OnePlus Nord Buds 2

User Guide

Earbuds

Touch Area

Charging Box

Indicator Lamp

Setup Button

Charging Port

Ear tip fit

An ear tip that fits just right can provide better noise cancellation and sound quality while offering greater comfort. Try to pick a pair of ear tips that make a good seal with your ear canals. Please note that you might need different sizes for your left and right ears.

※ The medium size comes already attached.

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Pairing and connecting

- To connect the buds to a OnePlus 8 (or later version), enable Bluetooth on the OnePlus mobile phone, open the charging case of the buds, place the charging case close to the phone, and follow the prompts.

- To connect to a non-OnePlus phone or the other Bluetooth device, place OnePlus Nord Buds 2 into the charging case, open the cover of the charging case, press and hold the setup button of the charging case for 2s to enter Bluetooth settings. Then, select OnePlus Nord Buds 2.

- To restore factory settings, place the buds into the charging case with the cover opened. Press and hold the setup button of the charging case for 10s until the indicator blinks red.

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Buds details

- **For OnePlus 8 (or later versions)**
  You can set buds details and upgrade the software version of the buds under Settings > Bluetooth.

- **Other Android phones**
  Download and install HeyMelody to obtain features of the buds and upgrade the software version for enhanced listening experience.

Play control

You can customize the single tap, double tap, and triple tap functions of the left bud and right bud on the phone to perform different commands.

Single Tap by default ▶❙ "Play/Pause"

Double tap by default ▶❙ "Next track"

Triple tap by default ◀◀ "Previous track"

Other function control

Switch between Noise cancellation/Transparency

Decline caller ☎ Press and hold the bud for 3s

Charging

Battery level
When earbuds are inside charging case, the indicator shows the battery level of the earbuds.
When earbuds are removed from charging case, the indicator shows the battery level of the charging case.
Green indicator: High battery level
Yellow indicator: medium battery level
Red indicator: low battery level

Earbuds
Place OnePlus Nord Buds 2 into the charging case, and they will be charged automatically.

Charging case
Use a Type-C cable to charge the charging case.

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OnePlus Nord Buds 2

Safety and Warranty

Safety Instructions

Before using the device, please read and observe the following considerations to ensure the best performance of the device and avoid dangerous or illegal situations.

Electronic Devices
• Product Rated Power: ≤20mW(s.l.p)
• Frequency Range: 2402–2480MHz
• Where there is a prohibition on the use of wireless devices, please do not use this device, otherwise it will interfere with other electronic devices or cause other hazards.

Impact on Medical Device
• In medical or healthcare settings where the use of wireless devices is explicitly prohibited, please observe the requirements of the site and switch off the device.
• Radio waves from the earphones may affect the normal functioning of implantable medical devices or personal medical devices such as pacemakers, cochlear implants, and hearing aids. If you use these medical equipment, please consult with the manufacturer for restrictions on the use of the equipment.
• When using the product, please keep at least 15 cm away from implanted medical devices such as pacemakers, cochlear implants, etc.

Hearing Protection
• When you use earphones to listen to music or make phone calls, it is recommended that you use the minimum volume required for music or calls to avoid damaging your hearing.

Long time exposure to high volume may cause permanent hearing impairment.
• Exposure to high volume when driving may distract the driver and may cause accidents.

Traffic Safety
• Please comply with the relevant regulations of the country or region and do not use this product when driving.
• Keep in mind that driving safely is the most important thing and do not do anything that may cause distraction.
• The electronic devices of the car may malfunction due to the radio interference of the earphones. Please contact the manufacturer for detailed information.
• Wireless devices may interfere with the flight system of the aircraft. Please comply with the relevant regulations of the airline. Do not use the device when there is a prohibition using wireless equipment.

Child Safety
• This device and its accessories may contain small parts. Please place the device and its accessories in places that your children cannot reach. Children may damage the device and its accessories unintentionally, or swallow small parts of the device which may cause suffocation. Other hazards may also occur.
• This device is not a toy, therefore children should use it under the supervision of a guardian.

Accessories Requirements
Only accessories approved by the device manufacturer and compatible with the device can be used. The use of other types of accessories may violate the warranty provisions of the equipment and the relevant provisions of the country in which the equipment is in place, and may lead to incidents. For approved accessories, please contact authorized service centers.

Battery Safety
• Please use certified adapter for charging.
• Do not disassemble or modify the battery, insert foreign matter, or immerse the battery in water or other liquids, to avoid battery leakage, overheating, fire or explosion.
• Do not drop, squeeze or puncture the battery; excessive external pressure on the battery may lead to short circuit and overheating inside the battery.
• This device is equipped with a built-in battery that is not removable. Do not replace the battery on your own to prevent causing damage to the battery or device. The battery can only be replaced in authorized service centers. Caution risk of explosion if battery is replaced by an incorrect type.
• Please dispose of used batteries according to the instructions.

Operation Environment
• Do not use the device in wet environment or near magnetic field to avoid internal circuit malfunction of the device.
• Please do not use the device in thunderstorm weather. Thunderstorms may cause malfunction of the device or risks of electric shock.
• Please use the device within a temperature range of 0°C~35°C and store the device and its accessories within a temperature range of -10°C~+45°C. Extremely high or low temperatures may cause malfunction of the device. The performance of battery may compromise when temperature is lower than 0°C.
• Do not place the device in a position subject to direct sunlight, such as car dashboard or window sill.
• Do not expose the device to hot places or ignition sources, such as electric heater, oven, microwaves, water heaters, stove, candle, or any other place that may generate heat.
• Do not place pens and other sharp metal items around the receiver or speakers, so as to avoid metal items being attracted which may cause harm to you.

Care and Maintenance
• If you are not using the earphones, please put the earphones back into Charging Case to prevent loss and charge the headset in time.
• Please keep the device and its accessories in dry environment. Do not dry the device by using heating devices such as microwaves or hair dryer.
• Do not place the device and its accessories in the area where temperature is too high or too low, otherwise it may cause malfunction, fire, or explosion.
• Before cleaning and maintenance, please stop using the device, close all apps, and disconnect the device from other devices. Do not use strong chemicals products, detergents, or cleaning equipment to clean the device its accessories. Please use a clean, dry, and soft cloth to wipe the device or its accessories.
• Do not put magnetic stripe cards (such as bank cards, SIM cards, etc.) together with the device for a long time because magnetic stripe cards may be damaged by magnetic field.

• Do not disassemble or modify the device and its accessories, otherwise the warranty will not be applicable. If malfunction of the device happens, please contact the authorized service centers.

Warning
Do not swallow earphones, Children and Minors should use the device under the supervision of a guardian to prevent swallowing.

Environmental protection
• Please do not throw away the device and its accessories as ordinary domestic waste.
• Please comply with the local regulations for handling the device and its accessories and support recycling campaigns.

RF exposure information
RF exposure assessment has been performed below to prove that this unit will not generate the harmful EM emission above the reference level as specified in EC Council Recommendation (1999/519/EC).

⚠ To prevent possible hearing damage, do not listen at high volume levels for long periods.

Waste Electrical and Electronic Equipment (WEEE)
This symbol (with or without a solid bar) means that according to local laws and regulations your and regulations your product and/or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The proper recycling of your product will protect human health and the environment.

Declaration of Conformity hereby, OnePlus Technology India Private Limited ("OnePlus Technology") states that OnePlus Technology is committed to comply with the extended producer responsibility under authorization no. B-29016/(920)/(EPR)/18/WM-III

Division dated 18.05.2018 issued by Central Pollution Control Board. For more information on safe disposal and recycling you may log on to https://www.oneplus.in/apply-e-waste-management or contact our Toll Free No.1800-102-8411

Reduction of Hazardous Substances
This device and any electrical accessories are compliant with local applicable rules on the restriction of the use of certain hazardous substances in electrical and electronic equipment. For declarations of conformity about REACH, please visit our website https://service.oneplus.com/global/search/much-regulation

Limited Warranty
Dear user, thank you for using this product. In case of any damage that is not caused by human factors, we will provide comprehensive warranty services according to local laws and regulations.

To protect your legal interests, please read the following notes carefully.
1. A valid Proof of Purchase shall be issued by the seller at the time of purchase.
2. Please keep our Warranty Card and Proof of Purchase for future reference.
3. In case of any damage of the product that is not due to human factors, consumers are entitled to:
enjoy customer service free of charge by providing Warranty Card and Proof of Purchase within the warranty period.

The warranty is not applicable in the following cases:
1. The valid warranty period expires.
2. The product is damaged because it is accidentally dropped or immersed in water when in use.
3. Damages are caused by human factors such as unauthorized disassembly, modification, etc.
4. Damages are caused by force majeure (e.g. fires, earthquakes, and lightning).
5. Damages are caused by improper usage that does not conform to the user guide or operation manual.

6. Damages are caused by usage in environments not conforming to product specifications.
7. Information on Warranty Card or Proof of Purchase is inconsistent with the product serial number or has been altered.
8. The SN code of the product is missing, damaged, or blurred beyond recognition.

Statement
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Company Information
OnePlus Technology (Shenzhen) Co., Ltd.
Address: 18022, 18023, 18024, and 18026, Shum Yip Terra Building, Binhe Avenue North, Futian District, ShenZhen, GuangDong, P.R. China.

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Plastic Recycling

The Plastic (PS/PP/ Polypropylene) should be disposed of in accordance with applicable laws. Such plastic should preferably be recycled.