

# OnePlus TV

## androidtv





## Attention

This product is qualified for the BEE Star rating in the "Energy Saving" Mode. The Objectives of Star Labeling Program is designed to promote energy efficient products and practices. When the television is initially set up, it is designed to meet the BEE Star Labeling requirements while maintaining optimum picture quality.

- Changes to certain functionalities of this television (TV Guide, Picture/sound, etc.) may change the power consumption.
- Depending upon such changed setting (eg., Shop mode), the power consumption may vary which possibly could exceed the stated energy consumption.

To reset the television to Star rating qualified settings, select "Energy Saving" mode in "Picture Mode" of "TV Options" after pressing MENU button. This device was set to "Energy Saving" mode by default for energy saving, if you need to experience higher brightness, you are recommended to adjust to "Standard" mode in "Picture Mode".

# OnePlus TV



## **OnePlus Consumer Support**

India:

OnePlus Helpline: 1800 102 8411 (Toll Free)

9:00 am - 9:00 pm, Mon. to Sun.

Or chat with us / submit a ticket via [oneplus.in/support](https://oneplus.in/support)

**Please Do Not Return the product to the Store**



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# Introduction

Thank you for choosing this OnePlus product.

Before operating the TV, please read this manual thoroughly and retain for future reference.

## Note

Images and illustrations used in the E-manual and this manual are for reference only and may differ from the actual product.

## Installation

Please contact with customer service center for support.

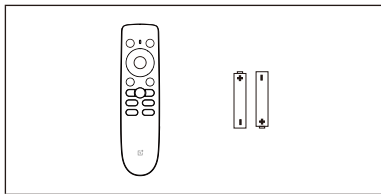
## Location of the identification label

Labels for the TV Model No. and Power Supply rating are located on the rear of the TV or under the terminal cover plate.

## Owner's record

The model and serial numbers are located at the side and/or rear of the TV. Stick the label in the spaces provided on Warranty Card. Refer to them whenever you call upon your OnePlus dealer regarding this TV.

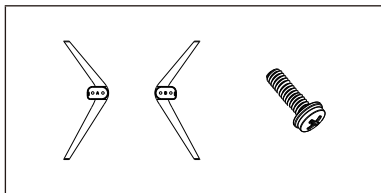
# Accessories



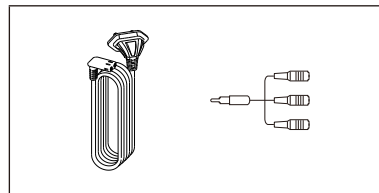
Remote Control\*1 & Battery\*2



User Manual\*1



Stand\*2 & Screw\*4

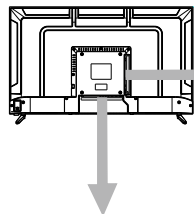


(40") Power Cord\*1 & AV Converting Cable\*1

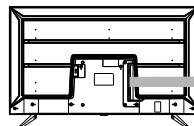
Note: Images and quantities of accessories may vary depending on the model. We reserve the right to change the accessories at any time without prior notification.

# Connection

(32" & 43")



(40")



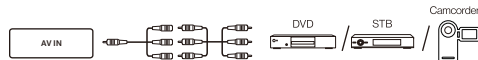
## R-AUDIO-L VIDEO

Receive audio and video signals from external AV devices.



## AV IN

Receive audio and video signals from external AV devices.



## RF/ANT.

Connect a coaxial cable to receive signals from the antenna or cable.



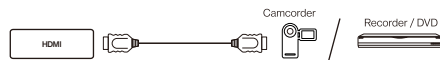
## USB

Connect a USB storage device.



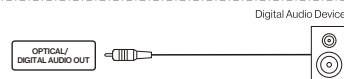
## HDMI

Receive HD input signal from external HDMI devices.



## OPTICAL/DIGITAL AUDIO OUT

Use an optical cable to output your TV's audio signal to a compatible digital audio receiver.



## LAN/ETHERNET

Wired network port.

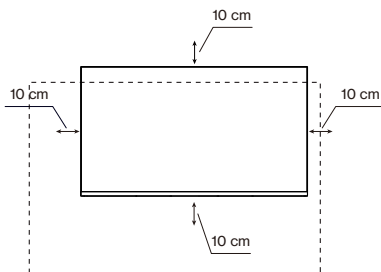


# Installation

## Installing the TV to the wall

- This TV's instruction provides the steps to prepare the TV for wall-mount installation before it is installed on the wall.
- Your TV can be mounted on a wall using a wall-mount bracket (might not supplied) out of the box as packaged. If the table-top stand is attached to the TV, the TV may require detaching the table-top stand.
- Prepare the TV for the wall-mount bracket before making cable connections.
- For product protection and safety reasons, OnePlus strongly recommends that installation of your TV on the wall be performed by qualified professionals. Do not attempt to install by yourself.
- Sufficient expertise is required in installing this TV, especially to determine the strength of the wall for withstanding the TV's weight.
- The length of the screw for wall-mount bracket differs depending on the wall-mount bracket's thickness. Please use the screws paired with wall-mount bracket.

## Clear space

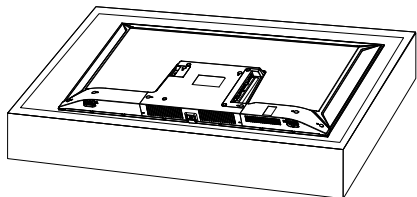


## Installing the TV with table-top stand

- To avoid falling over, two or more persons are needed to handle a large TV.
- Avoid touching the screen so as not to cause damage to the screen.

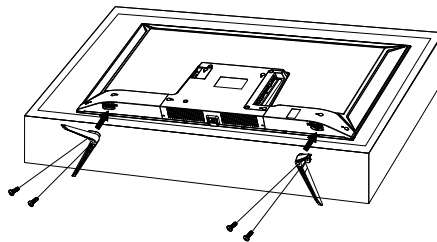
1

Take out the TV and carefully put it (screen downward) on a stable and flat table with a soft cloth or cushion on it.



2

Connect the TV and base by putting and fastening matched screws into the holes.





Note: Images are only for reference, and actual product appearances vary depending on the model.

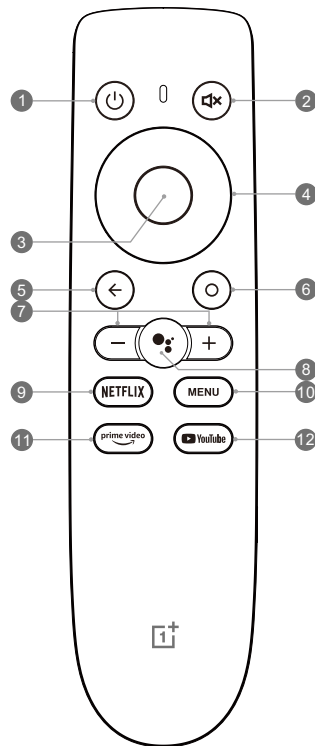
# Specification

<b>Model</b>	<b>32HA0A00 / 32HA0A01 / 40FA1A00 / 40FA1A01 / 43FA0A00 / 43FA0A01</b>	
<b>Basic Specs</b>	Screen Size: 32 inches / 40 inches / 43 inches Screen Resolution: 32": 1366 x 768 / 40": 1920 x 1080 / 43": 1920 x 1080 Diagonal: 32": 80cm / 40": 1.00m / 43": 1.08m Voltage: 100-240V~ 50/60Hz Rating Power: 32": 55W / 40": 74W / 43": 74W	
	Wireless Connection	Wi-Fi: 2.4GHz, 802.11 b/g/n (2T2R) Bluetooth: 2.1+EDR/4.2/5.0+BLE
<b>Hardware Specs</b>	CPU: A53 Quad core Internal Memory: 1GB DDR Flash Memory: 8GB eMMC5.1 Graphics Processor: Mali470 Triple core	
	Audio and Video Encoding	Audio: Dolby Digital Plus, AAC Video: MPEG 1/2/4, H.263, H.264,VC1,VP8,VP9
<b>Input/Output Terminals</b>	ETHERNET	1 (LAN / Ethernet), 10/100 BASE-T (connection speed may vary depending on the network environment)
	RF	1 (ANTENNA / CABLE), 75 ohm external terminal for RF inputs
	USB	2 (USB 1/2), support USB 2.0
	HDMI	2 (HDMI 1/2), support 1920 x 1080, HDCP 1.4, ARC (HDMI 1 only)
	AV IN	1 (AV IN)
	OPTICAL	1 (Digital Audio Output), optical cable connection

# Remote Control

## Using the remote

- 1. POWER (  ):** Short press to power on / sleep / wake up the TV. Long press to power off the TV.
- 2. MUTE (  ):** Mute and Unmute.
- 3. OK:** Press to confirm current selection during navigation.
- 4. Navigation Buttons (UP/DOWN/LEFT/RIGHT):**  
Navigate up/down/ or left/right through content. During playback use the left/right buttons to rewind/fast-forward.
- 5. BACK:** Go back to the previous screen.
- 6. HOME:** Short press to quickly return to the Android TV home screen.
- 7. Volume Up/Down (+/-):** Adjust the sound volume.
- 8. Google Assistant:** Press to talk to Google to control your TV using your voice.
- 9. Netflix:** Short press to open Netflix.
- 10. MENU:** Access the menu of quick settings.
- 11. Prime Video:** Short press to open Prime Video.
- 12. YouTube:** Short press to open YouTube.



**Note:** Functions of remote control may vary depending on the region, model, app or source.

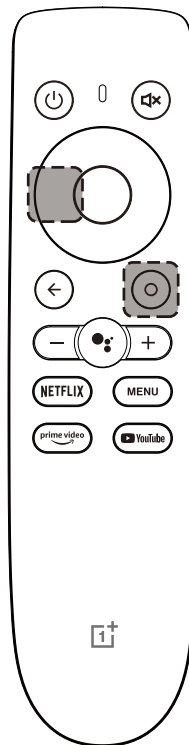


## Pairing the remote

For remote supporting Bluetooth and Voice control, please finish pairing with your OnePlus TV before using. The pairing could be done at **FTI (first time installation)** process or **Settings > Remotes & Accessories > Add accessory**.

### Follow the steps when TV shows pairing page:

1. Press **Left** and **Home** buttons simultaneously and keep the remote close to TV.
2. Release buttons when pairing starts.
3. Keep the remote close to TV during pairing.  
(Suggest to keep the distance as 1 Meter).
4. Finish pairing.



# Important Precautions

## Installation

- The TV should be installed near an AC power outlet so that the power cord can be easily plugged and unplugged.
- Place the TV on a smooth, flat surface to avoid the TV falling and causing injury, or damaging the TV.
- If you intend to install a wall-mount bracket, we recommend that you use the wall-mount bracket supplied with the TV or authorized by OnePlus. For details, please contact the OnePlus service hotline.
- The diameter and length of screws will vary depending on the model of wall-mount bracket. Failure to use the correct screws may cause the TV to fall or lead to internal damage.
- Keep clear space for the movable parts, to avoid blocking and causing possible damage.

## Moving

- Disconnect all cables before moving the TV.
- Large TV needs 2 or more people to move safely. Avoid applying pressure to the LED panel when moving the TV. Avoid shaking the TV or exposing it to excessive vibrations.
- When moving the TV to a new location or to carry out repairs, package it with the original box and packaging materials.
- For devices with movable parts, please ensure the parts already fixed to the original position, and do not make it bear the weight of the whole machine.

## Ventilation

- Do not cover the ventilation holes or insert any objects into the case.
- Keep clear space around the TV for ventilation.

## Wall mounting

In order to ensure proper ventilation and prevent the buildup of dust and dirt:

- Do not mount the TV flat, upside-down, or backwards, or side mount the TV.
- Do not place the TV on a shelf, carpet, bed or closet.
- Do not cover the TV with fabric or other materials (such as newspapers).

## AC power cord

Use AC power cord and socket according to the instructions below to avoid fire, electric shock, damage or personal injury:

- Insert the power plug completely into the AC outlet.
- Use the TV with a 100-240V~ 50/60Hz AC power source.
- When connecting cables, the AC power cord should be unplugged for safety reasons. Be careful not to rip over cables.
- Before moving the TV, disconnect the AC power cord from the AC power outlet.
- Keep the AC power cord away from heat.
- Unplug the AC power plug and clean it regularly. If the plug is covered with dust and water vapor, its insulation quality may deteriorate, producing a fire risk.
- Avoid excessive pinching, bending, modifying or twisting of the AC power cord, otherwise the wires may become exposed or broken.
- Do not place any heavy objects on the AC power cord.
- Do not pull the AC power cord when disconnecting the power.
- Do not connect too many devices on the same AC power outlet.
- Do not use unsuitable AC power outlets.

## Children

- Do not let children climb the TV.
- Place small objects out of the reach of children in order to avoid swallowing.

## Optional items

- Keep optional accessories or any devices that emit electromagnetic radiation away from the TV in order to avoid image distortion or noise.

### In case of the following problems...

- The AC power cord is damaged.
- The AC power outlet is not suitable.
- The TV is damaged due to a drop or impact.
- Any liquid or solid objects fall into the case through an outlet.

Turn off the TV and immediately unplug the AC power cord. Ask the OnePlus service center to dispatch qualified service personnel to investigate.

## Usage restrictions

Do not install/use the TV in the following places, environments or conditions, otherwise the TV may malfunction and cause a fire, electric shock, damage or personal injury.

### • Places

Outdoors (in direct sunlight), by the sea, in a ship or other vessel, inside a car, in a medical Institution, at an unstable location, next to water, or in a place exposed to rain, moisture, or mildew. If the TV is placed in the dressing room of a public bath or spa, it may be damaged by the sulfide in the air.

### • Environment

Hot, damp or dusty places: places where insects may enter, places that may be exposed to mechanical shock, next to flammable objects (such as candles). The TV should not be exposed to dripping or splashing water, and do not place any items containing liquid such as flower vases on top of the TV. Do not place the TV in a damp or dusty place, or in a room with steam or fumes (near a stove or humidifier) to avoid fire, electric shock or deformation. Do not boil water, heat, cook noodles or use mosquito coils near the TV.

- **Conditions**

Do not use the TV when your hands are wet, when the case is open, or with the accessories that are not authorized by the manufacturer. In the case of a lightning storm, disconnect the TV from the AC power cord and outlet. Do not install the TV in an open-air location. Failure to follow these conditions may result in personal injury or damage, or cause objects to strike the TV.

- **Damage to OnePlus TV screen**

Do not throw any objects toward the TV, otherwise the screen may be broken due to the impact and cause serious injury. In case of damage to the surface of the TV, do not touch the TV before the AC power cord has been unplugged, otherwise electric shock may occur.

- **Operating conditions**

Operating temperature: 5 °C ~ 40 °C.

Humidity: 20% ~ 80%.

Storage temperature: -15 °C ~ 40 °C.

Relative humidity: < 80%.

## **Precautions**

Watch TV in appropriate lighting conditions. Watching TV in insufficient light or for long periods can damage your eyesight. The screen and case will get hot when the TV is working, this is normal.

## **Using and cleaning the screen/case of the OnePlus TV**

Before cleaning the TV, ensure that the AC power cord is disconnected from the AC power outlet. In order to avoid deterioration of the casing materials or damaging the screen, please read the following precautions:

- Wipe with a soft cloth to remove any dust on the surface of the screen/case. If there is still dust, wipe with a soft cloth that has been moistened with a mild detergent.
- Do not spray water or detergent directly onto the TV. It may drip to the base of the screen or external parts, causing malfunction.

- Do not use scrub pads, alkaline/acid cleaners, scouring powder, or volatile liquids, such as alcohol, volatile oils, thinners or insecticides. The use of the above materials or prolonged contact with rubber or vinyl products may cause damage to the screen surface and casing materials. It is recommended that you regularly clean the vents to ensure proper ventilation.
- When adjusting the angle of the TV, slowly move the TV to prevent it moving or slipping from the base.

## Advertising

This TV might display advertising when it is switched on and off. The advertising that is displayed when TV is switched on and off can not be removed or altered, and we have no control over the content of third party advertising.

## E-Waste

OnePlus products are in conformity with the requirements of the reduction of hazardous substances of the E-Waste Rules 2016 and its amendments. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-Waste Rules:

1. Lead (Pb) - not over 0.1 % by weight;
2. Cadmium (Cd) - not over 0.01 % by weight;
3. Mercury (Hg) - not over 0.1 % by weight;
4. Hexavalent chromium (CR6+) - not over 0.1 % by weight;
5. Polybrominated biphenyl (PBBs) - not over 0.1 % by weight;
6. Polybrominated diphenyl (PBDEs) - not over 0.1 % by weight.



What the Wheelie Bin symbol means: The symbol says don't dispose your e-waste into the municipal waste collections. That's because these wastes are hazardous in nature and need to be recycled in a special way.

## How to dispose this product

Do not dispose this product in the dustbin. This product contains electronic waste (e-waste) and needs to be recycled. To recycle this product, kindly:

- (I) log on [www.exigorecycling.com](http://www.exigorecycling.com) OR
- (ii) call up Exigo's Toll-free number 1800-102-5018 OR
- (iii) write to [info@exigorecycling.com](mailto:info@exigorecycling.com).

For more information to recycle this product, please visit Exigo's Website.








## Do's

- a. Always look for information on the catalogue with your product for end-of-life equipment handling.
- b. Ensure that only Authorized Recyclers repair and handle your electronic product.
- c. Always call Authorized E-Waste Recyclers to dispose products that have reached end of life.
- d. Always drop your used electronic products, batteries or any accessories when they reached the end of their life at your nearest Authorized E-Waste Collection Center / Collection Point.
- e. Wherever possible instructed separate the packaging materials according to responsible waste disposal options and sorting for recycling.

## Don'ts

- a. Do not dismantle your electronic products on your own.
- b. Do not throw electronic waste in bins having "Do not Dispose" sign.
- c. Do not give e-waste to informal and unorganized sectors like Local Scrap Dealer / Rag Pickers.

# Plastic Recycling

Plastic Recycling						
No.	Name(English)	Plastic Property	Material Mark	Material Supplier Name	Reg	Buy Back Price (Rs./Ton)
1	Gift box sealing tape	BOPP		Shenzhen Xinhongli Packaging Material Factory	91440300692514730X	5 Rs./Ton
2	Polyfoam	PS		Shenzhen Chuangwei-RGB Electronics Co.,Ltd.	91440300618810099P	
3	Stand screw bag	LDPE		Dongguan De Han Industrial Co., Ltd.	91441900MZ4UNLUJ02	
4	Decoration protective film	LDPE		JiangSu LETTALL Electronics Co.,Ltd.	913202821429014964	
5	Cabinet protective film	LDPE		Shenzhen Yongqiangsheng New Material Co., Ltd	914403005554414914	
6	Screen protective tape	PET		Dongguan Hao Shun Precision Technology Co., Ltd.	91441900712212685W	
7	RC protective film	LDPE		Maoming Branch of China Petrochemical Co., Ltd.	440900000010417	
The Plastic should be disposed of in accordance with applicable laws. Such plastic should preferably be recycled.						



## Warning

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.
- To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

# Licensing Information



The Adopted Trademarks HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.



Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.



The Wi-Fi CERTIFIED® is a registered trademark of Wi-Fi Alliance®.



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by OnePlus Electronics (Shenzhen) Co., Ltd. is under license. Other trademarks and trade names are those of their respective owners.

- Google and Android TV are trademarks of Google LLC.
- All other trademarks are the property of their respective owners.





# Warranty Card

## 1. Warranty Policy

Item	Duration
OnePlus TV	12 Months
TV Remote and cable	12 Months

Please stick the SN label here.

The SN label should be found on the carton label.

\* Must be in undamaged condition and with original packaging.

\* This warranty is only redeemable within the original region of purchase.

- OnePlus products purchased on [oneplus.in](https://www.oneplus.in), via authorized partners, or official pop-up stores comes with twelve (12) months limited warranty, in compliance with Indian consumer laws, starting from the date of delivery.
- Unless otherwise specified, this warranty covers the hardware components of the product as originally supplied and does not cover, or partially covers software, consumable items, or accessories even if packaged or sold together with the product. This warranty is only redeemable within your original country or region of purchase.
- The limited warranty only covers product defects caused by workmanship or build materials. To make a claim, present your original Proof of Purchase (invoice), model and serial number of the product, and photo evidence of the product's defects to OnePlus Customer Service at <https://www.oneplus.in/support>.
- Any repair service covered by warranty, along with shipping and handling, will be free within the twelve (12) months period.
- OnePlus may use rebuilt, reconditioned or new parts and components when repairing any product. Alternatively, we may replace the defective product entirely with a rebuilt, reconditioned or new OnePlus Product.
- Please note that we offer after sales assistance only in the areas where we make shipments (this includes repairs and/or replacements). OnePlus accept no liability for order placed outside of official sales regions.

## 2. The limited warranty does not cover:

- a. Defects or damage resulting from accidents, neglect, misuse or abnormal use; defects or damage caused by abnormal conditions or improper storage; exposure to liquid, moisture, dampness, sand or dirt; unusual physical, electrical or mechanical stress.
  - b. This warranty does not cover damage caused to the product due to improper installation by customer and/or connection of the product to equipment not approved by OnePlus. Only service engineer can unpack and verify the product before installation.
  - c. Scratches, dents and cosmetic damage, unless caused by OnePlus.
  - d. Defects or damage resulting from excessive force or use of metallic objects on the screen.
  - e. Ordinary wear and tear.
  - f. Defects or damage resulting from the use of the product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by OnePlus.
  - g. Any physical feature defects or damage resulting from improper testing, operation, maintenance, installation, service or adjustment not furnished or approved by OnePlus.
  - h. Defects or damage resulting from external causes such as collision with an object, damage during transport, fire, flooding, dirt, windstorm, lighting, earthquake, exposure to weather conditions, theft, blown fuse, viruses and other software problems introduced into the product, abnormal voltage, or improper use of any electrical source.
  - i. Products not purchased from [oneplus.in](https://oneplus.in) or authorized resellers (we recommend that you contact the point of sale for support).
  - j. Products purchased outside of officially supported OnePlus countries or regions.
  - k. Repair(s) conducted by unofficial repair centers.
- Please contact [oneplus.in/support](https://oneplus.in/support) for enquiries regarding Limited Warranty.

## 3. Contact us:

OnePlus Helpline: 1800 102 8411 (Toll Free) 9:00 am - 9:00 pm, Mon. to Sun.  
Or chat with us / submit a ticket via [oneplus.in/support](https://oneplus.in/support).



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