



Basspods Quest TWS Earbuds - Product Manual



Important: pTron 'Basspods Quest' is set at 50% default volume, and the earbuds does not support volume adjustment. Please control the volume via the connected phone.

Touch Sensitive Area
(TSA)



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Smart Power On & Pairing

1. Open the charging case lid, earbuds will Switch On automatically.
2. Wait for 2-3 seconds until L & R earbuds pair to each other.
3. Turn on the Bluetooth on your phone & search "pTron TWS" to connect with the device.

Smart Power Off

Touch TSA on both the earbuds for 5 seconds Or Keep both the earbuds into the charging case and close it properly.

Note: TSA stands for Touch Sensitive Area.

Mode Change

Old Version: Touch TSA 4 time on either earbud to change the modes - Game and music.

New Version: Touch TSA on Right earbud for 1-2 seconds.

Note: Earbuds will be in music mode by default.

Connectivity Bluetooth - Automatic

Just open the charging case, earbuds will Switch On. They will automatically connect to the last connected device (Instant wake & pair technology).

Note: The last connected device must be in 10 meters wireless range and Bluetooth function must be On.

Calling or Music through Mono & Dual Buds

Mono Bud Use - Just place the right or left earbud back into the charging case and close it properly.

Dual Buds Use - Use left & right earbuds together.

Voice Assistant Activation

Touch TSA on Left earbud for 2-3 seconds, 'didi' sound indicates that voice assistant is activated.

Call & Music Functions

Answer/Hangup a Phone Call - Touch TSA on either earbud once.

Call Reject - Touch TSA on either earbud for 2-3 seconds.

Music Play/Pause - Touch TSA on either earbud once.

Next Song (Old Version) - Touch TSA thrice on either earbud

Next Song (New Version) - Touch TSA on right earbud twice.

Previous Song (Old Version) - Touch TSA twice on either earbud.

Previous Song (New Version) - Touch TSA on left earbud twice.

Note: TSA stands for Touch Sensitive Area.

Charging the Earbuds

1. Place both the earbuds into the charging case properly and close the lid. Earbuds will power off automatically.

2. The Green LED indicator on the charging case is permanently ON during charge. LED indicator will turn off when earbuds are fully charged.

Charging the Case

1. Connect the C-Type cable to the case and the USB end to a 5V power source.

2. Red LED indicator will keep blinking during the charging. When fully charged Red light will go steady.

3. Remove it from the power supply.

Safety Precautions

1. Please keep this device away from extreme heat, liquids, humidity or corrosive environment.

2. Please don't over-charge the product as it will decrease the service life of battery.

3. Using incompatible USB cable or high voltage chargers can damage the product & void the product warranty.

We strongly recommend using a good quality DC5V-1A chargers & the USB cable included in the package.

4. This product or the Bluetooth function should not be used during charging.

5. Don't jam the ports such as charger port, LED port, etc.

6. It is recommended to utilize the product below the maximum volume in order to protect your hearing.

7. Please don't open/temper the product or product's battery.

8. Please keep the product out of children's reach.

9. Dispose the product responsibly and adhere to your local authority guidelines.

Disclaimer

The colors and specifications shown or mentioned in the user manual may differ from the actual product. Images shown are for representation purpose only. Other product logos and company names mentioned herein may be trademarks or on trade names of their respective owners.

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Product Registration/Warranty Registration: <https://ptron.in/apps/product-registration>

Service Centers List: <https://ptron.in/pages/ptron-service-centers>