



### STEP 2 Flooring चरण 2 बांध

- The surface to install the refrigerator is approximately 90 kg.
- Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.
- Once the refrigerator is in its final position, use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### STEP 3 Adjust the levelling feet चरण 3 समायोजित करना

- Adjust the leveling feet to level the refrigerator. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.
- Once the refrigerator is level, use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### Operations परिचालन

#### Initial settings चरण 4 आरंभिक सेटिंग्स

1. Plug the power cord into the wall socket to turn the refrigerator on.
2. Set the temperature to the coldest, and wait for about an hour. Then, the freezer will be slightly melted and the motor will run smoothly.
3. Wait until the refrigerator reaches the set temperature. Now the refrigerator is ready for use.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

#### Adjusting the temperature चरण 5 तापमान समायोजित करना

• To adjust the temperature, use the temperature control knob. Turn the knob to the right to increase the temperature and to the left to decrease it.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

#### Power Freeze (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

# SAMSUNG

## Helpline - Call : 1800 40 SAMSUNG (7267864) / 1800 5 SAMSUNG (7267864)

This warranty card gives the key points related to warranty claim. For further details log on to [www.samsung.com/in/support](http://www.samsung.com/in/support).

### Warranty Card

**TERMS & CONDITIONS**

1. Proof of purchase is a pre-requisite to claim warranty.
2. The product should have been purchased from an authorised Samsung Sales Dealer in India.
3. Warranty can be claimed only if the repair was carried out by the Samsung authorised service center.
4. Carry-in service or In-Home service applicability depends on the product category and Samsung policy.
5. Free installation or demo of the product, if applicable, can be availed only once and within 6 months from the date of purchase. In case of installation, any additional material required over and above the standard installation kit shall be on the chargeable basis.
6. In case of defective accessory, only the accessory will be repaired or replaced.
7. Cosmetic/Aesthetic / Plastic / Glass Parts/Bulbs / Cable / Wiring / Piping/ Consumables are not covered under warranty.
8. The defective parts/products which were replaced by Samsung under this warranty shall be the property of Samsung.
9. While carrying out repair, Samsung may use accessories or parts that are new or refurbished or reconditioned.
10. Samsung shall not be liable for any losses or consequential losses due to product failure or the installed software.
11. Samsung shall be free to decide on whether or not to provide a software update for its products.
12. Samsung shall not be responsible for any loss or misuse of data, personal information, setting, third party software during product usage or repair or software update.
13. Samsung shall not be liable for any loss, cost, expense, inconvenience or damage that may result from use inability to use the product. Under no circumstances shall Samsung be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.
14. Defects caused by customer negligence, tampering shall void the product warranty.
15. Any extended/addition warranty offered by Samsung has to be mentioned by relevant proofs.
16. Usage of power stabilizers of proper rating is necessary unless explicitly mentioned by Samsung on product literature/Instruction booklet.
17. In case of defect arising out of installation done by party other than Samsung authorised party, the limited warranty will be applicable as per revised T&C as Samsung shall deem fit.
18. Regular upkeep, maintenance and cleaning of parts are necessary in certain products. Such periodic maintenance shall be on chargeable basis unless otherwise provided and not covered under warranty.
19. In the event of any unforeseen circumstances, and spares not being available Samsung's prevailing depreciation rules will be binding on the purchaser and same shall be considered as a commercial solution in lieu of repairs.
20. Defects arising out of the following are not covered under warranty like Mishandling/Misuse, Improper ventilation, Improper voltage, Use of external material, Normal wear and tear, Physical damage and / or electrical damage caused by physical impact.
21. Complaints related to playability, printability, compatibility with external accessories, software, file systems, third party applications, CODES, signals, Networks & ISP bandwidth shall not be considered as defect in product and not covered under warranty.
22. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.
23. This warranty covers repair/replacement of parts.
24. Warranty period of parts & accessories may vary from product to product.
25. Maximum liability out of this warranty is limited to the product purchase value/MRP.
26. No warranty on certain parts/condition/types of product failures.
27. Under certain conditions where warranty obligations cannot be met, depreciation will be applicable on the existing product.

#### CUSTOMER DETAILS CUM WARRANTY CARD

Model No.: \_\_\_\_\_ Customer copy (to be retained by customer)

Product Serial No.: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Name: \_\_\_\_\_

Address in Full: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Model No.: \_\_\_\_\_

Dealer Name & Address: \_\_\_\_\_ Dealer's Signature with rubber stamp

Customer's Signature & Date (I accept the Terms & Conditions of warranty)

### Operations परिचालन

#### Freezer (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

#### Power Freeze (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### Maintenance रखरखाव

#### Door bin में रख

• Slightly press the guard on the side of the door bin to remove it. Wash it with warm water and dry it.

#### Cleaning चरण

1. Unplug the refrigerator and remove all foreign substances such as dust or water from the power plug terminals and contact points.
2. Use a mild detergent solution to clean the interior and exterior of the refrigerator.
3. When done, use a dry cloth or paper towel to dry well.
4. Plug in the power cord of the refrigerator to turn the refrigerator on.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### The Warranty shall be null and void in any of the following cases, and in such cases Samsung may at its sole discretion repair the equipment on a chargeable basis. The decision of Samsung, whether a complaint falls in any of these categories or not shall be binding on the Purchaser.

1. The duty filed serial number/cardproof of purchase is not presented to the service engineer at the time of repairs being undertaken / requested.
2. The original serial number of the product is removed, altered or obliterated from the product.
3. The product purchased is not used as per the rated power conditions or instructions mentioned in the INSTRUCTION MANUAL.
4. The product is being used for commercial purpose OR if the product has been used excessively and beyond reasonable usage as permitted within the product instruction manual.
5. Site (premises where the product is used/ kept) conditions that do not conform to the recommended operations of the product.
6. Defects caused due to exposure to moisture/dampness/extreme thermal or environmental conditions or rapid changes in such of conditions/corrosions/oxidations/spilling of food/liquid/influence of chemical substances.
7. Defects due to causes beyond control like lightning, abnormal voltage, spikes, external sources (ex: cable/let top box connections), fire, water logging, natural calamities, commotion, riots, thefts, anti-social action, acts of God or while in transit.
8. Defects caused by household pets, rats, cockroaches, ants, pests, fungi or any other animals/birds/insects.
9. Defects caused due to negligence/omission of the Purchaser on account of periodic maintenance(s)/periodic servicing as mentioned in the instruction manual of the product.
10. Defects caused due to usage of third party material/Non Samsung Authorized Consumables.
11. Any modifications, including but not limited to, rooting attempts, reverse engineering, unlocking, jail-breaking etc. of the original firmware(s) or software(s) of the product.
12. Repair due to misuse/third party repair attempts not covered in warranty.
13. Warranty does not cover repair due to external factors/mediums/data types.
14. Warranty shall apply only if the product is used as per its usage specifications (ex: personal, commercial etc.)
15. Warranty shall be void if product has failed under certain conditions/types (ex: water logging, misuse, etc.)

All disputes arising out of this warranty are subject to Delhi jurisdiction only.

Warranty period commences from the date of purchase of the product unless specified otherwise.

Product Group	Product Description	Warranty Period (Months)	Part/Accessory Warranty (If applicable)
AC	Room/Split Air Conditioner/ Floor Standing Air Conditioners (FAC)	12	Compressor: 60 months (120 months for Digital Inverter Compressor)*
	Window Air Conditioner	12	60 Months on Compressor*
	Duct Type Air Conditioner	15*	
	Cassette Air Conditioner	15*	36 Months on Compressor*
	FIM	15*	
Refrigerator	Indoor DVM & Outdoor DVM	12**	12 Months on Compressor*
	Semi Automatic	24	Wash Motor: 60 months (240 months for Digital Inverter Compressor)*
Washing Machine	Rear control panel Top Loading Fully Automatic	24	AC Motor: ~120 months* Digital Inverter Motor: 240 months*
	Front control panel Top Loading Fully Automatic	24	(Applicable for Rear & Front Control Panel models with Wobul Protection)
Vacuum Cleaner	Fully Auto Front Loading	24	Universal Motor: 60 months* Digital Inverter Motor: 240 months*
	Vacuum Cleaner	12	
Air Cleaner	Air Cleaner	12	Warranty not applicable on Air Purifier Filters
	Dryer	12	

\* 15 Months from date of purchase or 12 months from installation, whichever ends early. \*\* 12 Months from date of commissioning.

† In case of parts warranty, labour cost and gas charging cost (if applicable) will be chargeable as per the applicable rates.

Correct disposal of the product (Waste Electrical & Electronic Equipment)

This marking on the product, accessories or feature indicates that the electronic accessories (e.g. charger, headset, and USB cable) should not be disposed with other household waste at the end of their working life.

For more information on safe disposal and recycling visit our website or contact number.

**SAMSUNG INDIA ELECTRONICS PRIVATE LIMITED**  
Registered Address: 6th Floor, DLF Centre, Sansad Marg, New Delhi-110001, Visit : [www.samsung.com/in](http://www.samsung.com/in)  
**Samsung Helpline - Call : 1800 40 SAMSUNG (7267864) / 1800 5 SAMSUNG (7267864)**

### Operations परिचालन

#### Freezer (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

#### Power Freeze (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### Troubleshooting समस्या-निवारण

If you encounter an abnormal situation with the refrigerator, first check the table below and try to solve the problem.

Symptom	Reason	Action
Emits noises	• The refrigerator may produce a ticking sound from inside, which occurs when the various removable parts contact or vibrate.	• To activate Power Freeze, press the Power Freeze button for 3 seconds. The corresponding indicator lights up, and the refrigerator will run for 24 hours.
Does not operate or cool	• The power cord is not connected properly. • The temperature control is set incorrectly. • The refrigerator may produce a ticking sound from inside, which occurs when the various removable parts contact or vibrate.	• Make sure the power cord is connected properly. • Set the temperature control to the correct level. • To activate Power Freeze, press the Power Freeze button for 3 seconds. The corresponding indicator lights up, and the refrigerator will run for 24 hours.
Food in the fridge freezes	• The temperature control is set too low. • The ambient temperature is too low.	• To increase the temperature for strong cooling, set the temperature control to level 4-5. • To increase the temperature for weak cooling, set the temperature control to level 1-2.

### Operations परिचालन

#### Freezer (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

#### Power Freeze (वीरम चरण)

• To activate Power Freeze, press the Power Freeze button. The freezer temperature will drop to -18°C and the compressor will run for 24 hours.

• **NOTE:** Do not use a spirit level to check the floor is level. Use a spirit level to check the floor is level. If not, use a leveling tool to level the floor.

### Troubleshooting समस्या-निवारण

If you encounter an abnormal situation with the refrigerator, first check the table below and try to solve the problem.

Symptom	Reason	Action
The water dispenser is not functioning	• The water tank is not filled with water. • The water filter is not installed properly. • The water filter is not replaced on time.	• Check if the water tank is filled with water. • Make sure the water tank is installed properly. • Replace the water filter on time.
Produces a hissing sound	• The refrigerator makes this sound during the cooling process, which is normal.	• The refrigerator makes this sound during the cooling process, which is normal.
A bad smell comes from inside the refrigerator	• The refrigerator is not cleaned properly. • The refrigerator is not defrosted on time.	• Clean the refrigerator properly. • Defrost the refrigerator on time.
Frost forms on the interior walls	• The door is not closed properly. • The door gasket is not sealed properly.	• Make sure the door is closed properly. • Check the door gasket and replace it if necessary.
Condensation forms on the interior walls or around vegetables	• The refrigerator is not defrosted on time. • The refrigerator is not cleaned properly.	• Defrost the refrigerator on time. • Clean the refrigerator properly.

# SAMSUNG

## Contact Samsung WORLD WIDE से संपर्क करें

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

अगर Samsung उत्पादों से संबंधित आपके कोई प्रश्न या टिप्पणियाँ हैं, तो कृपया SAMSUNG ग्राहक सेवा केंद्र से संपर्क करें।

Country देश	Contact Center संपर्क केंद्र	Web Site वेबसाइट
INDIA	1800 40 SAMSUNG (1800 40 7267864) Toll-Free 1800 5 SAMSUNG (1800 5 7267864) Toll-Free	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>
BANGLADESH	08000300300 (Toll free)	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>
SRI LANKA	+9411SAMSUNG (+94117267864) +94117540540 +94115900000	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>

This Product is RoHS compliant यह उत्पाद RoHS अनुमूर्त है।