CUSTOMER CARE CENTRES

148.5mm

148.5mm

home service.

1) Retain the original sale bill and the warranty card, which should be shown to our service personnel at our Customer Care Centres or during

TERMS & CONDITIONS OF WARRANTY AND SERVICE POLICY

- 2) You can choose to register your product at www.preethi.in/register to avail service even without warranty card.
- 3) The Two Year Warranty does not cover damage to the coconut scraper due to mishandling, negligence, breakage or cracking of Collection bowl, Citrus attachment, Coconut scraper body, tearing of Silicone Safety guard and denting of Stainless steel Scraping blade.
- 4) All repairs (arising from manufacturing defects) within the Two year warranty period will be done 'Free of Charge' . Preethi offers "Life Long Free Service". There will be no charges for components or labour, except for travel charges in case of Home Service.
- 5) For repairs after the expiry of the warranty period, charges will be applicable for the components replaced. There will be no charges for labour, except the travel charges in case of Home Service.
- 6) Free service and replacement under warranty does not extend the term of warranty in any manner.
- 7) The warranty is valid only in India.
- 8) Defective components which are exchanged or replaced both under 'Chargeable' & 'Free of Charge' basis, become the property of the Company to avoid inappropriate usage.
- 9) You are entitled to a free check up every 6 months with any of our Customer Care Centres.
- 10) If the product is tampered with or opened by any unauthorised person, the warranty is void.
- 11. Warranty is void if the product meant for domestic use is used for any other purpose.
- 12) Service beyond the period of warranty is subject to availability of spares and technical feasibility.

Preethi

Customer Care +91-9940000005 care@preethi.in

CUSTOMER CARE CENTRES

TAMIL NADU

- 1. Avadi- Ph:044-26555387 cccavadi@preethi.in
- 2. Kellys- Ph:044-26420318. ccckellys@preethi.in
- 3. Porur- Ph:044-24761797 cccporur@preethi.in **4. T.Nagar-** Ph:044-24347418
- ccctnagar@preethi.in
- 5. Velachery- Ph:044-48525953. cccvelachery@preethi.in
- 6. Tambaram-Ph: 044-22261510. ccctambaram@preethi.in
- 7. Adyar- Ph:044-24462099. cccadvar@preethi.in
- 8. Chidambaram- Ph:04144-223256. cccchidambaram@preethi.in
- 9. Coimbatore I Ph:0422-2232687 ccccoimbatore@preethi.in
- 10. Coimbatore II Ph:0422-2540687. ccccoimbatore2@preethi.in 11. Coonoor - Ph:0423-2236878.
- ccccoonoor@preethi.in, 12. Dharmapuri- Ph: 04342-263233.
- cccdharmapuri@preethi.in 13. Dindigul - Ph:0451-2423060.
- cccdindigul@preethi.in 14. Erode- Ph:0424-2221200
- cccerode@preethi.in
- 15. Gobichettypalayam-Ph:04285-228889. cccgobi@preethi.in

- 16. Hosur- Ph:04344-243434.
- 17. Kancheepuram- Ph:044-27230492. ccckancheepuram@preethi.in
- 18. Karaikal-Ph:04368-225818. ccckaraikal@preethi.in
- 19. Karaikudi- Ph:04565-236376.
- ccckaraikudi@preethi.in 20. Karur- Ph:04324-241989.
- ccckarur@preethi.in 21 Kumbakonam- Ph:0435-2425142. ccckumbakonam@preethi.in
- 22. Madurai- Ph:0452-2347386. cccmadurai@preethi.in
- 23. Mayavaram Ph:04364-241202. cccmayavaram@preethi.in
- 24. Nagercoil- Ph:04652-244505. cccnagarcoil@preethi.in
- 25. Namakkal- Ph:04286-222592. cccnamakkal@preethi.in
- **26. Puducherry-** Ph:0413-2229599 cccpuducherry@preethi.in
- **27. Pudukottai-** Ph:04322-224195. cccpudukkottai@preethi.in
- 28.Ramanathapuram- Ph:04567-222344. cccramnad@preethi.in
- 29.Salem- Ph: 0427-2250578 cccsalem@preethi.in
- **30.Tanjore-** Ph:04362-273565. ccctanjore@preethi.in
- 31.Theni- Ph: 04546-253603. ccctheni@preethi.in
- 32 Tirunelveli- Ph:0462-2321824 ccctirunelveli@preethi.in

69. Tirupati- Ph:0877-2258966. 33.Tirupur- Ph:0421-4240234.

- ccctirupur@preethi.in **34 Tiruvannamalai-** Ph:04175-254900. ccctvmalai@preethi.in
- 35 Tiruvarur- Ph:04366-220766. cccthiruvarur@preethi.in
- 36.Trichy | Ph:0431-2751288 ccctrichv@preethi.in
- **37. Trichy ||-** Ph:0431-2415181. ccctrichycnt@preethi.in
- 38. Tuticorin- Ph:0461-2331668. ccctuticorin@preethi.in
- **39. Udumalpet-** Ph:04252-221477. cccudumalpet@preethi.in 40 Vellore- Ph:0416-2215916
- cccvellore@preethi.in **41. Villupuram-** Ph:04146-227008
- cccvillupuram@preethi in **42. Virudhunagar-** Ph:04562-420624. cccvirudhunagar@preethi.in

KARNATAKA

- 43. Bangalore HNR -Ph 080-25452466 ccchennur@preethi.in
- 44. Bangalore JNR -Ph 080-22222583 cccinblr@preethi.in
- 45. Bangalore RNR -Ph 080-23324161
- 46. Belgaum- Ph: 0831-2464093. cccbelgaum@preethi.in
- 47. Bellary- Ph:0839-2277139. cccbellary@preethi.in 48. Goa- Ph:0832 -2445085.
- cccgoa@preethi.in **49. Hubli-** Ph:0836-2352077. ccchubli@preethi.in
- 50 Mangalore- Ph: 0824-2410434. cccmangalore@preethi.in
- **51. Mysore-** Ph:0821-2443966. cccmysore@preethi.in
- **52. Shivamogga-** Ph:08182-403578 cccshimuga@preethi.in

ANDHRA PRADESH AND TELANGANA

- 53. Eluru- Ph:08812-221841 ccceluru@preethi.in
- **54. Guntur-** Ph:0863-2214551. cccguntur@preethi.in
- **55. Kutakpalli-** Ph:040-23063848. ccckukatpalli@preethi.in 56. Hyderabad- Ph:040-27661588.
- ccchyderabad@preethi.in 57. Saroor nagar- Ph:040-24044858.
- ccchvdsrn@preethi.in **58. Kadappa-** Ph:08562-246552. ccckadapa@preethi.in
- **59 Karim Nagar-** Ph:0878-2245211. ccckarimnagar@preethi.in
- 60. Khammam- Ph:08742-228970. ccckhammam@preethi.in
- **61. Kurnool-** Ph:837400098 ccckurnool@preethi.in
- 62. Mancherial-Ph:08736-254222. cccmanchireal@preethi.in
- 63. Nellore- Ph:0861-2321998 cccnellore@preethi.in
- 64. Nizamabad- Ph:08462-229526. cccnizamabad@preethi.in
- 65. Ongole- Ph:08592-284914. cccongole@preethi.in 66. Rajahmundry- Ph:0883-2441321.
- cccraiamundry@preethi.in 67. Secunderabad- Ph:040-27819516. cccsecunderabad@preethi.in
- 68. Srikakulam- Ph:08942-222448. cccsrikakulam@preethi.in

- cccthirupathi @preethi.in
- 70. Vijayawada Ph: 0866-2431158. cccvijayawada@preethi.in
- **71.Vizag-** Ph:0891-2541915. cccvizag@preethi.in
- **72. Vizianagaram-** Ph:08922-226629. cccvizianagaram@preethi.in
- 73. Warangal- Ph: 9000101820 cccwarangal@preethi.in

KERALA

- 74. Alapuzha- Ph:0477-2230896. cccalapuzha@preethi.in
- 75. Attingal- Ph: 0470-2620165. cccattingal@preethi.in
- **76. Balaramapuram-** Ph:0471-2408461 cccbalaramapuram@preethi.in 77 Calicut- Ph:0495-2724080.
- cccalicut@preethi.in 78. Changanacherry- Ph:0481-2424383.
- cccchanga@preethi.in 79. Ernakulam- Cochin- Ph:0484-2370781 cccernakulam@preethi.in
- 80. Kanhangad- Ph:0467-2200799 ccckanhangad@preethi.in 81. Kannur- Ph:0497-2765948
- ccckannur@preethi.in **82. Kollam-** Ph:0474-2708800.
- ccckollam@preethi.in 83. Kottavam-Ph:0481-2584793.
- ccckottayam@preethi.in 84. Malappuram - Ph:0494-2429955 cccmalappuram@preethi.in
- 85. Palakkad- Ph:0491-2536016. cccpalakkad@preethi.in
- 86. Pathanamthitta- Ph:0468-2325605. cccpathanamthitta@preethi.in

87. Perumbavoor- Ph: 9207728100 cccperumbavoor@preethi.in

- 88. Thalassery Ph:0490-2341761. cccthalassery@preethi.in 89. Thodupuzha- Ph:04862-220292.
- cccthodupuzha@preethi.in 90. Thrissur- Ph:0487-2380919.
- ccctrissur@preethi.in 91. Tripunithura- Ph:0484-2778728. ccctripunithura@preethi.in
- 92. Trivandrum- Ph:0471-2341216. ccctrivandrum@preethi.in

MAHARASTRA

- 93. Mumbai- Ph: 9940000005 cccmumbai@preethi.in
- 94. Pune- Ph:9940000005 cccpune@preethi.in 95. Nagpur-Ph: 9940000005
- cccnagpur@preethi.in
- 96. Kolaphur Ph: 9940000005 ccckolhapur@preethi.in 97. Nashik - Ph:9940000005

cccnashik@preethi.in **ODISHA**

- **98. Bhubaneshwar** Ph: 0674-2597356 cccbhubaneshwar@preethi.in
- 99. Ahmedabad Ph: 079-27544037 cccahmedabad@preethi.in

The Manager - Customer care (Preethi Brand) Philips Domestic Appliances India Ltd.

Futura Tech Park, Q4, 4th Floor, Block-B, #334, Rajiv Gandhi Salai, (OMR) Sholinganallur, Chennai -600 119. INDIA. Phone: 91-44-2450 1042, 91-44-2450 1044, Email: info@preethi.in, Website: www.preethi.in

Preethi COCOSTA (9)





40% faster Scraping.*

* In comparison with manual coconut scraper. Results may vary depending on the quality, age, size of the coconut and user expertise in product usage. The same was validated by NABL accredited lab, based on internal testing standards "Applicable only on products purchased in India. Charges apply for replacement of spares / accessories. for more details, refer to the

Instruction manual - KP001

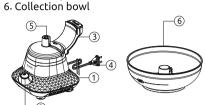
1. Introduction

Preethi brings you a new product – Cocosta, coconut scraper to ease your coconut scraping process safely!

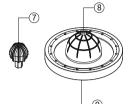
Model name	Cocosta- KP001		
Components	Base unit, Collecting bowl, Coconut scraping attachment with Silic safety guard, Citrus press attachment (single part)		
Voltage	220-240V ~ 50/60 Hz		
Power consumption	100W		
Protection	Class II 🗆		
Insulation	Class F		
Motor	Universal 100W motor with gear box		
No load speed	270 RPM (approx.)		
With load speed	170 RPM (арргох.)		
Material of the protection cap	Silicone + PBT		
Blade assemblies	Stainless steel 301 molded in plastic		
Actuation	Push button based ON & OFF		
Flexi cord	PVC insulated 2 core flexi cord with plug top		
Rating	Ordinary total rated ON time 12 mins(max) Continuous Operation: ON time of 2 mins (max)and OFF time of 2 mins (min) Rest time: 45 mins		
Protection against ingress of water	IP XO		
Protection against dust and moisture	Ordinary		
Country of origin	INDIA		
Gross weight	2.5Kg approx		
Size of carton (mm)	328(L) x 278(W) x 260(H) mm		
Warranty	2 years warranty on the product		

2. General description

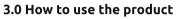
- 1. Base unit with 100W motor
- 2. Power button 3. Safety switch slot
- 4. Power cord with plug
- 5. Drive coupler







7. Scraping blade



Preethi Cocosta is provided with PVC insulated flexi-cord with plug-top, plug the power cord to a 230V~50Hz supply only.

For coconut scraping:

Important Note: Break the coconut into two roughly equal halves. The ideal size of coconut varies from 80-105 mm outer diameter Remove the excess fiber so that it can be held firmly within the Silicone safety guard. The Silicone safety guard will help you during coconut scraping to hold the coconut without the fibers hurting

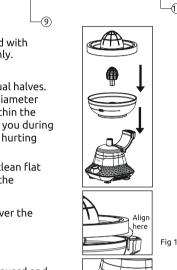
Step 1: Place the unit in a clean kitchen counter or on a clean flat base such that the suction foot is firmly positioned and the appliance remains rigid.

base unit

Step 3: Place the blade in the drive coupler

hold it firmly. The rim of the Silicone safety guard has to enter the slot of the safety switch to activate the appliance. Refer fig 1

Step 5: Press the ON button. Now the blades will start rotating



Silicone safety guard for anti-cut protection

(single part and cannot be disassembled)

9. Rim of the silicone safety guard 10. Citrus assembly - citrus cone with filter

Fig 2 Button pushed inside when

Step 2: Place the collection bowl till it settles properly over the

Step 4: Place the coconut half within the Silicone safety guard and

automatically to enable scraping. Refer fig 2.

Step 6: Scrape the coconut by maneuvering the coconut while holding it within the Silicone safety guard in all directions to scrape it evenly on all sides. Scraped coconut gets collected in the bowl. For best results scrape coconut from the sides and move towards the center

Step 7: Periodically lift the Silicone safety guard along with the coconut to inspect the level of coconut scraping

Step 8: Once done, remove the blade and the bowl. Empty the scraped coconut. Note: You can scrape the coconut till the level of Max marking in the collection bowl. If you wish to scrape more, keep on removing the scraped coconut with spoon/ladle from the bowl.

Touching the scraped coconut in between the process and holding the Silicone safety guard with the same hand will lead to difficulty in holding the coconut as it becomes

For Citrus press:

Cut the citrus fruits into two identical halves

Follow till step 2.

Step 3: Place the citrus press attachment over the bowl. Ensure to place such that the activator is aligned with the safety switch slot to activate the appliance. Hand symbol has been provided on the attachment for your reference to hold and place the attachment on the provided slot.

Step 4: Press the ON button

Step 5: Place one half of the fruit over the cone such that the center of the cut side is placed on the tip of the cone

Step 6: Press the fruit firmly and start juicing from all the sides.

Step 7: Once done, remove the cone and the bowl. Empty the juice from the bowl

Note: Recommended only for citrus fruits like Orange, Sweet lime (Mosambi), Grape fruit

Not recommended for juicing lemons and other small citrus fruits.



4.0 Standard recipes

S.No	Recipe	Quantity of Ingredient*	Quantity of Output*	Attachment
1	Scraped coconut	2 full coconuts	250 g	Scraping blade with Silicone safety guard
2	Orange juice	1 kg of orange	500ml	Citrus press assembly (cone with filter)
3	Sweet lime juice	1 kg of Sweet lime	500ml	

140.0mm

imum recommended quantity. Varies depending on the quality, inherent properties,age, storage condition of the ingredient and user expertiss

5.0 Do's

- 1. Check if the voltage indicated, corresponds to the local electrical main voltage before connecting the appliance
- 2. Unplug the appliance from the main socket before fixing or removing/ changing accessories, when cleaning and when not in use.
- 3. Ensure that the blade is fixed properly in the slot provided.
- 4. Ensure that the Silicone safety guard is fitted properly so that it activates the safety switch.
- 5. If the supply cord is damaged, it must be replaced by the manufacturer or authorized service centre only in order to avoid hazards. On violation, the warranty becomes invalid.

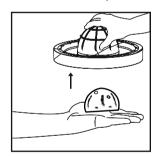
5.1 Don't's

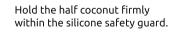
- 1. Do not place the appliances on an unstable surface.
- 2. Do not move the appliances during operation
- 3. Do not try to operate without placing the Silicone safety guard.
- 4. Do not scrape very tender coconut/aged coconut
- 5. Do not operate with damaged supply cord.
- 6. Do not tamper with or attempt to repair the appliance. 7. Do not place the Silicone safety guard on other sharp objects.
- 8. Do not use accessories, attachments other than those provided or recommended by the manufacturer
- 9. Do not clean the accessories using a dishwasher. Always rinse under tap water.

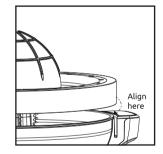
6.0 Caution 🗥

- 1. This appliance should not be used 2000metres above the sea level.
- 2. This appliance is not intended for use by children or persons with reduced physical, sensory, or mental capabilities, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 3. Children should be supervised to ensure that they do not play with the appliance.
- 4. Children should not be involved in cleaning and maintenance. Keep the appliance and its cord out of reach of children
- 5. Do not use the appliance when the supply cord, the plug or other components are damaged. Only the company or service center authorized by Preethi must replace it.
- 6. Keep the appliance away from the source of heat like gas or electric stove.
- 7. Blades are sharp. Handle carefully.

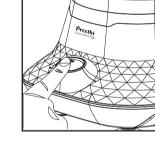
7.0 How to scrape coconut







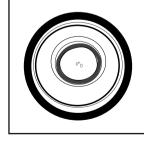
Place it on the base unit such that the rim of the Silicone safety switch ON the appliance. quard enters the safety switch slot to activate the appliance



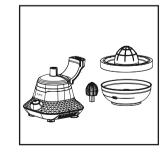
Press the power button to



Manoeuvre the coconut in all directions while holding it within Silicone safety guard to scrape the coconut evenly Note: For best results scrape coconut from the sides and move towards center.



Periodically lift the Silicone guard along with the coconut to inspect the level of coconut



Once completed, remove the blade & the bowl.

NOTE: You might experience a strong smell from the silicone in safety guard due to the nature of material used. This will gradually reduce after a few washes.

Preeth	Coconut Scraper	
	WARRANTY CA	\RD
SI. No.:		
Model Name & Model No.		
Date Sold:		
Signature:	Stamp:	

140.0mm

8.0 Troubleshooting

S.No.	Problem	Cause	Solution
		No electricity supply	Ensure that the plug is plugged well
1	Appliance does not work	Safety switch is not activated as the Silicone safety guard /citrus press attachment is not placed properly	The Silicone safety guard / citrus press attachment has to be placed properly such that it enters the slot where the safety switch is located
2	Appliance gives an unpleasant smell during first few times of usage	This is normal for the first few times	If unpleasant smell persists or fumes appear, contact the nearest service center
3	Undesired coconut output	Coconut is either tender or aged/ dry	Choose ideal coconut for favorable coconut output
4	Coconut getting stuck in the blade / unit getting stalled	Usage of coconuts that are too small in size	Use large enough coconut such that the blade can enter and exit freely.
5	Difficult to hold the coconut within the Silicone safety guard	Usage of very large coconut within the Silicone safety guard	Use appropriate size of coconut which can fit inside the Silicone safety guard.
6	Appliance appears to be running however the blade is not rotating/ scraping	Coupler is damaged	Replace the coupler at the nearest service center
7	Vibration	Suction foot is not adhered to the kitchen counter properly due to dust, unclean kitchen counter	Ensure that the kitchen counter is clean without dust or dirt
		Damaged suction foot	Replace the suction foot at the nearest service center
8	No proper juice output	Citrus filter might be Clogged with pulp	Remove the pulp and Clean the filter thoroughly

For any of the above issues if the provided solution does not work, please contact the nearest service center Note: The size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the Silicone safety guard and blade has been fixed to accommodate the common sizes of coconut available in the size of the