

# **INSTRUCTION MANUAL**

THE PLUS IN YOUR KITCHEN









WARRANTY VALID ONLY IN THE COUNTRY OF PURCHASE





# THE WORLD'S LARGEST SELLING TABLE TOP WET GRINDERS. PROOF THAT PEOPLE LOVE QUALITY.



**FEATURES** 

- 100% food grade stainless steel for 100% rust free batter. Conical stones for less heated batter. Easy locking system.
- Virgin ABS body for light weight, longer life and better looks.
   Service at your doorstep by company trained engineers.



# Dear Customer,

Congratulations! You are now the proud owner of India's most technically advanced wet grinder - Ultra Bigg+

Your Ultra Bigg+ is designed for economy, efficiency and exemplary performance. Years of research has made your Ultra Bigg+ a convenient kitchen equipment, which is light in weight, portable and table-top without compromising on quality or capacity.

Ultra Bigg+ comes to you from Elgi, a group that has set standards in the 90 years of its existence. For your convenience, service points are listed in back cover page of this booklet.

We wish you many happy years with your Ultra Bigg+ and hope that it will lead on to a lifelong relationship.

Yours at Ultra.

# INSTRUCTION MANUAL-CUM-WARRANTY CARD

Please retain this manual and present the same to the Ultra Service Points / Authorised Service Centre for availing Warranty Service on your grinder.



# Caution

Do not run the grinder if operating conditions are not normal. In case of any mechanical faults call your nearest Authorised Ultra Service Point / Dealer. Do not attempt to repair it yourself.

# **Operating Instructions**

Please follow the instructions carefully before attempting to operate the appliance.

We recommend that the ideal soaking time for the medium to be ground is a minimum of four hours, which will vary according to the quantity and quality of the medium.

Grinding Medium	Load condition	Measurements before soaking		Soaking Time	Measurements after soaking		Water to be	Grinding time	Batter Measurements	
		Wt. in gms.	Vol. in ml.	in Hrs.	Wt. in gms.	Vol. in ml.	added in ml.	in minutes	Wt. in gms.	Vol. in ml.
Disc	Minimum	220	250	4	330	400	180	10	380	400
Rice	Maximum	1570	1840	4	2050	2500	1150	30	2670	2800
Dhal	Minimum	90	100	2	210	300	170	10	350	900
Dhal	Maximum	390	400	2	820	1200	750	30	1500	4000

# ground separately. For better grinding result, do grind Rice first and Dhal next.

# Use only shredded coconut for grinding.

**Grinding Instructions** 

Rice and Dhal should be

<sup>\*</sup> Results under lab test conditions and may vary with actuals



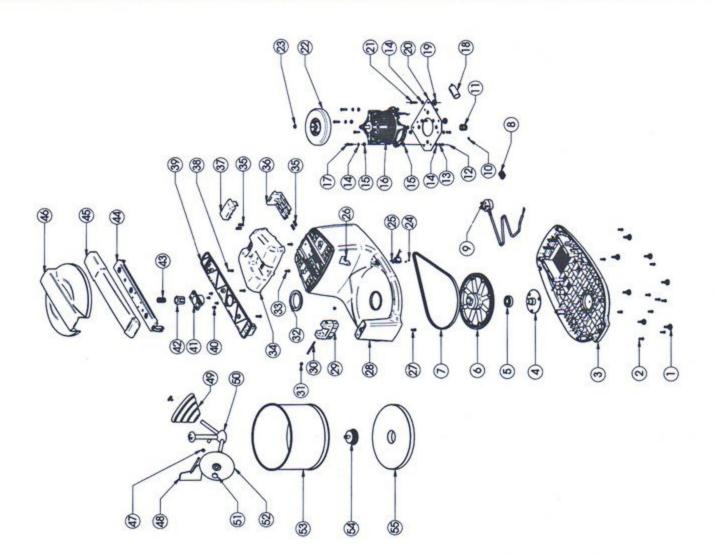
# SOME VALUABLE TIPS FOR YOUR INFORMATION

# ✓ Do's

- Always keep the appliance clean and dry.
- Disconnect the electric cord from the mains when the appliance is not in use.
- Use the appliance only as specified in this manual.
- Close supervision is necessary when the appliance is being operated in the presence of children and handicapped persons.
- Keep the appliance away from heat sources.
- Lift the appliance at its base.
- Store the appliance in its original carton, if not in use for a long time.
- Clean drum and roller holder assembly thoroughly after every use and place it in the machine.
- Keep the grinder in unlocked position while not in use.
- Keep the wiper position as shown in the diagram printed on arm lid.

# × Don'ts

- Do not run the grinder empty for more than a minute.
- Do not use any other attachments except those provided by the manufacturer.
- Do not put your hand into the drum while the appliance is in operation.
- Do not attempt to unlock the arm while the appliance is in operation.
- Do not pour water on the appliance for cleaning. It is recommended that a damp sponge be used for this purpose.
- Do not attempt to lift the appliance while it is in operation.
- Do not attempt to repair the appliance yourself. In case of any fault, contact our nearest Dealer / Service Point.
- Do not insert any sharp object into the slits provided. This may damage the parts inside.
- Do not lubricate any plastic parts with oil / grease.
- Do not keep the drum up side down after washing.
- Do not attempt to lift the Roller Stone Assembly using Wiper.



# NOTE:

 The above numbers indicate the serial number in the parts list. · Please quote the part code number while ordering the spares.



# Know your Ultra BIGG+

### Part by Part

SL. No.	Part Code No.	Part Name	Qty	SL. No.	Part Code No.	Part Name	Qty
1	0101000	Bottom Shoe	7	28	4020100	Shell with Bracket Assy	1
2	9900600	Slotted CH Screw - M5X15 - IS:1366 - T- AISI 304	10	29	4020300	Hinge Cover	1
3	4010100	Base Frame	1	30	4030400	Pin - Hinge	1
4	1A10700	Bearing Stem	1	31	4020600	Hinge Button	2
5	9914000		1	32	0701700	Coller Pad	1
6	4410220	77. N. M.	1	33	9900600	ACTION AND ADDRESS OF A STATE OF	33
7	9915600		1	23	05/2 2/49/0000	- T - AISI 304	2
8	0405500	Connector- 3 Way	1	34	4020200		1
9	4010600	Wire Cord - (230V)	1	35	1220410		4
10	9914200		1	36	4020400	The state of the s	1
11	1A10600	Drive Pulley - 230V	1	37	4020420	CONTRACTOR STATE OF THE PROPERTY OF THE PROPER	1
12	9901700	Hexagon Nut M5	4	38	9909500	Slotted CH Screw - M5X18 - IS:1366 - T - AISI 304	3
13	9906900	Spring Washer - M5	6	39	4030300		1
14	9909600	Plain washer (ID5.5x0D11xT1) C15- Zinc Yellow Passivation	12	40	9905500	Slotted CSK Head Screw - M5X10 - Type - A - IS:1365 - T - AISI 304	4
15	1210500	Vibro Mount	8	41	1A30200	Housing	1
16	4010710		1	42	1A30300	Sleeve	1
17	9920700		4	43	4030120	Main Spring	1
18	4010720		1	44	4030130	Arm Channel	1
19	4010500		4	45	4030200	Channel Top Cover	1
20	4011000	1174770111710	1	46	4030500	Hatch	1
21	9909200	Hexagon Bolt M5X20 -IS:1364 - T - AISI 304	4	47	9901900	Hex Nut - M6 - IS:1364-T-AISI304	1
22	4010730	The state of the s	7	48	1A40320	Wiper Assy	1
23	9905200		1	49	0107800	Taper Roller Assembly. 3GR - I	1
24	CONTROL 1000		'	50	4071000	Roller Holder Assy	1
24	9915500	Phillip Head Self Tapping Screw N0.4X13 - AISI 304	2	51	0102409	Roller Lock Screw	2
25	0405700		1	52 53	0107900 4040310	Taper Roller Assembly. 3GR - 11 Drum	1
26	4020510		1	54	1A40200	Adaptor	1
27	9900600		1	55	4040320	Flat Stone	1

# The Multi Function Table-Top Grinder

Besides grinding Rice and Pulses, the Ultra Bigg+ can also be used for

- i) Preparing Chutneys
- ii) Preparing Kurma Masala
- iii) Preparing Dhal batter for Vadas

# **Additional Attachment (Optional)**

Atta Kneader Coconut Scraper

# **Technical Data**

MOTOR - 149W SINGLE PHASE 1350 RPM

VOLTAGE - 230V Ac 50 Hz

NETT WT. OF

GRINDER ONLY - 14.5 kg

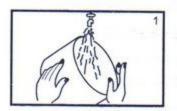
CAPACITY - 2.5 Its of Soaked Rice

Product specifications are subject to change in view of continuous design up gradation.



# THE # IN YOUR KITCHEN \_

# Sequence of operation



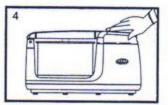
Clean drum assembly thoroughly



Place drum on pulley coupler. Gently rotate till drum fixes itself



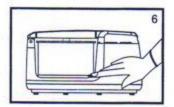
Place the roller assembly in the drum in position as indicated above



Close the arm and press gently to automatically lock.



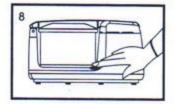
Pour a cup of water into the drum



Press the switch downwards to turn on the appliance.



Add the grinding medium in small quantities with adequate water and place the hatch.



When required consistency is achieved, switch off the appliance.



Remove hatch hold the arm and press lock to release, then swing the arm upwards and rest it suitably



Remove roller assembly and wipe down the batter



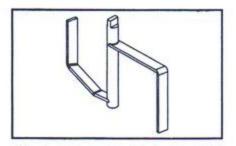
Remove the drum and use required amount of batter. The rest can be stored in your refrigerator.

Note: Pulses/cereals to be ground should always be added in small quantities to ensure even grinding.



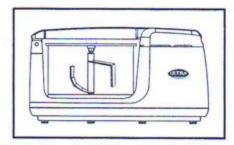
# **Additional Attachment (Optional)**

### Atta Kneader



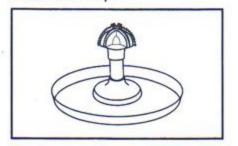
Effectively kneads atta to the right consistency. The Ultra Atta Kneader makes your rotis, puris and parathas softer and tastier.

# Operation



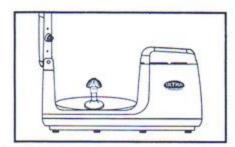
Remove Roller stones and place the atta kneader in the drum. Lock the arm and feed approx 350 gm of atta through the opening provided. Pour little water and switch on the appliance. Add little oil and salt to taste. Add water drop by drop till you get the required consistency.

# Coconut Scraper



This conical attachment scrapes coconut to absolute fineness for tastier chutneys

# Operation



Remove the drum. Now place the bowl on the shell. Ensure that the bowl and coconut scraper are clean and dry. Now fix the coconut scraper onto the coupler. Take one half of the coconut, hold it firmly on the scraper and switch on the motor. Now you will get fine pieces of coconuts. Move the coconut suitably against coconut scraper for complete scrapping. After scrapping is over, clean the coconut scraper thoroughly and remove the same along with bowl.



# **Trouble Shooting Chart**

WHAT'S WRONG	REASONS	WHAT TO DO			
Unit does not run	No power supply	Check mains			
onit does not run	Wire cord loose connection/motor failure	Contact nearest service point			
	Overloading of medium	Remove medium and add in small quantities			
Unit starts but drum stops suddenly	Low belt tension	Contact nearest service point			
	Insufficient water	Add water as required			
Unit is noisy	Incorrect wiper position	Check and correct the wiper position as printed on arm lid			
	Excess quantity, insufficient soaking time.	Reduce quantity or check manual for correct operation.			
Increase in grinding time	Incorrect wiper position.	Check and correct the wiper position as printed on arm li			
ncrease in grinding time	Low voltage.	Operate at 230 V Ac 50 Hz			
	Low belt tension	Call Service Point			
Unit overheating	Motor housing air vents blocked.	Use a dry brush to clean air vents			
onit overneating	External heat source.	Check			
Vibration	Uneven platform	Check level			
Heit/ Drum amalla	Motor burnt.	Call service point			
Unit/ Drum smells	Drum / Roller Holder Assembly not cleaned well.	Clean			
Unit stops automatically when it is switched on	Faulty switch	Call service point			
Arm does not lock	Roller assembly not cleaned well.	Unscrew roller and clean under running water			
100 2	Roller not cleaned properly after use.	Unscrew roller and clean under running water.			
Roller not rotating	Excessive loading / insufficient water	Remove excess material			
	Roller stuck on pin	Unscrew roller pin and clean			

In case of abnormal operating conditions, contact the nearest Ultra Dealer / Service Point



# WARRANTY

Elgi Ultra Industries Limited guarantees this product for normal home use against defects in materials or workmanship for a limited period of 5 years from the date of original retail purchase. During this period Elgi Ultra Industries Limited has the option to either repair or replace parts free of charge if this product is returned personally or sent through prepaid courier to any Ultra Service Point / Authorized Service Point along with proof-of-purchase and guarantee card duly filled in by the retailer. The decision of Ultra Service Points / Authorized Service Points in determining the cause of failure and repairs required to be carried out will be final and binding under this warranty and cannot be canvassed either by dealer or the retail purchaser on any ground whatsoever. The warrantor shall not be liable for any transportation cost or any damage due to or during transit of the product either way. Repaired units in warranty will be returned to the consumer at his risk and on freight "to pay" basis.

This warranty shall not apply to

- Wear and tear to the product
- Involved in an accident
- Sold away by the consumer to any other party
- · Tampered with or repaired by someone other than our Authorized Service Centre
- Used in commercial activity
- Misused by the consumer or used in a manner contrary to the instructions mentioned in this manual
- Service charges/labour charges for any rectification/repair



In no event will Elgi Ultra Industries Limited be responsible for any loss or damage, direct to consequential resulting from the careless, negligent or misuse of this product. This warranty is expressly in lieu of all other warranties expressed or implied (statutory or otherwise) and of all other obligations or liabilities on the company's part. No person, agent, distributor, dealer, service centre or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever.

The company's liability under this warranty is restricted to either repair or substitution of the complained product and not for any monetary payment or damages. Any doubt / disputed claim under this warranty shall only be subject to arbitration by an Arbitrator appointed by ELGI ULTRA INDUSTRIES LIMITED, COIMBATORE. The arbitration shall be at Coimbatore only.

Warranty is applicable only for purchase made through authorized outlet in the country of purchase.

The design, specifications and price are subject to change without prior notice.

The above warranty is applicable only for materials/components and not Service/Labour charges incurred in rectification/repair.



# **ULTRA SERVICE POINTS**

#### COIMBATORE

M/s. Elgi Ultra Industries Limited INDIA HOUSE, Trichy Road, Coimbatore - 641 018 Phone: (0422) 2304141 Fax: 0422 2301377 E-mail: ultraservice@elgiultra.com

#### CHENNAI

M/s. Elgi Ultra Industries Limited 14, Brindavan Street Extension, West Mamblam, Chennai- 600 033 Phone: (044) 24814500, 24814700

E-mail: chennai@elgiultra.com

#### MADURAL

Fax: 044 24814600

M/s. Elgi Ultra Industries Limited 24-B, Sakthi Velammal Street, S.S.Colony, Madurai - 625 010 Phone: (0452) 2605676 / 2606949 E-mail: madurai@elgiultra.com

#### TIRUNELVELI

M/s. Elgi Ultra Industries Limited D.No. 35, 3rd East Cross Street, South Balabackiya Nagar, Tirunelveli - 627 001. Mobile: 9791906092 E-mail:tirunelveli@elgiultra.com

#### VELLORE

M/s. Elgi Ultra Industries Limited No. 7/C, Thendral Nagar, J.P.Salai, Near Mount Paradise Hotel, Sathuvachery, Vellore - 632 009. Mobile: 9791906108 e-mail: vellore@elgiultra.com

#### SALEM

M/s. Elgi Ultra Industries Limited 1/25,5th Cross(opp to I0B) Brindavan Road, Fairlands Salem - 636 016 Mobile: 97919 06086 Phone: 0427 4030682 E-mail: salem@elgiultra.com

#### TRICHY

M/s. Elgi Ultra Industries Limited 35 C-2, Vathukkara Street, Opp.to Rukkumani theatre Bus stop, Woraiyur, Trichy - 620 003 Phone: (0431) 2760775 E-mail: trichy@elgiultra.com

#### KUMBAKONAM

M/s. Elgi Ultra Industries Limited No 33/45, J.P. Kovil west street, Near Mahamaham Tank West, Kumbakonam - 612 001 Mobile: 9791906096 E-mail: kumbakonam@elgiultra.com

#### PONDICHERRY

M/s. Elgi Ultra Industries Limited No 19, 14th Cross, Krishna Nagar, Pondicherry - 605 003 Mobile: 9791906080 / 9791906034 E-mail: pondicherry@elgiultra.com

#### BANGALORE

M/s. Elgi Ultra Industries Limited
No. 32, CSI Compound,,
Lalbagh Road, Opp. to service tax office Road,
Bangalore - 560 027
Ph: (080) 22244781, 22239625
e-mail: bangalore@elgiultra.com

#### VIJAYAWADA

M/s. Elgi Ultra Industries Limited D.No.30-18-28A, K.V.S.Guptha Street, Seetharampuram, Vijayawada – 520002 Ph: 9849001282 e-mail: vijayawada@elgiuttra.com

#### VISAKHAPATANAM

M/s. Elgi Ultra Industries Limited 50-83-10, 4th Lane, Madura Nagar, Visakhapatanam - 530 016 Ph: 9849001894 E-mail: visakhapatnam@elgiultra.com

#### MANGALORE

M/s Elgi Ultra Industries Limited 24-3-218/4, 1st Floor, K.M.C Road, Near K.M.C Hospital, Attavar, Mangalore - 575 001 Mobile: 9880011531 e-mail: mangalore@elgiultra.com

#### RAJAHMUNDRY

M/s. Elgi Ultra Industries Limited 12-19-1/A,Satyam buildings, Near Akira Eye Hospitals, Undavalli Vari Street, Aryapuram, Rajahmundry - 533 104 Ph: 98495 89931 e-mail:rajahmundry@elgiultra.com

#### SECUNDERABAD

M/s. Elgi Ultra Industries Limited H.No 8-2-82/12, Old Bowenpally Road, Secundreabad -500 011 Ph: (040) 27951058, 27951084, 27951109 e-mail:hyderabad@elgiultra.com

#### TIRUPATHI

M/s. Elgi ultra Industries Limited No.9-444, Ground Floor, NTR Colony, Avilala Road, Bairagi Pattadi, Tirupathi - 517 501 Ph: 98490 02152 e-mail:tirupathi@elgiultra.com

#### HUBLI

M/s Elgi Ultra Industries Limited Shop no.5 & 6, Shwetambari Plaza, Moor Savirmath Road, Dajibampeth, Hubli - 580 028 Mobile: 9880011619

e-mail: hubli@elgiultra.com

#### THIRUVANANTHAPURAM

M/s. Elgi Ultra Industries Limited A 0005, Suffis Arcade, Press Club Road, Oothukuzhi, Trivandrum- 695001 Contact No: 9847677333, 9847025263 e-mail: trivandrum@elgiultra.com

#### **ERNAKULAM**

M/s. Elgi Ultra Industries limited No. 36/420 D, St. Francis Xavier Church Cross Road (West), Kathrikkadavu, Kaloor (P 0), Eranakulam - 682 017 Phone:(0484) 2402540 e-mail: cochin@elgiultra.com

#### CALICUT

M/s. Elgi Ultra Industries Limited Room No 4, Grace Building, Indira Gandhi link road, Behind Chemmannur Jewellers, Off Mavoor Road, Puthiyara.P.O, Calicut - 673 004 Mobile: 99471 37090 E-mail: calicut@elgiultra.com



# AUTHORISED SERVICE POINTS

#### **NEW DELHI**

M /s Tamil Nadu Store 6/84 Padam Singh road W.E.A. Koral Bagh New Delhi - 110 005 Ph: 011 28755775 Email: tamilnadustore@gmail.com

BAVEJA TRADING CO 872/1. Ist Floor, Kotla Ferozshah. (Vikram Nagar) New Delhi 110002 Ph: 011 23724074 Mob: 9810393950 / 7503503774

#### MUMBAI

M/s. Mahavir Marketing. Unit 1, First Floor, Matcheswala Compound, Station Road, Santacruz (West), Mumbai - 400 054 Ph: (022) 26496536 / 60 Phone: (022) 2600 0404 / 2605 9611 / 2605 0076 / 2649 4390

M/s. Vaishnavi Traders. F-N-M-B-4, Indira Nagar, Behind Preet Motors. Near G.T.B Nagar Railway Station, Flank Road, Sion Koliwada, Mumbai - 400 037 Mobile: 98215 78854 / 99690 86484

E-mail: vaishnavitraders3@gmail.com

#### SURAT

M/s Metro Electronics, 8, Maruthi Shopping Center, Baroda Pristags Varachha Road. Surat - 395 005 Ph: (0261) 2554032, Mobile: 9825317810

#### PUNE

M/s Bajaj Distributors Pvt Ltd, Gurukripa II, Near Juna Motor Stand. 381/A, Bhavani peth, Pune - 411042 Ph: (020) 2645 6993, Mobile: 9860954000 E-mail: aman@bdol.biz

#### NAGPUR

M/s. MS Pande & Sons Variety Square Main Road, Sitabuldi, Nagpur - 440 012. Ph: (0712) 2524097 Fax: 2554774 E-mail: pandesons@yahoo.co.in

#### VADODARA

M/s. Ultraa Pneaumatics K-1, 974/4, GIDC, Makarapura, Vadodara - 390 010, Gujarat. Ph: 0265 2644803 / 2651759 Fax: 0265 2641460 E-mail: vob@satyam.net.in babu@unitrade.co.in

M/s Desai Distributor. Shreeji Apartment, Ground Floor, Chokhandi, Vadodara - 390 017 Guiarat, Ph: 0265 2424122 Mobile: 9825354231 E-mail: desaient@rediffmail.com

#### BHUWANESWAR

M/s P.C. Electronics. Plot No.699, Saheed Nagar, Bhuwaneswar - 751007, Odisha. Ph: (0674) 6545297 Mobile: 9238845636 e-mail: pcelectronicsbbsr@gmail.com

#### RAJKOT

ADINATH ENTERPRISES 1st Floor, Shop No. 3, Sadguru Arcade, Nr. Jivan Commercial Bank, Dhebar Road One Way, RAJKOT 360001 Mobile: 9409527813 E-mail: vorakp@yahoo.in

#### **AHMEDABAD**

M/s, R.B Shah Enterprises, 202. Parvat Flat. Opp. Suvidha Shopping center Mahalaxmi, Paldi, Ahmedabad -380007 Ph: (079) 26577065, 22171950 E-mail: rbshah.ent@gmail.com

#### INDORE

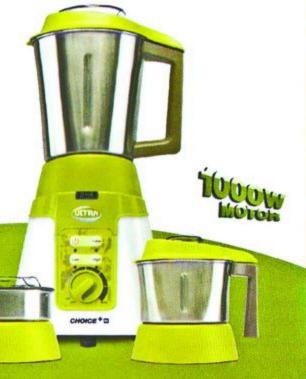
M/s .Sudharshan Kitchen Aid. Plot No. 220, PU4, Commercial, Near Hotel Country Inn. A.B.Road, Indore, 452010 Madya Pradesh landline: +917313243944 e-mail: kullarsumeet@yahoo.com

Note: Company has the right to Appoint / Cancel the Authorised Service Point at any time.



The Ultra Grind+ changed how you used a grinder.

The Ultra Choice+ will change how you use a mixer.





Colour Variants

CHOICE + RX THE PLUS IN YOUR KITCHEN



ENDURA\* range



THE PLUS IN YOUR KITCHEN



# OVERSEAS SERVICE POINTS

#### USA

Inno Concepts Inc 115 Hill Street, Roswell GA 30075, USA Ph: 001 770 594 1815 Fax: 001 770 594 7857 Web: www.innoconcepts.com

Web: www.innoconcepts.com e-mail : info@innoconcepts.com

Gandhi Appliances 8125 Austin Ave. Morton Grove, IL 60053

e-mail: info@gandhiappliances.com

#### SINGAPORE

Jothi Stores & Flower Shop, No.1, campbell Lane, Singapore 209882.

Ph: 0065 63387008 / 63381151 Fax: 0065 63380070 / 62961608 e-mail: jothistores@pacific.net.sq

#### DUBAI

Alia Mohammed Trading Company Co. Llc Post box No: 24770, Al Ras, Deira, Dubai. United Arab Emirates

Ph: + 9714 2256333 / +9714 2268469

Fax: + 9714 2250023 e-mail: aliamohd@eim.ae rafi@aliamohd.com

#### UK

Dheepiga Imports & Exports Ltd. 57 Sutherland Road Croydon,Surrey CR0 3QH, UK Ph: 020 80904761 Mob: 07733174257

e-mail: dheepiga@yahoo.co.uk

info@dheepiga.com, sales@dheepiga.com

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# **ELGI ULTRA INDUSTRIES LIMITED**

1443/1, India House, Trichy Road, Coimbatore-641 018, Tamil Nadu, India.

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email: ultramktg@elgiultra.com Website: www.elgiultra.com

#### **Customer Care Cell**

Tel: +91 422 424 1800

email: ultraservice@elgiultra.com

(Please ensure dealer stamp and serial number is duly filled-in to secure warranty repair service)

DESIGN REGD NO.

TO BE RETAINED BY THE PURCHASER

