

4 Remove WALL MOUNT TEMPLATE.

**5** Hang the bar speaker on the screws.

Align the holes on the rear of the bar speaker

When sticking WALL MOUNT TEMPLATE, smooth it out fully.

Mounting the Surround Speakers on a

speaker that is suitable for the wall mount

<u>\\\\\\</u> 4 mm

++ 4.5 mm

10 mm

Hole on the rear of

The screw should protrude as in the illustration.

6 mm to ()

**3** Hang the surround speaker on the screw.

speaker with the screw, then hang the

surround speaker on the screw.

Align the hole on the rear of the surround

7 mm

the surround speaker

hole on the rear of the surround speaker.

More than 30 mm

**2** Fasten the screw into the wall.

**1** Prepare a screw (not supplied) for each

with the screws, then hang the bar speaker on

HT-S20R

# **About These Operating Instructions**

- The instructions in these Operating Instructions describe the controls on the remote control. • Some illustrations are presented as conceptual drawings, and may be different from the actual products.
- The default settings are underlined on each feature description
- Characters in brackets [] appear in the front panel display or on the TV screen.

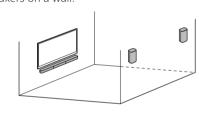
## **Installation and Connection**

# Connecting a TV with an HDMI Cable and/or Optical Cable

Refer to Startup Guide (separate document).

## Mounting the Bar Speaker and Surround Speakers on a Wall

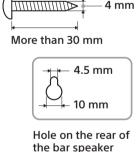
You can mount the bar speaker and surround speakers on a wall.



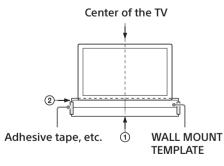
- Prepare screws (not supplied) that are suitable for the wall material and strength. As a plasterboard wall is especially ragile, attach the screws securely in the wall beam. Install the speakers horizontally, hung by screws in studs in a continuous flat section of the wall.
- Have the installation done by a Sony dealer or licensed contractor and pay special attention to safety during the • Sony shall not be held responsible for accidents or damage
- caused by improper installation, insufficient wall strength, improper screw installation or natural disaster, etc.

# Mounting the Bar Speaker on a Wall

1 Prepare two screws (not supplied) that are suitable for the wall mount holes on the rear of the bar speaker.



**2** Stick WALL MOUNT TEMPLATE (supplied) on a

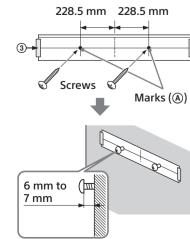


2 Align TV BOTTOM LINE (2) of WALL MOUNT TEMPLATE with the bottom of your TV, then stick WALL MOUNT TEMPLATE on a wall by using a commercially available adhesive tape,

1 Align TV CENTER LINE (1) of WALL MOUNT

TEMPLATE with the center line of your TV.

**3** Fasten the screws into the marks (A) on SCREW LINE (③) of WALL MOUNT TEMPLATE as in the illustration below

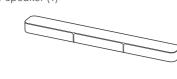


The screw should protrude as in the illustration.

## **Parts and Controls**

• Bar speaker (1)

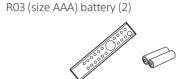
What's in the Box



• Subwoofer (1)



• Remote control (1)/



• AC power cord (mains lead) (1) (the shape of the plug differs depending on countries/regions)



• Optical digital cable (1)



• Startup Guide



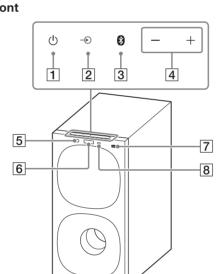


## **Guide to Parts and Controls**

Details are omitted from the illustrations

## Subwoofer

Front



1 (power) button Turns on the system or sets it to standby

2 → (input select) button

3 BLUETOOTH button

4 +/- (volume) buttons

5 BLUETOOTH indicator

Lights in blue: BLUETOOTH connection has

pairing standby status.

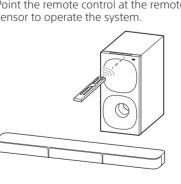
been established.

- Flashes slowly in blue repeatedly: BLUETOOTH connection is being attempted. Flashes twice in blue repeatedly: During

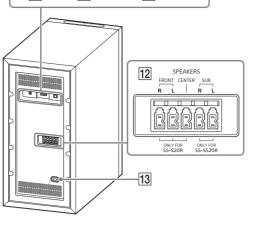
6 Front panel display

7 ⊈(USB) port

8 Remote control sensor Point the remote control at the remote control sensor to operate the system.



ANALOG IN HDMI OUT TV IN 11

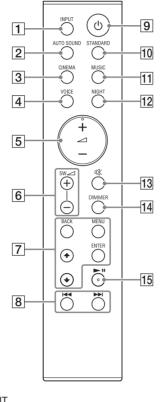


9 ANALOG IN jack

10 HDMI OUT (TV (ARC)) jack Connect a TV that has an HDMI input jack with an HDMI cable. The system is compatible with Audio Return Channel (ARC). ARC is the function that sends TV sound to an AV device such as the system from the TV's HDMI jack.

11 TV IN (OPTICAL) jack 12 SPEAKERS jacks 13 AC inlet

Remote Control



1 INPUT Selects the input source. Each time you press INPUT, the input source changes cyclically as follows.  $[TV] \rightarrow [ANALOG] \rightarrow [BT] \rightarrow [USB]$ 

2 AUTO SOUND Selects AUTO SOUND for the sound mode.

Selects CINEMA for the sound mode

4 VOICE Turns on/off the voice mode

5 ∠ (volume) +\*/djusts the volume

6 SW ∠ (subwoofer volume) +/-

7 MENU Turns on/off the menu in the front panel

display. **1**/₹ Selects the menu items. Selects the content on the TV screen for USB

playback. **ENTER** Enters the selection. Plays the content that is selected by ♠/♦ for

USB playback. Returns to the previous display.

Stops USB playback. 8 ► (previous/next) Selects the previous/next track or file. Hold down to search backward or forward for

USB playback **9** ( power ) Turns on the system or sets it to standby

mode

10 STANDARD

Selects STANDARD for the sound mode.

11 MUSIC Selects MUSIC for the sound mode.

12 NIGHT

Turns on/off the night mode. 13 × (muting)

Mutes the sound temporarily. Pressing the button while muting cancels

14 DIMMER Adjusts the brightness of the front panel display and BLUETOOTH indicator. Each time you press DIMMER, the brightness setting changes cyclically as follows  $[BRIGHT] \rightarrow [DARK] \rightarrow [OFF]$ 

The front panel display and BLUETOOTH indicator light up in the following statuses even if you set the brightness setting to [OFF].

- When operating the system For 10 seconds after you stop operating the

— When displaying the system status, such as

mute. Auto Standby, etc. 15 ► II (play/pause)\*

Plays, pauses, or resumes playback. \* The ∠ + and ► II buttons have a tactile dot. Use it as a

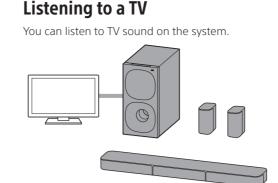
guide during operation About the replacement of batteries for the

remote contro When the system does not respond by operating with the remote control, replace two batteries with new batteries.

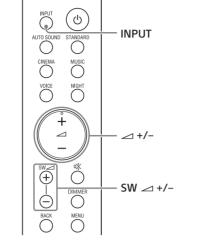
Use R03 (size AAA) manganese batteries for

replacement

# Listening to Music/Sound



When Connecting to a TV with an HDMI Cable (ARC) or Optical Digital



1 Press INPUT repeatedly to select [TV] in the front panel display.

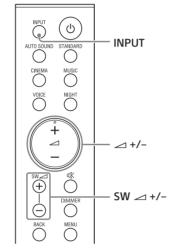
2 Adjust the volume.

 Adjust the subwoofer volume by pressing SW → +/- on the remote control

• When you connect the TV to both the HDMI OUT (TV (ARC)) and TV IN (OPTICAL) jacks, the jack for audio input is selected depending on which audio signal is input first. • When the input source does not contain much bass sound, such as in TV programs, the bass sound from the subwoofer may be difficult to hear.

You can also select the input by pressing 
on the

## When Connecting to a TV with a Stereo Mini Cable



1 Press INPUT repeatedly to select [ANALOG] in the front panel display.

**2** Adjust the volume.

→ +/- on the remote control

Adjust the subwoofer volume by pressing SW

When the input source does not contain much bass sound, such as in  $T\dot{V}$  programs, the bass sound from the subwoofer may be difficult to hear.

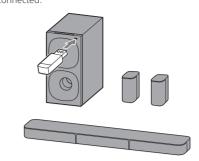
You can also select the input by pressing  $\rightarrow$  on the

# Listening to Music on a USB Device

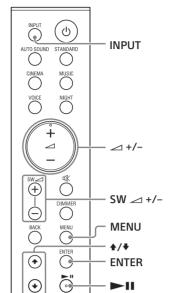
You can play music files stored on a connected

USB device.

 $\bullet$  To view the USB content list on the TV screen, make sure you connect the system to the TV using an HDMI cable. • Change the input of the TV to the input to which the system



# Listening to Music on a Connected USB



1 Connect the USB device to the 

√ (USB) port



2 Press INPUT repeatedly to select [USB] in the front panel display.

[READ] appears in the front panel display and the system starts reading data of the USB device. When the reading of data is completed the USB content list appears on the TV screen.

**3** Press **★**/**▼** to select the content you want, then

press ENTER. The selected content starts playing.

4 Adjust the volume. 

remote control. Adjust the subwoofer volume by pressing SW  $\angle$  +/- on the remote control.

When the input source does not contain much bass sound such as in TV programs, the bass sound from the subwoofer

To select the play mode such as repeat play or random play, from the

**1** Press MENU.

The menu item appears in the front panel display

2 Select [USB] – [REPEAT] by using ◆/◆/ENTER. 3 Select the play mode by using ◆/◆/ENTER.

• [OFF]: Repeats off. Plays back all tracks. • [ONE]: Repeats one track.

• [FOLDER]: Repeats all tracks in a current

• [RANDOM]: Repeats all tracks in a current

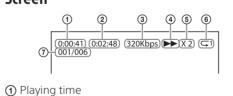
folder in random order

• [ALL]: Repeats all tracks. **4** Press MENU to turn off the menu.

То	Do this
Pause or resume playback	Press ►II.
Select the previous or next track	Press ► / ► .
Search backward or forward (rewind/fast	Press and hold I◀◀ / ▶▶ I.

• Do not remove the USB device during operation. To avoid data corruption or damage to the USB device, turn the system off before connecting or removing the USB device. • [INVALID USB] appears in the front panel display if you • Depending on the file format, rewind and fast forward may

## Information of USB Device on the TV Screen



2 Total playing time 3 Bit rate

4 Playback status

⑤ Rewind/fast forward speed 6 Play mode

Selected file index/Total files in the folder

The following messages appear on the TV screen depending on the status of the USB device. • [File Unsupported] Appears for 2 seconds at the bottom left side

when an unsupported file is skipped.

 A USB device is not supported. - Device inserted is a non-USB device, a bad USB device, or a USB device that has no files

• [Device Not Support]

• [No USB] No USB device is inserted. [Waiting]

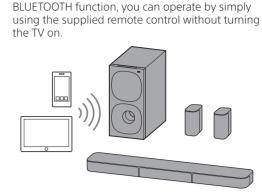
The system is searching the USB device. • [This device is empty] There are no playable files in the USB device.

• Depending on the playback source, some information may • Depending on the play mode, the information displayed

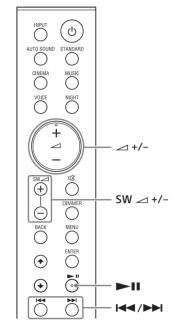
# **Listening to Music from a Mobile** Device with the BLUETOOTH

When connecting to the mobile device with the

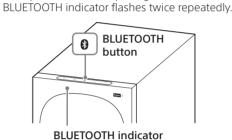
Function You can listen to music stored on a mobile device such as a smartphone or tablet via a wireless connection by connecting the system and the mobile device with the BLUETOOTH function.



## Pairing with a Mobile Device



1 Press and hold the BLUETOOTH button on the subwoofer for 2 seconds. The system enters the pairing mode and the



by performing the pairing operation. The list of the BLUETOOTH devices that are searched appears on the screen of the mobile For the operation method to pair the BLUETOOTH device to the mobile device, refer

**2** On the mobile device, search for the system

to the operating instructions of the mobile **3** Pair the system and mobile device by selecting "HT-S20R" from the list on the screen

If a passkey is requested, enter "0000." **4** Make sure that the BLUETOOTH indicator on the subwoofer lights in blue.

device has been established. **5** Start audio playback with the music app on

the connected mobile device. Sound is output from the system. 6 Adjust the volume

of the mobile device.

remote control. Adjust the subwoofer volume by pressing SW → +/- on the remote control. • ▶II and I◀◀/▶▶I on the remote control

can be used for the BLUETOOTH function. (Searching backward or forward by holding

down **I** does not work.) • You can pair up to 10 BLUETOOTH devices. If an 11th BLUETOOTH device is paired, the oldest connected device will be replaced by the new one.

• Perform pairing for the second and subsequent mobile

• When the input source does not contain much bass sound, such as in TV programs, the bass sound from the subwoofer may be difficult to hear.

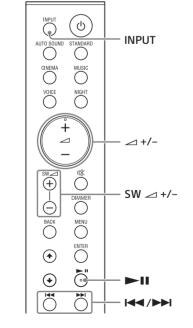
• You can check the connection status of the BLUETOOTH

function by checking the BLUETOOTH indicator status.

• While the BLUETOOTH input is being selected, the system

enters the pairing mode by pressing the BLUETOOTH

### button on the subwoofer shortly. Listening to Music of the Paired **Mobile Device**



1 Turn the BLUETOOTH function of the mobile device to on.

**2** Press INPUT repeatedly to select [BT] or press the BLUETOOTH button on the subwoofer The BLUETOOTH indicator flashes and the system automatically reconnects to the BLUETOOTH device it was most recently connected to.

3 Make sure that the BLUETOOTH indicator lights in blue A connection between the system and mobile device has been established.

4 Start audio playback with the music app on the connected mobile device. Sound is output from the system **5** Adjust the volume

• Adjust the subwoofer volume by pressing SW ∠ +/- on the remote control.

• ► II and I I on the remote control can be used for the BLUETOOTH function. (Searching backward or forward by holding down ► does not work.)

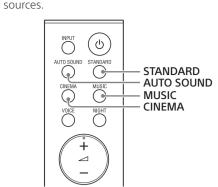
When the input source does not contain much bass sound. such as in TV programs, the bass sound from the subwoofer

may be difficult to hear.

# **Adjusting the Sound**

## **Enjoying the Sound Effect that is Tailored to Sound Sources** (Sound Mode)

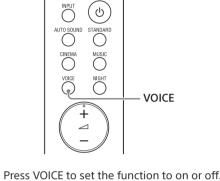
You can easily enjoy pre-programmed sound effects that are tailored to different kinds of sound



Press AUTO SOUND, CINEMA, MUSIC, or STANDARD to select the sound mode. The selected sound mode appears in the front

Front panel display	Explanation
[AUTO SOUND]	You can enjoy the sound with Sony-recommended sound mode. The sound mode is automatically optimized according to playback content and function.
[STANDARD]	Sound effects are optimized for the individual source.
[CINEMA]	Sounds are played back with surround effects, and they are realistic and powerful, making them suitable for movies.
[MUSIC]	Sound effects are optimized for listening to music.

## Making Dialogs Clearer (VOICE) You can make dialogs clearer by setting the voice



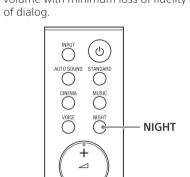
Front panel

[Vo.ON] The sound of voice is emphasized. [Vo.OFF] Off.

**Enjoying Clear Sound with Low** 

Explanation

Volume at Midnight (NIGHT) You can compress sound in accordance with the information contained in the content by setting the night mode to on. Sound is output at low volume with minimum loss of fidelity and clarity



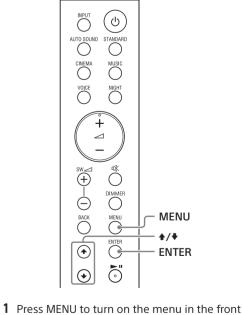
Press NIGHT to set the function to on or off.

Front panel display	Explanation
[N.ON]	The sound is compressed in accordance with the information contained in the content.
[N.OFF]	Off.

When you turn the system off, the night mode is set to off

# Checking the Current Sound Settings

You can check the settings of the sound, night, and voice modes and current stream information.



panel display. 2 Press ◆/◆ to select [CURRENT STATUS], then press ENTER.

want. The current setting appears in the following Sound mode → Voice mode → Night mode →

The current setting appears in the reverse order

**3** Press **▼** repeatedly to select the item you

4 Press MENU to turn off the menu.

Stream Information

by pressing **↑**.

You can set the following items on the menu.

Your settings are retained even if you disconnect the AC power cord (mains lead).

1 Press MENU to turn on the menu in the front panel display. 2 Press ◆/◆/ENTER repeatedly to select the item and setting you want.

To return to the upper layer, press BACK.

**3** Press MENU to turn off the menu.

## Menu List

Items	,	Function
[CURRENT STATUS]	[AUTO SOUND]/ [STANDARD]/[CINEMA]/ [MUSIC]	These items are not the setting menu items. You can check the settings of the sound, night, and voice modes and current stream information.
	[Vo. ON]/[Vo.OFF] [N.ON]/[N.OFF] [NO INFO.]/[LPCM]/	For details about operation, see "Checking the Current - Sound Settings." -
[DOLBY DIGITAL]	[DOLBY DIGITAL]	
[SUR.L.DIST [SUR.R.DIST	[MULTI SPEAKER]	You can set the output of the speakers of the system.  • [ON]: The sound is output from all the speakers, regardles of the number of audio channels for the playback source.  • [OFF]: The sound is output from the speakers that correspond to the audio channel for the playback source.
	[SUR.L.DISTANCE]/ [SUR.R.DISTANCE]	[3.0M]: Adjusts the distance from the seating position to the surround speaker (left or right) from 1.0 meter to 6.0 meters (0.1 meter intervals).
	[SUR.L.LEVEL]/ [SUR.R.LEVEL]	[0.0]: Adjusts the sound level of the surround speaker (left or right) from -6.0 dB to +6.0 dB (0.5 dB intervals).
	(	Be sure to set [TEST TONE] to [ON] for easy adjustment.
[TEST TONE]	[TEST TONE]	<ul> <li>[ON]: The test tone is output from each speaker in sequence.</li> <li>[OFF]: Turns off the test tone.</li> </ul>
		<b>Note</b> The test tone is not output even though [TEST TONE] is set to [ON] while
[AUDIO]	[DRC]	[USB] input is selected. Select an input other than [USB].  Useful for enjoying movies at low sound volume. DRC
(Dynamic range control)	Dynamic range	<ul><li>applies to Dolby Digital sources.</li><li>[ON]: Compresses sound according to the information in the content.</li></ul>
	[A.VOL] (Auto volume)	• [OFF]: Sound is not compressed.  You can adjust the volume automatically depending on the
[DUAL] (Dual mono)		<ul> <li>input level from a connected device.</li> <li>[ON]: Adjusts the volume automatically.</li> <li>[OFF]: Off.</li> </ul>
	You can enjoy multiplex broadcast sound when the system receives a Dolby Digital multiplex broadcast signal.  • [MAIN]: Sound of the main language will be output.  • [SUB]: Sound of the sub language will be output.  • [M/S]: Mixed sound of both the main and sub languages will be output.	
	<b>Note</b> To receive a Dolby Digital signal, you need to connect a TV or other devict to the TV IN (OPTICAL) jack with an optical digital cable or the HDMI OUT (TV (ARC)) jack with an HDMI cable.	
[TV AUDIO]		• [ON]: The Control for HDMI function is enabled. Devices connected with an HDMI cable can operate each other. • [OFF]: Off.
	[TV AUDIO]	You can set whether the playback sound that is input from an HDMl cable or optical digital cable.  • [AUTO]: Plays the sound that is detected from either an HDMl cable or optical digital cable. When you connect either an HDMl cable or optical digital cable, the system plays by selecting the connected cable for the TV input.  • [OPTICAL]: Plays the sound from the TV IN (OPTICAL) jack for the TV input.
[BT] [POWER]	[POWER]	You can turn the BLUETOOTH function on or off.  • [ON]: Turns the BLUETOOTH function on.  • [OFF]: Turns the BLUETOOTH function off.
		<b>Note</b> When the BLUETOOTH function is set to off, the BLUETOOTH input is
	[STANDBY]	skipped while selecting input by pressing INPUT.  When the system has pairing information, you can turn the system on and listen to music from a BLUETOOTH device, even when the system is in standby mode, by setting the BLUETOOTH standby mode to on.  • [ON]: BLUETOOTH standby mode is enabled.  • [OFF]: BLUETOOTH standby mode is disabled.
	Note While the BLUETOOTH standby mode is on, standby power consumption	
[USB] [REPEAT]	[REPEAT]	• [OFF]: Repeats off. Plays back all tracks.
		<ul> <li>[ONE]: Repeats one track.</li> <li>[FOLDER]: Repeats all tracks in a current folder.</li> <li>[RANDOM]: Repeats all tracks in a current folder in random order.</li> </ul>
[CVCTC=#1		[ALL]: Repeats all tracks.      [ON]: Turns on the auto standby function. When you do.
[SYSTEM] [AUTO STANDBY]	[AOTO STANDBA]	<ul> <li>[ON]: Turns on the auto standby function. When you do not operate the system for about 20 minutes, the system enters standby mode automatically.         The default setting for models of the Europe countries is [ON].     </li> <li>[OFF]: Off.         The default setting for Australia/New Zealand models is [OFF].     </li> </ul>
	[VERSION]	[OFF].  The current firmware version information appears in the
		front panel display.
[RESET]	[ALL RESET]	You can reset the system settings to the factory default. For details, see "Resetting the System."
[UPDATE]	[START]	Start the software update after connecting the USB memory on which the software update file is stored to the system. For information about the software updates, visit the following website:  • For the customers in Europe

• For the customers in Europe

Cancels the software update

[CANCEL]

https://www.sony.eu/support

https://www.sony-asia.com/support

• For the customers in Australia or New Zealand

You can update the software of the system by pressing and holding  $\circ$ 

## Using the Control for HDMI Function

Connecting a device such as a TV or Blu-ray Disc player compatible with the Control for HDMI function\* using an HDMI cable enables you to easily operate the device by using a TV or Blu-ray Disc player remote control.

These functions may work with devices other than those

manufactured by Sony, but operation is not guaranteed \* Control for HDMI is a standard used by CEC (Consumer Flectronics Control) for allowing HDMI (High-Definition Multimedia Interface) devices to control each other.

# Preparing to Use the Control for HDMI

Function Set [HDMI] - [CONTROL FOR HDMI] to [ON]. The default setting is [ON]. Enable the Control for HDMI function settings of

the TV and other device connected to the TV.

If you enable the Control for HDMI function when using a TV manufactured by Sony, the Control for HDMI function of the system is also enabled automatically

# System Power Off Function

When you turn off the TV, the system will turn off automatically.

# System Audio Control Function

If you turn on the system while you are watching the TV, the TV sound will be output from the speakers of the system. The volume of the system can be adjusted using the TV remote control. If the TV sound was output from the speakers of the system the previous time you watched the TV, the system will be turned on automatically when you

### Operations can also be made by the TV's menu. For details, refer to the operating instructions of

turn on the TV again

 Sound is only output from the TV if other than [TV] input is selected when using the Twin Picture function on the TV. When you disable the Twin Picture function, the sound is output from the system.

• The number for the system's volume level is displayed on the TV screen depending on the TV. The volume number displayed on the TV may differ from the number on the front panel display of the system Depending on the settings of the TV, the System Audio Control function may not be available. For details, refer to

the operating instructions of your TV. • Depending on the TV, if the TV sound was output from the speakers of the TV the previous time you watched the TV, the system may not turn on by interlocking with the TV power even if the TV is turned on.

## Audio Return Channel (ARC)

If the system is connected to a TV's HDMI IN jack compatible with Audio Return Channel, you can listen to TV sound from the speakers of the system without connecting an optical digital

If the TV is not compatible with Audio Return Channel, an optical digital cable needs to be connected (refer to the supplied Startup Guide).

## One-Touch Play Function

When you play content on a device (Blu-ray Disc player, "PlayStation®4", etc.) connected to the TV, the system and TV are turned on automatically the input of the system is switched to the TV input, and sound is output from the speakers of the system.

• If the TV sound was output from the speakers of the TV the previous time you watched the TV, the system may not turn on and the sound and picture may be output from the TV even if device content is played Depending on the TV, the beginning part of content being

## **Notes on HDMI Connections**

• Use an HDMI-authorized cable.

- Use a Sony High Speed HDMI cable with the
- We do not recommend using an HDMI-DVI conversion cable
- Check the setup of the connected device if an image is poor or the sound does not come out of the device connected via the HDMI cable. Audio signals (sampling frequency, bit length, etc.) transmitted from an HDMI jack may be suppressed by the connected device.

# Saving Power Consumption

To use the system with saving power consumption, change the following settings.

#### Turning the System Off by Detecting the Using State

When you set the auto standby function to on. the system enters standby mode automatically when you do not operate the system for about 20 minutes and the system is not receiving an input signal.

Set [SYSTEM] – [AUTO STANDBY] to [ON]. The default setting for models of the Europe countries is [ON]. The default setting for Australia/New Zealand models is [OFF].

# Saving Power in Standby Mode

To save power consumption during the standby mode, set [BT] - [STANDBY] and [HDMI] -[CONTROL FOR HDMI] to [OFF]. The default settings for them are [ON].

# Resetting the System

If the system does not operate properly, reset the system as follows.

- 1 Press MENU to turn on the menu in the front panel display.
- 2 Press ◆/◆ to select [RESET], then press ENTER.
- **3** Press **4**/**4** to select [ALL RESET], then press

4 Press ◆/♥ to select [START], then press ENTER. All the settings return to their initial status.

To cancel resetting Select [CANCEL] in step 4.

### If You Cannot Perform Resetting Using the Menu

Press and hold (b) and – (volume) on the subwoofer for more than 5 seconds. All the settings return to their initial status.

The default settings are underlined on each feature

# Troubleshooting

If the system does not work properly, handle it in the following order.

- 1 Search for the cause and solution of the issue using this troubleshooting.
- 2 Reset the system.
- All the settings of the system return to their initial status. For details, see "Resetting the

Should any problems persist, consult your nearest Sony dealer.

### Power

several minutes

The system does not power up.

 Check that the AC power cord (mains lead) is connected securel

directly to the subwoofer. **Mobile Device Connection** • Disconnect the AC power cord (mains lead) from

The system is turned off automatically. • The auto standby function is working. Set

the wall outlet (mains), and then reconnect after

[SYSTEM] - [AUTO STANDBY] to [OFF].

The system does not turn on even when the TV is turned on.

• Set [HDMI] - [CONTROL FOR HDMI] to [ON]. The TV must support the Control for HDMI function. For details, refer to the operating instructions of your TV.

• Check the speaker settings of the TV. The system

power syncs with the speaker settings of the TV.

the system may not turn on by interlocking with

For details, refer to the operating instructions of • Depending on the TV, if the sound was output from the speakers of the TV the previous time,

## the TV even when the TV is turned on. The system turns off when the TV is turned

Check the setting of the Control for HDMI

set to on and the input of the system is the TV input, the system turns off automatically when you turn off the TV. The system does not turn off even when

function. When the Control for HDMI function is

# the TV is turned off.

 Check the setting of the Control for HDMI function. When you turn off the TV, the system turns off automatically only if the input of the system is TV input. The TV must support the Control for HDMI function. For details, refer to the operating instructions of your TV.

## Picture

#### There is no picture or the picture is not output correctly.

- Select the appropriate input. • When there is no picture while TV input is selected, select the TV channel that you want
- using the TV remote control. • Disconnect an HDMI cable, then connect it
- again. Make sure that the cable is firmly inserted

# Sound

### No TV sound is output from the system. Check the type and connection of an HDMI

- cable or optical digital cable that is connected to the system and the TV (refer to the supplied Startup Guide) • Disconnect the cables that are connected
- between the TV and the system, then connect them firmly again. Disconnect the AC power cords (mains leads) of the TV and the system from the AC outlets (mains), then connect them
- When the system and TV are connected with an HDMI cable, check the following
- The HDMI jack of the connected TV is labeled with "ARC
- The Control for HDMI function of the TV is set to on.
- On the system, the Control for HDMI function
- If your TV is not compatible with Audio Return Channel, connect the optical digital cable (refer to the supplied Startup Guide). If the TV is not compatible with Audio Return Channel, TV sound will not be output from the system even if

the system is connected to the TV's HDMI IN

- If the sound of the device that is connected to the optical input jack of the TV is not output, try the following
- Connect the cable box or satellite box directly to the TV IN (OPTICAL) jack of the system.
- Press INPUT repeatedly to select the TV input. • Increase the volume on the TV or cancel muting. • Depending on the order in which you turn on the TV and the system, the system may be muted. If this happens, turn on the TV first, then
- the system • Set the speakers setting of the TV (BRAVIA) to Audio System. Refer to the operating instructions of your TV regarding how to set the
- Check the sound output of the TV. Refer to the operating instructions of the TV for the TV
- The system supports the Dolby Digital and PCM audio formats. When you play back an unsupported format, set the digital audio out setting of the TV (BRAVIA) to "PCM." For details, refer to the operating instructions of your TV.

#### The sound is output from both the system and the TV.

 Change the audio output setting of the TV so that the TV sound is output from the external speaker • Set the TV volume to minimum.

- No sound or only a very low-level sound is heard from the subwoofer. Make sure the AC power cord (mains lead) of
- the subwoofer is connected properly (refer to the supplied Startup Guide)
- volume. • A subwoofer is for reproducing bass sound. If the input sources contain very little bass sound
- components (i.e., a TV broadcast), the sound from the subwoofer may be difficult to hear. • When you play content compatible with copyright protection technology (HDCP), it is not output from the subwoofer.

#### No sound or only a very low-level sound of the device connected to the system is heard from the system.

- Press 
   → + and check the volume level.
- Make sure the input source is selected correctly. You should try other input sources by pressing INPUT repeatedly • Check that all the cables and cords of the
- system and the connected device are firmly inserted • If the connected device supports the upsampling feature, you need to turn it off.
- No sound or only very low-level sound is heard from the surround speakers. Make sure that the cables of the surround
- speakers are connected properly to the subwoofer (refer to the supplied Startup Guide). • Check that [SPEAKER] - [MULTI SPEAKER] is set to [ON]. If [SPEAKER] - [MULTI SPEAKER] is set to
- speakers when playing the sound of 2-channel source. • Multi-channel sound which has not been recorded as surround sound is not output from the surround speakers.

[OFF], the sound is not output from the surround

### The surround effect cannot be obtained. • Depending on the input signal and the sound

mode setting, surround sound processing may not work effectively. The surround effect may be subtle, depending on the program or disc.

• To play multi channel audio, check the digital audio output setting on the device connected to the system. For details, refer to the operating instructions supplied with the connected device.

• Try the following:

**USB Device Connection** 

- The USB device is not recognized.
- 1) Turn the system off.
- ② Remove and reconnect the USB device.
- (3) Turn the system on.
- Make sure that the USB device is securely

- connected to the  $\psi$  (USB) port.
- Check to see if the USB device or a cable is damaged.
- Make sure that the USB device is on. • If the USB device is connected via a USB hub, disconnect it and connect the USB device

#### **BLUETOOTH** connection cannot be completed.

- Make sure that the BLUETOOTH indicator on the
- subwoofer is lit • Make sure the BLUETOOTH device to be connected is turned on and the BLUETOOTH
- function is enabled. • Bring the BLUETOOTH device close to the subwoofer
- Pair this system and the BLUETOOTH device again. You may need to cancel the pairing with this system using your BLUETOOTH device first.

• If [BT] – [POWER] is set to [OFF], set to [ON].

• Bring the BLUETOOTH device close to the

## Pairing cannot be achieved.

subwoofer

this system.

from this system.

- Make sure this system is not receiving interference from a wireless LAN device, other 2.4 GHz wireless devices, or a microwave oven. If a device that generates electromagnetic radiation is nearby, move the device away from
- Pairing may not be possible if other BLUETOOTH devices are present around the system. In this case, turn off the other BLUETOOTH devices.

#### Sound of the connected BLUETOOTH mobile device is not output from the system. • Make sure that the BLUETOOTH indicator on the

- subwoofer is lit • Bring the BLUETOOTH device close to the
- subwoofer • If a device that generates electromagnetic radiation, such as a wireless LAN device, other
- BLUETOOTH devices, or a microwave oven is nearby, move the device away from this system. Move the USB 3.0 device and its cable away
- Remove any obstacle between this system and the BLUETOOTH device or move this system away from the obstacle
- Reposition the connected BLUETOOTH device. • Switch the wireless LAN frequency of any nearby wireless LAN router or PC to 5 GHz range

Increase the volume on the connected

# BLUETOOTH device. The sound is not in sync with the image.

• When you are watching movies, you may hear the sound with a slight delay from the image.

# Remote Control

#### The remote control of this system does not function. • Point the remote control at the remote control

- sensor on the subwoofer. • Remove any obstacles in the path between the
- remote control and the subwoofe • Replace both batteries in the remote control with new ones, if they are weak.
- Make sure you are pressing the correct button on the remote control.

#### The TV remote control does not work. • Install the bar speaker so that it does not obstruct the remote control sensor of the TV.

The Control for HDMI function does not work properly. • Check the connection with the system (refer to

the supplied Startup Guide)

- Enable the Control for HDMI function on the TV. For details, refer to the operating instructions of • Wait a while, and then try again. If you unplug
- the system, it will take a while before operations can be made. Wait for 15 seconds or longer, and then try again. • Make sure the devices connected to the system

support the Control for HDMI function.

- Enable the Control for HDMI function of the devices connected to the system. For details, refer to the operating instructions of your device • The type and number of devices that can be
- controlled by the Control for HDMI function is restricted by the HDMI CEC standard as follows Recording devices (Blu-ray Disc recorder, DVD) recorder, etc.): up to 3 devices
- Playback devices (Blu-ray Disc player, DVD player, etc.): up to 3 devices Tuner-related devices: up to 4 devices

Audio system (receiver/ headphone): up to 1

#### device (used by this system) [PROTECT] appears in the front panel display of the subwoofer, the sound is muted, and buttons on the remote control or subwoofer other than () (power) do not

• The protection feature is activated. Press (b) (power) to turn the system off and disconnect the AC power cord (mains lead) and check the items below

work.

- Make sure that the ventilations of the subwoofer are not covered and turn on the system after a while.
- When the system is using the USB connection. remove the USB device and turn on the system. If the system operates properly, the current of the connected USB device is over the maximum output current of the system 500 mA, or the USB device may have an

#### abnormality. The front panel display of the subwoofer is not lit. • Press DIMMER to set the brightness to [BRIGHT]

or [DARK] if set to [OFF] Sensors of the TV do not work properly.

• The bar speaker may block some sensors (such as the brightness sensor), the remote control receiver of your TV or the emitter for 3D glasses (infrared transmission) of a 3D TV that supports the infrared 3D glass system, or wireless communication. Move the bar speaker away from the TV within a range that allows those parts to operate properly. For the locations of the sensors and remote control receiver, refer to the operating instructions supplied with the TV.

#### The system does not work properly ([.DEMO] appears in the front panel display). • The system is in demo mode. To cancel demo mode, reset the system.

Press and hold (power) and - (volume) on the subwoofer for more than 5 seconds. When you change to the TV input from the USB input by pressing INPUT, the message

appears.

Please select the desired TV channel with the TV's remote control.

• Select the TV program by using the TV remote

This screen is an example for English

## **Specifications**

## Subwoofer (SA-WS20R)

Amplifier section

- Front L + Front R: 45 W + 45 W (at 4 ohms, 1 kHz, 1% THD) Front L/Front R/Surround L/Surround R/Center: 67 W (per channel
- at 4 ohms, 1 kHz) Subwoofer: 65 W (at 4 ohms, 100 Hz)
  - puts TV IN (OPTICAL)
- ANALOG IN Output HDMI OUT (TV (ARC))
- **HDMI** section

### Type A (19pin) **USB** section (USB) port:

- **BLUETOOTH** section
- BLUETOOTH Specification version 5.0 BLUETOOTH Specification Power Class 1
- Line of sight approx. 10 m<sup>1)</sup>
- 2.4 GHz band (2.4000 GHz 2.4835 GHz) Maximum output power
- < 6 dBm
- Modulation method FHSS (Freq Hopping Spread Spectrum) Compatible BLUETOOTH profiles<sup>2)</sup>
- A2DP (Advanced Audio Distribution Profile) AVRCP (Audio Video Remote Control Profile) Supported Codec<sup>3</sup>
- 20 Hz 20,000 Hz (Sampling frequency 32 kHz, 44.1 kHz, 48 kHz) The actual range will vary depending on factors such as obstacles
- between devices, magnetic fields around a microwave oven, static electricity, cordless phone use, reception sensitivity, the operating system, software applications, etc.
- BLUETOOTH standard profiles indicate the purpose of BLUETOOTH nmunication between devices
- Codec: Audio signal compression and conversion format Abbreviation for Subband Codec
- beaker system Subwoofer system, Bass reflex
- 160 mm cone type General

220 V - 240 V AC, 50 Hz/60 Hz

Speaker section

- Standby mode: 0.5 W or less (Power Saving mode) When [CONTROL FOR HDMI] in [HDMI] and [STANDBY] in [BT] are
- set to [OFF]) Standby mode: 2 W or less\* (When [CONTROL FOR HDMI] in [HDMI] and [STANDBY] in [BT] are set to [ON]) The system will automatically enter Power saving mode when
- there is no HDMI connection and no BLUETOOTH pairing 192 mm × 387 mm × 342 mm
- Not Including projection portion Bar Speaker (SS-S20R)

#### 42 mm × 100 mm cone type imensions\* (approx.) (w/h/d 760 mm × 52 mm × 86 mm Not Including projection portion

Full range speaker system, Bass reflex

Surround Speakers (SS-SS20R) Full range speaker system, Bass reflex

65 mm cone type

Not Including projection portion

# Playable Types of Files (IISR

Design and specifications are subject to change without notice.

Input)	des of Files (OSB
Codec	Extension

.mp3

.wma

WMA9 Standard LPCM (2ch)

Layer III)

USB devices:

MP3 (MPEG-1 Audio

- .wav • Some files may not play or may play with no sound depending on the file format, the file encoding, or the
- Some files edited on a PC may not play. • The system does not play coded files such as DRM and • The system can recognize the following files or folders in

– up to 200 folders (including empty folders and root

- up to 200 tracks in one folder up to folders in the 8th layer (including the root folder) Some USB devices may not work with this system • The system can recognize Mass Storage Class (MSC)

• The sampling frequency is up to 48kHz.

# **Supported Input Audio Formats** (HDMI OUT (TV (ARC)) or TV IN

Audio formats supported by this system are as

- (OPTICAL))
- Dolby Digital • Linear PCM 2ch (up to 48kHz)
- On BLUETOOTH Communication BLUETOOTH devices should be used within

approximately 10 meters (33 feet) (unobstructed

Locations where a wireless LAN is installed

could result in lower data transfer rates, noise, or

- Turn off the power to the wireless LAN device

when using your BLUETOOTH device within 10

Around microwave ovens that are in use

communication range may become shorter under the following conditions. When a person, metal object, wall or other obstruction is between the devices with a

BLUETOOTH connection

distance) of each other. The effective

- Locations where other electromagnetic waves occur BLUETOOTH devices and wireless LAN (IEEE 802.11b/g/n) use the same frequency band (2.4 GHz). When using your BLUETOOTH device near a device with wireless LAN capability, electromagnetic interference may occur. This
- inability to connect. If this happens, try the following remedies Use this system at least 10 meters (33 feet) away from the wireless LAN device.

meters (33 feet)

locations:

 Install this system and BLUETOOTH device as closer to each other as possible. The radio waves broadcast by this system may interfere with the operation of some medical devices. Since this interference may result in malfunction, always turn off the power on this

system and BLUETOOTH device in the following

- In hospitals, on trains, in airplanes, at gas stations, and any place where flammable gasses may be present Near automatic doors or fire alarms

ensure secure connection during

communication using BLUETOOTH technology. However, this security may be insufficient depending on the setting contents and other factors, so always be careful when performing communication using BLUETOOTH technology. • Sony cannot be held liable in any way for

damages or other loss resulting from

• This system supports security functions that

comply with the BLUETOOTH specification to

- information leaks during communication using BLUETOOTH technology. • BLUETOOTH communication is not necessarily guaranteed with all BLUETOOTH devices that
- have the same profile as this system • BLUETOOTH devices connected with this system must comply with the BLUETOOTH specification prescribed by the Bluetooth SIG, Inc., and must be certified to comply. However, even when a device complies with the BLUETOOTH specification, there may be cases where the characteristics or specifications of the BLUETOOTH device make it impossible to

#### connect, or may result in different control methods, display or operation. Noise may occur or the audio may cut off depending on the BLUETOOTH device connected

with this system, the communications environment, or surrounding conditions

This system incorporates Dolby\* Digital.

The terms HDMI, HDMI High-Definition

trademarks of Dolby Laboratories.

Licensing Administrator, Inc.

\* Manufactured under license from Dolby Laboratories

Dolby, Dolby Audio and the double-D symbol are

Multimedia Interface, and the HDMI Logo are

trademarks or registered trademarks of HDMI

The BLUETOOTH® word mark and logos are

Inc. and any use of such marks by Sony

registered trademarks owned by Bluetooth SIG.

Corporation is under license. Other trademarks

"BRAVIA" logo is a trademark of Sony Corporation.

trademark of Sony Interactive Entertainment Inc.

Windows Media is either a registered trademark

This product is protected by certain intellectual

property rights of Microsoft Corporation. Use or

distribution of such technology outside of this

Microsoft or an authorized Microsoft subsidiary.

product is prohibited without a license from

All other trademarks are trademarks of their

Do not install the system in a confined space

such as a bookcase or built-in cabinet.

ventilation opening of the system with

newspapers, tablecloths, curtains, etc.

(for example, lighted candles).

system itself has been turned off.

vases, on the system.

accessible AC outlet.

immediately

CAUTION

incorrect type.

sunshine and fire

Indoor use only

medical devices

Recommended cables

computers and/or peripherals.

in the EMC regulation using a

EU directives.

2014/53/FU.

[VERSION].

behalf of Sony Corporation.

EU Importer: Sony Europe B.V.

bar speaker and surround speakers.

This equipment has been tested and

found to comply with the limits set out

connection cable shorter than 3 meters.

Notice for customers: the following

This product has been manufactured by or on

Inquiries to the EU Importer or related to product

compliance in Europe should be sent to the

manufacturer's authorized representative, Sony

Belgium, bijkantoor van Sony Europe B.V., Da

Hereby, Sony Corporation declares that this

The full text of the EU declaration of conformity is

This radio equipment is intended to be used with

indicated in the EU Declaration of Conformity. The

verified to comply with the essential requirements

The software version can be found in [SYSTEM] -

Disposal of waste

(applicable in the

This symbol on the product, the battery or on the

battery shall not be treated as household waste.

On certain batteries this symbol might be used in

packaging indicates that the product and the

combination with a chemical symbol. The

chemical symbol for lead (Pb) is added if the

battery contains more than 0.004% lead. By

caused by inappropriate waste handling. The

recycling of the materials will help to conserve

natural resources. In case of products that for

safety, performance or data integrity reasons

incorporated battery, this battery should be

replaced by qualified service staff only. To ensure

that the battery and the electrical and electronic

require a permanent connection with an

separate collection systems)

**European Union and** 

other countries with

batteries and electrical

and electronic equipment

the approved version(s) of software that are

software loaded on this radio equipment is

equipment is in compliance with Directive

available at the following internet address:

http://www.compliance.sonv.de/

of the Directive 2014/53/EU.

Vincilaan 7-D1, 1930 Zaventem, Belgium.

equipment sold in countries applying

information is only applicable to

For the customers in Europe

speakers

To reduce the risk of fire, do not cover the

Do not expose the system to naked flame sources

To reduce the risk of fire or electric shock, do not

expose this system to dripping or splashing, and

The system is not disconnected from the mains as

long as it is connected to the AC outlet, even if the

As the main plug is used to disconnect the system

from the mains, connect the system to an easily

Should you notice an abnormality in the system,

Risk of explosion if the battery is replaced by an

Do not expose batteries or appliances with

battery-installed to excessive heat, such as

Do not place this product close to

magnet(s) which may interfere with pacemakers.

programmable shunt valves for hydrocephalus

this product close to persons who use such

treatment, or other medical devices. Do not place

medical devices. Consult your doctor before using

this product if you use any such medical device.

Properly shielded and grounded cables and

For the bar speaker and surround

connectors must be used for connection to host

The nameplates are located on the bottom of the

This product (including accessories) has

disconnect the main plug from the AC outlet

do not place objects filled with liquids, such as

and trade names are those of their respective

"PlayStation" is a registered trademark or

MPEG Layer-3 audio coding technology and

or trademark of Microsoft Corporation in the

United States and/or other countries

patents licensed from Fraunhofer IIS and

Thomson.

respective owners

VARNING

over to the appropriate collection point for the If you have any questions or problems concerning recycling of waste batteries. For more detailed your system, please consult your nearest Sony information about recycling of this product or battery, please contact your local Civic Office, your

#### where you purchased the product or battery. Copyrights and Trademarks



Disposal of old electrical & electronic equipment (applicable in the **European Union and** other countries with separate collection systems)

#### For the customers in Australia or New Zealand

equipment will be treated properly, hand over

electronic equipment. For all other batteries,

please view the section on how to remove the

household waste disposal service or the shop

battery from the product safely. Hand the battery

these products at end-of-life to the appropriate

collection point for the recycling of electrical and

It should be installed and operated with at least 20 cm and more between the radiator and person's body (excluding extremities: hands,

On safety

- Should any solid object or liquid fall into the system, unplug the system and have it checked by qualified personnel before operating it any
- with wet hands. Doing so may cause an electric • Do not climb on the bar speaker, subwoofer and

operating voltage is identical to your local power supply. The operating voltage is indicated on the nameplate at the rear of the subwoofer • If you are not going to use the system for a long

• AC power cord (mains lead) must be changed only at a qualified service shop.

yourself, do not touch the system. On placement • Place the system in a location with adequate ventilation to prevent heat buildup and prolong

Although the system heats up during operation,

- Do not place the bar speaker, subwoofer and surround speakers on a soft surface (rugs, blankets, etc.) or place anything at the rear of the bar speaker, subwoofer and surround
- If the system is being used in combination with a TV, VCR, or tape deck, noise may result and picture quality may be affected. In this case, place the system away from the TV, VCR, or tape
- Use caution when placing the system on a surface that has been specially treated (with
- wax, oil, polish, etc.), as staining or discoloration of the surface may result. • Take care to avoid any possible injury from the

#### • Keep 3 cm or more space under the bar speaker and surround speakers when you hang it on a

Before connecting other device, be sure to turn off and unplug the system

nearby TV screen

then turn it on again after 15 to 30 minutes. • If color irregularity is observed again... Place the system further away from the TV.

On handling the subwoofer Do not place your hand into the slit of the subwoofer when lifting it. The speaker driver may

be damaged. When lifting it, hold the bottom of

wrists, feet and ankles).

# Precautions

- Do not touch the AC power cord (mains lead)
- surround speakers as you may fall down and injure yourself, or system damage may result.

# On power sources

• Before operating the system, check that the

time, be sure to disconnect the system from the wall outlet (mains). To disconnect the AC power cord (mains lead), grasp the plug itself; never pull the cord.

#### this is not a malfunction. If you continuously use this system at high volume, the system temperature rises considerably. To avoid burning

On heat buildup

- the life of the system. • Do not place the system near heat sources or in a place subject to direct sunlight, excessive dust, or mechanical shock.
- speakers that might block the ventilation holes and cause malfunctions.

### corners of the bar speaker, subwoofer and surround speakers.

On operation

### Color irregularities may be observed on certain types of TV. If color irregularity is observed... Turn off the TV,

If you encounter color irregularity on a

On cleaning Clean the system with a soft, dry cloth. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine.

the subwoofer If you have any question or problem concerning your system, please consult your nearest Sony

https://www.sony.net/

ensuring that these products and batteries are disposed of correctly, you will help to prevent potentially negative consequences for the environment and human health which could be

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