



# WINGS PHANTOM 850 Low Latency Wireless Earbuds User Manual

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**WINGS DESIGN**  
PHANTOM 850 Low Latency Wireless Earbuds  
User Manual



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## INTRODUCTION

### BE THE SICKEST IN THE GAME !

It's not just a tagline, it's who we are. Esports and Gaming has truly arrived in India and at Wings, we celebrate the modern Indian gamer with products that reflect the same drive and finesse that goes into the sport.

We are a community of passionate of gaming enthusiasts with the highest standards and the ambition to be the best. It is the same passion with which we add style and performance to every Wings product so you can elevate your game and enjoy the rush of that perfect headshot.

But more than anything – We are PROUD to be gamers.

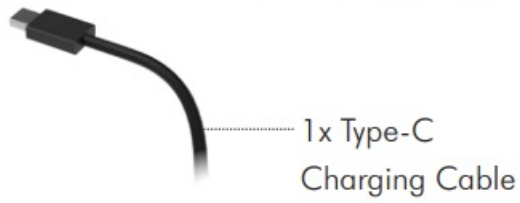
Just like you.

Let's Go!

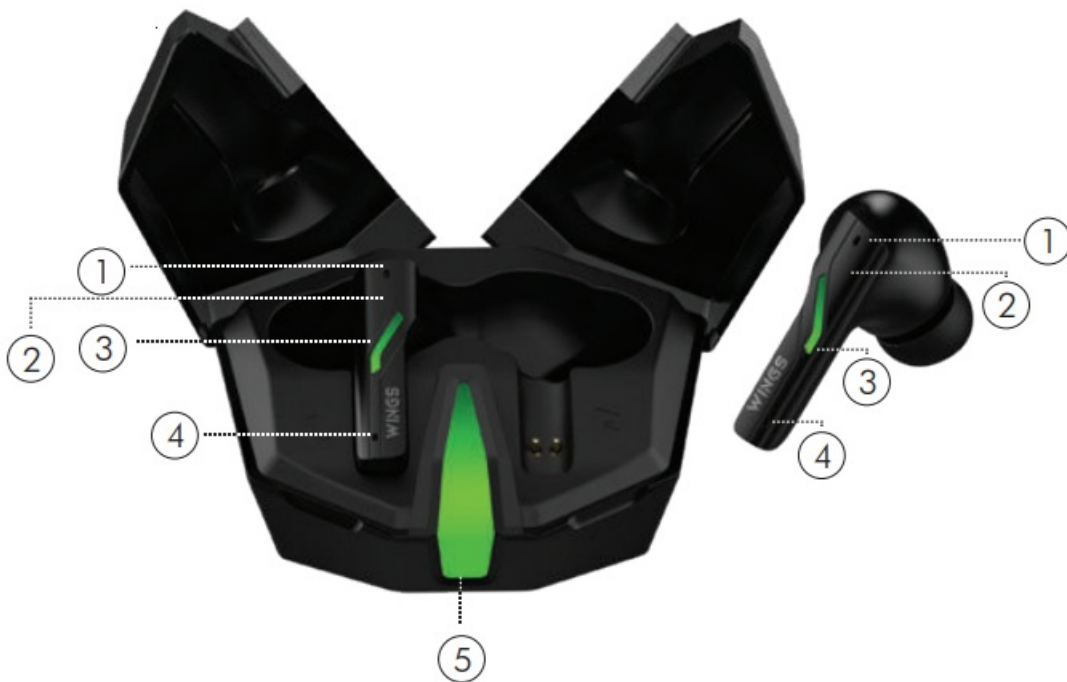
## WHAT'S IN THE BOX



1x User Manual  
1x Warranty Card



## PRODUCT LAYOUT



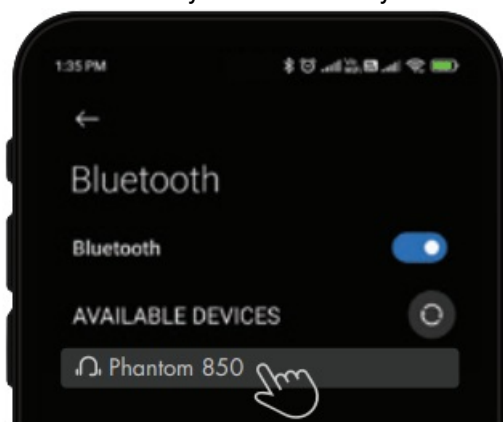
1. Microphone 1	4. Microphone 2
2. Touch Sensor	5. Case Lights
3. Earbuds Lights	

## HOW TO PAIR

Before queue-ing up with your squad, Pair up with us to ensure maximum victories. Please make sure that the device is fully charged before using the product.

**Step 1:** Make sure your charging case is charged up. Simply open the lid of the charging case (Both lids together). The earbuds will turn ON and automatically enter the pairing mode. The earbuds light will blink while the buds are in pairing mode.

**Step 2:** Tap “Phantom 850” from the smartphone’s Bluetooth menu. There is a notification prompt after successful connection. This indicates earbuds are successfully connected to your device.



Step 3: Congratulations! You are now connected and can start playing media.

### Note:

If you do not connect to any device within 180 seconds of entering pairing mode, then both earbuds will automatically turn OFF. Please put the earbuds back into the case and repeat the pairing process.



## TAP CONTROL USAGE

For better access and functionality during matches, use our tap controls to save on those crucial moments between games.

**Play/Pause:** While playing music Double Tap the touch sensor on any one earbud to pause music. Double Tap the touch sensor on any one earbud again to resume playing music.

**Changing Songs:** Triple Tap the touch sensor on the right earbud to go to the next song. Triple Tap the touch sensor on the left earbud to go to the previous song.

**Adjusting Volume:** Single Tap the touch sensor on the right earbud to increase volume. Single Tap the touch sensor on the left earbud to decrease volume.

**Voice Assistant:** Long Press the touch sensor for 2 seconds on the left earbud to activate the voice assistant.

**Gaming Mode:** Long press the touch sensor for 2 seconds on the right earbud to turn gaming mode ON. The earbuds will do a breathing light effect. Long Press the touch sensor for 2 seconds on the right earbud again to turn the gaming mode OFF.

**Power ON/OFF:** To manually turn ON or OFF the earbuds, long press the touch sensor for 5 seconds on both earbuds.

## CALL CONTROLS

Use our Call control features to make swift decisions in-game and clutch up without breaking your focus.

Answer Incoming Call: Double Tap the touch sensor on any earbud to answer the incoming call.

Hang up Ongoing call: While on call, Double Tap the touch sensor on any earbud to hang up the call.

Reject Incoming Call: Long Press the touch sensor for 2 Seconds on any one of the earbuds to reject the incoming call.

**Scan the QR code to download the “Wings Sync” App**



<https://a.smart321.com/wingssmart1>

## **WINGS SYNC APP SUPPORT**

How to pair the device with the Wings Sync app

### **For Android:**

1. Scan the QR Code & Install the “Wings Sync” app from the play store and sign up in the app.
2. Search and add the device from the “Add device” section of the app
3. While the device is getting paired, the mobile will give a pop-up of “pairing request” to connect the device with mobile. Please select on the “Pair & connect” and the device will connect successfully with the “Wings Sync” app.

**Note-** In any case you skipped this notification or this didn't pop-up please pair the device with the bluetooth of the mobile manually by following the “How to Pair” section of the user manual.

### **For IOS:**

1. Scan the QR Code & Install the “Wings Sync” app from the App store sign up in the app.
2. Search and add the device from the “Add device” section of the app. A floating notification will flash in the app saying “The device is not connected to the system Bluetooth” click on it and go the settings.
3. Manually add the device from the bluetooth menu of the iPhone.

The device will connect successfully with the “Wing Sync” app.

**Note-** reset the buds following the steps in “resetting the device” in case you are not able to connect the device with the App on the Android or IOS.

## **CHARGING THE CASE**

Our Charging Speed makes sure to leave your enemies in the dust !

So Charge up and get going !!

Note: Please only use a 5V/1A adapter to charge the case as higher voltage adapters can destroy the battery of the case and earbuds.

Charging the Case: When charging the case, the charging indicator lights on the case will do a blinking effect.

Fully Charged: When the case is fully charged, the charging case lights will turn to always ON for 30 seconds.

Low Battery of Case: When the charging case battery is low, the case lights will do a flashing effect.



## CHARGING THE EARBUDS

Tired from defeating your rivals? Well our earbuds need a quick break too, before they are back on the field with you.

Earbuds Charging: When earbuds are placed inside the Charging case, the lights on the earbuds will turn ON, indicating that the earbuds are being charged.

Earbuds Completely Charged: When the earbuds are completely charged, the lights on the earbuds will go OFF.

**Note:** Remove the protective layer from the earbud's charging point before charging the earbuds.

## RESETTING THE DEVICE

On the rare occasion you might need to reset the earbuds, here's a quick guide after which you can get back into the grind !

Please follow the below steps when you see two "Phantom 850" in your Bluetooth device menu on your mobile, or you can hear music through only one earbud. This means the left and right earbuds have not auto-paired with each other:

Step 1: Disconnect the earbuds and remove "Phantom 850" from your mobile list of paired devices.

Step 2: Tap the sensor on either earbud five times quickly to clear the pairing data. The LED on both earbuds will turn ON and then OFF after 3 seconds.

Step 3: Put them back into the charging case, and "Phantom 850" is ready to use on auto ON & auto Pairing.

The Reset process is now complete and you will be able to hear music through both earbuds.



## TECHNICAL SPECIFICATIONS

PARAMETERS	VALUES
Bluetooth Version:	V5.3
Effective Distance:	15m
Impedance:	320
Product Weight:	38g
Speaker Size:	13mm
Total Play Time:	Upto 50 Hours
Eorbuds Play Time:	Upto 10 Hours
Talk Time:	About 45 Hours
Standby Time:	About 200 Hours
Complete Charging Time:	1.5 Hours
Eorbuds Charging Time:	1 Hour
Rated Input:	5V/1A
Frequency:	20Hz-20KHz
Water and Sweat Resistant:	IPX5




## SAFETY AND MAINTENANCE

Please read below suggestions in order to help prolong the product lifespan and clearly understand the warranty clauses:

- Gamers need to hydrate after a long match. That is not the case with our earbuds, so, Keep the product dry, do not put it in humid conditions to avoid a short circuit.
- We understand you carry the fire of a gamer within you, but please, Do not expose it to the peak sun or high heat for extended periods of time as this will shorten lifespan of electronic components, damage battery and deform some plastic parts.
- You may be Captain Cool leader of your squad but our products work best without a cold environment, so, Do not put it in cold circumstances to avoid damage to the PCB board.
- We know you are tech geeks and can build your own gaming PC from scratch, but, Do not attempt to dismantle the product, as it may be unsafe especially for non- professionals.
- Gamers are tough and our earbuds are tougher, but please Do not use chemical products, detergent, oily liquids to clean the item.
- In game, the bullets and knives are the norm however, Do not scratch the surface with sharp items to avoid damaging the case and appearance.
- We understand your passion for power, but in this case, Less is More, so, Do not charge the product for more than 5 hours to avoid loss in battery life.
- Being immersed in the game is one thing, yet Avoid hearing music at maximum volume for long periods as this can affect your hearing and is not advisable.

**Note:** Any damage to the product that is not a manufacturing defect will render the warranty null and void. Therefore, please take utmost care of your product.

## Documents / Resources

	<p><a href="#">WINGS PHANTOM 850 Low Latency Wireless Earbuds</a> [pdf] User Manual PHANTOM 850 Low Latency Wireless Earbuds, PHANTOM 850, Low Latency Wireless Earbud s, Latency Wireless Earbuds, Wireless Earbuds, Earbuds</p>
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