

# SAMSUNG

## USER MANUAL

Thank you for purchasing this Samsung product.

To receive more complete service, please register your product at [www.samsung.com](http://www.samsung.com)

Model \_\_\_\_\_ Serial No. \_\_\_\_\_

The figures and illustrations in this User Manual are provided for reference only and may differ from the actual product appearance.

The product design and specifications may change without notice.

### Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the Samsung service centre.

Country	Samsung Service Centre ☎	Web Site
SINGAPORE	1800 7267864   1800-SAMSUNG	<a href="http://www.samsung.com/sg/support">www.samsung.com/sg/support</a>
AUSTRALIA	1300 362 603	<a href="http://www.samsung.com/au/support">www.samsung.com/au/support</a>
NEW ZEALAND	0800 726 786	<a href="http://www.samsung.com/nz/support">www.samsung.com/nz/support</a>
VIETNAM	1800 588 889	<a href="http://www.samsung.com/vn/support">www.samsung.com/vn/support</a>
MYANMAR	+95-1-2399-888	<a href="http://www.samsung.com/mm/support">www.samsung.com/mm/support</a>
CAMBODIA	1800-20-3232 (Toll free)	<a href="http://www.samsung.com/th/support">www.samsung.com/th/support</a>
LAOS	+856-214-17333	
MALAYSIA	1800-88-9999 +603-7713 7420 (Overseas contact)	<a href="http://www.samsung.com/my/support">www.samsung.com/my/support</a>
PHILIPPINES	1-800-10-7267864 [ PLDT - Toll Free ] 1-800-8-7267864 [ Globe - Toll Free ] 84222111 [ Landline ]	<a href="http://www.samsung.com/ph/support">www.samsung.com/ph/support</a>
INDIA	1800 40 SAMSUNG (1800 40 7267864) (Toll-Free) 1800 5 SAMSUNG (1800 5 7267864) (Toll-Free)	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>
NEPAL	16600172667 (Toll Free for NTC Only) 9801572667 (Toll Free for Ncell users)	
BANGLADESH	08000-300-300 (Toll free) 09612-300-300	<a href="http://www.samsung.com/bd/support">www.samsung.com/bd/support</a>
SRI LANKA	011 SAMSUNG (011 7267864)	<a href="http://www.samsung.com/in/support">www.samsung.com/in/support</a>
IRAN	021-8255 [CE]	<a href="http://www.samsung.com/iran/support">www.samsung.com/iran/support</a>



BN68-13653L-01

© 2022 Samsung Electronics Co., Ltd. All rights reserved.

## Installation

- Do not place this apparatus near or over a radiator or heat register, or where it is exposed to direct sunlight.
- Do not place vessels (vases etc.) containing water on this apparatus, as this can result in a fire or electric shock.
- Do not expose this apparatus to rain or moisture.
- Be sure to contact an authorised Samsung service centre for information if you intend to install your TV in a location with heavy dust, high or low temperatures, high humidity, chemical substances, or where it will operate 24 hours a day such as in an airport, a train station, etc. Failure to do so may lead to serious damage to your TV.
- Do not expose this apparatus to dripping or splashing.

### Mounting the TV on a wall



If you mount this TV on a wall, follow the instructions exactly as set out by the manufacturer. If it is not correctly mounted, the TV may slide or fall and cause serious injury to a child or adult and serious damage to the TV.

- To order the Samsung wall mount kit, contact Samsung service centre.
- Samsung Electronics is not responsible for any damage to the product or injury to yourself or others if you choose to install the wall mount on your own.
- Samsung is not liable for product damage or personal injury when a non-VESA or non-specified wall mount is used or when the consumer fails to follow the product installation instructions.
- You can install your wall mount on a solid wall perpendicular to the floor. Before attaching the wall mount to surfaces other than plaster board, contact your nearest dealer for additional information. If you install the TV on a ceiling or slanted wall, it may fall and result in severe personal injury.
- When installing a wall mount kit, we recommend you fasten all four VESA screws.
- If you want to install a wall mount kit that attaches to the wall using two top screws only, be sure to use a Samsung wall mount kit that supports this type of installation. (You may not be able to purchase this type of wall mount kit, depending on the geographical area.)

- Do not mount the TV at more than a 15 degree tilt.
- Standard dimensions for wall mount kits are shown in the table on the Quick Setup Guide.



Do not install your wall mount kit while your TV is turned on. This may result in personal injury from electric shock.

- Do not use screws that are longer than the standard dimension or do not comply with the VESA standard screw specifications. Screws that are too long may cause damage to the inside of the TV set.
- For wall mounts that do not comply with the VESA standard screw specifications, the length of the screws may differ depending on the wall mount specifications.
- Do not fasten the screws too firmly. This may damage the product or cause the product to fall, leading to personal injury. Samsung is not liable for these kinds of accidents.
- Always have two people mount the TV onto a wall.
  - For 82 inch or larger models, have four people mount the TV onto a wall.

### Providing proper ventilation for your TV

When you install your TV, maintain a distance of at least 10 cm between the TV and other objects (walls, cabinet sides, etc.) to ensure proper ventilation. Failing to maintain proper ventilation may result in a fire or a problem with the product caused by an increase in its internal temperature.

- When you install your TV with a stand or a wall mount, we strongly recommend you use parts provided by Samsung Electronics only. Using parts provided by another manufacturer may cause difficulties with the product or result in injury caused by the product falling.

## Before Reading This User Manual

This TV comes with this User Manual and an embedded e-Manual (Ⓜ) > ☰ Menu > ⚙️ Settings > Support > Open e-Manual).

On the website ([www.samsung.com](http://www.samsung.com)), you can download the manuals and see its contents on your PC or mobile device.

## Warning! Important Safety Instructions

Please read the Safety Instructions before using your TV.

Refer to the table below for an explanation of symbols which may be on your Samsung product.

CAUTION	
RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER ALL SERVICING TO QUALIFIED PERSONNEL.	
	This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.
	This symbol indicates that this product has included important literature concerning operation and maintenance.
	Class II product: This symbol indicates that a safety connection to electrical earth (ground) is not required. If this symbol is not present on a product with a mains lead, the product MUST have a reliable connection to protective earth (ground).
	AC voltage: Rated voltage marked with this symbol is AC voltage.
	DC voltage: Rated voltage marked with this symbol is DC voltage.
	Caution. Consult instructions for use: This symbol instructs the user to consult the user manual for further safety related information.

### Safety Precaution



**Caution:** Pulling, pushing, or climbing on the TV may cause the TV to fall. In particular, ensure your children do not hang on or destabilise the TV. This action may cause the TV to tip over, causing serious injuries or death. Follow all safety precautions provided in the Safety Flyer included with your TV. For added stability and safety, you can purchase and install the anti-fall device, referring to "Preventing the TV from falling".



**WARNING:** Never place a television set in an unstable location. The television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Always use cabinets or stands or mounting methods recommended by Samsung.
- Always use furniture that can safely support the television set.
- Always ensure the television set is not overhanging the edge of the supporting furniture.
- Always educate children about the dangers of climbing on furniture to reach the television set or its controls.
- Always route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- Never place a television set in an unstable location.
- Never place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Never place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Never place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

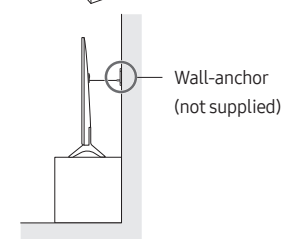
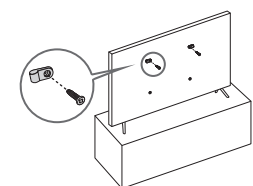
If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

- When you have to relocate or lift the TV for replacement or cleaning, be sure not to pull out the stand.

## Power

- Do not overload wall outlets, extension cords, or adaptors beyond their voltage and capacity. It may cause fire or electric shock. Refer to the power specifications section of the manual and/or the power supply label on the product for voltage and amperage information.
- Power-supply cords should be placed so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at the plug end, at wall outlets, and at the point where they exit from the appliance.
- Never insert anything metallic into the open parts of this apparatus. This may cause electric shock.
- To avoid electric shock, never touch the inside of this apparatus. Only a qualified technician should open this apparatus.
- Be sure to plug in the power cable until it is firmly seated. When unplugging the power cable from a wall outlet, always pull on the power cable's plug. Never unplug it by pulling on the power cable. Do not touch the power cable with wet hands.
- If this apparatus does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorised dealer or Samsung service centre.
- To protect this apparatus from a lightning storm, or to leave it unattended and unused for a long time, be sure to unplug it from the wall outlet and disconnect the antenna or cable system.
  - Accumulated dust can cause an electric shock, an electric leakage, or a fire by causing the power cable to generate sparks and heat or by causing the insulation to deteriorate.
- Use only a properly grounded plug and wall outlet.
  - An improper ground may cause electric shock or equipment damage. (Class I Equipment only.)
- To turn off this apparatus completely, disconnect it from the wall outlet. To ensure you can unplug this apparatus quickly if necessary, make sure that the wall outlet and power plug are readily accessible.

### Preventing the TV from falling



- Using the appropriate screws, firmly fasten a set of brackets to the wall. Confirm that the screws are firmly attached to the wall.
  - You may need additional material such as wall anchors depending on the type of wall.
- Using the appropriately sized screws, firmly fasten a set of brackets to the TV.
  - For the screw specifications, refer to the standard screw part in the table on the Quick Setup Guide.
- Connect the brackets fixed to the TV and the brackets fixed to the wall with a durable, heavy-duty string, and then tie the string tightly.
  - Install the TV near the wall so that it does not fall backwards.
  - Connect the string so that the brackets fixed to the wall are at the same height as or lower than the brackets fixed to the TV.

## Operation

- This apparatus uses batteries. In your community, there might be environmental regulations that require you to dispose of these batteries properly. Please contact your local authorities for disposal or recycling information.
- Store the accessories (remote control, or etc.) in a location safely out of the reach of children.
- Do not drop or strike the product. If the product is damaged, disconnect the power cable and contact a Samsung service centre.
- Do not dispose of remote control or batteries in a fire.
- Do not short-circuit, disassemble, or overheat the batteries.
- **CAUTION:** There is danger of an explosion if you replace the batteries used in the remote with the wrong type of battery. Replace only with the same or equivalent type.
- **WARNING - TO PREVENT THE SPREAD OF FIRE, KEEP CANDLES AND OTHER ITEMS WITH OPEN FLAMES AWAY FROM THIS PRODUCT AT ALL TIMES.**



## Caring for the TV

- To clean this apparatus, unplug the power cable from the wall outlet and wipe the product with a soft, dry cloth. Do not use any chemicals such as wax, benzene, alcohol, thinners, insecticide, aerial fresheners, lubricants, or detergents. These chemicals can damage the appearance of the TV or erase the printing on the product.
- The exterior and screen of the TV can get scratched during cleaning. Be sure to wipe the exterior and screen carefully using a soft cloth to prevent scratches.
- Do not spray water or any liquid directly onto the TV. Any liquid that goes into the product may cause a failure, fire, or electric shock.

## 01 What's in the Box?

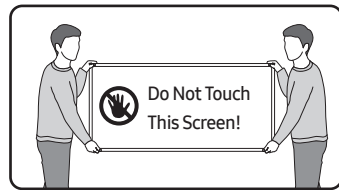
Make sure the following items are included with your TV. If any items are missing, contact your dealer.

- Samsung Smart Remote
- User Manual
- Warranty Card / Regulatory Guide (Not available in some locations)
- TV Power Cable
- CI Card Adapter (Depending on the country and model)

- The items' colours and shapes may vary depending on the models.
- Cables not included can be purchased separately.
- Check for any accessories hidden behind or in the packing materials when opening the box.



**Warning:** Screens can be damaged from direct pressure when handled incorrectly. We recommend lifting the TV at the edges, as shown. For more information about handling, refer to the Quick Setup Guide came with this product.



## 02 Initial Setup

When you turn on your TV for the first time, it immediately starts the Initial Setup. Follow the instructions displayed on the screen and configure the TV's basic settings to suit your viewing environment.

### Using the TV Controller

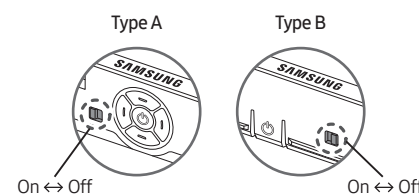
You can turn on the TV with the **TV Controller** button at the bottom of the TV, and then use the **Control menu**. The **Control menu** appears when the **TV Controller** button is pressed while the TV is On.

- The screen may dim if the protective film on the SAMSUNG logo or the bottom of the TV is not detached. Please remove the protective film.



- A Control menu
- B TV Controller button / Remote control sensor / Microphone switch

### How to turn on and off the Microphone



You can turn on or off the microphone by using the switch at the bottom of the TV. If microphone is turned off, All voice and sound features using microphone are not available.

- This function is supported only in Q7\*B/Q8\*B/QN8\*B/QN9\*B Series.
- The position and shape of the microphone switch may differ depending on the model.
- During analysis using data from the microphone, the data is not saved.

## 03 Troubleshooting and Maintenance

### Troubleshooting

For more information, refer to "Troubleshooting" or "FAQ" in the e-Manual.

☰ > Menu > ⚙ Settings > Support > Open e-Manual > Troubleshooting or FAQ

If none of the troubleshooting tips apply, please visit "www.samsung.com" and click Support or contact the Samsung service centre.

- This TFT LED panel is made up of sub pixels which require sophisticated technology to produce. There may be, however, a few bright or dark pixels on the screen. These pixels will have no impact on the performance of the product.
- To keep your TV in optimum condition, upgrade to the latest software. Use the **Update Now** or **Auto update** functions on the TV's menu (☰ > Menu > ⚙ Settings > Support > Software Update > Update Now or Auto update).

### The TV won't turn on.

- Make sure that the power cable is securely plugged in to the TV and the wall outlet.
- Make sure that the wall outlet is working and the remote control sensor at the bottom of the TV is lit and glowing a solid red.
- Try pressing the **TV Controller** button at the bottom of the TV to make sure that the problem is not with the remote control. If the TV turns on, refer to "The remote control does not work".

### The remote control does not work.

- Check if the remote control sensor at the bottom of the TV blinks when you press the **TV Controller** button on the remote control.
  - When the remote's battery is discharged, charge the battery using the USB charging port (C-type), or turn over the remote to expose the solar cell to light.
- Try pointing the remote directly at the TV from 1.5-1.8 m away.
- If your TV came with a Samsung Smart Remote (Bluetooth Remote), make sure to pair the remote to the TV. To pair a Samsung Smart Remote, press the **TV Controller** and **TV Controller** buttons together for 3 seconds.

## Eco Sensor and screen brightness

Eco Sensor adjusts the brightness of the TV automatically. This feature measures the light in your room and optimises the brightness of the TV automatically to reduce power consumption. If you want to turn this off, go to ☰ > Menu > ⚙ Settings > All Settings > General & Privacy > Power and Energy Saving > Brightness Optimisation.

- The eco sensor is located at the bottom of the TV. Do not block the sensor with any object. This can decrease picture brightness.

## 04 Specifications and Other Information

### Specifications

**Display Resolution**  
3840 x 2160

**Model Name**  
UA43BU8000 UA50BU8000 UA55BU8000 UA60BU8000  
UA65BU8000 UA70BU8000 UA75BU8000 UA85BU8000  
UA50BU8080 UA55BU8080 UA65BU8080 UA75BU8080  
UA43BU8100 UA50BU8100 UA55BU8100 UA65BU8100  
UA70BU8100 UA75BU8100 UA85BU8100 UA43BU8500  
UA50BU8500 UA55BU8500 UA65BU8500 UA75BU8500  
UA43BU8570 UA55BU8570 UA65BU8570  
QA43Q60B QA50Q60B QA55Q60B QA65Q60B  
QA75Q60B QA85Q60B QA50Q61B QA55Q61B  
QA65Q61B QA43Q63B QA50Q63B QA55Q63B  
QA65Q63B QA75Q63B QA43Q65B QA50Q65B  
QA55Q65B QA65Q65B QA75Q65B QA85Q65B  
QA55Q70B QA65Q70B QA75Q70B QA85Q70B  
QA50Q80B QA55Q80B QA65Q80B QA75Q80B  
QA85Q80B QA55QN85B QA65QN85B QA75QN85B  
QA85QN85B QA43QN90B QA50QN90B QA55QN90B  
QA65QN90B QA75QN90B QA85QN90B  
(Singapore only: UA43BU8000K UA50BU8000K  
UA55BU8000K UA65BU8000K UA70BU8000K  
UA75BU8000K UA85BU8000K QA43Q60BAK  
QA50Q60BAK QA55Q60BAK QA65Q60BAK QA75Q60BAK  
QA85Q60BAK QA43Q63BAK QA50Q63BAK QA55Q63BAK  
QA65Q63BAK QA75Q63BAK QA55Q80BAK  
QA65Q80BAK QA75Q80BAK QA55QN85BAK  
QA65QN85BAK QA75QN85BAK QA85QN85BAK  
QA50QN90BAK QA55QN90BAK QA65QN90BAK  
QA75QN90BAK QA85QN90BAK)

**Sound (Output)**  
BU8/Q6\*B/Q7\*B Series: 20 W  
Q8\*B Series (50"): 40 W  
Q8\*B Series (55"-85")/QN8\*B Series: 60 W  
QN9\*B Series (43"): 20 W, QN9\*B Series (50"): 40 W  
QN9\*B Series (55"-85"): 60 W

**Operating Temperature**  
50 °F to 104 °F (10 °C to 40 °C)

**Operating Humidity**  
10 % to 80 %, non-condensing

**Storage Temperature**  
-4 °F to 113 °F (-20 °C to 45 °C)

**Storage Humidity**  
5 % to 95 %, non-condensing

### Notes

- This device is a Class B digital apparatus.
- For information about the power supply, and more information about power consumption, refer to the information on the label attached to the product.
  - On most models, the label is attached to the back of the TV. (On some models, the label is inside the cover terminal.)
- To connect a LAN cable, use a CAT 7 (\*STP type) cable for the connection. (100/10 Mbps)
  - \* Shielded Twisted Pair
- The images and specifications of the Quick Setup Guide may differ from the actual product.

### Decreasing power consumption

When you shut the TV off, it enters Standby mode. In Standby mode, it continues to draw a small amount of power. To decrease power consumption, unplug the power cable when you don't intend to use the TV for a long time.

## Licences

**Dolby Audio**

POWERED BY

**QUICK SET**

**HEVC Advance**  
Covered by Patents at patentlist.hevcadvance.com

**HDMI**  
HIGH-DEFINITION MULTIMEDIA INTERFACE

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

### For India only

This product is RoHS compliant.



This marking on the product, accessories or literature indicates that the product and its electronic accessories should not be disposed of with other household waste at the end of their working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate these items from other types of waste and recycle them responsibly to promote the sustainable reuse of material resources.

For more information on safe disposal and recycling visit our website [www.samsung.com/in](http://www.samsung.com/in) or contact our Helpline numbers-1800 40 SAMSUNG(1800 40 7267864) (Toll-Free)