

SONY®

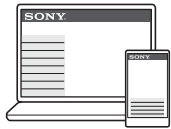
Television

Reference Guide

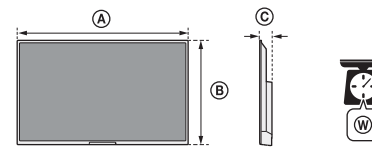
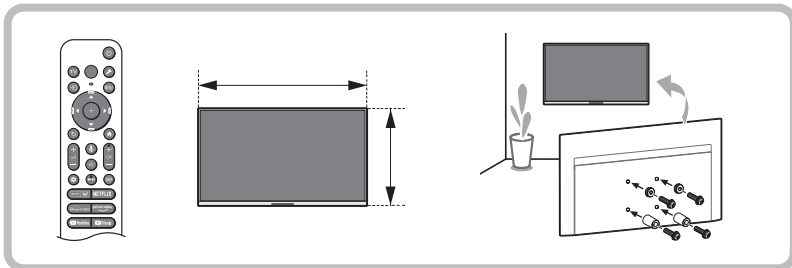
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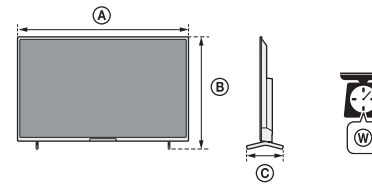
KD-65X75L / 65X74L / 55X75L / 55X74L / 50X75L
 KD-50X70L / 50X64L / 43X75L / 43X70L / 43X64L



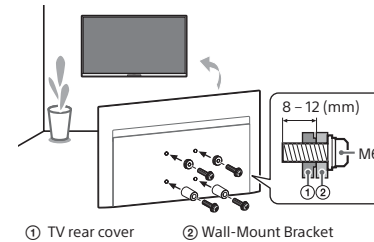
https://rd1.sony.net/help/tv/kgar3/h_ga/



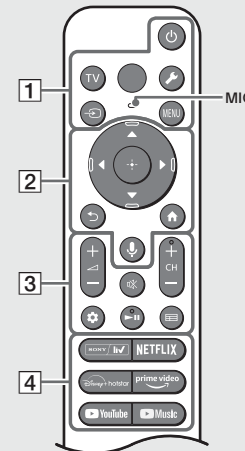
	(mm)			(kg)
	(A)	(B)	(C)	(W)
KD-65X75L / 65X74L	1463	852	87	21.4
KD-55X75L / 55X74L	1243	729	84	13.9
KD-50X75L / 50X70L / 50X64L	1127	662	77	9.8
KD-43X75L / 43X70L / 43X64L	971	575	77	7.8



	(mm)			(kg)
	(A)	(B)	(C)	(W)
KD-65X75L / 65X74L	1463	914	337	22.1
KD-55X75L / 55X74L	1243	790	291	14.5
KD-50X75L	1127	706	231	10.0
KD-43X75L	971	619	231	8.0



① TV rear cover ② Wall-Mount Bracket



The remote control shape, layout, availability and function of remote control buttons may vary depending on your region/country/TV model/TV settings.*1

- 1 **⏻ (Power)**
TV: Display TV channel list or switch to input.
⚙️ (Quick settings): Display Quick Settings.
📺 (Input select): Display and select the input source, etc.
MENU (Control menu): Display the Control menu.

- 2 **▲ / ▼ / ◀ / ▶ / ⏪ / ⏩**: On screen menu navigation and selection.
⏪ (Back)
🏠 (Home)
🗣️ (Google Assistant / Microphone): Use Google Assistant*2*3 or voice search*3.
- 3 **🔊 + / - (Volume)**
🔇 (Mute)*4
CH + / - (Channel)
⚙️ (Dashboard): Display Dashboard.
📺
📖 (Guide): Display the digital programme guide of TV or TV box*5.

- 4 **App buttons*6**

*1 For other remote control models, refer to the online Help Guide for details.
 *2 Only for limited region/country/model/language.
 *3 Google Assistant or voice search requires an Internet connection.
 *4 Accessibility shortcut is available by pressing and holding 🔇 (Mute).
 *5 [TV box setup] setting is required.
 *6 Installation of the NETFLIX app may be required depending on your region/country.

Note

- Instructions about "Installing the TV to the Wall" are included within this TV's instruction manual.
- Read the supplied safety documentation for additional safety information.

Location of the identification label

Labels for the TV Model No. and Power Supply rating are located on the rear of the TV. For models with supplied AC adapter: Labels for AC adapter Model No. and Serial No. are located on the bottom of AC adapter.

Installing the TV to the Wall

Using the optional Wall-Mount Bracket (SU-WL450)*1 (not supplied)

To Customers:

For product protection and safety reasons, Sony strongly recommends that installation of your TV be performed by Sony dealers or licensed contractors. Do not attempt to install it yourself.

To Sony Dealers and Contractors:

Provide full attention to safety during the installation, periodic maintenance and examination of this product.

Wall-Mount Bracket Installation Information

For instructions on Wall-Mount Bracket installation, see the Installation Information (Wall-Mount Bracket) on the product page for your TV model. <https://www.sony-asia.com/support>

- Follow the instruction guide provided with the Wall-Mount Bracket for your model. Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- Sony is not liable for any damage or injury caused by mishandling or improper installation.
- Only qualified service personnel should carry out wall-mount installations.
- For safety reasons, it is strongly recommended that you use Sony accessories, including:
 - Wall-Mount Bracket SU-WL450
- Be sure to use the screws supplied with the Wall-Mount Bracket when attaching the Wall-Mount Bracket to the TV set. The supplied screws are designed as indicated by illustration when measured from the attaching surface of the Wall-Mount Bracket.

The diameter and length of the screws differ depending on the Wall-Mount Bracket model. Use of screws other than those supplied may result in internal damage to the TV set or cause it to fall, etc.

- Be sure to store the unused screws and Table-Top Stand in a safe place until you are ready to attach the Table-Top Stand. Keep the screws away from small children.*2

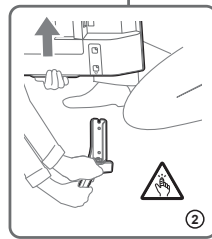
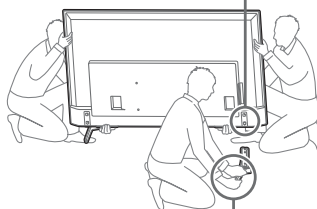
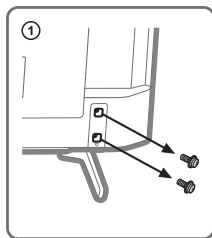
*1 Only for limited region/country/model.

*2 For models with supplied Table-Top Stand only.

Detaching the Table-Top Stand from the TV

KD-65X75L / 65X74L / 55X75L / 55X74L only

- 1 Remove one side of the Table-Top Stand at a time. Firmly hold the Table-Top Stand securely with both hands while the other people lift up the TV.



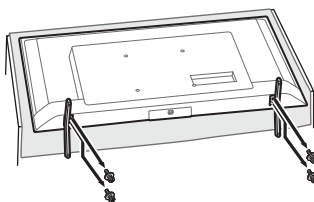
- 2 Repeat the previous step and remove the other side of the Table-Top Stand.

Note

- Three or more people are required to detach the Table-Top Stand.
- Be careful not to use excessive force while detaching the Table-Top Stand from the TV as it may cause the TV set to fall resulting in personal injury or physical damage to the TV.
- Take care when handling the Table-Top Stand to prevent damage to the TV.
- Be careful when lifting the TV as the Table-Top Stand is detached, the Table-Top Stand may topple over and cause personal injury.
- Take care when removing the Table-Top Stand from the TV to prevent it from falling over and damaging the surface that the TV is sitting on.
- Do not remove the Table-Top Stand for any reason other than to install corresponding accessories on the TV.
- Be sure the TV is vertical before turning on. To avoid uneven picture uniformity do not power on the TV with the panel facing down.
- When attaching the Table-Top Stand again, be sure to fasten the screws (previously removed) to the original holes on the rear of the TV.

KD-50X75L / 43X75L only

Detach the Table-Top Stand from the TV.



Note

- Make sure to place TV on the place where you put a soft cloth on to prevent damaging display's surface.
- When installing the Wall-Mount Bracket, do not use the screws removed from the Table-Top Stand.
- Be sure to store the removed Table-Top Stand and its screws in a safe place, keeping them away from children. You will need them if you want to use the TV on a table in the future. The Table-Top Stand cannot be purchased separately.

Troubleshooting

General troubleshooting for issues like: black screen, no sound, frozen picture, TV does not respond, or network is lost, do the following steps.

- 1 Restart your TV by pressing the power button on the remote control until a menu appears. Select Restart to restart the TV. If the TV does not recover, try unplugging the AC power cord (mains lead) then press the power button on the TV and release it. Wait for two minutes, and plug in the AC power cord (mains lead). Or, press the power button on the TV for about 40 seconds until the TV turns off.
- 2 Refer to the Help menu shown below.
- 3 Connect your TV to the Internet and perform a software update. Sony recommends you to keep your TV software updated. Software updates provide new features and performance improvements.
- 4 Visit Sony support website (information provided at the end of the supplied safety documentation).

When you plug in the TV, the TV may not be able to turn on for a while even if you press the power button on the remote control or the TV.

It takes time to initialize the system. Wait for about one minute, then operate it again.

The remote control does not function.

- Replace the batteries.

The parental lock password has been forgotten.

- Enter 4357 for the PIN and enter the new PIN.



For more information, refer to the Help Guide. Press **Home** on the remote control and select **[Help]**.

Specifications

System

Panel system
LCD (Liquid Crystal Display) Panel, LED Backlight
TV system
Depend on your country/area selection/TV model
Analogue: B/G, I, D/K, M
Digital: DVB-T/DVB-T2
Colour system
PAL/SECAM/NTSC3.58/NTSC4.43

Channel coverage

Depend on your country/area selection/TV model
Analogue: UHF/VHF/Cable
Digital: UHF/VHF
Sound output (W)
10 + 10
Wireless technology
Protocol IEEE 802.11a/b/g/n/ac
Bluetooth® Version 5.0

Input/Output jacks

Antenna (aerial)/cable
75 ohm external terminal for VHF/UHF
VIDEO IN
Video/Audio input (phono jacks)
HDMI IN 1/2/3 (support 4K resolution, HDCP 2.3-compatible)
Video:
4096 × 2160p (50, 60 Hz)*1, 4096 × 2160p (24 Hz), 3840 × 2160p (50, 60 Hz)*1, 3840 × 2160p (24, 25, 30 Hz), 1080p (30, 50, 60 Hz), 1080i/24p, 1080i (50, 60 Hz), 720p (30, 50, 60 Hz), 720i/24p, 576p, 576i, 480p, 480i, PC Formats*2
Audio:
In eARC*3 (Enhanced Audio Return Channel) mode
Refer to the online Help Guide for details.
Except eARC mode
Two channel linear PCM: 32/44.1/48 kHz
16/20/24 bits, Dolby Audio

eARC*3/ARC (Enhanced Audio Return Channel/Audio Return Channel) (HDMI IN 3 only)*4

In eARC*3 mode
Refer to the online Help Guide for details.
In ARC mode

Two channel linear PCM: 48 kHz 16 bits, Dolby Audio, Dolby Atmos

DIGITAL AUDIO OUT (OPTICAL)

Digital optical jack (Two channel linear PCM: 48 kHz 16 bits, Dolby Audio)

(Stereo mini jack)

Headphone

(KD-50X70L / 50X64L / 43X70L / 43X64L)

USB port support High Speed USB (USB 2.0)

1, 2 (KD-65X75L / 65X74L / 55X75L / 55X74L / 50X75L / 43X75L)

USB port 1 support High Speed USB (USB 2.0)

USB port 2 support High Speed USB (USB 2.0)

LAN

10BASE-T/100BASE-TX connector (Depending on the operating environment of the network, connection speed may differ. The communication rate and quality are not guaranteed.)

DC IN 19.5 V (KD-50X75L / 50X70L / 50X64L / 43X75L / 43X70L / 43X64L only)

AC adapter input

Power and others

Power requirements
except models with supplied AC adapter
220 V - 240 V AC, 50/60 Hz
models with supplied AC adapter only
19.5 V DC with AC adapter
Rating: Input 100 V - 240 V AC, 50/60 Hz
Screen size (measured diagonally) (Approx.) (inches/cm)

KD-65X75L / 65X74L: 65 / 163.9

KD-55X75L / 55X74L: 55 / 138.8

KD-50X75L / 50X70L / 50X64L: 50 / 125.7

KD-43X75L / 43X70L / 43X64L: 43 / 108.0

Power consumption

Indicated on the rear of the TV

Standby power consumption*5*6 (W)

0.5

Display resolution (horizontal × vertical) (pixels)

3840 × 2160

Output rating

500 mA (for USB)

Others

Optional accessories

Wall-Mount Bracket: SU-WL450

Operating temperature

0 °C - 40 °C

- *1 Refer to the on screen menu to set [HDMI signal format].
- *2 Refer to the online Help Guide for details.
- *3 Only for limited region/country/model.
- *4 Connect your audio system to the HDMI IN 3 to route TV audio to your audio system.
- *5 Specified standby power is reached after the TV finishes necessary internal processes.
- *6 Standby power consumption will increase when your TV is connected to the network.

Note

- Optional accessories availability depends on countries/region/TV model/stock.
- Design and specifications are subject to change without notice.
- Subscriptions for services and applications may be required and additional terms, conditions and/or charges may apply when using Google Assistant.
- Visit Sony support website for more information on product specifications.

Trademark information

- Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

