

 ambrane



**KEEP THE BASS HIGH!**

# DOTS 38

TRUE WIRELESS EARPHONES

15 HOURS OF NON-STOP STREAMING



Bluetooth  
Connectivity



High  
Bass

**15**  
HOURS

Playback  
Time

**USER MANUAL**

## Welcome

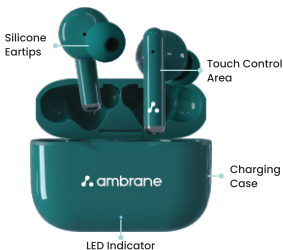
Dear Customer,

Thank you for purchasing Ambrane Dots 38 True Wireless Earphones. We recommend you to read the instruction manual carefully before using the product.

## Package Contents

- 1 N Dots 38 True Wireless earphones
- 1 N Charging Cable
- 2 N Silicone Eartips
- 1 N User Manual Scan Card
- 1 N Welcome Note

## Product Overview



## Operating Instructions

### Power ON and Pairing

With charging case -

- Simply take out the earphones from the charging case, they will turn on and enter into pairing mode.
- Search for Ambrane Dots 38 on your device's Bluetooth list and select to connect.

Without charging case -

- Press the MFB on both the earphones for 2-3 seconds and they will turn on. You will hear a prompt.
- Search for Ambrane Dots 38 on your device's Bluetooth list and select to pair.

*Note: Upon second use and thereafter, the earphones will automatically connect if the Bluetooth of the device is turned on.*

## **Power OFF**

### **With charging case -**

- Simply put the earphones back into the charging case and they will turn off automatically.

### **Without charging case -**

- Press the MFTS for 3 seconds on either of the earphones to power off manually.

*Note: When using in single-mode and need to replace the earphone, first take out the earphone from the case and then put the other earphone in the case.*

## **Basic Key Operation**

<b>FUNCTION</b>	<b>OPERATION</b>
• Play/Pause Music	Single press the MFTS on L or R earphone
• Previous Song	Triple press the MFTS on L earphone
• Next Song	Triple press the MFTS on R earphone
• Increase Volume	Double press the MFTS on R earphone
• Decrease Volume	Double press the MFTS on L earphone
• Answer/Hang-up Phone Call	Single press the MFTS on L or R earphone
• Reject Call	Long-press the MFTS on L or R earphone for 2 secs
• Activate Voice Assistance	Long-press the MFTS on L or R earphone for 2 secs

## **Charging Instructions**

### **Charging Case -**

- Plug the small end of the USB cable into the Type C port of the charging case.
- Plug the other end into a USB wall charger or computer (DC 5V) that is powered on.

## Earphones -

- Put the earphones back into the charging case to charge them.

## Product Specifications

• Bluetooth	:	V5.0
• Working distance	:	≥10m
• Frequency response	:	20Hz-20kHz
• Battery (Each Earphone)	:	40mAh
• Battery (Case)	:	300mAh
• Playtime on a single charge	:	4 Hrs
• Playtime with charging case	:	11 Hrs
• Total Play Time	:	15 Hrs
• Charging time (Earphones)	:	1Hr 30Min
• Charging time (Case)	:	1Hr 20Min
• Speaker Drivers	:	10mm
• Waterproof Level	:	IPX4
• Charging Type	:	Type C

## Important Safety Instructions

- a) The use of earphones will impair your ability to hear other sounds. Use caution while using your earphones when you are engaging in any activity that requires your full attention.
- b) If you have a pacemaker or other electrical medical devices, you should consult your physician before using this product.
- c) This package contains small parts that may be hazardous to children and should be kept out of their reach. This product is not a toy.
- d) Never allow children to play with this product. Always store the product out of reach from children. The bags themselves or the many small parts they contain may cause choking if ingested.
- e) Never try to dismantle the product yourself, or push objects of any kind into the products, as this may cause short circuits which could result in a fire or electric shock.

f) None of the components can be replaced or repaired by users. Only authorized dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, please contact us.

g) Avoid exposing your product to rain, moisture, or other liquids to protect against damage to the product or injury to you.

h) Keep all products, cords, and cables away from the operating machinery.

i) If the product overheats, if the product has been dropped or damaged, if the product has a damaged cord or plug, or if the product has been dropped in a liquid, discontinue use and contact us.

j) Do not use it in areas where there are explosive hazards.

k) Do not submerge the earphones in water.

l) Do not expose the earphones to moving water (e.g., from a faucet, etc.)

m) Do not wear earphones while showering or bathing, or when participating in water sports, e.g., swimming, waterskiing, surfing, etc.

n) This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

o) Leaving the product in hot or cold places, such as in a closed car in the summer and winter conditions, will reduce the capacity and lifetime of the earphones.

p) Dispose of the product according to local standards and regulations.

## FAQ's

---

**Q.** How to connect the earphones to another device?

**A.** Simply turn off the Bluetooth from your connected device and follow the "Power ON and Pairing" instructions given above with the device that you wish to connect.

**Q.** Can it be paired to two multiple devices?

**A.** Yes, you can establish a connection with multiple devices but it will only run music from one device at a time. (Note: Multifunctioning support only for V5.0)

**Q.** Up to how many times can a 100% charged case charge the earphones?

**A.** When the case is fully charged, it can charge the earphones 2.7 times.

**Q.** What to do when the device cannot search and connect the earphones?

**A.** Kindly turn off and then turn on (restart) both your device and the earphones.

**Q.** When there's noise and the Bluetooth keeps disconnecting?

**A.** The earphones need to be charged and make sure you are not beyond the signal distance.

**Q.** What to do when Bluetooth is connected but you are unable to listen to music?

**A.** Please check the following:

- i) Check your device setting to adjust the sound of the earphones.
- ii) Some devices require you to select the device twice.
- iii) Some devices do not have complete stereo Bluetooth. Kindly connect the earphones with another device to check if it is functioning properly.

**Q.** What to do when the connection with true wireless is unstable?

**A.** Bluetooth signal is transmitted wirelessly and signals can be affected, which results in the intermittent sound of earphones, in the following conditions:

- The distance between the earphones and your Bluetooth device is at the edge of the Bluetooth pairable distance.
- Transmitted signals encounter obstacles or human body blockage.
- There are high-power electronic devices nearby.
- There are other Bluetooth devices and are being turned on/off nearby.
- To resume a stable connection between the earphones and your Bluetooth device, try to avoid the above conditions and then unpair and reset as instructed above.

## Warranty Card and Terms & Conditions

- NOTE: For valid warranty claim, all information on the warranty certificate has to be completed and presented along with the original invoice.
- All warranty information, product features and specifications are subject to change without prior notice.
- All matters are subject to Delhi Jurisdiction.

Customer's Name: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Customer's Address: \_\_\_\_\_

Model No.: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

Dealer's Stamp: \_\_\_\_\_

- Ambrane Dots 38 True Wireless Earphones comes with 365 days warranty from the date of purchase.
- Warranty can not be claimed if the product is damaged by wrong operation or force majeure.
- Accessories supplied with Ambrane Dots 38 True Wireless Earphones are not covered under the warranty.

**CUSTOMER CARE:**

220, Second Floor, D-Mall, Netaji Subhash Place,  
Pitampura, Delhi, India - 110034

Contact No.: +911145911111,

E-mail: [care@ambraneindia.com](mailto:care@ambraneindia.com),

Web: [www.ambraneindia.com](http://www.ambraneindia.com)



"Listening at a high volume for a long time may damage your hearing."

**Join the Ambrane Ally!**

**@ambraneindia**

