



## boAt Rockerz 518 User Manual

[Home](#) » [Boat](#) » [boAt Rockerz 518 User Manual](#) 

### Contents

- [1 Rockerz 518](#)
- [2 Specifications](#)
- [3 Troubleshooting FAQs](#)
  - [3.1 Charging](#)
  - [3.2 Poor Sound Quality](#)
  - [3.3 Bluetooth Connectivity](#)
  - [3.4 Dysfunctional Voice Assistant](#)
  - [3.5 Other Functional Issues](#)
  - [3.6 Microphone Functionality](#)
- [4 General FAQs](#)
  - [4.1 Technology](#)
  - [4.2 Device Controls](#)
  - [4.3 Device Charging](#)
- [5 Related Posts](#)

**Rockerz 518**



## User Manual

boAt Rockerz 510 is designed to play for Up to 20 hours. Don't just be loud, be loud and clear. We assure you have not heard such powerful bass and vocal clarity from a wireless comfortable headphone with Extra Comfort Ear cups

## Specifications

Headphone Type	On-Ear
Driver Type	Dynamic
Driver Size	50mm
Impedance	32 ohms
Sensitivity	108dB ± 3DB
Frequency	20Hz-20KHz
Battery Capacity	400mAh
Playback Time	20 Hours
Charging Time	3 Hours
Standby Time	180 Hours
Bluetooth Version	V4.1
Compatibility	All Bluetooth Devices
Bluetooth Range	10 Meters

## Troubleshooting FAQs

## **Charging**

### **How to charge Rockerz 518?**

1. Insert the charger plug in the headset and put the release label side of the charger down and put the headset right side up.
2. Insert the other end of the charger into the power outlet, when charging the headset indicator will be ON till it gets fully charged.
3. The first charging takes about 8 hours and about 3 hours afterwards.
4. When the charging is completed (indicator OFF), remove the charger from the power outlet and press the release button on the charger plug, then remove the charger from the headset.

**Note:** When using it while driving, charge the Bluetooth headset and the original vehicle power charger.

### **What to do if the headphone is not charging or if the battery life is low?**

1. Check to see if the micro USB charging cable being used is working and are of specification mentioned in the manual.
2. Check the charging of the headphone by using another micro USB charging cable or try using the same micro USB charging cable on another device to determine if the charging cable is faulty or not.
3. Check if the specification (voltage/current) of the charger is correct for the device or not. A 5V, 2A charger should be used to charge the headphone.
4. Check if the charging is done till the red LED turns completely green on the left earcup of the headphone.
5. Check if the headphone/battery was not tampered with or exposed to any electrical damage.
6. Check if the charging port is not clogged with dirt. If so, please clean it with a cotton swab or blow dry it to remove any clogged dirt.
7. Check if the pin of the micro USB charging port is tampered with or damaged or any liquid damage is present or not.

## **Poor Sound Quality**

### **What to do if the sound is distorted/low volume/low bass/low quality?**

1. Check if connected device does not have any equalizer settings applied or not. If applied then change the equalizer setting to standard/normal and then check the sound of the headphone again.
2. Check if the device is in the range of Bluetooth (10m) and if there are any obstructions in between the headphone and the media device or not.
3. Check if the device has issues even after moving it closer to the connected device and removing any obstructions.
4. Check if the distortion or quality lowers at all volumes or only at high volumes.
5. Check the sound quality on different media players and different devices and if the distortion happens on all devices/media players or only on specific ones.
6. Check to see if the earcups have ear wax accumulated or not. If so, please clean it with cotton swab and mild alcohol, after doing so gently blow dry it from a distance.

## **What to do if the volume of the headphone automatically changes?**

1. Check if connected media device is having any equalizer settings applied or not. If applied then change the equalizer setting to standard/normal and then check the sound of the headphone again.
2. Check if the issue is occurring on different media players and in different devices or only in a single device or media player.
3. Check if connected device does not have any equalizer settings applied.
4. Check if the device was not subject to any mishandling, broken wires or exposed to direct sunlight or hazards like fire and liquid.
5. Check if the buttons are not stuck between the control board and port. Use a tooth pick to pick out the button to bring it back to position.

## **Bluetooth Connectivity**

### **How to pair Rockerz 518 with other media devices?**

1. Press & hold the Power button to switch the speakers ON.
2. There will be a prompt as well as the rapid blinking of the mentioned LED indicator light.
3. Turn ON the Bluetooth function of your device and search for "Rockerz 518" in the list of available devices.
4. Choose "Rockerz 518" from the list and if asked then enter the pairing password '0000' to establish Bluetooth connectivity.
5. After successful pairing, the speaker is now ready to play music from your device.
6. The speaker will automatically get connected to this device when switched ON if it is in range and the Bluetooth mode is ON.

### **What to do if the headphone is not connecting via Bluetooth?**

1. Check if the issue is occurring on different media players and in different devices or only in a single device or media player.
2. Check if connected device does not have any equalizer settings applied.
3. Check if the device was not subject to any mishandling, broken wires or exposed to direct sunlight or hazards like fire and liquid.
4. Check if the buttons are not stuck between the control board and port. Use a tooth pick to pick out the button to bring it back to position.

### **What to do if the headphone is not able to dual pair?**

1. Check to pair the Rockerz 518 to first phone per usual pairing procedure, then switch it off. Then switch ON the earphone again and enter pairing mode, enable Bluetooth function in second phone, find earphone's
2. Pairing Name "Rockerz 518" and pair to second phone per usual procedure.
3. Switch off earphone one more time. Then simply switch on earphone, without entering pairing mode (a short press until white light comes on). The earphone should automatically re-connect to the last connected phone (which is the second phone). Then find headset "Rockerz 518" in first phone's Bluetooth setting, select this to pair to first phone. Both phones should now be paired to the earphone.

4. Check to try dual pairing with other devices to see if it works with them.

## **Dysfunctional Voice Assistant**

### **What to do if the voice assistant does not wake up?**

1. Check if the pairing device has the feature enabled. Google Assistant or Siri should be enabled to use this feature from your device.
2. Touch and hold on the touchpad of the right earcup until default Voice Assistant wakes up on the media device. This should allow Google Assistant or Siri to pop up on your media screen. Though under some circumstance, this feature may or may not work on some devices which may be restricted by default.  
Check if the device was not subject to any mishandling, broken wires or exposed to direct sunlight or hazards like fire and liquid.

## **Other Functional Issues**

### **What to do if the headphones are not turn ON or if one side earcup is not working?**

1. Check to see if the device has been properly charged first till the red light turns off from steady.
2. Check if the voltage of the charger is correct for the device, use only 5V 2A Chargers.
3. Check if the device was not subject to any mishandling, broken wires or exposed to direct sunlight or hazards like fire.
4. Check if the earcups are inserted well into our ear canal and the volume is not at zero level
5. Check if the cables are twisted/tangled, if so, untangle them to regain working condition.

### **What to do if the in-built controls of the device are not working?**

1. Check if the touch controls are working or not while connected to another media device.
2. Check by forgetting the headphone in the Bluetooth settings of the media device and re-pair the headphone again with the media device.
3. Check if the media player being used for music supports such controls present in the headphone.
4. Check if the controls do not function on call or other media players or not.
5. Check if the device was not subject to any mishandling, broken wires or exposed to direct sunlight or hazards like fire and liquid.

## **Microphone Functionality**

### **Does Rockerz 518 have a dedicated microphone?**

Yes, Rockerz 518 headphones has a dedicated mic perfect for calls and recording

### **What to do if the microphone of the headphone is not working?**

1. Check to see the microphone is not being blocked.
2. Check to see if the microphone is being held at the adequate distance for it to be able to pick up the voice.
3. Check if the microphone was not exposed to any hazards like direct sunlight or fire.

4. Check if the microphone was not exposed to water above the resistance or dipped in any liquid.
5. Check if the mic hole is not clogged with dirt or sweat. If so, use cotton swab or toothpick to clean out the port holes or a dryer to dry out any water that maybe collected.

## **General FAQs**

### **Technology**

#### **Does the headphone support aptX?**

No. Rockerz 518 does not support aptX.

#### **Does the headphone support low latency?**

No. Rockerz 518 does not support low latency but it can be used for casual gaming, entertainment, streaming etc

#### **Does the device have cVc?**

No. Rockerz 518 does not support cVc technology.

#### **How is low voltage alarm indicated in Rockerz 518?**

When the voltage is under 3.3V, it makes "beep" alarm tone. Please insert the DC power source and it will work normally.

### **Device Controls**

#### **How to Power ON/OFF Rockerz 518?**

##### **Power ON:**

1. When switched off, press and hold the Multifunction button for 3 seconds. A voice prompt "Power ON" will confirm the same.
2. The Red & Blue LED flashes to indicate the same.

##### **Power OFF:**

In any mode, press and hold the Multifunction button for 5 seconds. A voice prompt "Power OFF" will confirm the same.

#### **How to adjust volume?**

Tap the volume (+) button to increase the volume to your preference level.

Tap the volume (-) button to decrease the volume to your preference level.

#### **How to play/pause?**

Press the multifunction button to play/pause music.

#### **How to answer/end calls?**

Tap the Multifunction button once when answering or ending a call to complete the action.

#### **How to reject calls?**

Double tap the Multifunction button to reject an incoming call.

#### **How to change tracks?**

**Next Track:** Press and hold the '+' button to play the next track.

**Previous Track:** Press and hold the '-' button to return to the previous track.

**How to activate Voice Assistant?**

Double tap to connect with Google & Siri and activate the voice assistant.

**Can users change voice prompts or update the software of the headphone?**

No, it is recommended that you do not perform such actions or it may void your warranty credentials and damage your product.

**Device Charging**

**How long does it take to charge? Does it support fast charging?**

Rockerz 518 takes 3H to charge. It does not support fast charging.

**Can I charge my headphones with a mobile charger?**

Yes, Rockerz 518 wireless headphones can be charged with a mobile charger.

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