Do not install the washing machine water in its water valves, pumps, and/or hoses. Frozen water left in th connection parts may cause damage to belts, the pump, and other components of the washing machine

Before you start

STEP 6 Apply a proper detergent type

bottom cushion. Check Point: Carefully right side and ensure there is no damag Do not tilt the washing machine on it

Alcove or closet installation

If both the washing machine and a dry

are installed in the same location, the

does not require a specific air opening.

at least a 550 mm unobstructed ai

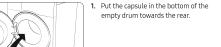
The type of detergent depends on the type of fabric (cotton, synthetic, delicate s, wool), colour, wash temperature, and degree of soiling. Always use detergent, which is designed for automatic washing machines NOTE

the laundry, the degree of soiling, and the hardness of the water in your local area. If you are not sure about the water hardness, contact a local water authority. Do not use detergent that tends to be hardened or solidified. This detergent may main after the rinse cycle, blocking the drain outlet.

△ CAUTION When washing wool using the WOOL 🚳 cycle, use only a neutral liquid detergent If used with the WOOL & cycle, powder detergent may remain on the laundry and

Laundry capsules To get the best results from using laundry capsules, please follow these instructions







△ CAUTION For cycles using cold water or cycles the complete in less than one hour, it is

Detergent drawer guidelines

he washing machine provides a three-compartment dispenser: the left mpartment for the main wash, the centre for fabric softeners, and the right fo the preliminary wash.



2. II Main-wash compartment: Apply main-wash detergent, water softener, soaking detergent, bleach and/or stain removers. Softener compartment: Apply additives such as fabric softene
Do not exceed the max line (A). NOTE

guide may differ with the model.

CAUTION

Do not use the following types of detergent:

Ball or net types To prevent the compartment clogging, concentrated or highly-enriched agents fabric softener or detergent) must be diluted with water before being applied When Delay End is selected, do not apply detergent directly into the drum Otherwise, this may discolour the laundry. Use the detergent drawer when Do not use any cleaning agents for cleaning the drum. Chemical residue in the drum deteriorates the washing performance.

Be careful not to spill fabric softener on the worktop or the control panel.

Contents

Safety information What you need to know about the safety instructions Important safety symbols Important safety precautions Critical installation warnings Installation cautions Critical usage warnings Usage cautions Critical cleaning warnings Instructions about the WEEE Installation What's included Installation requirements Step-by-step installation Before you start Initial settings Laundry guidelines Detergent drawer guidelines Operations Control panel Simple steps to start Cycle overview Maintenance Drum clean Smart Check (🕀 Emergency drain Cleaning Recovery from freezing Care against an extended time of disuse Troubleshooting Checkpoints Information codes Specifications



— English 2

circle in the figure) on the rear side of

CAUTION

Do not remove the screw (A) that fixes the

2. Using the supplied spanner, loosen a

3. Insert the bolt caps (B) to the holes

the washing machine.

NOTE

Installation

Fabric care chart

Protecting the environment

Warranty not applicable in any of the following cases

(Front mark to be front side).

Check Point: Make sure the Rat shutter

areas. Then, tilt the washing machine

a. Use the screws from the Accessories

(Loose screws will cause noises.)

Before plugging in the washing

nachine, remove the shipping bol

Spare parts guarantee

Specification sheet

Terms of Warranty

Step-by-step installation STEP 1 Select a location · Solid, level surface without carpeting or flooring that may obstruct ventilation Adequate room for ventilation and wiring

STEP 2 Installation procedure for the Rat shutter assembly with the

he internal parts of the washing machine. 1. Remove the packing box, Then, remove

machine. Check Point: Do not remove

NOTE

⚠ WARNING

material (plastic bags, polystyrene, etc.) out of children's reach. • To avoid injury, cover the holes with bolt caps after removing the shipping bolts

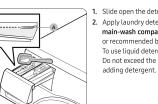
Assemble the shipping bolts before moving the washing machine to another

nd remove all shipping bolts.

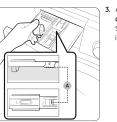
Before you start

STEP 3 Remove the shipping bolts

To apply washing agents to the detergent drawer



2. Apply laundry detergent to the II main-wash compartment as instructed or recommended by the manufacturer. Do not exceed the max line (A) when



3. Apply fabric softener to the Softener compartment. Do not exceed the Softener is dispensed max line (A) into the wash during the final rinse.



detergent to the I prewash compartment as instructed of recommended by the manufacture



CAUTION Do not apply powder detergent to the diluted with water before applied. . Do not apply main-wash detergent the & softener compartment

To use liquid detergent (applicable models only) in the III main-wash compartment. en, apply liquid detergent to t **↑** CAUTION

ntainer below the marked max line (A) marked inside the container. . Remove the liquid container if using

NOTE after you remove the detergent drawer After a wash, some liquid deterge may remain in the detergent drawe

Safety information

↑ CAUTION

Please follow them explicitly

î **WARNINC**

the following:

water leak.

Read all instructions before using the appliance.

its operation and exercise care when using it.

Important safety precautions

ndicates that a risk of personal injury or material damage exists.

These warning signs are here to prevent injury to yourself and others.

After reading this manual, store it in a safe place for future reference

As with any equipment that uses electricity and moving parts, potential

hazards exist. To safely operate this appliance, familiarize yourself with

To reduce the risk of fire, electric shock, or injury to persons

1. This appliance is not intended for use by persons (including

they have been given supervision or instruction concerning

use of the appliance by a person responsible for their safety.

hildren) with reduced physical, sensory or mental

capabilities, or lack of experience and knowledge, unless

htened and that there is no water leak before using the appliance

Ising the appliance for business purposes qualifies as an appliance misus

his case, the appliance will not be covered by the standard warran

or damages resulting from such misuse.

. This may result in injury due to a malfunction.

This may result in burns or injury.

or clothing due to abnormal vibrations

STEP 5 Connect the water hose

instruction according to the provided water hose

such as a drainage error.

If the screws on the water supply hose connector are loose, it may result in a

Do not stand on the appliance or place objects (such as laundry, lighted candles,

Do not spray volatile material such as insecticide onto the surface of the appliance

• This may result in electric shock, fire, problems with the appliance, or injury.

Do not place objects that generate electromagnetic fields near the washing

temperature is too high, the draining process starts after the water cools down.

. Do not wash thick or hard mats even if the washing machine mark is on the care

• Do not wash throw rugs or doormats with rubber backing. The rubber backing

may come off and stick to inside the drum, and this may result in malfunction

to the inlet valve on the back of the

washing machine. Turn the hose

are any leaks around the connection

clockwise to tighten.

the steps above.

Do not wash, spin, or dry water-proof seats, mats, or clothing (*) unless you

(*): Woollen bedding, rain covers, fishing vests, ski pants, sleeping bags

diaper covers, sweat suits, and bicycle, motor cycle and car covers, etc

Water drained during a high-temperature wash or drying cycle is ho

opliance has a special cycle for washing these items.

when using your appliance, follow basic precautions, including

property damage

ongratulations on your new Samsung washing machine. This manual contains important information on the installation, use and care of your ppliance. Please take some time to read this manual to take full advantage of your washing machine's many benefits and features

What you need to know about the safety instructions

Please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance. Please store the manual in a safe location close to the appliance for future reference. Use this appliance only for its intended purpose as described in this instruction manual. Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur. It is your responsibility to use common sense, caution and care when installing, maintaining and operating your washing machine. Because the following operating structions cover various models, the characteristics of your washing machine may differ slightly from those described in this manual and not all warning signs may be applicable. If you have any questions or concerns, contact your nearest service centre or find help and information online at www.samsung.com

Important safety symbols

What the icons and signs in this user manual mean: **⚠ WARNING**

Hazards or unsafe practices that may result in severe personal injury death and/or property damage

Safety information

. This may result in electric shock or fire. Do not let children (or pets) play in or on your washing machin he washing machine door does not open easily from the inside and children may

Usage cautions

washing machine.

⚠ CAUTION

letergent, dirt, food waste, etc., unplug the power cord and clean the washing machine using a damp, soft cloth. Failure to do so may result in discolouration, deformation, damage, or rust he front glass may be broken by a strong impact. Take care when using th

 If the glass is broken, it may result in iniur Open the water tap slowly after a long period of non-use, water supply failure or when reconnecting the water supply hose. of the appliance or result in a water leak.

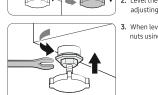
If a draining error occurs during an operation, check if there is a draining problem

 If the washing machine is used when it is flooded because of a draining problem it may result in electric shock or fire. nsert the laundry into the washing machine completely so that the laundry does not get caught in the door. . If laundry gets caught in the door, it may result in damage to the laundry or the washing machine, or result in a water leak.

urn the water supply off when the washing machine is not being used Ensure that the screws on the water supply hose connector are properly tightened nsure that the rubber seal and front door glass are not contaminated by a foreign substance (e.g. waste, thread, hair, etc.). If a foreign substance is caught in the door or the door is not completely closed, it may cause a water leak.

Installation

STEP 4 Adjust the levelling feet Gently slide the washing machine int position. Excessive force may damage 2. Level the washing machine by manually adjusting the levelling feet.



3. When levelling is complete, tighten the





⚠ CAUTION

Cycle Selector Turn the dial to select a cycle

Display NOTE

06 Options Press again to deselect.

The display shows current cycle information and estimat

nitially displayed on the control panel upon cycle selectic

ess to change the rinse count for the current cycle.

You can set the rinse count to a may of 5, depending on the

Press to change the spinning speed for the current cycle.

• Rinse Hold (No indicator): The final rinse process is susp

until all the Spin option indicators turn off.

option indicator (৩) turns on.

• No Spin (Q): The drum does not spin after the final drain

ess to select an option from Intensive and Prewasi

This function helps remove a wide variety of stubborn sta

run a drain or spin process.

so that the laundry remains in the water. To unload the laundry,

To use the No Spin option, press **Spin** ③ repeatedly until the

To use the Rinse Hold option, press $\mathbf{Spin}\, \odot$ repeatedly

Operations

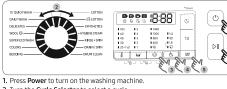
Control panel

washing machine from moving or generating noise due to vibration Then, check the electrical supply. Then, contact a local Samsung service centre in case of a

Delay End lets you set the end time of the current cycle. Based on your settings, the start time of the cycle will be setting is useful for programming your machine to finish

at the time you normally return home from work. Press to prepare your laundry so that it can be easily ironed COTTON @COTTON SYNTHETICS HYGIENE STEAN DAILY WASH, SUPER ECO WASH, COLORS, BEDDING ess to turn on/off the washing machine. 11 Start/Pause Press to start or stop operation

Simple steps to start



2. Turn the Cycle Selector to select a cycle Thange the cycle settings (**Temp.** $\mbox{1}{\mbox{1}}$, **Rinse** $\mbox{1}{\mbox{1}}$, and \mbox{Spin} $\mbox{0}$) as necessary. 4. To add an option, press Options 🖶 . Use the button again to choose a 5. The machine provides the easy to access buttons for Bubble Soak 2. Delay End

To change the cycle during operatior Press Start/Pause to stop operation. Press Start/Pause again to start the new cycle. 36 English -

Safety information

2. For use in Europe: This appliance can be used by azards or unsafe practices that may result in personal injury and/or

children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance Cleaning and user maintenance shall not be made by children without supervision

3. Children should be supervised to ensure that they do not play with the appliance.

4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

used and that old hose-sets should not be reused. 6. For washing machines having ventilation openings in the base, the installation instructions shall state that the opening must not be obstructed by a carpet. 7. For use in Europe: Children of less than 3 years should be

5. The new hose-sets supplied with the appliance are to be

Safety information

kept away unless continuously supervised

Do not operate the washing machine when the detergent drawer is removed This may result in electric shock or injury due to a water leak. Do not touch the insides of the drum during or just after drying as it is hot the door glass. Also, do not allow children to play around the washing machine Do not insert your hand into the detergent drawer.

. This may result in injury as your hand may be caught by the detergent input device emove the liquid detergent guide (applicable models only) when using If not, water may leak through the front of the detergent draw into the washing machine.

case of pets due to the abnormal vibrations. o not press the buttons using sharp objects such as pins, knifes, fingernails, et This may result in electric shock or injury. Do not wash laundry contaminated by oils, creams or lotions usually found . This may cause the rubber seal to become deformed and result in a water lea etal objects such as safety pins, hair pins or bleach in the drum t

This may cause the drum to rust. ust starts appearing on the surface of the drum, apply a (neut ent to the surface and use a sponge to clean it. Never use a m Do not use dry cleaning detergent directly and do not wash, rinse, or spin laundry contaminated by dry cleaning detergent. his may result in spontaneous combustion or igniti

. This may result in problems with the washing machine. Do not use natural hand-washing soap for the washing machine.

Installation

CAUTION Connecting to a non-threaded water tap

Hold the adaptor and turn part (C)

and then tighten the screws while

lifting the adaptor.

Description

towels, or shirts. The washing time and the rinse cour

fabrics, bed linens, table linens, underwear, towels, or

For cottons, bed linens, table linens, underwear,

are automatically adjusted according to the load.

Optimal performance with lower energy for cotton

shirts. For energy saving, the actual washing

temperature may be lower than specified.

Cotton and linen fabric which have been in dire

For optimum hygiene results select a temperature

Featuring an additional rinse process after applying

For draining the water inside the drum and running an

DRAIN/SPIN additional spin process to effectively remove moisture Max

Cleans the drum by removing dirt and bacteria from

Perform once every 40 washes with no detergent or

Do not use any cleaning agents for cleaning t

polyamide (perlon, nylon), or the like.

elimination (sterilize).

fabric softener to the laundry.

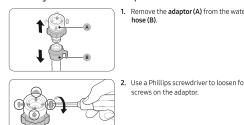
DRUM CLEAN bleach applied. Notification message appears after every 40 washes.

Make sure the drum is empty.

temperature of 20°C.

of 60°C or above.

5. Turn part (C) in the arrow direction t



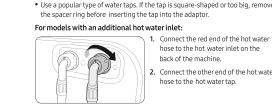
Operations

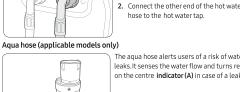
Cycle overview

Standard cycles

RINSE+SPIN

NOTE by pulling the water hose downwards.





staff kitchen areas in shops, offices and other working

by clients in hotels, motels and other residential type

areas for communal use in blocks of flats or in launderettes

etting of the thermal cut-out, this appliance

8. CAUTION: In order to avoid a hazard due to

must not be supplied through an external switching device.

such as a timer, or connected to a circuit that is regularly

9. This appliance is intended to be used in household only

ardens and accumulates inside the washing machine, it may result in

socks and brassieres in a washing net and wash them with the other laung

problems with the appliance, discolouration, rust, or bad odours.

Do not wash large laundry items such as bedding in the washing net.

. If it accumulates inside the washing machine, it may result in a water leak.

Do not wash clothing with large buckles, buttons or other heavy metal object

he laundry by colour on the basis of its colorfastness and select th

Take care that children's fingers are not caught in the door when you close it.

To prevent odours and mould, leave the door open after a wash cycle to allow the

. Failure to do so may result in injury.

Critical cleaning warnings

Do not clean the appliance by spraying water directly onto it.

Do not use benzene, thinner or alcohol to clean the appliance

. Failure to do so may result in electric shock or fire.

This may result in discolouration, deformation, damage, electric shock or fire

Before cleaning or performing maintenance, unplug the appliance from the wall

6. While pulling down part (D) on the

clicking sound.

the adaptor. Then, release part (D).

7. To complete connecting the water hos

hose to the hot water inlet on the

threaded water tap" section.

⚠WARNING

Do not use a strong acidic cleaning agent.

and dry inside it.

14 English -

Make sure that the pockets of all the clothing items to be washed are empty.

Hard, sharp objects such as coins, safety pins, nails, screws, or stones can cause extensive damage to the appliance.

· Failure to do so may result in injury due to abnormal vibrations.

bed and breakfast type environment

switched on and off by the utility.

and it is not intended to be used such as:



26 English -

Description want to wash quickly. Use less than 20 g of detergent. Using more than WASH 20 g of detergent may leave detergent residu

 For liquid detergent, use a maximum of 20 ml o DAILY WASH • For everyday items such as underwear and shirts For sheer fabrics, bras, lingerie (silk), and other For best performance, use liquid detergent Specific for machine-washable wool for loads less than 2.0 kg.

• The WOOL cycle features fine pulsating and soal to protect the wool fibres from shrinkage/distortion A neutral detergent is recommended. Low temperature ecobubble cycle helps reduce SUPER CO WASH • Low temperature ecobub power consumption.

> ensure that the laundry is washed gently and rinsed For bed spreads, bed sheets, bedding covers, etc. For best results, wash only 1 type of bedding.

Option Intensive • For badly soiled laundry. The operation time for each cycle is longer than normal.

Safety information

Do not install this appliance near a heater or any inflammable materia Critical installation warning Do not install this appliance in a humid, oily or dusty location, or in a location

xposed to direct sunlight or water (rain drops).

Frost may cause the tubes to burst.

Do not use an electric transformer.

Do not twist or tie the power cord.

This may result in electric shock or fire.

This may result in electric shock or fire.

. This may result in electric shock or fire.

taps, and the drain pipes are accessible.

Installation

What's included

customer centre or the retaile

01

Unplug the power plug by holding the plug

Failure to do so may result in electric shock or fire

Do not install this appliance in a location exposed to low temperatu

o not use a damaged power plug, damaged power cord, or loose wall socket.

power cord, insert the power cord between objects, or push the power cord into

owing the repair by a non-authorized service provider, self-repair or

on-professional repair of the product, Samsung is not liable for any damage t

the product, any injury or any other product safety issue caused by any attempt

o repair the product which does not carefully follow these repair and mainte

Do not install this appliance in a location where gas may lea

o not pull the power cord when unplugging the power p

ne and to prevent accidents when doing laundry.

Make sure all the parts are included in the product package. If you have a

L /

In a sink drain pipe branch

sink siphone so that the end of the hose i

at least 60 cm above the ground, (*): 60 c

CAUTION

Remove the lid on the sink drain pipe

CAUTION

o not put the drain hose in places of

09 Worktop

12 Levelling feet

02 Detergent drawer

08 Filter cover

11 Drain hose

WARNING

e to do so may result in electric shock, fire, an explosion, problems wit

the appliance, or injury. ne appliance is heavy, therefore take care when lifting it. ower cord firmly into a wall socket that meets local electrica ons. Use the socket for this appliance only, and do not use a

· Sharing a wall socket with other appliances using a power strip or extending the power cord may result in electric shock or fire. Ensure that the power voltage, frequency, and current are the same as those of the product specifications. Failure to do so may result in electric shock or fire. terminals and contact points using a dry cloth on a regular basis.

· Failure to do so may result in electric shock or fire the power plug into the wall socket so that the cord is running toward

wires within the cable may be damaged and this may result in electric shock Keep all packaging materials out of the reach of children as these may be

instructions. Any damage to the product caused by an attempt to repair the product by any person other than a Samsung certified service provider will not be When the appliance, power plug or power cord is damaged, contact your nearesi This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line

 This may result in electric shock, fire, an explosion, or problems with the appliance. Never plug the power cord into a socket that is not grounded correctly ar

Safety information

nstructions about the WEEE Correct Disposal of This Product

(Waste Electrical & Electronic Equipment) (Applicable in countries with separate collection systems) his marking on the product, accessories or literature indicates that

the product and its electronic accessories (e.g. charger, headset, USB cable) should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the please separate these items from other types of waste and recycle hem responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take these items for environmentally safe recycling.

and conditions of the purchase contract. This product and its electronic accessories should not be mixed with other commercia wastes for disposal. information on safe disposal and recycling, visit ou www.samsung.com or contact our Helpline numbers on the last page

10 Power plug

16 English ----



Operations

Press Start/Pause.

2:00 pm Set Delay End to 3 hours

Real-life case

Child Lock 🖯

NOTE

add detergent or laundry.

restarting the machine.

release the Child Lock if you want to

choosing a delay of between 1 to 24 hours (in 1 hour increments).

You want to finish a two-hour cycle 3 hours later from now. For this, you add the

operating at 3:00 p.m., and ends at 5:00 p.m. Provided below is the time line fo

To prevent accidents by children, Child You can turn on or off the melody of

Lock locks all buttons except for **Power**. cycle completion. However, the other

hold down Temp. & and Rinse : To unmute the alarm, hold down

• To set the Child Lock function, hold sounds stay active.

Alarm Off 🛴

Start/Pause at 2:00 p.m. Then, what happens? The washing machine starts

The hour displayed indicates the time the wash will finish.

1. Select a cycle. Then change the cycle settings if necessary.

Press Delay End () repeatedly until a desired end time is se

4. To cancel the Delay End (5), restart the washing machine by p

Delay End 🕒

Installation

Over the edge of a wash basin f between 60 cm and 90 cm (*) from th floor. To keep the spout of the drain hos (A). Secure the guide to the wall using a

hook to ensure stable drainage. In a drain pipe and 90 cm high (*). It is advisable to use a 65 cm high vertical pipe. . To ensure the drain hose stays in position

use the plastic hose guide provided To prevent the siphoning of water flow during drainage, make sure to insert the drain hose 15 cm in the drain pipe. • To prevent the drain hose from moving around, secure the hose guide to the wall

Drain standpipe requirements:

Minimum diameter of 5 cm

Minimum carry-away capacity of 60

NOTE

door latch be inserted into the door more NOTE the power cord, and turn on the power. The door will unlock.
28 English —

Maintenance

preserve its life cycle. Drum clean

This cycle heats the water between 60°C and 70°C, and it also removes 1. Press Power to turn on the washing machine. 2. Turn the Cycle Selector to select DRUM CLEAN

CAUTION o not use any cleaning agents for cleaning the drum. Chemical residue in the drum may cause damage to the laundry or the drum of the

your local water hardness or add a water softener additive together with

DRUM CLEAN reminder Depending on the model, the $\mbox{\bf DRUM}$ $\mbox{\bf CLEAN}$ reminder is either an icon or an LED. ricons, the icon lights up on the control panel.

Even if "0" does not disappear, the machine operates normally.

. It is recommended to run the cycle regularly for hygienic purposes

For LEDs, the LED lights up next to DRUM CLEAN, or on the option area of the The DRUM CLEAN reminder blinks on the control panel once every 40 washes. It is advisable to perform DRUM CLEAN regularly. • When you first see this reminder blinking, you can ignore the reminder for 6

consecutive washes. From the 7th wash, the reminder no longer appears. However, it appears again on the second 40th wash. • Even after the last process is terminated, the "0" message may remain. Power button. This does not stop or turn off the machine but marks your

Safety information

Install your appliance on a solid, level floor that can support its weight.

Failure to do so may result in abnormal vibrations, movement, noise,

f the appliance is flooded, turn off the water & power supplies im

power cord immediately and contact your nearest service centre

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate

Failure to do so may result in electric shock or fire.

alcohol or other inflammable or explosive substanc

This may result in electric shock, fire, or an explosion.

Bolt caps: For covering the holes after removing the shipping bolt

The provided number of bolt caps (3 to 6) depends on the model.

Hose guide: For hanging the drain hose in the drainpipe or wash-basi

Liquid detergent guide: Insert it in the detergent compartment to use liquid

. Cold/Hot water hose: For supplying water to the washing machine.

(Hot water hoses is for applicable models only)

Before you start

Run Calibration (recommended)

Calibration ensures accurate weight detection by the washing machine

Hold down Temp. 8 and Delay End (5) simultaneously for 3 seconds to ent

4. The drum will rotate for about 3 minutes. (The direction of the drum rotation

5. When the cycle is complete, "0" appears on the display and the washing

Care Label: Sort the laundry into cottons, mixed fibres, synthetics, silks,

Size: Mixing different sized items together in the drum improves the

Sensitivity: Wash delicate items separately using an Easy Iron option for pure, new woollen items, curtains, and silk items. Check the labels on the items.

o enable this function, you must first download the Samsung Smart Washer app

t the Play Store or the App Store, and install it on a mobile device featuring a

1. When the washing machine detects an issue to check, an information cod

2. The washing machine starts the self-diagnosis procedure and displays ar

4. Put the mobile device close to the washing machine's display so that the

5. When the information code is recognised correctly, the app provides detail

The function name, Smart Check, may differ depending on the language.

If the washing machine reflects light on the display, the app may fail to

If the app fails to recognise the Smart Check code consecutively, enter the

information code will be recognised automatically by the app.

information about the problem with applicable solutions.

nformation code if a problem is detected.

appears on the display. To enter Smart Check mode, press and hold **Spin** and **Options** as simultaneously for 3 seconds.

3. Run the Samsung Smart Washer app on your mobile device, and tap Smart Check

nartphone camera and the washing machine face each other. Then, the

sure the drum is empty before running Calibratio

Power off, and then power on the washing machine.

3. Press Start/Pause to run the Calibration cycle.

may differ depending on the model.)

machine will turn off automatically.

6. The washing machine is now ready for use

Sort the laundry according to these criteria:

. Colour: Separate whites from colours

Laundry guidelines

STEP 1 Sort

NOTE

before starting the wash.

Smart Check (197

(applicable models only).

NOTE

recognise the information code.

information code manually onto the app screen.

NOTE

Initial settings

the appliance generates a strange noise, a burning smell, or smoke, unplug th

nstallation cautions

Critical usage warnings

WARNING

ontact your nearest service centre.

Do not use a ventilating fan.

Accessories (not supplied)

Stacking kit: SKK-DF

NOTE

· Failure to do so may result in electric shock

CAUTION

floor to be slippery. This may result in injury. pening the door by force may result in damage to the appliar This appliance should be positioned in such a way that the power plug is easil This may result in electric shock. Failure to do so may result in electric shock or fire due to electric leakage

n the appliance off by unplugging the power cord while an opera

(high-temperature washing/drying/spinning).

• Plugging the power cord into the wall socket again may cause a spark at

Do not let children climb in or onto the applian This may result in electric shock, burns or injur Do not insert your hand or a metal object under the washing machine while it

 This may result in injury Do not unplug the appliance by pulling the power cord. Always grip the plug firmly and pull it straight out of the outlet.

• Damage to the power cord may cause a short-circuit, fire and/or electric sho Do not attempt to repair, disassemble, or modify the appliance yourself • Do not use a fuse (such as copper, steel wire, etc.) other than a standard fuse When the appliance needs to be repaired or reinstalled, contact your neares

Failure to do so may result in electric shock, fire, problems with the applia

 Failure to do so may result in electric shock or fire Remove the washing machine door lever before disposing the appliance Unplyg the power cord when the appliance is not being used for long periods

f trapped inside the appliance, children may suffocate to death Make sure to remove the packaging (sponge, styrofoam) attached to the bottom • Failure to do so may result in electric shock or fire. f any foreign substance enters into the appliance, unplug the power cord and Do not wash items contaminated with gasoline, kerosene, benzene, paint thinner,

contact your nearest Samsung Customer Service

Installation

Installation requirements

Electrical supply and grounding Water supply A proper water pressure for this w specific to the washing machine. Water pressure less than 50 kPa ma To ensure proper grounding, the mpletely. Or, it may take longer to cord featuring a three-prong groundin e drum, causing the washing mach grounded outlet. 120 cm from the rear of the washin

service person if you are not sure about

the grounding. Do not modify the

. Do NOT use an extension cord.

water pipes.

outlet, call a qualified electrician to install a proper outlet. Turn off the taps when the washir **MWARNING** machine is not in use.

· Use only the power cord that comes **CAUTION** . Do NOT connect the ground wire t plastic plumbing, gas lines, or hot the first time, check all connections a

> height of 60-90 cm. The drain ho must be connected through the hos clip to the standpipe, and the

To reduce the risk of leaks:

· Check for any leaks at the water inle

18 English -

STEP 2 Empty pockets Empty all the pockets of your laundry item Metal objects such as coins, pins, and buckles on clothing may damage.

laundry items as well as the drum. Turn clothing with buttons and embroideries inside out f pants or jacket zippers are open while washing, the drum may be damaged Zippers should be closed and fixed with a string.

 Clothing with long strings may become entangled with other clothe Make sure to tie the strings before starting the wash. STEP 3 Use a laundry net

brassieres may break through and tear other laundry items. become caught around the door. Place them inside a fine laundry net . Do not wash the laundry net by itself without other laundry. This may cause abnormal vibrations that could move the washing machine and result in inj

STEP 4 Prewash (if necessary) When selecting the Prewash option, make sure to put powder-type detergent into the main wash compartment.

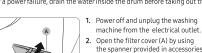
STEP 5 Determine the load capacity Do not overload the washing machine. Overloading may cause the washi machine to not wash properly. For the load capacity for the type of clothing

NOTE the spin efficiency may be reduced. For bedding or bedding covers, the mended maximum spin cycle speed is 800 rpm, and the load capacit

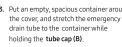
↑ CAUTION

Maintenance Emergency drain

30 English -

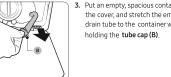


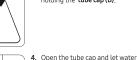






holding the tube cap (B).





emergency drain tube (C) flow into the 5. When done, close the tube cap, and reinsert the tube. Then, close the filter

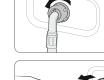
NOTE

Maintenance

Surface of the washing machine

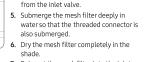
Use a soft cloth with a nonabrasive household detergent. Do not spray water onto the washing machine.





Cover the hose with a cloth to prevent water from gushing out.

3. Loosen and disconnect the water hose



valve, and reconnect the water hose to the inlet valve. Open the water tap.

NOTE

If the mesh filter is clogged, an information code of "4C" appears on the screen

Jse stain removal products and bleaches before the wash cycle only when

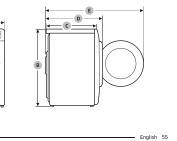
upon the program used). Spare parts guarantee

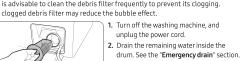
unit of the model on the market.

Specification sheet

*" Asterisk(s) means variant model and can be varied (0-9) or (A-Z).











that is designed to prevent accidents the debris filter, push in and turn it anticlockwise. The spring mechanism of the safety knob helps open the filter.

50-800 kPa

65.0 kg (WW**T*0****

8.0 kg 9.0 kg

1900-2300 W

To close the safety knob of the debris filter, turn it clockwise. The spring make a rattling sound, which is normal. ation code of "5C" appears on the screen.

CAUTION Make sure the filter knob is closed properly after cleaning the filter. Otherwise, this may cause a leak. Make sure the filter is inserted properly after cleaning it. Otherwise, this may

cause an operational failure or a leak.

Model name

Power Washing and AC 220-240 V

NOTE (Only Applicable to India)

program according to IEC 60456. The program is "COTTON Cold+ Intensive".

56 English —

• The energy label specifications have been determined by using the following

A (Width)

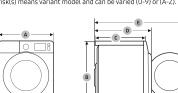
Specifications

Protecting the environment

 This appliance is manufactured from recyclable materials. If you decide to dispose of it, please observe local waste disposal regulations. Cut off the power lid so that animals and small children cannot get trapped inside the appliance. Do not exceed the detergent quantities recommended in the detergent

We guarantee that the following spare parts will be available to professional

epairers and end-users for a minimum period of 10 years after placing the last • Door, door hinges and seals, other seals, door locking assembly, and plastic peripherals such as detergent dispensers



the drawer. 3. Open the filter cover (A) by using

Maintenance



4. Clean the drawer recess using a bo

detergent guide to the drawer. 6. Slide the drawer inward to close it.

NOTE

Recovery from freezing



If the washing machine still doesn't operate normally, repeat the above steps

until it operates normally. Care against an extended time of disuse Avoid leaving the washing machine unused for an extended time. If this is the case, drain the washing machine and unplug the power cord. 1. Turn the Cycle Selector to select a RINSE+SPIN.

1. Turn off the washing machine, and unplug the power cord.

3. Disconnect the water hose, and soak it in warm water.

2. Pour warm water over the water tap to loosen the water hose

3 When the cycle is complete close the water tap and disconnect the water hose 4. Turn off the washing machine, and unplug the power cord. 5. Open the door to let air circulate through the drum.

and limescale on the drawer recess.

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Warranty Card (Only Applicable to India)

. Proof of purchase is a pre-requisite to claim warranty.

product usage or repair or software update.

the purchase price of the product.

. Samsung shall not be liable for any loss, cost, expense

letergent, perform the RINSE+SPIN cycle with the drun

Troubleshooting

Checkpoints Action

 Make sure the water taps are open.
 Make sure to press or tap Start/Pause to start the washir machine.
 Make sure Child Lock is not activated. ck the fuse or reset the circuit breaker.

 Make sure the washing machine is running with sufficie After a cycle,

• Make sure the detergent is added to the centre of the

detergent detergent drawer. If using granular detergent, make sure the detergent select Remove the rinse cap and clean the detergent drawer. floor that is not slippery. If the floor is not level, use the

 Make sure the washing machine is not contacting any other Make sure the laundry load is balanced. he motor can cause noise during normal operatio Overalls or metal-decorated clothes can cause noise while . Metal objects such as coins can cause noise. After washing,

remove these objects from the drum or filter case.

levelling feet to adjust the height of the washing machin

drain system. If you encounter a drain restriction, call for service. . Close the door and press or tap Start/Pause. For your safe the washing machine will not tumble or spin unless the d Make sure the drain hose is not frozen or cloqued.

Spinning does not work. Make sure laundry is spread out evenly Make Sure laundry is spread out eventy.
 Make sure the washing machine is on a flat, stable surface.
 Redistribute the load. If only one item of clothing needs washing, such as a bathrobe or pair of jeans, the final spin result might be unsatisfactory, and an "Ub" check message will be shown in the display.

 Press or tap **Start/Pause** to stop the washing machine. Make sure all the water in the drum is drained. The door may not open if water remains in the drun

Drain the drum and open the door manually. Make sure the door lock light is off. The door lock light tur off after the washing machine has drained. Make sure you use the recommended types of detergent as appropriaté.

• Use high efficiency (HE) detergent to prevent oversudsing Reduce the detergent amount for soft water, small loads or lightly soiled loads. Non-HE detergent is not recommended.

Troubleshooting

. While the washing machine fills, you may notice just hot and

or just cold water going through the dispenser when cold of warm temperatures are selected. This is a normal function

machine determines the water temperature.

Make sure the remaining amount of detergent and fabric softener is not over the limit. Load is too small. Small loads (one or two items) may become unbalanced and not spin completely. Plug the power cord into a live electrical outlet. Check the fuse or reset the circuit breaker. Close the door and press the **Start/Pause** button to start the · Make sure the door is properly closed Make sure all hose connections are tight. washing machine. For your safety, the washing machine will not tumble or spin unless the door is closed. Make sure the end of the drain hose is correctly inserted a swater. secured to the drain system. Avoid overloading.
 Use high efficiency (HE) detergent to prevent oversudsing. There may be a pause or soak period in the cycle. Wait briefly and the washing machine may start. Excessive suds collect in recesses and can cause foul odours . Make sure the mesh filter of the water supply hose at the water taps are not clogged. Periodically clean the mesh filter

• If the washing machine is not supplied with sufficient power,
the washing machine temporarily will not drain or spin.
As soon as the washing machine regains sufficient power, Clean the door seal (diaphragm). it will operate normally. Fully operate normally.

Fully open both taps.

Make sure the temperature selection is correct.

Make sure the hoses are connected to the correct taps. Flush water lines.

Make sure the water heater is set to supply a minimum 120°F (49°C) hot water at the tap. Also, check the water heater capacity and recovery rate.

Fills with the wrong water title may be clogged.

While the washing machine fills, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal.

While the washing machine fills, you may notice just hot and/ eshot • Severely contaminated laundry may not generate bubbles. models only). The actual washing time may differ from the estimated time. initially displayed on the control panel upon cycle selection.

If the washing machine fails to operate, you may see an information code on the screen. Check the table below and try the suggestions. Make sure the water taps are open If a problem persists, contact a local Samsung service centre

Troubleshooting

Information codes

Try restarting the cycle.
If the information code remains Make sure the water noses are not clogged.
 Make sure the water taps are not frozen.
 Make sure the water taps are not frozen.
 Make sure the twashing machine is operating with sufficient water pressure.
 Make sure that the cold water tap and the hot water tap are properly connected. Clean the mesh filter as it may be clogged. When the "4C" message appears, the machine drains water fo 3 minutes. In the meantime, the power button will be disabled. Make sure the cold water supply hose is firmly connected to the cold water tap. If it is connected to the hot water tap, the laundry the cold water tap. may be deformed with some cycles. High temperature heating check.

• If the information code remains, contact a customer Water is not draining. Make sure the drain hose is positioned correctly, depending or Try power off and restarting the cycle. Clean the debris filter as it may be clogged. Make sure the drain hose is straightened all the way to the If the information code remains, contact a customer service service centre.

The machine does not turn off automatically after the last Make sure the door is properly closed. Restart after spinning. Samsung service centre.

Specifications Fabric care chart

NOTE

If the information code remains, contact a customer

If the information code remains, contact a customer

. If the information code remains, contact a customer

If the information code remains, contact a cu

• If the information code remains, contact a customer

spinning process, and the "0" message remains.

• The machine operates normally without running the

DRUM CLEAN cycle. However, it is recommended to run the

Try power off and restarting the cycle.

cycle for hygienic purposes.

Check the motor for operation.

Check if power is supplied properly.

Low voltage detected.

service centre.

cleaning when necessary. The use of Drying temperature of 80 °C with a °C coloured wash

temperature of 60 °C with a °C fine wash. ip flat drying. 30 °C mild fine wash. 0 °C very mild fine was

Do not dry-clean.

NOTE or wet cleaning (W). NOTE . Generally, the line under the symbol (e.g. gentle cycle for easy-care items The double line indicates care levels Professional care with particularly gentle treatment. Professional dry-cleaning with normal process.

Professional dry-cleanin with gentle process.

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The dully filled warranty card/proof of purchase is not presented to the service engineer at the time of repairs being

The original serial number of the product is removed, altered or obliterated from the product. The product purchased is not used as per the rated power conditions or instructions mentioned in the INSTRUCTION

omplaint falls in any of these categories or not shall be binding on the Purchaser.

The product is being used for commercial purpose OR if the product has been used excessively and beyond reasonable usage as permitted within the product instruction manual. Site (premises where the product is used/kept) conditions that do not conform to the recommended operations of the product

The Warranty shall be null and void in any of the following cases, and in such cases Samsung may at its sole discretion repair the equipment on a chargeable basis. The decision of Samsung, whether a

Defects caused due to exposure to moisture/dampness/extreme thermal or environmental conditions or rapid changes in su of conditions/corrosions/oxidations/spilling of food/liquid/influence of Chemical substances. Defects due to causes beyond control like lightning, abnormal voltage, spikes, external sources (ex: cable/set top box

connections), fire, water logging, natural calamities, commotion, riots, theft, anti-social action, acts of God or while in transit Defects caused by household pets, rats, cockroaches, ants, pests, fungi or any other animal/birds/insects.

Defects caused due to negligence/omission of the Purchaser on account of periodic maintenance(s)/periodic servicing as mentioned in the instruction manual of the product. Defects caused due to usage of third party material/non Samsung Authorized Consumables. Any modifications, including but not limited to, rooting attempts, reverse engineering, unlocking, jail-breaking etc. of the

Repair due to misuse/third party repair attempts are not covered in warranty

undertaken / requested.

Warranty does not cover repair due to external factors/mediums/data types. Warranty shall apply only if the product is used as per its usage specifications (ex: personal, commercial etc.)

Warrantv shall be void if product has failed under certain conditions/types (ex: water logging, misuse, etc.) All disputes arising out of this warranty are subject to Delhi jurisdiction only. Warranty period commences from the date of purchase of the product unless specified otherwis

Product Group	Product Description	Warranty Period (Months)	Parts/Accessory Warranty(if applicable)	
	Semi Automatic	atic 24 Wash Motor : 60 months on Semi Automatic Was		
	Rear control panel Top Loading Fully Automatic	24	AC Motor : 120 months * Digital Inverter Motor : 240 months *	
Washing Machine	Front control panel Top Loading Fully Automatic	24	(Applicable for Rear & Front Control Panel models with Wobble Pulsator) *	
	Fully Auto Front Loading	24	Universal motor : 60 months # Digital Inverter Motor : 240 months #	

Correct disposal of the product (Waste Electrical & Electronic Equipment)

This marking on the product, accessories or literature indicates that the electronic accessories (e.g. charger, headset, and USB cable) should not be dispose with other household waste at the end of their working life.

For more information on safe disposal and recycling visit our website or contact number SAMSUNG INDIA ELECTRONICS PRIVATE LIMITED Registered Address:6th Floor,DLF Centre, Sansad Marg,New Delhi-110001,Visit: www. samsung.com/in Samsung Helpline - Call : 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
INDIA	1800 40 7267864 (1800 40 SAMSUNG) (Toll-Free) 1800 5 7267864 (1800 5 SAMSUNG) (Toll-Free)	www.samsung.com/in/support
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667	www.samsung.com/in/support
BANGLADESH	09612300300 08000300300 (Toll free)	www.samsung.com/in/support

This product is RoHS compliant.

Terms of Warranty (Only Applicable to India)

1. The Complete warranty Card is not presented to the service engineer at the time of repairs being undertaken/ requested.

2. The Product is not purchased from an Authorized Samsung Sales Dealer.

Warranty not applicable in any of the following cases

3. The Product purchased is not used according to the instruction given in the INSTRUCTION MANUAL as determined by company personnel.

4. Defect Caused by improper use, as determined by the authorized service centers/ Company Personnel.

5. Modification or alterations of any nature mode in the circuitry by the Purchaser or

unauthorized Personnel, as determined by Company personnel. 6. The Warranty is not applicable if the washing machine used for commercial purpose or Public places like Hotels, training centers and other similar applications.

7. The Original Serial number is removed, obliterated or altered from the Product.

8. Defect due to causes beyond control like lightening, abnormal voltage, acts of god or while in transit to service center or to the purchaser residence.

9. Correcting the installation for example leveling the product, adjustment of drain hose, Adjustment of Tap adopter.

10. Noise or Vibration that is considered as normal for example water drain sound, spin sound or warning beeps. 11. Removal of foreign objects/substances from machine, including the Drain Valve and

inlet hose filter for example coin. Grit, safety pin, buttons, hooks. Dirt accumulation etc. 12. Replace fuse, correcting house wiring, house plumbing and defect or damage caused

by household pets, rats, cockroaches or any other animals or insects.

For warranty conditions refer warranty card.

Model No:____ Product Serial No:_____

Address in Full:_____ Dealer Name & Address :

23. This warranty covers repair/replacement of parts.

Helpline - Call: 1800 40 7267864 (1800 40 SAMSUNG) / 1800 5 7267864 (1800 5 SAMSUNG)

This warranty card gives the key points related to warranty claim. for further details log on to

. Free installation or demo of the product, if applicable, can be availed only once and within 6month from the date of purchase. In case

Cosmetic/ Aesthetic / Plastic / Glass Parts /Bulbs / Cable /Wiring / Piping/ Consumables are not covered under warranty.

12. Samsung shall not be responsible for any loss or misuse of data, personal information, setting, third party software during

17. In case of defect arising out of installation done by party other than Samsung authorised party, the limited warranty will be applicable as per revised T&C as Samsung shall deem fit. 18. Regular upkeep, maintenance and cleaning of parts are necessary in certain products. Such periodic maintenance shall be on

19. In the event of any unforeseen circumstances, and spares not being available Samsung's prevailing depreciation rules will be binding on the purchaser and same shall be considered as a commercial solution in lieu of repairs.

20. Defects arising out of the following are not covered under warranty like Mishandling/Misuse,Improper ventilation, Improper voltage, Use of external material, Normal wear and tear, Physical damage and / or electrical damage caused by physical impact.

27. Under certain conditions where warranty obligations cannot be met, depreciation will be applicable on the existing product.

CUSTOMER DETAILS CUM WARRANTY CARD

— Date of Purchase: —

21. Complaints related to playability, printability, compatibility with external accessories, software, file systems, third party applications, CODEs, signals, Networks& ISP bandwidth shall not be considered as defect in product and not covered to

22. This warranty covers only the defects in products arising out of manufacturing or faulty workmanship.

product. Under no circumstances shall Samsung be liable for any loss, cost, expense, inconvenience or damage exceeding

of installation, any additional material required over and above the standard installation kit shall be on the chargeable basis.

8. The defective parts/ products which were replaced by Samsung under this warranty shall be the property of Samsung.

9. While carrying out repair, Samsung may use accessories or parts that are new or refurbished or reconditioned.

16. Usage of power stabilizers of proper rating is necessary unless explicitly mentioned by Samsung on product

10. Samsung shall not be liable for any losses or consequential losses due to product failure or the installed software

The product should have been purchased from an authorised Samsung Sales Dealer in India.

11. Samsung shall be free to decide on whether or not to provide a software update for its products.

6. In case of defective accessory, only the accessory will be repaired or replaced.

14. Defects caused by customer negligence, tampering shall void the product warranty. **15**. Any extended/addition warranty offered by Samsung has to be supported by relevant proofs.

chargeable basis unless otherwise provided and not covered under warranty.

24. Warranty period of parts & accessories may vary from product to product.

26. No warranty on certain parts/conditions/types of product failures.

25. Maximum liability out of this warranty is limited to the product purchase value/MRP.

Warranty can be claimed only if the repair was carried out by the Samsung authorised service center.

4. Carry-in service or In-Home service applicability depends on the product category and Samsung policy.

Dealer 's Signature with rubber stan

Customer copy (to be retained by customer