

# FAQ's

- About the Product

- **What's changed in the latest ColorFit Pro 2?**

ColorFit Pro 2 has a full touch screen with a bigger & brighter display, multi sports mode and an extended battery life of up to 10 days.

- **Does it have full touchscreen display?**

Yes, ColorFit Pro 2 has full touchscreen display.

- **Is ColorFit Pro 2 water proof?**

ColorFit Pro 2 has IP68 rating. Devices backed by an international standard rating of IP68 are deemed fit enough to withstand dust, dirt and sand, and are resistant to submersion up to a maximum depth of 1.5m underwater for up to thirty minutes. Note: ColorFit Pro 2 can be used in shower. However, do avoid sauna, hot water bath and ocean water as the moisture and salty water can damage the band.

- **Can ColorFit Pro 2 be used while swimming?**

No, you cannot use your Noise ColorFit Pro 2 while swimming. The ColorFit Pro 2 is IP68 rated and splash resistant only. Devices backed by an international standard rating of IP68 are deemed fit enough to withstand dust, dirt and sand, and are resistant to submersion up to a maximum depth of 1.5m underwater for up to thirty minutes.

- **What is the Mega Pixel of ColorFit Pro 2 camera?**

ColorFit Pro 2 does not come with a camera.

- **Can I take photo with it?**

ColorFit Pro 2 is not equipped with a camera.

- **Can I view photos in the smartwatch?**

No, ColorFit Pro 2 does not have a gallery to view photos.

- **Can we reject calls from the smartwatch?**

Yes, you can reject calls from the smartwatch.

- **Does it have phone tracking option?**

Yes, it does have phone tracking option. Open the App. Go to Device. Select More. Turn on the Find my Phone feature. Swipe left on your smartwatch homescreen. Choose the Find my Device option.

- **Does ColorFit Pro 2 have Gesture Control?**

Yes, ColorFit Pro 2 comes with a Wrist Sense that turns on the display.

- **Can ColorFit Pro 2 store and play music?**

ColorFit Pro 2 has a remote music player but it cannot store music.

- **Can it play music to Bluetooth headset?**

ColorFit Pro 2 cannot play music through Bluetooth headset.

- **Does it have an always on-screen feature?**

No, ColorFit Pro 2 does not have an always-on screen. You can flip your watch to turn on the screen.

- **Can we change watch face?**

Yes, you can change the watch faces via the App. Open the App. Go to Device & Choose More. Go to Dial Setting and Select the watch face and Confirm.

- **How do I use the stopwatch on my ColorFit Pro 2?**

Turn on the screen of the smartwatch, go to Stopwatch feature. Press play to start the stopwatch. Press pause to pause it. Long press the button to exit the stopwatch.

- **Does it have sensors?**

ColorFit Pro 2 comes with a Heart Rate and Acceleration sensor.

- **Does ColorFit Pro 2 have GPS and WiFi?**

No, ColorFit Pro 2 does not come with GPS and WiFi. However, it can track location through your phone's GPS when paired with the Noise Fit SPORT app.

- **What are the accessories included with ColorFit Pro 2?**

ColorFit Pro 2 comes with a user manual and a charging cable.

- **Getting Started**

- **How do I set up my ColorFit Pro 2 device?**

You can follow the link to set up your ColorFit Pro 2.

- **Why won't my ColorFit Pro 2 device sync?**

This may be due to connectivity breakage in the device.

- **Why can't I set up my ColorFit Pro 2 device?**

Restart your ColorFit Pro 2 from your phone to set it up.

- **Why didn't my ColorFit Pro 2 device alert me?**

This may be due to break in the connectivity between ColorFit Pro 2 and Noise Fit SPORT App. Please check if the band and the watch is within Bluetooth range and the alerts have been turned on in the App.

- **How do I restart my ColorFit Pro 2?**

Long press the button on ColorFit Pro 2 to restart the smartwatch

- **Battery & Charging**

- **What is the battery capacity and stand by time?**

ColorFit Pro 2 comes with a battery capacity of 210mAh that delivers up to 10 days of battery life and 45 days of standby.

- **How do I charge my ColorFit Pro 2 device?**

Follow the link [here](#)

- **How do I know when my device is charged?**

Charge your device for approximately 2 hours, it will display 100% charged on getting full charged.

- **How do I check the battery level on my ColorFit Pro 2 device?**

You can check the battery level on ColorFit Pro 2 in Noise Fit Sport APP. Open the App and go to Device page.

- **Can I extend my ColorFit Pro 2 device's battery life?**

You can extend the battery life in your device by turning down the brightness level, by turning off the Wrist Sense feature and switching Heart Rate Detection from Automatic to Manual.

- Syncing

- **How do ColorFit Pro 2 devices sync their data?**

ColorFit Pro 2 syncs data with Bluetooth connection and Noise Fit App.

- Noise Fit App

- **What's the name of app?**

The name of the app is Noise Fit App.

- **How do I manage my Noise Fit profile?**

You can manage Noise Fit profile from the app. Open the App. Go to User. Choose Personal Info and feed the data.

- **How do I change or reset my Noise Fit Sport password?**

You can reset the Noise Fit password in the app. Open the App. Go to User. Choose System Setting. Select Account Management. Opt for change password and change it.

- **How do I change my language on ColorFit Pro 2?**

You can change the language in Noise Fit App. Open the App. Go to Device and select More select Device Language and choose Default by OS.

- **How do I connect with friends on ColorFit Pro 2?**

You cannot connect with friends on ColorFit Pro 2.

- **How do I share my Noise Fit account data?**

Open the Noise Fit App. Look for the Share Icon, select the medium with which you want to share.

- **How do I track my workouts with my Noise Fit App?**

Open the App and go to Homepage.

- **How do I change the units of measurement on my ColorFit Pro 2 device?**

You can change the units of measurement in your Noise Fit App. Open the App. Go to User. Choose System Setting. Choose Unit setting and confirm.

- Alerts & Notifications

- **Does it show notifications from social networking apps?**

Yes, ColorFit Pro 2 shows push notification for the social networking apps that have been synced with the Noise Fit Sport App.

- **Why isn't ColorFit Pro 2 receiving notifications from my phone?**

This may be due to break in the connectivity between ColorFit Pro 2 and Noise Fit SPORT App. Please check if the band and the watch is within Bluetooth range and the alerts have been turned on in the App.

- **Can we see messages and caller info from mobile on watch?**

Yes, you can see messages and caller information when you get message and call notification as long as the band is synced with Noise Fit Sport App.

- **How can we see the caller information?**

Turn on the call notification on the Noise Fit SPORT app to see incoming call information.

- **Can I read incoming messages on my ColorFit Pro 2 or do I just get message notifications?**

You'll get notified of the messages on ColorFit Pro 2 once the band has been synced with the Noise Fit SPORT app in your smartphone. You can read the message at the time of notification. Note: Messages once read will not be stored.

- **How do I use the ColorFit Pro 2 app to track my menstrual cycle?**

You can follow the link to know how to use ColorFit Pro 2 app to track menstrual cycle.

- **Can we silent incoming calls?**

You'll get notified of the calls on ColorFit Pro 2 smartwatch once the band has been synced with Noise Fit SPORT app in your smartphone. Since the band is on vibration notification mode, there is no need to silent the incoming call.

- Health Features

- **How does ColorFit Pro 2 estimate how many calories I've burned?**

ColorFit Pro 2 estimates the number of calories burned on the basis of your activity duration, steps taken and distance covered.

- **How do I track my heart rate with my ColorFit Pro 2?**

ColorFit Pro 2 can detect heart rate both manually or automatically. You can track your heart rate with Noise Fit App.

- **Why don't I see my heart rate on my ColorFit Pro 2?**

You can see heart rate on your ColorFit Pro 2 smartwatch provided you are wearing it on your wrist and there is no space between watch and wrist. For detailed analysis, you can check the Noise Fit app.

- **Does this watch synchronize the sleep if app is not connected?**

Yes, ColorFit Pro 2 will measure your sleep if the band is not connected with App. The data will be synced to app once connected.

- **Does it have a Pedometer?**

Yes, ColorFit Pro 2 comes with an in-built pedometer.

- **Compatibility**

- **Is ColorFit Pro 2 compatible with iPhone?**

ColorFit Pro 2 is compatible with all iPhones running on iOS 9 and above.

- **Is ColorFit Pro 2 compatible with Android?**

ColorFit Pro 2 is compatible with all Android phones running on Android version 4.4 and above.

- **Straps**

- **What if the strap gets damaged where can I buy a replacement strap?**

Yes, you can buy spare straps. You can place your order for ColorFit Pro 2 strap from the official website, [www.gonoise.com](http://www.gonoise.com).

- **How do I change the wristband on my ColorFit Pro 2 device?**

Remove the strap from the dial and replace the strap with the device.