



Razer Tartarus Pro Manual and FAQ

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Razer Tartarus Pro Support



Common Questions

What is the difference between Adjustable Actuation and Dual-Function keys on the Tartarus Pro?

Adjustable actuation refers to how you want the keypad to act based on the keystrokes. This feature allows you to adjust the actuation whether you prefer it to function on just light taps or on full, solid keystrokes.

Dual-Function keys, on the other hand, allows you to bind two functions on a single key, one that triggers on a partial or light keystroke, and another on a full or solid keystroke.

Can I use directional buttons instead of the thumbstick?

Yes. You have to simply remove the thumb stick from the thumb pad if you prefer to use directional buttons.

How many keymaps and profiles can I save for my Razer Tartarus Pro?

You can save unlimited gaming profiles for your Razer Tartarus Pro; also, there are up to eight (8) keymaps per profile available. You can switch between them on-the-fly during gameplay without accessing the driver software. The keymap LED indicator will light up to show which keymap is currently active.

Can I adjust the palm rest on the Razer Tartarus Pro?

Yes, the palm rest on the Razer Tartarus Pro can be adjusted according to your preference to improve overall gaming comfort.

Does the Razer Tartarus Pro feature Razer Chroma RGB?

Yes, the Tartarus Pro has Razer Chroma customizable backlighting with 16.8 million color options.

What games will work with the Razer Tartarus Pro?

Any game that works with analog controllers will work with Analog Input without the need for integration but we need to identify which games can benefit even more with Analog Input for PC. The following are the list of games that are confirmed to be working well with the Tartarus Pro:

- Apex Legends
- Forza Motorsport 7
- GTAV
- Rocket League
- COD Series
- Overwatch
- World of Warcraft
- FFXIV

Troubleshooting

Razer Synapse does not detect my device. How do I fix this?

If Synapse just updated and your device is not detected, please reboot your PC. Otherwise, please check for Synapse updates through Settings > About > Check for Updates. If there are no updates detected, please try another USB port. If all of the above fails, please uninstall Synapse and reboot your PC. Re-install [Synapse 3](#) using the latest installer.

My Razer peripheral will not work properly when used with a KVM switch.

We recommend plugging your Razer product directly into your PC. KVM switches are known to cause interruptions in communications between devices and PCs. If your Razer product works when plugged directly into the computer, then it is working correctly, and the issue is most likely due to the KVM switch.

Hardware

What type of key switch does the Razer Tartarus Pro use?

The Razer Tartarus Pro features Razer's analog optical switch.

What does the thumb-pad do and how do the other buttons on the keypad function?

The multi-directional thumb-pad is used for navigation by default and the button placements above and below the thumb-pad are mapped to 'alt' and 'spacebar' respectively. All buttons can be customized to your own key bindings and macros.

How do I clean my Razer keypad?

As with any office or home computer input devices, your keypad may collect dust or get dirty from regular use. Occasional cleaning will help keep the device clean. We recommend wiping your keypad with a cloth that is lightly dampened with a mild soap solution. Because solvents and other harsh chemicals may affect and degenerate the plastic on keypads, we do not recommend using any solvents to clean the keyboard.

Note: Under no circumstances should you ever submerge the keypad in any liquid. Submerging the keyboard in any liquid will void the warranty on your keypad.

How can I modify or disassemble my Razer product?

While you are free to swap the keycaps, we cannot help you in modifying or disassembling your Razer product since that will void the manufacturer's warranty on the unit.

Software

Is the Razer Tartarus Pro supported by Synapse?

Yes, the Razer Tartarus Pro is supported by Razer Synapse.

Do I need software drivers to use the Razer Tartarus Pro?

You may use the standard keyboard functions by simply plugging the Razer Tartarus Pro to any available USB port on your computer. However, you will need to download the software and drivers in order to enable advanced features such as macro recording and profile settings.

To see more general faqs for peripherals, go to the [KEYBOARD FAQs](#).

Downloads

Razer Tartarus Pro Master Guide (Traditional Chinese) – [Download](#)

Razer Tartarus Pro Master Guide (Simplified Chinese) – [Download](#)

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