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TO : Agents and ASP's

Version : TWDA2105_01

CC : CEO and Service Management

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Subject: How to connect / pair Ear Buds with Charging Box

Document update record				
Version	Model	Update content	Prepared by	Approved By
VTWSDA2105_01	DIZO Gopods Neo	Procedures to connect / Pair Ear Buds with Charging Box	Ajay Kumar	Surya Kant

Purpose: The document is created to define the basic scopes for all the stakeholders who are involved with After Sales Service Team in one or other way along with DIZO partners to ensure service technical step wise procedure is maintained and vision is aligned.

Scope: It will be applicable on all ASP's of DIZO Innovation Pvt. Ltd.

Solution: -

1. Put both earbuds into the charging box and make sure both buds are fully charged.



2. Keep the earbuds in the charging box, press and hold the multifunction key for 10s until the indicator lamp flashes in red and green alternately and the factory setting will be restored.



Multi-function key

3. Press and hold the multifunction key for 3 seconds. when the indicator lamp flashes in green, the earbuds will automatically enter the pairing stage.



Multi-function key

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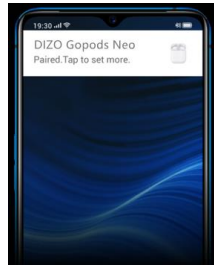
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4. Wait for 30s for forcing pairing then press multifunction key for 3 seconds. The device will enter the Bluetooth pairing stage.



5. Open phone Bluetooth & connect with "DIZO GoPods Neo" to complete the pairing process.



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