

Yogg Kronos - Fitness Wristband

Q1: What all includes in the box?

A1: Yogg Kronos, Magnetic Charger, and User Manual.

Q2: Does the box includes charger?

A2: No, box includes charging cable only.

Q3: What is duration of the warranty?

A3: 12 months. NO physical damage covers in warranty.

Q4: How to claim warranty.

A4: For warranty claim share invoice or bill copy on email: help@portronics.com, it will generate a computerized ticket and with 48 hours user will get reply from team or call: +91-9555245245. , visit: <https://www.portronics.com>

Q5: Is it water-proof or water-resistant?

A5: Yes, it has IP68 standard.

Q6: What is the Bluetooth version?

A6: It has 4.2 BT version.

Q7: What is the size of flash memory?

A7: 64 MB.

Q8: In which colors wrist band is available?

A8: It is available in Black (POR 991) color only.

Q9: What is the body material of Yogg Kronos?

A9: Metal + Plastic.

Q10: What is the battery type and its capacity?

A10: Yogg Kronos has 210mAh Li-polymer battery.

Q11: Does the battery is removable or not?

A11: THIS device comes in non-repairable category.

Q12: Does it has rechargeable battery?

A12: Yes, it has rechargeable battery.

Q13: How can we recharge the battery of fitness band?

A13: Plug your charging cable into a USB port on your computer or any 5V/1A travel adapter > Connect the other magnetic end of the cable to the port on the back of your Kronos. Kronos will begin charging.

Q14: How long it will take to get full charge?

A14: For full charge, it takes approx. 3 hrs.

Q15: What is the standby time of Yogg Kronos?

A15: 45 days.

Q16: What is battery life of Yogg Kronos?

A16: Yogg Kronos has battery life of 8-10 days.

Q17: What is the screen display size & type of Yogg Kronos?

A17: It has 1.3 inches TFT display.

Q18: Does the screen is fully, or patially touch?

A18: Yogg Kronos has fully touch screen.

Q19: Does it have wrist sense feature?

A19: Yes.

Q20: Does it have Heart-Rate detection feature?

A20: Yes, it has heart rate sensor for detecting heart rate. (Note: Heart Rate sensor is not on medical standards)

Q21: Which mobile app is required for connecting Yogg Kronos?

A21: Veryfit Pro

Q22: Why GPS/Location and BT should be enable for connecting Yogg Kronos?

A22: GPS/Location is required for proper functioning of various features whereas BT is pairing and data syncing.

Q23: Can Yogg Kronos pair with BT of mobile phone?

A23: No. Yogg Kronos is app based device, and so connection must be done via Veryfit Pro app only.

Q24: Is it possible to share app data on third-party app like Google Fit, Starva?

A24: Yes, data sharing is allowed with limited third-party apps. (Note: Can share data on Google Fit, and Starva).

Q25: How Yogg Kronos notify alerts?

A25: Notification alert is given by vibration (and not audio bell). (Note: Vibration setting can't be change. Also, enable SNS ALERT in iOS for notification alert)

Q26: Can Yogg Kronos be used alone, i.e. without mobile phone?

A26: For pairing, mobile phone is mandatory. Afterwards mobile phone is required to sync data only.

Q27: Yogg Kronos stop working within few minutes of connection. What is the issue?

A27: This issue occurs when some 'Permission' is disable in mobile phone. So, Open Settings in mobile phone > App Manager > enable all Permissions.

Q28: Is strap of Yogg Kronos is replaceable?

A28: Yes.

Q29: Can Yogg Kronos be used while swimming?

A29: No. Yogg Kronos is IP68 standard fitness band.

REGARDS

Support Team