

**Jabra** GN

USER MANUAL



# ELITE8 ACTIVE

Technology for life's new rhythm



## Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

**This product is a better choice.** It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

### Want to know more?

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Made in China

MODEL: OTE190R / OTE190L  
/ CPB190



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**Declaration of Conformity** can be found on  
[www.jabra.com/doc](http://www.jabra.com/doc)

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# 1. Welcome

Thank you for using the Jabra Elite 8 Active. We hope you will enjoy it!

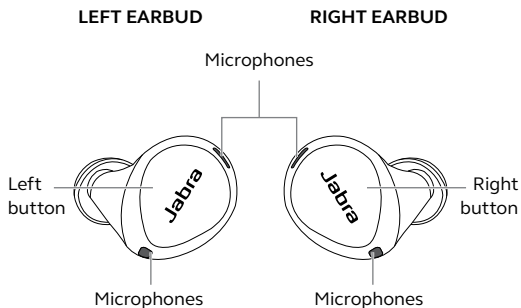
Here are some key features you will benefit from the Jabra Elite 8 Active:

- Ultra-durable to protect against dust, water & sweat
- Secure in-ear fit with Jabra ShakeGrip™
- Adaptive Hybrid ANC auto-filters unwanted noise, even in windy environments
- Spatial Sound powered by Dolby\*
- Stable connection with your Smartwatch while you exercise\*\*

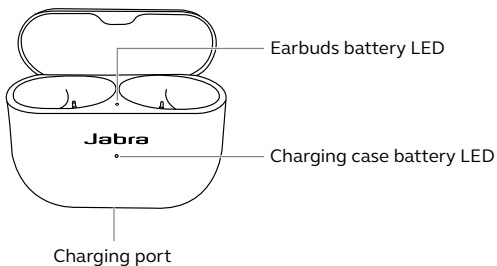
\*Compatibility and availability may vary by device, application, and content.

\*\*Compatible with smartwatches supporting Bluetooth profiles HFP, A2DP and AVRCP.

## 2. Overview



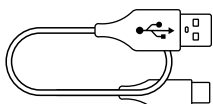
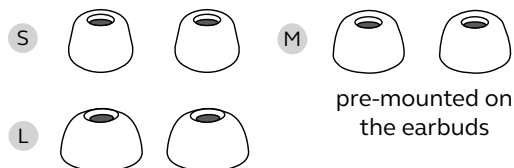
### Wireless charging case



## 2.1 Included accessories

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### EarGels

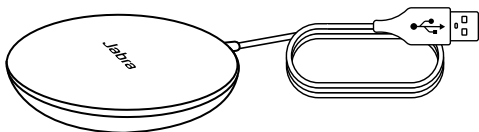


USB-C charging cable

## 2.2 Optional accessories

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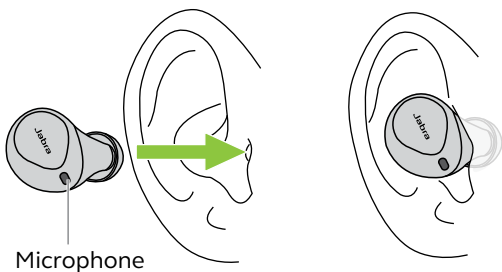
Optional accessories are available at [jabra.com/accessories](https://jabra.com/accessories)



Wireless charging pad



### 3. How to wear

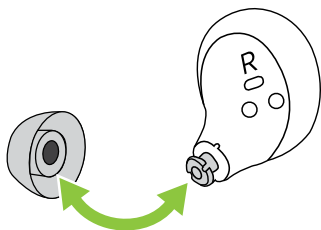
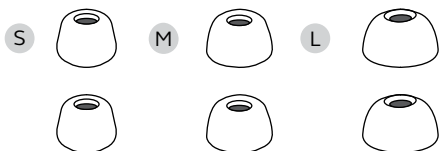


Insert each earbud into your ear and ensure the microphones are pointed towards your mouth.

## 3.1 Changing EarGels

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For optimal audio and ANC experience, it is recommended to try on all EarGel sizes. The fit should feel light and comfortable and you may need a different size EarGel for each ear. The medium EarGels are pre-mounted on the earbuds.



## 4. How to charge

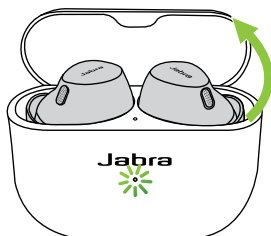
Get up to 8 hours on a single charge with ANC on, with a total charge of up to 32 hours with the charging case. If you use the earbuds without ANC and HearThrough, you'll get even more battery, with up to 14 hours in the earbuds and a total of 56 hours with the charging case.

### 4.1 Charging the earbuds

---

Place the earbuds in the charging case and close the lid. It takes up to 3 hours to fully recharge the earbuds.

When the charging case is opened, the LED inside the charging case will light up red, yellow or green to indicate the battery status of the earbuds. The LED on the front of the charging case indicates the battery status of the charging case.



## 4.2 Fast charge the earbuds

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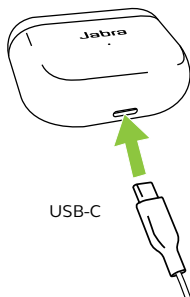
When the earbuds are at low battery, placing them in the charging case for 5 minutes will fast charge the earbuds and give up to 1 hour of battery. Fast charging the earbuds requires that the charging case has a minimum of 30% battery.

You can see the current battery status of the earbuds and charging case using the Jabra Sound+ app.

## 4.3 Charging the charging case using USB

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It takes up to 3 hours to fully charge the earbuds and the charging case using a USB-C charging cable.

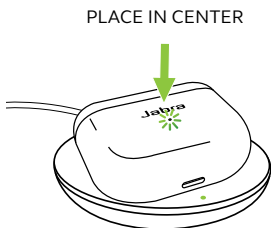


The charging case uses the standard USB voltage of 5V  $\pm$  0.25V. It is not recommended to charge the earbuds using a power supply with a higher voltage.

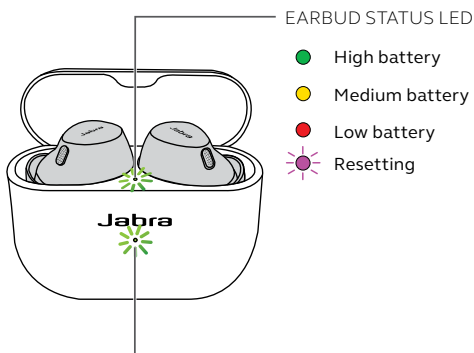
## 4.4 Charging the charging case using the Jabra wireless charging pad

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Place the charging case in the center of the Jabra wireless charging pad. The LED on the charging case will flash to indicate the charging case is placed correctly. It takes up to 3 hours to fully charge the earbuds and the charging case.

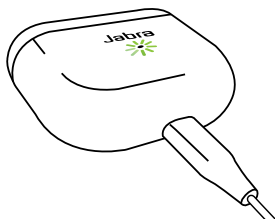


## 5. What the LEDs mean








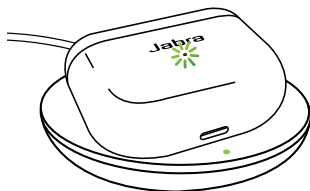
### CHARGING CASE STATUS LED

- High battery
- Medium battery
- Low battery
- ✶ Critically low battery (earbuds not charging)
- ✶ Firmware update








#### CHARGING CASE STATUS WITH USB CABLE

- |   |                |   |   |
|---|----------------|---|---|
|  | High battery   |  | Firmware updating                           |
|  | Medium battery |  | Firmware update error<br>(see Section 7.16) |
|  | Low battery    |   |   |
|  | Fully charged  |   |   |



#### CHARGING CASE STATUS WITH WIRELESS CHARGING PAD

- |   |                |   |   |
|---|----------------|---|---|
|  | High battery   |  | Firmware updating                           |
|  | Medium battery |  | Firmware update error<br>(see Section 7.16) |
|  | Low battery    |   |   |

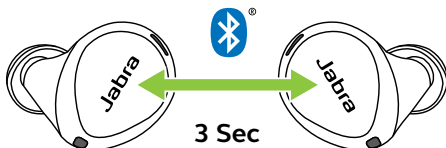
Note: When fully charged, the LEDs on the charging case and wireless charging pad will turn off.



# 6. How to pair

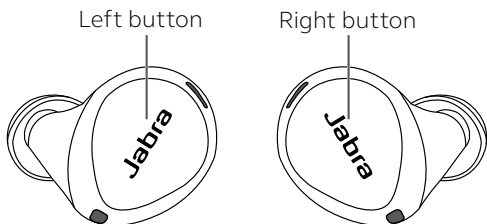
## 6.1 Pairing with a mobile device

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1. Power on the earbuds by removing them from the charging case. Alternatively, press the **Left** and **Right** buttons simultaneously to power the earbuds on.
2. Wear the earbuds and press and hold (3 sec) the **Left** and **Right** buttons simultaneously until you hear the pairing notification. The earbuds will now be ready to pair.
3. Follow the voice-guided pairing instructions to pair with your mobile device.

## 7. How to use



### 7.1 Power the earbuds off/on

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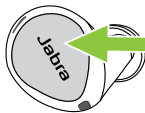
To power off the earbuds, place them in the charging case.

To power on the earbuds, remove them from the charging case.

Alternatively, the earbuds can be manually powered off by pressing the **Left** and **Right** buttons on the earbuds simultaneously. To power on, press and hold (2 sec) the **Left** or **Right** buttons until you hear a tone in each earbud.

## 7.2 Music controls

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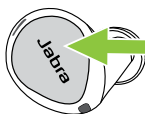
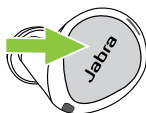


Left earbud	Function	Right earbud
	Play/pause music	Press the <b>Right</b> button when not on a call
	Volume up	Press and hold the <b>Right</b> button
Press and hold the <b>Left</b> button	Volume down	
	Next track	Double-press the <b>Right</b> button when listening to music
	Restart track or previous track	Triple-press the <b>Right</b> button when listening to music  Repeat to skip to the previous track

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

## 7.3 Call controls

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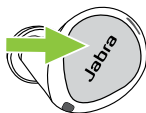


Left earbud	Function	Right earbud
Press the <b>Left</b> or <b>Right</b> button	Answer call	Press the <b>Left</b> or <b>Right</b> button
Double-press the <b>Left</b> or <b>Right</b> button	End/Reject call	Double-press the <b>Left</b> or <b>Right</b> button
Press the <b>Left</b> or <b>Right</b> button	Mute/unmute microphone	Press the <b>Left</b> or <b>Right</b> button
	Volume up	Press and hold the <b>Right</b> button
Press and hold the <b>Left</b> button	Volume down	

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

## 7.4 ANC, HearThrough and Voice assistant controls

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Left earbud	Function	Right earbud
Press the <b>Left</b> button when not on a call	Switch between HearThrough and ANC	
Double-press the <b>Left</b> button when not on a call	Activate Voice assistant	


---

Most functions can be reassigned using MyControls in the Jabra Sound+ app.

## 7.5 Adaptive Hybrid ANC

---

Adaptive Hybrid ANC automatically reduces the level of surrounding noise, adapts depending on the shape of your ear and placement of the earbuds, and adjusts in windy environments to provide an optimal ANC experience.

Left button	ANC
	<p>Switch between HearThrough and ANC</p> <p>Press the <b>Left</b> button when not on a call</p>

---

ANC sound mode can be turned off using the Jabra Sound+ app.

## 7.6 HearThrough

---

HearThrough lets you hear surrounding sounds through the earbuds while wearing them. The earbuds automatically adapt in windy environments to ensure an optimal HearThrough experience.

**Left button**

**HearThrough**



Switch between  
HearThrough  
and ANC

Press the **Left** button  
when not on a call

---

HearThrough sound mode can be turned off using the Jabra Sound+ app.

## 7.7 Sidetone

---

Sidetone enables you to hear your own voice when you are on a call. The benefit of Sidetone is that it enables you to determine how loud you are speaking.

The earbuds automatically adapt in windy environments to ensure an optimal Sidetone experience.

Sidetone is on by default during calls and can be turned on/off and adjusted using the Jabra Sound+ app.

By default, Sidetone cannot be turned on/off using the earbuds. However, it can be added to the earbuds using MyControls in the Jabra Sound+ app.

## 7.8 Automatic volume adjustment

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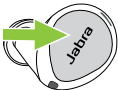
During a call, the volume will gradually increase when going from a quiet environment to a noisy environment. The volume adjustment happens automatically in the earbuds.




## 7.9 Mono earbud use

---

The right or left earbud can be used individually for music playback or for calls. To activate mono earbud mode, place the unused earbud into the charging case. The used earbud will automatically switch to HearThrough.

Left button	Left earbud only	
	Switch between HearThrough (default) and ANC	Press the <b>Left</b> button when listening to music
	Answer call	Press the <b>Left</b> button
	End/Reject call	Double-press the <b>Left</b> button
	Mute/unmute microphone	Press the <b>Left</b> button when on a call
	Activate Voice assistant	Double-press the <b>Left</b> button when not on a call
	Adjust volume	Use the volume controls on the connected mobile device

---

Right button	Right earbud only
	Play/pause music Press the <b>Right</b> button when listening to music
	Answer call Press the <b>Right</b> button
	End/Reject call Double-press the <b>Right</b> button
	Mute/unmute microphone Press the <b>Right</b> button when on a call
	Next track Double-press the <b>Right</b> button when listening to music
	Restart track or previous track Triple-press the <b>Right</b> button when listening to music Repeat to skip to the previous track
	Adjust volume Use the volume controls on the connected mobile device

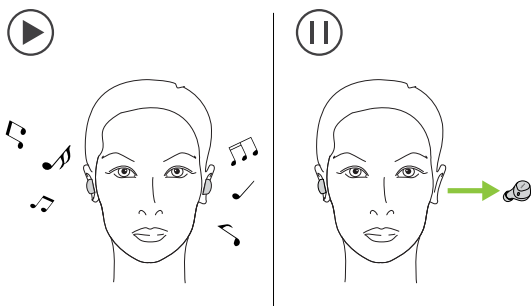
The left and right earbuds will automatically relink when both are placed in your ears and switch back to the previous sound mode used.

## 7.10 Auto-pause music and calls

---

When one of the earbuds is removed from your ear, music will automatically pause.

To resume the music, return the earbud to your ear within 60 seconds. After 60 seconds, the music can be manually resumed by pressing the **Right** button.



Auto-pause music and calls can be configured in the Jabra Sound+ app.

## 7.11 Sleep mode

---

To conserve battery, the earbuds will automatically power off when they are disconnected from your mobile device for 15 minutes and are not in the charging case, or when they have been inactive for 30 minutes.

To exit sleep mode, press and hold (1 sec) the button on each earbud. Alternatively, place the earbuds in the charging case and then remove them from the charging case.

Sleep mode can be configured in the Jabra Sound+ app.

## 7.12 Spatial Sound

---

Spatial Sound optimizes your audio for the most immersive, lifelike sound experience. The compatibility and availability of Spatial Sound may vary by device, application, and content.

Spatial Sound is off by default and it can be configured using the Jabra Sound+ app.

## 7.13 MyControls

---

MyControls is a feature in the Jabra Sound+ app that enables you to reassign any function to each of the earbud buttons, offering you the flexibility to configure the earbuds precisely to your personal preference.



By default, the functions listed below cannot be controlled using the earbuds; however, these functions can be added to the earbuds using MyControls in the Jabra Sound+ app.

- Sidetone on/off
- Hold current call and answer incoming call
- Switch between held call and current call

## 7.14 Multiple call handling

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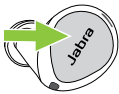
The earbuds can accept and handle multiple calls at the same time.

Multiple call handling		
	End current call and answer incoming call	Press the <b>Left</b> or <b>Right</b> button
	Reject incoming call, when on a call	Double-press the <b>Left</b> or <b>Right</b> button

---

## 7.15 Voice assistant

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Left button	Voice assistant
	Activate Siri, Google Assistant (device dependent) Double-press the <b>Left</b> button when not on a call

---

Voice assistant settings can be configured using the Jabra Sound+ app.

## 7.16 Audio notifications

---

The earbuds indicate factory reset, battery level, pairing and Bluetooth connection status using audio notifications. You can select between tone or voice notifications using the Jabra Sound+ app.

The supported languages are English, French, German, Japanese, Mandarin Chinese and Korean.

## 7.17 Update firmware

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The Jabra Elite 8 Active can be updated to the latest firmware version using the Jabra Sound+ app.

If notifications are enabled in the Jabra Sound+ app, you will receive an automatic notification when a firmware update is available.

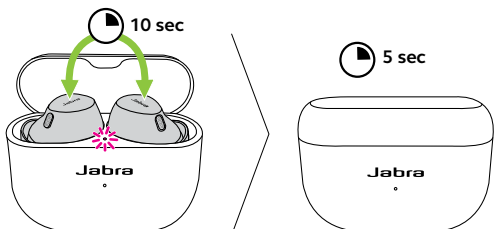
If an error occurs during the firmware update, the LED on the charging case will flash red. To complete the update, connect the charging case to a power supply, remove the earbuds from the charging case and then place the earbuds back in the charging case and close the lid. The firmware update will restart.

## 7.18 Reset the earbuds

---

Resetting the earbuds clears the list of paired devices and resets all settings.

1. Place both earbuds in the charging case.
2. Press and hold (10 sec) the **Left** and **Right** buttons on the earbuds simultaneously until the LED inside the charging case flashes pink.
3. Close the lid of the charging case for 5 seconds to complete the reset.



The earbuds will need to be re-paired with your mobile device. Remember to delete/forget the pairing in the Bluetooth menu on your mobile device.



# 8. Applications and firmware update

## 8.1 Jabra Sound+

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Jabra Sound+ is a mobile application that allows you to configure and update the Jabra Elite 8 Active based on your needs.



# 9. Support

## 9.1 FAQ and technical specifications

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The Jabra Elite 8 Active FAQ, certifications and technical specifications are available at [jabra.com/support](https://jabra.com/support)

## 9.2 How to care for your earbuds

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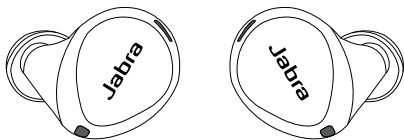
- Always store the earbuds in the charging case and safely protected.
- To prevent the depletion of the battery lifetime or capacity, avoid storing the earbuds in hot or cold environments, such as a closed car in summer, or in winter conditions.
- It is recommended to store the earbuds between -20°C and 45°C (-4°F and 113°F).
- Do not store the earbuds for extended periods of time without recharging them (max. three months).
- If the earbuds or the charging case become dirty, it is recommended to clean them with a soft, lint-free cloth that has been dampened with clean water.
- The charging case uses the standard USB voltage of 5v +/- 0.25v. It is not recommended to charge the earbuds using a power supply with a higher voltage.

## 9.3 Replacement accessories

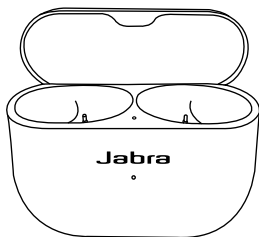
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Replacement or additional accessories can be purchased online at [jabra.com/accessories](http://jabra.com/accessories)

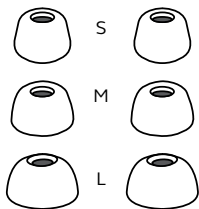
Left and right earbud set



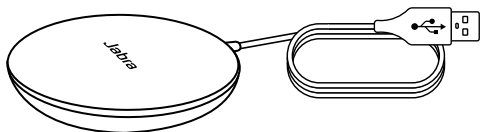
Charging case



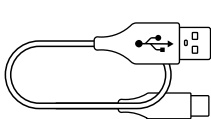
EarGels



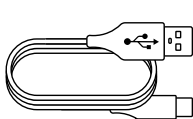
## Jabra wireless charging pad



## USB charging cables



0.3 m



1.2 m

## 9.4 Using replacement earbuds

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1. Place the replacement earbuds into the charging case and close the lid.
2. Open the charging case lid and remove the earbuds.
3. Wear the earbuds and follow the voice instructions to pair with your mobile device.
4. Update the earbud firmware using the Jabra Sound+ app.

## 9.5 Using a replacement charging case

Before using a replacement charging case for the first time, it will need to be synced with your current earbuds and charged for 1 hour.

1. To begin syncing, place your current earbuds inside the replacement charging case and close the lid for 10 seconds.
2. If the LED on the charging case flashes pink this indicates that the firmware is being updated.
3. Wait until the LED stops flashing pink before opening the charging case.