • Always ensure the drainage path is not blocked or obstructed to maintain a smooth flow and operation.



USING THE NOVITA DEHUMIDIFIER

Setting Up

01. Remove all packaging materials from the unit and place the unit on a dry, stable and level surface.

- ⚡ • DO NOT remove the polystyrene from the water tank.

02. From the back of the unit, grasp the 2-in-1 Air Inlet Frame & Pre-Filter Screen Handle and pull it outwards to remove the 2-in-1 Air Inlet Frame & Pre-Filter Screen from the unit.

03. To enhance the HumiControl™ experience, it is recommended to use the Enhanced Dual Mesh Activated Carbon Filter^o in conjunction with the dehumidification process. Remove the plastic packaging on the Enhanced Dual Mesh Activated Carbon Filter^o and place it into the designated slot on the unit's internal housing. Then, proceed to re-attach the 2-in-1 Air Inlet Frame & Pre-Filter Screen back onto the unit.

^o Enhanced Dual Mesh Activated Carbon Filter is an optional product accessory and it is available inside the HumiControl™ Accessory Pack.

- 💬 • Ensure the Enhanced Dual Mesh Activated Carbon Filter is properly assembled and installed in position before use.
- Please refer to page 13 for instructions to remove the 2-in-1 Air Inlet Frame & Pre-Filter Screen and to attach the Enhanced Dual Mesh Activated Carbon Filter.

- ⚡ • Please remove the plastic packaging on the Enhanced Dual Mesh Activated Carbon Filter before use.
- Please handle the Enhanced Dual Mesh Activated Carbon Filter with care while inserting or removing it from the unit as they are designed tight for optimum purification coverage.
- DO NOT use the dehumidifier without the 2-in-1 Air Inlet Frame & Pre-Filter Screen in place.


04. Ensure there is a clearance of at least 50 cm from the air inlet and clearance of at least 10 cm from the air outlet.


- 💬 • DO NOT block the air inlet and air outlet to ensure sufficient air ventilation and maximum efficiency of the unit.

05. Connect power plug to the power supply, power on and the unit will produce short “beeping” sound.

Operating Notes


01. Press  On/Off button once to turn on the unit. By default, unit runs on Manual Mode, High Fan Speed with Anion Mode activated and Air Outlet Flap opens 90° upright.

- 💬 • To turn OFF the unit, press  On/Off button once again.
- In the event when the desired RH% setting selected is higher than the current surrounding RH%, compressor stops operation and unit enters continuous air circulation mode. Compressor will reactivate when humidity level of the surrounding surpasses the desired humidity level.
- In most circumstances, when using the dehumidifier for the first week, the water tank will be full every day and needs to be emptied on a daily basis, due to high moisture content in the surrounding. In the following week, the water tank will need to be emptied once every 3 to 5 days. Subsequently, the water tank need to be emptied once a week.
- Ensure all doors and windows are shut to confine the area of dehumidification. It is recommended to open up cupboards and walk-in wardrobe within the area to further facilitate the dehumidification performance.


02. Press  Mode button to select Prog. CO Mode or Manual Mode. Its corresponding indicator will be illuminated.

At Prog. CO Mode, unit dehumidifies continuously regardless of humidity level in the surrounding with higher fan speed setting.

- 💬 • At Prog. CO Mode, unit operates based on continuous dehumidification function with higher fan speed setting. RH% and fan speed setting is pre-set and not adjustable.
- It is recommended to use the continuous drainage option while on continuous dehumidification.



At Manual Mode, user can set the humidity level according to individual's desire from 40% to 70% RH level in intervals of 10% RH or Continuous Dehumidification Mode by pressing  RH% button consecutively. Selected RH% level will be displayed on the LCD screen.



- 💬 • By default, unit runs on high fan speed setting.

03. Press and hold  Lock button for 3 seconds to activate the Childlock to lock the control panel. Its corresponding indicator will be illuminated.

 • To deactivate Childlock function, press and hold  Lock button for 3 seconds once again.


04. Press  Anion button once to activate Anion Mode and its corresponding indicator will be illuminated.

 • Anion Mode is activated by default.
• To deactivate Anion Mode, press  Anion button once again.


05. Press  Oscillation button once to stop/station the air outlet flap oscillating at your preferred position and its corresponding indicator will stop illuminate. Press  Oscillation button once again to oscillate the air outlet flap from 45° to 90° and its corresponding indicator will be illuminated once again.

 • When the unit is switched off, the air outlet flap will return to the closed position.

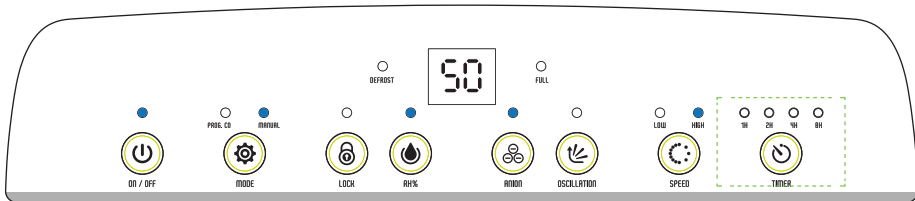
 • DO NOT force open or close the oscillating air outlet flap to prevent damage to the oscillation mechanism.

06. Press  Speed button consecutively to select your preferred fan speed setting (Low or High) and its corresponding indicator will be illuminated.

 • At Prog CO. Mode, fan speed setting is pre-set and cannot be adjusted.

07. Press  Timer button consecutively to select your preferred prog. timer duration (1,2,4 or 8 hours).

In ON Mode, the unit can be programmed with a timer from 1, 2, 4 or 8 hours for an automatic shutoff. In Standby Mode, the unit can be programmed with a timer to start operation according to the timer set. Its corresponding indicator will be illuminated.



1-HOUR TIMER

1H 2H 4H 8H



TIMER

2-HOUR TIMER

1H 2H 4H 8H



TIMER

4-HOUR TIMER

1H 2H 4H 8H



TIMER

8-HOUR TIMER

1H 2H 4H 8H



TIMER

CONTINUOUS OPERATION

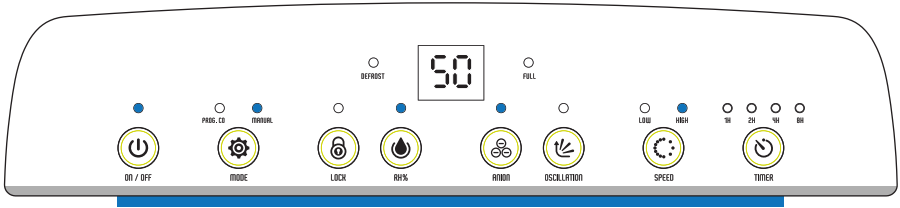
1H 2H 4H 8H



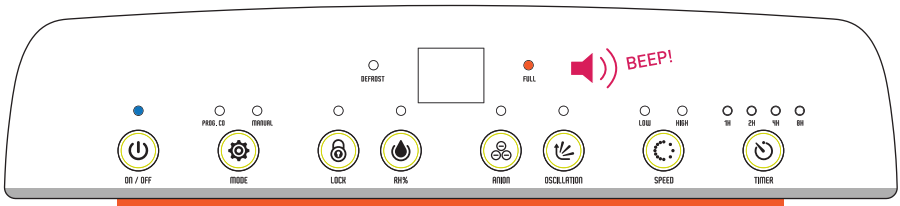
TIMER



08. Blue System Operation indicator illuminates to indicate unit is in working mode. While Orange System Operation indicator illuminates to indicate, unit is under Auto Shut-Off Mode.



WORKING MODE



AUTO SHUT-OFF MODE

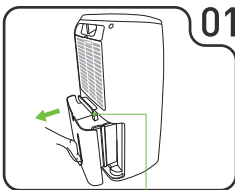


09. To turn off all the LCD Screen, Control Panel Light (Except Power ON/OFF indicator) and System Operation Indicators, press and hold both  Anion button and  Oscillation button together for 3 seconds and unit beeps once. All other functions operate as per unit's preceding setting.

- Childlock indicator illuminates when unit childlock function is activated.
- For a quick glance of the current operating setting, press any button on control panel once.
- To resume all light indicators, press and hold  Anion and  Oscillation button together for 3 seconds once again.

Emptying the Water Tank

novita Dehumidifier ND328 shuts off automatically when the water tank is full. Follow the simple steps below to empty the water tank.



Water Tank Handle

01 Remove the water tank from the unit.

- The water tank handle automatically spring up when user remove the water tank from the unit.



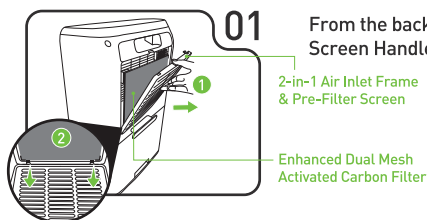
Remove the water tank cover and empty the content before placing the water tank back into the unit.

Enhanced Dual Mesh Activated Carbon Filter^o Replacement

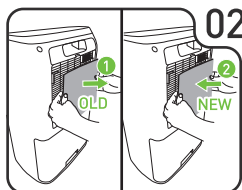
For an optimum HumiControl™ performance, it is recommended to replace the Enhanced Dual Mesh Activated Carbon Filter^o once every 3 months* from initial usage.

◊ Enhanced Dual Mesh Activated Carbon Filter is an optional product accessory and it is available inside the HumiControl™ Accessory Pack.

* Based on average 8 hours a day, 7 days a week usage under normal domestic indoor environment.

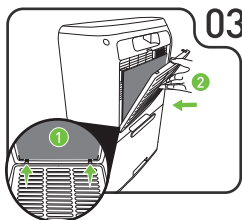


From the back of the unit, grasp the 2-in-1 Air Inlet Frame & Pre-Filter Screen Handle and pull it outwards to remove it from the unit.



Remove the exhausted Enhanced Dual Mesh Activated Carbon Filter^o from its designated slot. Proceed to assemble the new Enhanced Dual Mesh Activated Carbon Filter^o into the designated slot on the unit's internal housing.

- Ensure the Enhanced Dual Mesh Activated Carbon Filter is properly assembled and installed in position before use.
- Please remove the plastic packaging on the Enhanced Dual Mesh Activated Carbon Filter before use.
- Please handle the Enhanced Dual Mesh Activated Carbon Filter with care while removing/assembling it from the unit as they are designed tight for optimum purification coverage.



Align and re-attach the 2-in-1 Air Inlet Frame & Pre-Filter Screen back onto the unit.

- DO NOT use the dehumidifier without the 2-in-1 Air Inlet Frame & Pre-Filter Screen in place.

CLEANING & MAINTENANCE

Cleaning the novita Dehumidifier

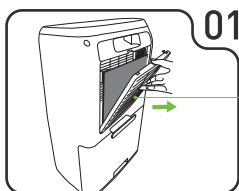
To ensure the effectiveness of the dehumidifier, it is recommended to clean & maintain the unit at least once a week.

01. Disconnect the dehumidifier from the power supply.
02. Use a soft cloth to gently wipe the outer case to remove dust.
03. Remove stubborn stains with a mild household cleaner.

- ⚡ • Please turn OFF the power supply and disconnect the power plug before cleaning and maintenance.
- DO NOT spray water directly onto the unit.

Cleaning the 2-in-1 Air Inlet Frame & Pre-Filter Screen

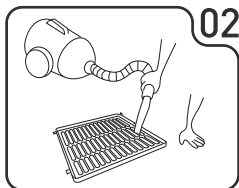
For optimum performance, it is recommended to clean the 2-in-1 Air Inlet Frame & Pre-Filter Screen once every two (2) weeks.



01

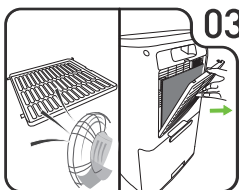
From the back of the unit, grasp the 2-in-1 Air Inlet Frame & Pre-Filter Screen Handle and pull it outwards to remove it from the unit.

2-in-1 Air Inlet Frame
& Pre-Filter Screen



02

Use a vacuum cleaner OR a brush to remove the lint collected. Use warm soapy water to wash the 2-in-1 Air Inlet Frame & Pre-Filter Screen if required.




03


Air dry it then align and re-attach the 2-in-1 Air Inlet Frame & Pre-Filter Screen back onto the unit.

- ⚡ • DO NOT use the dehumidifier without the 2-in-1 Air Inlet Frame & Pre-Filter Screen in place.

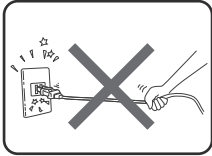
TROUBLESHOOTING

CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	• The power plug is not connected properly.	• Insert the power plug into the main supply again.
	• The water tank is full.	• Remove the water tank and empty it, then replace it into the unit again.
	• Water tank not placed properly.	• Remove water tank and replace it into the unit again.
	• Power plug or cord damaged.	• Contact novita Customer Care Centre.
Fan not working	• Motor may be malfunction.	• Contact novita Customer Care Centre.
Poor performance or not dehumidifying at optimum capacity	• Low temperature or the surrounding humidity level is too low.	• Dehumidifier does not work as effectively as in low temperature. Effectiveness of dehumidifier increases as RH increases.
	• 2-in-1 Air Inlet Frame & Pre-filter screen is dirty.	• Clean 2-in-1 Air Inlet Frame & Pre-filter screen.
	• Exceed recommended room coverage area.	• Maximum room coverage area for ND328 to operate effectively: - Dehumidifying Up to 484 ft ² or 45 m ²
	• Exceed extraction capacity	• Maximum extraction capacity for ND328 is 20 Litres/Day at 30°C/ 80% RH.
	• The surrounding humidity level is lower than the desired humidity level set.	• Set the desired RH% lower than the surrounding humidity level.
The RH% display is not showing the desired RH% set	• The RH% is showing the current surrounding area RH%.	• Press  On/Off button to view the desired RH% set.
Excessive noise	• Unit is placed on uneven surface.	• Move unit to a level and stable surface.
	• Loose or foreign particles inside the unit.	• Contact novita Customer Care Centre.
	• Sound of flowing water.	• This is normal.
	• 2-in-1 Air Inlet Frame & Pre-filter screen is dirty.	• Clean 2-in-1 Air Inlet Frame & Pre-filter screen.
Water in tank overflows	• Water tank may be damaged.	• Replace the water tank.
	• Float for water auto-sensor is not in place.	• Replace or adjust the float.
	• Internal drainage passage is blocked or obstructed.	• Contact novita Customer Care Centre.
LCD Screen display flashes and control panel button function is disabled.	• There may be refrigerant leakage.	• Turn off the unit and contact novita Customer Care Centre.

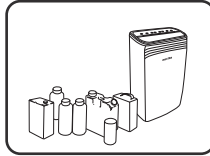
□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification performance.

 • As a compressor protective feature, in the event when the compressor is deactivated during operation, there will be a 3-minute delay for the compressor to begin its operation once again.

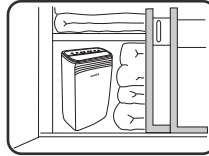
SAFETY PRECAUTIONS



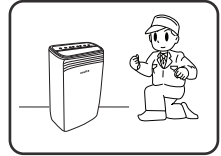
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



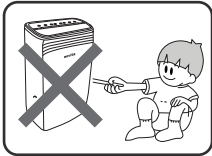
Keep the unit away from flammable liquids.



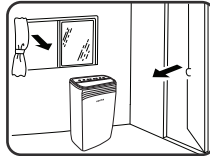
Refrain from placing the dehumidifier in confined closets.



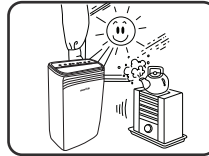
Servicing should only be conducted by professional service technicians.



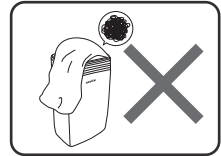
DO NOT insert any foreign objects into any crevices of the unit.



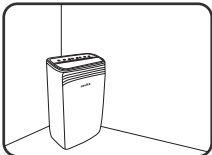
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



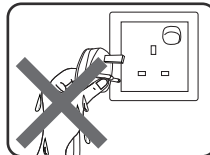
Keep the unit away from direct sunlight or any heat source.



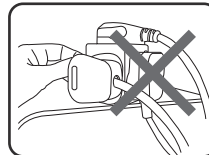
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



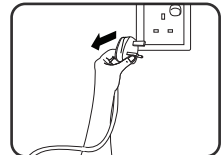
Allow adequate clearance & space around the unit for air ventilation. DO NOT move or incline the unit during operation.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.



SAFETY INSTRUCTIONS

01. Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
02. Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
03. DO NOT use the dehumidifier if there is any damage to the unit or power cord.
04. Only operate the unit when it is completely assembled & on a stable surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
05. DO NOT handle the unit with wet hands.
06. Always use the correct power supply.
07. DO NOT insert any foreign objects into any crevices of the unit.
08. Keep the unit away from direct sunlight or heat sources.
09. Disconnect the dehumidifier from the power supply:
 - When emptying the water tank
 - Before cleaning
 - During assembly or dismantling the unit
 - Before moving the unit
10. Repairs of appliance should only be done by qualified service technicians. Improper repair work can cause considerable danger to the user.

NOVITA CUSTOMER SERVICE GUARANTEE

At the cornerstone of novita's core values is the importance we place in Continuous Relationships. Consequently, we believe in harnessing the relationship we have with our customers. The first step in establishing this relationship is to ensure that we are always there for the customers whenever we're needed. These are just a few ways that we look out for you.



Free Evaluation

Check in your product for a FREE assessment and evaluation by our qualified technician. Upon your confirmation, charges only apply when there is replacement of technical parts.



Minimum Downtime

Understanding that time is of the essence, for each servicing or repair, novita guarantees that we will only take up to 7 working days to get your product up and ready for collection.



Optional Home Delivery

Time and convenience might not always be in the advantage of customers, hence, for a nominal fee of S\$12 one-way and S\$24 two-ways, customer can choose to use our delivery service instead of bringing in the product themselves.



Optional Loan Set*

Knowing how inconvenient it can get when your product is sent for servicing or repair, novita lends a hand by offering you a temporary loan set at no charge.

* Please note that this service is upon request and subjected to the availability of the product.

Temporary loan set might be of a different model from original set brought in for repair.



Service Trekking*

With everyone's busy schedule, it's sometimes hard to keep track of everything. Sit back, relax and leave the fussing to us. Instead of calling and checking up on the status of your product, let novita keeps you updated.

*Customers can choose to be updated via email, phone or even sms.



Dedicated Customer Care Personnel

Give us a call at 6552 1023/25 for any enquiry or feedback. Alternatively, you can drop us an email at enquiry@novita.com.sg or visit our website at novita.com.sg. Our friendly customer care personnel will be glad to assist you.

-WARRANTY APPLICATION

Thank you for purchasing novita Dehumidifier ND328.

In our attempt to enhance our customer's after-sales experience, we have streamlined the warranty registration process to make it hassle-free. You no longer have to make a trip to the post office or worry about losing your warranty card. Just log on to the Internet, access our user-friendly website and register your product warranty online at the comfort of your home or office.

E-warranty registration is only applicable to customers in Singapore and stated countries who have purchased novita product(s) from our authorised retailers or dealers. Please register for your product's warranty at novita.com.sg/ewarranty within 14 days from the date of original purchase. Upon successful registration, an acknowledgement email will be sent to you. By submitting your e-warranty application, you have agreed to all the terms and conditions stated for this warranty.

We hope you find it a breeze to safeguard your valuables with novita Dehumidifier ND328.

WARRANTY TERMS & CONDITIONS

01. This warranty is valid for appliance installed and used in Singapore and stated countries for the period of 36 months warranty on compressor and 12 months on all parts commencing from the date of original purchase.
02. This product and all parts thereof are hereby guaranteed to the purchaser to be free from defects in material and workmanship.
03. Any application under this warranty is limited to repairing, or replacement of any parts (excluding consumable parts and accessories exhausted through usage) which proves to be defective within the warranty period.
04. This warranty does not cover damages and/or defects resulting from:
 - a. Accidents, abuse, misuse, improper installation, or any manner of tampering.
 - b. Usage of wrong electrical supply/voltage.
 - c. Usage not in accordance with the operation instruction booklet.
 - d. Any unauthorized repairs.
 - e. Any alteration or modification made to the product.
 - f. Normal usage wear and tear, finishes or consumables.
 - g. Corrosion, rusting or stains.
 - h. Losses, damages, defects and malfunctions caused by fire.
05. This warranty does not cover:
 - a. Parts requiring replacement due to normal wear and tear, corrosion or stain.
 - b. Damage due to other equipment/solutions being used in conjunction with this unit.
 - c. Transportation, delivery and incidental cost incurred in fulfillment of this warranty. The purchaser shall be fully responsible for the due delivery of the product for any repair work to "novita" and for the subsequent collection therefore of the product after the said work has been done. Any product to be repaired must be sent to the service centre directly. No outdoor servicing will be provided. For collection and return of repair set, a transportation fee of S\$24 is applicable.
06. In no event shall novita be liable to the purchaser for any consequential damages or loss including, without limitation, injury to person or property and lost of use of the products.
07. Please retain the original purchase receipt for verification purposes when required.
08. Novita reserves all rights to replace any product with another of similar value if deemed appropriate, subject to availability.
09. This warranty is invalid if the serial number on the product has been altered, defaced or removed.

PRODUCT WARRANTY EXTENSION - EXTENDED WARRANTY

Standard extended warranty is available on purchase at estore.novita.com.sg/nd-services. An order confirmation email will be sent to your registered email address within 7 working days after receiving the extended warranty purchase order and payment. The system will then be updated within 14 days from date of purchasing the extended warranty. Extended warranty can only be purchased before the expiry date of 1-year standard warranty term. All extended warranty commencement date is based from the date of product purchase or installation; notwithstanding the date of extended warranty purchase.

MODEL	HumiControl™ Dehumidifier ND328
STANDARD EXTENDED WARRANTY OPTION	
NEXT 12 MONTHS STANDARD EXTENDED WARRANTY	S\$70/Unit

• All Information is accurate at the point of print, novita reserves all rights to update the information without prior notice.

eStore 
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 novita.com.sg

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SV/M/ND328/V1