

Trouble Shooting:

Problem	Possible Reason	Solution
Gas stove does not ignite	Main gas valve is closed.	Open the main gas valve.
	Bend/Block in rubber tube.	Straighten the tube / remove the blockage.
	No gas supply.	Replace the gas cylinder
	No proper flow in the tube.	It could be due to air mixing repeat to ignite to remove the air in the tube.
Gas leakage	Leakage from gas tube	Close the main gas valve and replace the tube with a new one
	Gas control knob not closed properly	Switch off the gas knob properly
	Leakage from gas cylinder regulator	Replace your regulator / inform your gas dealer
If flame is abnormal	Flame ports are clogged	Clean the burner holes with burner cleaning pin or wire brush

Save Gas, Save Money:

- Don't boil milk directly from freezer allow it to attain liquid state before boiling
- Keep the pan closed whenever possible
- Use metals such as stain less steel with Copper bottom whenever possible
- Maintain shiny outer surfaces of vessel and wipe utensils dry before placing them on the burner
- Don't use too much water while cooking as evaporating off the excess water will mean more use of LPG.
- Use pans which are wide enough to cover the entire flame
- Once a curry comes to a boil reduce the flame so that it is just enough to maintain boiling
- Check the regulator, pipes, burner for leaks and also ensure that regulator is switched off after cooking to eliminate any chance of wastage due to small leaks.

Blu Flame

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Features

- Easy to clean.
- Aesthetically designed body.
- Superior quality gas controls & Dura forged brass burners for long life and higher efficiency.
- Best in class powder coated heavy pan support and main gas pipe with in / out coating for easy gas flow and to avoid rust formations. (Triad Nozzle Design for connection gas tube from 3 sides)
- Stainless steel detachable and fine polished driptrays
- Best in class and heavy duty aluminium mixing tube for better thermal efficiency.
- Quality standards conforms to IS 4246.
- Thermally toughened glass.



Blu Flame

How to Assemble:

- While unpacking the product make sure that all parts of the glass top gas stove are available in the pack.
- Place gas stove on a flat surface.
- Turn your gas stove to upside down position and fix the legs at the given bottom space.
- After removing the nozzle cap, connect the gas cylinder by fixing the ISI certified rubber tube to the inlet of the nozzle.
- Push the rubber tube which is attached to the gas regulator in to the nozzle as far as it goes. (Ref fig.a)
- Place the gas control knob on the gas control valve stem and push firmly inside. (Ref fig.b)
- The cylinder should be always in vertical position and should not be used horizontally. (Ref fig.c)
- Place the drip/spill trays in position.
- Place pan support on top by aligning to the holes on the stove.
- The tube used to connect the stove should be within 1.5 m (4.5 ft). It must not be extended from one place to another and must not pass through doors, windows, walls, partitions, concrete slabs or floors.



Blu Flame

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Do's

- Use liquified petroleum gas (LPG) only.
- The room must be well ventilated.
- Place the stove on a flat surface that is over the height of the gas cylinder.
- Use good quality rubber hose meant for LPG stoves.
- Clean the burners regularly so that the holes in the burners do not get clogged.
- Check the gas tube regularly for wear and tear or leakage.
- Keep the gas stove and gas cylinder valve in 'OFF' position when it is not in use.
- Clean the burners with a wire brush and burner hole cleaner. If you wash the burner, wipe and dry before fixing.
- Clean the pan support in normal water and dry before use.
- If you suspect any gas leakage, open all windows, do not operate any electrical devices or switches and close the regulator of the cylinder.

Don'ts

- Do not keep the tube in contacts with any other parts of stove.
- Do not use the stove to dry towels, cloth etc.,
- Do not use vinyl plastic tube, as it is highly inflammable.
- Do not touch the pan supports of the stove while in use.
- Do not keep inflammable substances near the gas stove.
- Do not use a tube with twists, loops, links or any external pressure.
- Do not apply excessive pressure to the gas control knob.
- Do not allow children near the stove.
- Do not keep the cylinder in a tilted or horizontal position.
- Do not check for gas leaks with a flame.

The warranty will not be applicable under the following conditions:

- Caution on Glass:**
 - Do not use landour oven/batti or other similar products on the glass top as this block the flame and create abnormal temperature on the glass surface.
 - And this damage to the glass on account of this will not be covered under life time warranty.
 - Breakage due to external impacts by external articles like heavy objects, wall etc will not be covered under life time warranty.

- Caution on Burner:**
 - If the burner is dropped accidentally
 - Keeping heavy pan directly on the burner without pan support using metal brush / other heavy cleaning articles/ harsh chemicals to clean the burner.
 - Breakage due to external impacts by external articles like heavy objects, wall etc.

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Preethi Blu Flame

Glass Top Gas Stove
GTS121, GTS122

YOUR COMMENTS on the performance of your Glass Top Stoves and suggestions for product improvement. IN CASE OF COMPLAINTS write to us directly or call Tel. No.: +91 9940000005 (Chennai)

Sender's Name & Address (in BLOCK LETTERS):

Preethi Blu Flame

Glass Top Gas Stove
GTS121, GTS122

Date Sold:SI.No:

Purchaser's Name & Address (in BLOCK LETTERS):

(To be returned to us through our dealer)

Preethi Blu Flame

Glass Top Gas Stove
GTS121, GTS122

WARRANTY CARD

Date Sold:SI.No:

Purchaser's Name & Address:

Dealer's Name & Address:

Signature:

Stamp:

TERMS & CONDITIONS OF WARRANTY AND SERVICE POLICY

- 01) Retain the original sale bill and the Warranty card, which should be shown to our service. Personal for scrutiny while sending your glass top gas stove for service to our authorised service centre.
- 02) Life time warranty on "Saint Gobain" glass is based on subject to following terms and condition.
 - Life time warranty only for the "Saint Gobain Glass" and the product guarantee shall remain in force for 2years.
 - The life time warranty is for glass and glass product life time is 7 years with one time replacement during this period.
 - Disclaimer: "Life time warranty on glass is subject to its uses as per product user manual." (Refer-don't's page)
- 03) Life time warranty on Forged burner is based on subject to following terms and condition.
 - Life time warranty only for the "Dura" Forged Brass Burner and the product guarantee shall remain in force for 2years.
 - The life time warranty is for burner and burner product life time is 7 years with one time replacement during this period.
 - Disclaimer: "Life time warranty on burner is subject to its uses as per product user manual." (Refer-don't's page)
- 04) The company shall not be responsible for any consequential damages or loss arising for any delay in the performance of this warranty due to cost beyond their control.
- 05) If the Glass Top Gas Stove is tampered or opened by any unauthorized person, the warranty is void.
- 06) For repairs after the expiry warranty period, our customer care centre will nominal charge on components replaced. There is no labour charge and service free.
- 07) The warranty is valid only in the country of purchase.
- 08) Defective components which are exchanged both under "Chargeable" & "Free of Charge" basis, become the property of the company.
- 09) All our customer care centres displays alist showing the MAXIMUM RETAIL PRICE of all Glass Top Gas Stove.
- 10) Warranty is void if the Glass Top Gas Stove is used for any purpose other than domestic use.
- 11) All repairs within the 2 year Warranty period (arising from manufacturing defects) will be done "Free of Charges". Our customer care centre will not charge you for components or labour.

Preethi

CUSTOMER CARE CENTRES

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